

2010 Neighborhood Council Elections Survey



To help us learn how to better serve you, the Office of the City Clerk - Election Division would appreciate if you took a moment of your time to complete this survey. Thank you.

NC: _____ Date: _____

1) Please rate your voting experience (Please circle one) 1 = Highly Dissatisfied, 5 = Satisfied, 10 = Highly Satisfied

1 2 3 4 5 6 7 8 9 10

2) What did you like about your Neighborhood Council's Election Process?

3) What did you not like about your Neighborhood Council's Election Process?

4) Do you have any suggestions for improving the Neighborhood Council Election Process?

Please write down your email address if you would like to receive Neighborhood Council Election Updates:

Thank you for taking the time to provide your valuable feedback!

Please return this form to Election Division staff or mail/fax to:

Neighborhood Council Election Unit, 555 Ramirez St., Space 300, Los Angeles, CA 90012

Telephone: (213) 978-0444

Fax: (213) 978-0376



2010 Neighborhood Council (NC) Election Election Day Survey Summary

The Office of the City Clerk - Election Division developed an Election Day survey to distribute to all voters on Election Day and gather their input on the conduct of Election Day operations and the overall NC election process. The following is a summary of the results and most common comments found on the surveys.

Question #1 - Please rate your voting experience. 1 = Highly Dissatisfied, 5 = Satisfied, 10 = Highly Satisfied.

Region	Responses	Average Rating
A	204	7.6
B	319	8
C	536	8.1
D	647	7.8
E	702	8
F	464	7.3
G	356	8
H	523	7.6
I	168	8
Total	3,919	7.8

Question #2 – What did you like about your Neighborhood Election process?

- It was very organized and professional.
- Friendly staff and helpful.
- Just like regular elections.
- The City Clerk's staff is professional and well organized.
- Quick and easy.
- Staff very professional, process of election designed to keep it legitimate and prevent ballot box stuffing.
- Fast.
- Very convenient - good hours - good location.

Question #3 - What did you not like about your Neighborhood Election process?

- Lack of election awareness (little notification ahead of time).
- Not enough candidates, no candidate statements visible.
- Write in section confusing.
- I would like city wide publicity for the election.
- On ballot - confused when writing in only candidate and fill in too. Write-in's on wall should be more viewable.



2010 Neighborhood Council (NC) Election Election Day Survey Summary

- I would have liked to know more about the positions/platforms of the candidates.
- The lack of publicity and forehand information.
- There were people campaigning in the parking lot.
- People handing out flyers of who to vote for outside! Electioneering?
- More clarity at the outset, some larger outreach/education that explains who we are able to vote for.
- Voting on a Saturday
- Lack of publicity/notification. - Lobbying in the parking lot.
- I think stakeholders needed more information prior to Election Day to remind/educate them on all the categories and ID that would be required.
- Not all the candidates had statement

Special Comments: Regions A & I

- The City Clerk's office running the elections.
- Same day as primary.
- That I just found out today.
- That it is on the same day as the primary. Too confusing for many people.
- I did not like the candidates asking for my vote as I passed them in the parking lot.
- Needed more publicity in newspaper and mail. Lines are long, need several check in positions.
- Was unsure as to who/what I could vote for - didn't think to bring my property tax statement to prove ownership. Would have liked the opportunity to know more about the candidates although the GHSNC emails help a great deal.
- Would like more info on all candidates.
- No info on candidates.
- The City Clerk's office and personnel.

Question #4 – Do you have any suggestions for improving the Neighborhood Council Election Process?

- More public awareness.
- Need more education about who is a stakeholder.
- More clarity at the outset, some larger outreach/education that explains who we are able to vote for.
- More clerks.



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- More outreach.
- 1) Mail in ballots. 2) Website so candidates can state their positions on issues.
- Get more candidate statements.
- Improve the presentation of the candidate statements.
- There should be a candidate in each category.
- Early morning hours would be great!
- More convenient voting hours.
- Allow vote by mail!

Special Comments: Regions A & I

- Turn the elections back to the NC's. The city budget cannot afford the bureaucratic costs connected to the 2010 election.
- Turn the elections back to the neighborhood councils.
- Neighborhood councils should conduct their own elections as established in their by-laws.
- Don't hold the elections on a state or city elections day.
- Better posted signs.
- Advertising?

2010 Neighborhood Council (NC) Post Elections Survey



To help us to better serve you, the Office of the City Clerk - Election Division would appreciate if you took a moment of your time to complete this survey. Thank you.

NC: _____ Date: _____

1) Please rate your 2010 NC Elections' overall process (1 being the worst and 10 being the best)

1 2 3 4 5 6 7 8 9 10

2) Please rate the endorsement process of election materials (e.g., Stipulation Language Worksheet, Election Procedures, Polling Place Suggestion Form and Map Endorsement)

1 2 3 4 5 6 7 8 9 10

3) Please rate the Election Day process (e.g., Voter Registration, Voter Processing, Ballot Issuance, Polling Place Layout and Pollworkers)

1 2 3 4 5 6 7 8 9 10

4) Please rate the post-election process (e.g., tally, posting of unofficial and official results)

1 2 3 4 5 6 7 8 9 10

5) Would you suggest another entity conducting NC elections? If so, who would this be and how would this change be implemented?

6) How do you think the City Clerk and the NC could work together to improve coordination of NC elections?

7) Did you think the timeline provided enough time for critical NC election processes? Why or why not?

8) If you could remove one thing from the NC elections, what would that be? (Please describe.)

9) If you could improve one thing about the NC elections, what would it be? (Please describe.)

10) How did you participate in the NC elections? (Check all that apply.)

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Candidate | <input type="checkbox"/> Outreach Committee |
| <input type="checkbox"/> Voter | <input type="checkbox"/> Helped a Candidate |

Please write down your name and email address if you would like to receive Neighborhood Council Election Updates:

Print Name Clearly

Email Address

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2010 Neighborhood Council (NC) Elections Post-Election Survey Summary

The Office of the City Clerk - Election Division developed a post-election survey for NC participants to gather their input on the conduct of the 2010 NC Board Member Elections. To date, the City Clerk has received 162 responses. The following is a summary of the results.

Questions 1-4 (Rating scale: 1 to 10)	Average Rating
Please rate your 2010 NC Elections' overall process.	5.7
Please rate the endorsement process of election materials (e.g., Stipulation Language Worksheet, Election Procedures, Polling Place Suggestion Form and Map Endorsement).	5.8
Please rate the Election Day process (e.g., Voter Registration, Voter Processing, Ballot Issuance, Polling Place Layout and Pollworkers).	6.2
Please rate the post-election process (e.g., tally, posting of unofficial and official results).	6.6

Question 5 - Would you suggest another entity conducting NC elections? If so, who would this be and how would this change be implemented?

City Clerk	26%	DONE	3%
NCs	14%	City Clerk and NCs	1%
NCs with IEA	5%		

Question 6 - How do you think the City Clerk and the NC could work together to improve coordination of NC elections?

Better communication/collaboration	12%	Let NCs take the lead	1%
Help coordinate outreach	12%	Engage with more volunteers	1%
Implement VBM	3%	Have NCs be part of pollworker training	1%
Have meetings closer to NCs	2%		

Question 7 - Did you think the timeline provided enough time for critical NC election processes?

Yes	49%	Timelines should not be uniform	1%
No, need more time	15%	Results took too long	1%



2010 Neighborhood Council (NC) Elections Post-Election Survey Summary

Question 8 - If you could remove one thing from the NC elections, what would that be?

Remove City Clerk	16%	Waiting to seat Board until all challenges are cleared	1%
Factual Basis Stakeholders	3%	VBM	1%
City Clerk Pollworkers	2%	Allowing voters to vote by Self-Affirmation	1%
Having to provide proof of stakeholder status	1%	Write-in candidates	1%
Undocumented people allowed to vote	1%	Delay in outcomes	1%

Question 9 - If you could improve one thing about the NC elections, what would it be?

More outreach	18%	Standardize process	1%
Reinstitute IEAS and give back to the NCs	9%	Provide each voter with a list of write-in candidates	1%
Allow VBM	5%	Clearer voter definition and education	1%
Longer voting hours	2%	Centralized polling location	1%
Better communication	2%	Website	1%
Don't hold on the same day as other elections	1%		

Question 10 - How did you participate in the NC elections?

Candidate	87%	Outreach Committee	26%
Voter	56%	Helped candidate	9%