

10-1947

RECEIVED
DEC 22 2011
FINANCIAL MANAGEMENT DIVISION
USER CHARGES AND AGENCY CONTRACTS
RECORDS MANAGEMENT

December 17, 2011

Bureau of Sanitation
P.O. Box 79083
Los Angeles, CA 90079

PROTEST

Re: Your mailings of "Notice of proposed Increase in the Sewer Service Charge (SSC)."

No, I'm not at all happy about the proposed increase in fees.

I'm also not pleased that you mail out 2 identical mailings. We own several rental properties in Los Angeles and received 2 mailings for each building. Just multiply the cost of double mailings to every property owner in Los Angeles. How much does that cost? Does anybody care? I wonder also why you can't put multiple service addresses on your mailings. Or if that is too much to ask for why not say something like "all properties with service addresses in Los Angeles".....After all, most of your customers can read and they probably also know to whom they pay their water bills.

Sincerely,

Margarete O'Brien

Margarete O'Brien
713, 36Th Street
Manhattan Beach, CA 90266

RECEIVED
CITY CLERKS OFFICE
2012 JAN -6 PM 2:11
CITY CLERK
DEPUTY

PROTEST

12-17-2011

City Clerk
200 North Spring Street
Room 395
Los Angeles CA 90012

#10-1947

Regarding Proposed Sewer Service Charge:
We oppose the sewer rate increase.

Thank you.

D. Mike Emch & Nancy E. Emch
Emch, David M and Nancy E
19038 Leadwell St.
Reseda CA 91335-2513
Tract # 20785 Lot 33

BY _____
DEPUTY

CITY CLERK

2012 JAN -3 PM 4:27

RECEIVED
CITY CLERKS OFFICE