



WENDY GREUEL  
CONTROLLER

June 30, 2011

Honorable Antonio R. Villaraigosa, Mayor  
Honorable Carmen Trutanich, City Attorney  
Honorable Members of the City Council  
of the City of Los Angeles

**SUBJECT: REVIEW OF PARKING CITATIONS CANCELLED OR  
REDUCED THROUGH THE "GOLD CARD DESK"**

I am releasing the enclosed report entitled "Review of Parking Citations Cancelled or Reduced through the Gold Card Desk." A copy of this report was provided to the Department of Transportation.

If you have any questions or comments, please contact Farid Saffar, Director of Auditing, at (213) 978-7392.

Sincerely,

WENDY GREUEL  
City Controller

Enclosure



WENDY GREUEL  
CONTROLLER

June 30, 2011

Jaime de la Vega, Interim General Manager  
Los Angeles Department of Transportation  
100 S. Main St., 10<sup>th</sup> Floor  
Los Angeles, CA 90012

Dear Mr. de la Vega:

Enclosed is the report of our "Review of Parking Citations Cancelled or Reduced through the Gold Card Desk". As you know, this was a targeted follow-up review relative to a specific finding noted in our Audit of the City's Parking Citation Process that was issued on May 19, 2011.

A draft of this report was provided to you and discussed at an exit meeting on June 27, 2011. Comments and additional records provided by LADOT at that meeting were evaluated and considered prior to finalizing this report.

This review has confirmed and strengthened our previous audit finding that the citation cancellation process for the Gold Card Desk was inadequately controlled. Therefore, we have reiterated the related recommendations made in our previous report. If you have any questions or comments, please contact me at (213) 978-7392.

Sincerely,

FARID SAFFAR, CPA  
Director of Auditing

Enclosure

cc: Reverend Jeff Carr, Chief of Staff, Office of the Mayor  
Borja Leon, Deputy Mayor, Office of the Mayor  
George E. Moss, President, Board of Transportation Commissioners  
Miguel A. Santana, City Administrative Officer  
June A. Lagmay, City Clerk  
Gerry F. Miller, Chief Legislative Analyst  
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# **City of Los Angeles Office of the Controller**

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## **Review of Parking Citations Cancelled or Reduced through the Gold Card Desk**

**June 30, 2011**

**Wendy Greuel**  
City Controller

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## INTRODUCTION & BACKGROUND

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The City Controller's Auditing Division conducted an audit of the City's Parking Citation Process at the Department of Transportation, and released the final report on May 19, 2011. The City contracts with Affiliated Computer Services, State and Local Solutions (ACS) to provide a Parking Management Support System, and to operate the Parking Violations Bureau. One of the audit's findings was that the citation cancellation process through the "Gold Card Desk" was inadequately controlled due to a lack of comprehensive policies and procedures, including identifying the specific individuals who may authorize cancellations. Specifically, based on a sample of 40 citations that were cancelled/suspended through the "Gold Card Desk", the audit found that fines and/or penalties had been waived for apparently valid citations without proper supporting documentation, and that citations were dismissed due to extenuating circumstances without clearly established criteria.

Per the California Vehicle Code (CVC), motorists may contest parking citations within a specified period of time through a specific process that includes an Administrative Review, Administrative Hearing, and an Appeal to the Court System. Through the Parking Violations Bureau (PVB), ACS processes citizen's complaints and conducts general administrative reviews using established Business Processing Rules. However, many complaints (including all meter and sign-related citations) require a DOT investigation to conclude on whether the ticket will be upheld. If the person is dissatisfied with the results of the Administrative Review, he/she may initiate an appeal process by requesting an Administrative Hearing (with decisions to be made by a DOT Administrative Hearing Examiner). If the Hearing Examiner finds the citation to be valid, the motorist may also appeal through the Superior Court. However, for each of these processes, the CVC defines statutory time limits and payment requirements.

CVC Section 40215(a) describes the procedure for contesting parking violations and states that the issuing agency shall cancel the notice of parking violation if and when "the issuing agency is satisfied that the violation did not occur; that the registered owner was not responsible for the violation, or that extenuating circumstances make dismissal of the citation appropriate in the interest of justice."

In addition to the CVC defined process for citizen-initiated requests for an Administrative Review and subsequent appeal through a DOT Hearing and the Superior Court, an alternative process for review and potential cancellation was also possible through the "Gold Card Desk". This service is provided for Council District Offices and the Mayor's Office, DOT General Manager's Office, and OPM (Office of Parking Management). The GCD attempts to resolve the investigations through the regular administrative review process; however, they may also request assistance from DOT's Office of Regulatory Services. The GCD cannot reduce or cancel fines or penalties without DOT approval.

Upon release of the audit, the Controller called on DOT management to shut down the Gold Card Desk altogether; subsequently, the Mayor directed DOT to discontinue the Gold Card Desk and to establish a uniform system that is accessible to everyone for contested parking citation intake and adjudication.

Subsequently, on May 20, 2011, the Controller's Office requested DOT to provide copies and/or access to all documents related to citations that were cancelled or reduced by the Gold Card Desk during the two-year audit period. The request was made to allow the Controller's Office to conduct a follow-up review of all 1,026 citations, including the 40 that were reviewed as part of the May 19, 2011 audit, that were cancelled/reduced through the Gold Card Desk between July 1, 2008 and June 30, 2010. This report presents the results of our follow-up review of the 1,026 citations.

### **OBJECTIVES, SCOPE & METHODOLOGY**

The primary objective of this review was to assess each of the 1,026 citations that were cancelled or reduced by the Gold Card Desk, to determine who or what Office originated the request (i.e., one of 18 Offices of Elected Officials, DOT; or Other); and, by reviewing related supporting information, to identify the underlying stated reason for the disposition of each of those tickets, i.e., if the citation fines and/or penalties were:

- Cancelled/Voided: Officer error as directed by an appropriate DOT Parking Enforcement personnel;
- Dismissed: The violation did not occur;
- Dismissed: Registered owner was not responsible for the violation;
- Dismissed: Extenuating circumstances make dismissal of the citation appropriate in the interest of justice, as well as "courtesy dismissals";
- Reduced (not dismissed): Notice sent to wrong address
- Reduced/Cancelled: Other reason

We also assessed the sufficiency of available documentation maintained by either ACS and/or DOT which would provide evidence, in either hardcopy or electronic form, to support the decision to cancel or reduce the citation.

Our criteria for assessing the sufficiency of evidence to support the cancellation included:

- a) There was an ***appropriately approved DOT cancellation form***, such as an Officer-initiated Citation Cancellation Request coming from the Enforcement Division, or an Administrative Review Form. We considered these documents

as sufficient evidence to support the action if it referenced the reason and result/conclusion, even if it did not include additional supporting documents or evidence. It should be noted that while the Administrative Review form was often used to support the Gold Card Desk actions, these administrative reviews were generally not initiated through the typical customer-initiated process directed to the PVB within statutory timeframes.

OR

- b) There was ***clear and complete documentary evidence supporting the cancellation/reduction***, even if there was no approved DOT cancellation form. Examples of documented evidence that the violation did not occur could include a copy of a current permit, disabled placard, or eTIMS printouts showing duplicate tickets for the same vehicle/violation/location. Evidence supporting a conclusion that the registered owner was not responsible may include a stolen vehicle report or sales receipt. We did not consider an email from a DOT employee that simply described what records/evidence he/she reviewed as adequate support, unless such records were also included within the records.

Based on the listing of citations cancelled through the GCD during our initial audit period of July 1, 2008 through June 30, 2010, (which was generated during our previous audit) we first obtained copies of all available documents related to those citations that were in the possession of ACS. It should be noted that while ACS personnel processed the cancellation/reduction; the approval for the action must come from DOT.

We logged and categorized the documents and based on our review, classified the information related to each citation according to our established criteria (i.e., originator of the request; stated disposition; and sufficiency of documented evidence) in a database for our analysis. For those cancellations/reductions that were initiated by DOT and lacked evidentiary support, we also examined hardcopy files maintained by DOT's Office of Regulatory Services and Administrative Hearing Officers, to determine if additional documents were available, and if so, we considered those as well. We also obtained information relative to the registered owners of the cited vehicles that was available from the ACS system, eTIMS.

Based on our review of all available documents and auditors' classification of the stated criteria as noted above, we summarized the results of this information, which was used as the basis for the observations noted in this report.

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## REVIEW RESULTS: Issues & Observations

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During our audit period, there were approximately 5.7 million citations issued and approximately 285,000 citations were cancelled, with most cancelled through the administrative review process. However, there were 1,026 citations cancelled or reduced through the Gold Card Desk during our audit period, and we reviewed all related documents that were available from DOT and ACS relative to those citations. This review process was made extremely cumbersome by the fact that neither DOT nor ACS had a well-established centralized control or filing system for this information.

While some information was maintained by ACS, it was inconsistent. In some cases, official forms or other evidence was scanned into eTIMS; however, other documents such as emails from a DOT official approving and/or directing ACS to cancel the citation may have only been available in the Gold Card Desk clerk's files. DOT also had no consistent method to document, track, or maintain information related to cancellation requests and the respective outcome. For example, we found additional information and/or evidence supporting the decision to cancel some citations in hardcopy files kept by a DOT ombudsman; however, other DOT staff within the Office of Regulatory Services (ORS) had only scanty records relative to the cancellations they directed. As part of their internal review of these citations requested by the City Council's Audits and Government Efficiency Committee, DOT has resorted to searching various individuals' computer files, email accounts, and file cabinets, attempting to locate any available supporting documents.

We also found an inconsistent level of the type and quality of documentation. In many cases where the request appeared to have come internally from DOT, the only information maintained or available was an email from the DOT official. While some emails described the reason for the cancellation or the results of that staff person's review or assessment, others did not, simply stating "per \_\_\_\_\_, please cancel".

As noted in our May 19, 2011 audit report, we observed that cancellations by the Gold Card Desk were authorized by many different DOT staff from various Bureaus and Divisions. For example, the Gold Card Desk received authorizations not only from ORS, but also directly from Parking Operations Support staff (related to meter system reconciliation issues), various ranks of Enforcement Division personnel (related to cancellations due to "officer error" or "relaxed enforcement"), and Field Operations investigatory staff (for signage problems), among others. As recommended in our audit, DOT has since revised this process, and identified a listing of employees who are authorized to request/approve citation cancellations.

Our previous audit also identified that DOT lacked objective criteria that could be used to determine when a citation can or should be cancelled using the allowable category

noted by the CVC as “extenuating circumstances make the dismissal of the citation appropriate in the interest of justice”.

All of the deficiencies noted in the audit, which was based on a sample of 40 citations, were confirmed by this review that covered all 1,026 citations cancelled by the Gold Card Desk during the audit period.

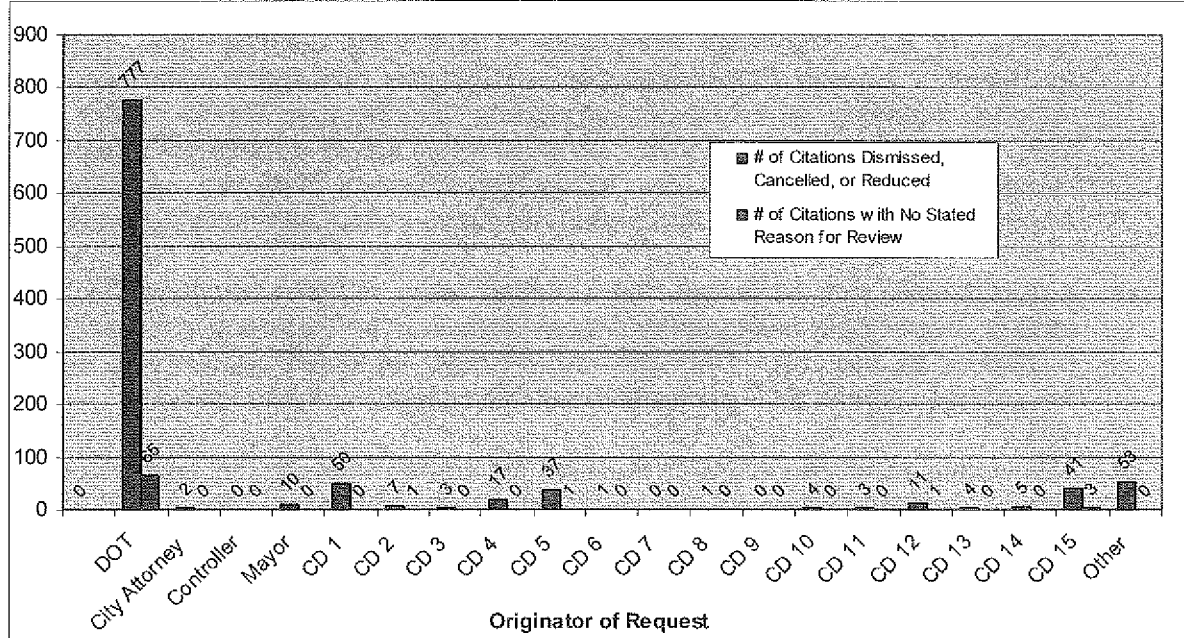
It should be noted that due to the lack of procedures and requirements for recordkeeping and the resulting inconsistencies, DOT’s required cancellation forms were not present for the majority (69%) of the 1,026 citations. Therefore, even for those where our review found sufficient evidence to support the cancellation, this lax practice calls into question the formality of that process, and provides little assurance that a designated individual has performed the necessary review to justify his/her decision, which was followed by the authorization by an appropriate level supervisor or manager.

We also noted a total of 174 tickets that consisted of two or more citations issued to the same registered owner, with 102 of these tickets issued to the same registered owner who had multiple tickets, ranging from 3 to 13 citations. Appendix A provides detailed information on these citations.

The figure below provides a summary, by the originating source, for the requests for citation review related to the cancellations/reductions by the Gold Card Desk for the period July 1, 2008 through June 30, 2010. The chart also indicates the number of citations where the reason for the request for review was not indicated and the total number of citations dismissed.

It should be noted that this classification is based on our review of all available documentation, and for some citations noted as originating from DOT, there may actually have been another office or department that initiated the request, though we could not trace it any further due to the limited records maintained by DOT/ACS. Of the DOT-originated cancellations, we can conclude that only 43% was internally generated, since there was some evidence of the request originating from a specific DOT Bureau or Division (e.g., Parking Enforcement staff initiated due to officer error, or a meter system reconciliation project conducted by Parking Operation Support staff). For the remaining 57%, we were not able to conclusively determine the origin of the request due to the lack of documentation.

Figure 1



We also classified the 1,026 cancellations by the Gold Card Desk into six primary categories tied to the stated reason or disposition of the ticket. The results are presented below.

- 236 tickets were cancelled and voided due to officer error, as directed by appropriate DOT Enforcement personnel. While DOT's Bureau of Parking Enforcement and Control policy requires that all such requests be accompanied by a written Citation Cancellation Request, 136 (58%) did not include the required authorization form. Appendix B presents detail information for these cancellations/reductions.
- 558 tickets were dismissed when there was a conclusion that the violation did not occur. In some cases (31%) the cancellation included a documented Administrative Review form, with a conclusion to cancel the citation, and for additional citations without a form, we observed other documentary evidence that adequately supported the cancellation. However, overall, we assessed that 36% of these citations did not have adequate evidence to support the cancellation. Appendix C presents detail information for these cancellations/reductions.
- 40 tickets were dismissed because it was determined that the registered owner was not responsible for the cited violation. We assessed that 35% of these citations did not have adequate evidence to support the cancellation. Appendix D presents detail information for these cancellations/reductions.

- 31 tickets were dismissed with a stated reason from DOT that “extenuating circumstances make dismissal of the citation appropriate in the interest of justice” or were “courtesy dismissals.” 58% (18) did not have adequate evidence to support the cancellation. While the remainder contained some support, including, at times, an approved Administrative Review form, since DOT had not defined objective criteria of what would constitute “extenuating circumstances”, the basis for these cancellations may be questionable. Appendix E presents detail information for these cancellations/reductions.
- 4 tickets were not dismissed, but penalties were reduced because the notice (and/or subsequent delinquency notices) was sent to the wrong address, which is allowed by the CVC. Only one did not have adequate evidence to support this reason. Appendix F presents detail information for these citations.
- 157 tickets were cancelled or reduced for some other reason that one of the clearly identifiable dispositions indicated above. Of these, 90, or 57% lacked sufficient evidentiary support to justify the action. Appendix G presents detail information for these citations.
- In total, 43% of the 1,026 citations did not have sufficient evidentiary documentation, as determined by the auditors, to support the cancellation.

In conclusion, our targeted review of the 1,026 citations cancelled or reduced by the Gold Card Desk simply strengthens our previous audit finding: ***The citation cancellation process for the Gold Card Desk was inadequately controlled. Fines and penalties were waived for valid citations without proper supporting documentation, and citations were dismissed due to extenuating circumstances without clear criteria.***

While DOT has directed ACS to eliminate the Gold Card Desk as a preferential service provided to elected officials and their staff, there remains a critical need for DOT to implement standards and processes for all requests for citation reviews and cancellations. Therefore, the recommendations previously made in our May 19, 2011 audit report remain applicable, and we urge LADOT to ensure they are implemented. To restate them here,

**DOT management should:**

- Identify the specific individuals who are authorized to approve cancellations and reductions of fines and penalties for parking citations.
- Designate an individual or section to coordinate and submit all citation cancellation requests to ACS.
- Develop formal comprehensive policies and procedures for processing of citation cancellation requests. This should include ensuring that

cancellations and reductions of fines and penalties are properly supported and approved.

- On a sample basis, review cancellation reports provided by ACS to ensure cancelled tickets conform with cancellation requests submitted to ACS.
- Describe and document the types of acceptable extenuating circumstances that would qualify for valid citations to be dismissed by DOT.

We thank the management and staff of LADOT and ACS for cooperating with auditors during this follow-up review, and for providing access to all documents and information that was available relative to the 1,026 citations, as requested. We provided a draft of this report to LADOT management, and discussed our methodology and observations at an exit meeting held on June 27, 2011. LADOT provided some additional documents at that meeting, which we considered in finalizing this report.



## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                     | Ticket ID  | Orig/Req Office | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason                   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|--------------------------|------------|-----------------|-----------------------------|--|------------------------------------|-------------------------------|---|--------------------------|
| Adelman Andrew A         | 2016853171 | DOT             | Yes                         | Citizen requested cancellations of citations since had valid registration, though tabs were stolen.  | Dismissed: Violation did not occur | Yes                           | Copies of license plate stickers and plates were on file. Admin review form on file.  | Yes                      |
| Adelman Andrew A         | 2022741615 | DOT             | Yes                         | Based on the review conducted, the citations issued to citizen for expired tabs were recommended for suspension for the reason that it had valid registration at the time the citations were issued. | Dismissed: Violation did not occur | Yes                           | Admin Review form approved; Copies of license plate stickers and plates were on file. According to the citizen, the license plate stickers were stolen.   | Yes                      |
| Adelman Andrew A         | 2023560416 | DOT             | Yes                         | Based on the review conducted, the citations issued to citizen for expired tabs were recommended for suspension for the reason that it had valid registration at the time the citations were issued. | Dismissed: Violation did not occur | Yes                           | Copies of license plate stickers and plates were on file. According to the citizen, the license plate stickers were stolen.   | No                       |
| Adelman Andrew A         | 2026634002 | DOT             | Yes                         | Only email document from DOT (Max Reyes) explaining citation for expired tabs (registration) but citizen had valid registration at time of citation.   | Dismissed: Violation did not occur | Yes                           | DOT email explaining why citation was dismissed. Admin Review form with record 192 (2022741615) and record 150 (2016853171)..   | No                       |
| Adelman Andrew A Count   | 4          |                 |                             |  |                                    |                               |   |                          |
| Registered Owner 1       | 2045105403 | DOT             | Yes                         | Incorrect parking pass issued  | Dismissed: Violation did not occur | Yes                           | Admin review form. Incorrect parking pass issued by Parking Facilities.   | No                       |
| Registered Owner 1       | 2045124966 | DOT             | Yes                         | Citizen claims the sign states he should be able to park at the location at the time the citation was issued.  | Dismissed: Violation did not occur | Yes                           | Authorized by Max Reyes. Administrative review form indicates that there is no data available for the date in question. This citation is also related to 2045105403 and 2045432594. Parking Facilities sent the wrong parking pass to the registered owner. | Yes                      |
| Registered Owner 1       | 2045432594 | DOT             | Yes                         | Incorrect parking passes.  | Dismissed: Violation did not occur | Yes                           | Parking Facilities said they sent incorrect parking pass to the motorist. Request cancellation of the citation issued while the mix up was being resolved. Approved Admin review form attached.   | Yes                      |
| Registered Owner 1 Count | 3          |                 |                             |  |                                    |                               |   |                          |
| Registered Owner 2       | 2030539070 | DOT             | Yes                         | Internal investigation revealed citation issued outside of Bureau's enforcement policy regarding alleys.   | Cancel/Void: Officer Error         | Yes                           | PVB Citation Cancellation Authorization cites supervisor's investigation revealed officer issued citation in error.   | No                       |
| Registered Owner 2       | 2032604700 | DOT             | Yes                         | "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys."   | Cancel/Void: Officer Error         | No                            | Email from Jimmy Price to Wayne Garcia reads "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys." No documentation was attached to email.   | No                       |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                     | Ticket ID  | Orig/Req Office | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason           | Evidence To Support Dismissal | Auditors Comments  | Cancellation Form Exists |
|--------------------------|------------|-----------------|-----------------------------|--|----------------------------|-------------------------------|--|--------------------------|
| Registered Owner 2       | 2035125190 | DOT             | Yes                         | An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys. | Cancel/Void: Officer Error | Yes                           | Email from Jimmy Price to Wayne Garcia reads "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys." Citation cancellation forms attached.  | Yes                      |
| Registered Owner 2       | 2035125201 | DOT             | Yes                         | An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys. | Cancel/Void: Officer Error | Yes                           | Email from Jimmy Price to Wayne Garcia reads "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys." Citation is listed on Citation Cancellation Authorization attached to record #415. | No                       |
| Registered Owner 2       | 2036653883 | DOT             | Yes                         | Citation was issued outside the Bureau's enforcement policy regarding alleys.  | Cancel/Void: Officer Error | Yes                           | Email from Jimmy Price indicated that investigation was conducted on several citations. Citation listed on Citation Cancellation Authorization (there appears to be mis-written number 203663883) attached to record #415.                                     | No                       |
| Registered Owner 2       | 2036653894 | DOT             | Yes                         | Internal investigation revealed that citation was issued outside the Bureau's enforcement policy regarding alleys.           | Cancel/Void: Officer Error | Yes                           | Cancellation form attached. However, documentation of investigation not attached.  | Yes                      |
| Registered Owner 2       | 2037395544 | DOT             | Yes                         | Supervisor investigation revealed, Officer issued citation in error.   | Cancel/Void: Officer Error | Yes                           | Cancellation form attached.  | Yes                      |
| Registered Owner 2       | 2040098362 | DOT             | Yes                         | Investigation revealed that TO issued citation in error.   | Cancel/Void: Officer Error | Yes                           | Citation Cancellation form attached.   | Yes                      |
| Registered Owner 2       | 2042092054 | DOT             | Yes                         | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys.        | Cancel/Void: Officer Error | Yes                           | Cancellation form attached see citation 2042093782.  | Yes                      |
| Registered Owner 2       | 2042093771 | DOT             | Yes                         | Supervisor investigation revealed that TO issued citation in error.  | Cancel/Void: Officer Error | Yes                           | Cancellation form included.  | Yes                      |
| Registered Owner 2       | 2042093782 | DOT             | Yes                         | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys.        | Cancel/Void: Officer Error | Yes                           | Cancellation form attached.  | Yes                      |
| Registered Owner 2       | 2043469621 | DOT             | Yes                         | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys.        | Cancel/Void: Officer Error | No                            | Email from Jimmy Price only. Cancellation form not included.   | No                       |
| Registered Owner 2       | 2043469632 | DOT             | Yes                         | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys.        | Cancel/Void: Officer Error | No                            | Jimmy Price email only. Cancellation form not included.  | No                       |
| Registered Owner 2 Count |            | 13              |                             |  |                            |                               |  |                          |
| Registered Owner 3       | 954346153  | DOT             | Yes                         | Per email, Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount.         | Reduced; Other             | Yes                           | Only email stating Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Email states Desmond submitted AR to transfer liability to another and waive penalties but more money was taken from state taxes  | Yes                      |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                     | Ticket ID  | Orig/Req Office     | Requestor Provided a Reason | Requestor's Reason/Comments   | Dismissal Reason                   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|--------------------------|------------|---------------------|-----------------------------|---|------------------------------------|-------------------------------|---|--------------------------|
| Registered Owner 3       | 955289162  | DOT                 | Yes                         | Per email, Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount.  | Reduced: Other                     | Yes                           | Only email stating Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Email states Desmond submitted AR to transfer liability to another and waive penalties but more money was taken from state taxes       | Yes                      |
| Registered Owner 3       | 957129202  | DOT                 | Yes                         | Per email, Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Initially, instructions were to waive penalties per DOT. However billing still included penalties. | Reduced: Other                     | Yes                           | Only email stating Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Email states Desmond submitted AR to transfer liability to another and waive penalties but more money was taken from state taxes       | Yes                      |
| Registered Owner 3       | 1018609012 | DOT                 | Yes                         | The citation issued on 11/20/05 is considered uncollectible. The cited car has already been junked.   | Reduced: Other                     | Yes                           | The only supporting documents for this citation is a list of citations for the cited driver, and emails between Rose Anne and Janet Luong regarding how they will handle the disposition of the citation. Additional documentation at DOT had an Admin Review form. | Yes                      |
| Registered Owner 3 Count |            | 4                   |                             |   |                                    |                               |   |                          |
| Registered Owner 4       | 2044679420 | DOT                 | Yes                         | Cited in error.   | Cancel/Void: Officer Error         | Yes                           | Approved cancellation authorization form attached stating that based on site visit to the location, the officer issued the tickets in error.  | Yes                      |
| Registered Owner 4       | 2051731426 | DOT                 | Yes                         | Illegible.  | Cancel/Void: Officer Error         | Yes                           | The Citation Cancellation Authorization supports the dismissal. There is also an email from P. Hilton to J. Luong requesting the cancellation and a copy of the citation.   | No                       |
| Registered Owner 4       | 2052973123 | DOT                 | Yes                         | TO wrote the wrong address for the red zone.  | Cancel/Void: Officer Error         | Yes                           | The Citation Cancellation Authorization and a copy of the citation support the dismissal.   | Yes                      |
| Registered Owner 4 Count |            | 3                   |                             |   |                                    |                               |   |                          |
| Registered Owner 5       | 2035660826 | Council District 14 | Yes                         | Citizen said that he had a valid registration at the time of the citation.  | Dismissed: Violation did not occur | No                            | No additional information was attached to email to support dismissal. According to Wayne DMV showed that citizen had a valid registration therefore the citations should be dismissed.  | No                       |
| Registered Owner 5       | 2037826114 | Council District 14 | Yes                         | Driver claimed that DOT erred in issuing an expired tags citation.  | Dismissed: Violation did not occur | No                            | No evidence that the driver had a valid registration. DOT indicated that it reviewed DMV records and noted that the driver had valid vehicle registration at the time citations were issued. The driver did not contact the PVB before penalties were applied       | No                       |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name   | Ticket ID       | Orig/Req Office     | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason                          | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|--|-----------------|---------------------|-----------------------------|--|---|-------------------------------|---|--------------------------|
| Registered Owner 5<br>Registered Owner 5 Count | 2044588184<br>3 | Council District 14 | Yes                         | Citizen had valid registration at the time the citation was issued.                              | Dismissed: Violation did not occur        | Yes                           | Cancellation was authorized because DOT's investigation of DMV records show the citizen had valid registration at the time the ticket was issued.   | No                       |
| Registered Owner 6                             | 1081308830      | DOT                 | Yes                         | Vehicle was reported stolen on 10/02/09 and was never recovered.                                 | Dismissed: Register owner not responsible | Yes                           | Vehicle Report showing the car was stolen and an insurance report indicating so.  | No                       |
| Registered Owner 6                             | 2056874536      | DOT                 | Yes                         | Citation issued to stolen vehicle.   | Dismissed: Register owner not responsible | Yes                           | Documents include letter from insurance company stating vehicle was stolen and reported to LAPD, references copy of police report, claim report, ISO theft report, and proof of payment to insured. Signed C&I form notes vehicle was stolen and should be P/S  | Yes                      |
| Registered Owner 6                             | 2060157610      | DOT                 | Yes                         | Stolen vehicle. Add'l DOT documents do not support change in originator.                         | Dismissed: Register owner not responsible | Yes                           | CA Dept of Highway Patrol (CHP) Vehicle Report for stolen vehicle (Case No. 09-0718169) and Complaint and Investigation form states date vehicle stolen and approves perm susp.   | Yes                      |
| Registered Owner 6                             | 2061030532      | DOT                 | Yes                         | Stolen vehicle.<br>Add'l DOT document does not support change in originator.                     | Dismissed: Register owner not responsible | Yes                           | CA Dept of Highway Patrol (CHP) Vehicle Report for stolen vehicle (Case No. 09-0718169);<br>Chartis Insurance letter date 12/22/09 addressed to reg. owner re: docs sent to LA DOT PVB;<br>12/23/09 letter from father of registered owner;<br>eTIMS screenshot referenced ten citations issued after report of stolen vehicle. | No                       |
| Registered Owner 6<br>Registered Owner 6 Count | 2061984164<br>5 | DOT                 | Yes                         | Reported stolen vehicle on 10/02/09.<br>Add'l DOT documents do not support change in originator. | Dismissed: Register owner not responsible | Yes                           | Letter from insurance company indicating vehicle was stolen prior to citation dates.<br><br>See Record #657 - Citation No. 2061030532 for complete docs although RAB's email indicated Citation 2052191271.   | No                       |
| Registered Owner 7                             | 683037353       | DOT                 | Yes                         | Vehicle plates were stolen.  | Dismissed: Register owner not responsible | No                            | Other than the correspondences talking about the confirmation from DMV of stolen plates, there was no other evidence on file.   | No                       |
| Registered Owner 7                             | 683084684       | DOT                 | Yes                         | Vehicle plates were stolen.  | Dismissed: Register owner not responsible | No                            | Other than the correspondences talking about the confirmation from DMV of stolen plates, there was no other evidence on file.   | No                       |
| Registered Owner 7                             | 683084695       | DOT                 | Yes                         | Vehicle plates were stolen.  | Dismissed: Register owner not responsible | No                            | Only email requesting p/s due to stolen plates. This citation is also listed in email for records 1010 and 1009.  | No                       |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                     | Ticket ID  | Orig/Reg Office    | Requestor Provided a Reason | Requestor's Reason/Comments   | Dismissal Reason                          | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|--------------------------|------------|--------------------|-----------------------------|---|---|-------------------------------|--|--------------------------|
| Registered Owner 7       | 989022834  | DOT                | Yes                         | Vehicle was stolen at the time the citation was issued.   | Dismissed: Register owner not responsible | No                            | Only email requesting p/s due to stolen plates. This citation is also listed in email for records 1010, 1009 and 1011.   | No                       |
| Registered Owner 7       | 989022845  | DOT                | Yes                         | Vehicle was stolen at the time the citation was issued.   | Dismissed: Register owner not responsible | No                            | Only email requesting p/s due to stolen plates. This citation is also listed in email for records 1010, 1009 1011 and 1023. No other supporting documents.   | No                       |
| Registered Owner 7 Count | 5          |                    |                             |   |   |                               |  |                          |
| Registered Owner 8       | 2041028021 | DOT                | Yes                         | Cited for parking on private property owned by business; not a City alley.  | Dismissed: Violation did not occur        | Yes                           | Email references entire story, and noting that location was gated driveway, not a true alley. Administrative review form attached.   | Yes                      |
| Registered Owner 8       | 2043018191 | DOT                | Yes                         | Ongoing law enforcement activity by DOL-OIG, citation cancellation authorization was sent in April 2009, but not processed. | Dismissed: Violation did not occur        | Yes                           | Citation cancellation authorization approved.  | Yes                      |
| Registered Owner 8       | 2051600305 | Council District 4 | Yes                         | Vehicle was ticketed while parking in a free lot on a Sunday.   | Dismissed: Violation did not occur        | No                            | The only documentation is a series of emails from N. Ezhari to J. Luong to R. Beacham requesting the dismissal and explaining the reason why it should be dismissed.   | No                       |
| Registered Owner 8 Count | 3          |                    |                             |   |   |                               |  |                          |
| Registered Owner 9       | 2049531816 | DOT                | Yes                         | "double cites"  | Dismissed: Violation did not occur        | Yes                           | Rose Anne's email requesting cancellation states that on the date of issuance (6/19/09), TO 2794 wasn't aware that TOs 1012 and 919 had already issued tickets on 6/16/09. No other documentation.<br><br>Additional doc provided by DOT shows this was a double citation. eTIMS shows that the first citation was paid. | No                       |
| Registered Owner 9       | 2049531820 | DOT                | Yes                         | "double cites"  | Dismissed: Violation did not occur        | No                            | Rose Anne's email requesting cancellation states that on the date of issuance (6/19/09), TO 2794 wasn't aware that TOs 1012 and 919 had already issued tickets on 6/16/09. No other documentation.   | No                       |
| Registered Owner 9       | 2049531831 | DOT                | Yes                         | "double cites"  | Dismissed: Violation did not occur        | Yes                           | Rose Anne's email requesting cancellation states that on the date of issuance (6/19/09), TO 2794 wasn't aware that TOs 1012 and 919 had already issued tickets on 6/16/09. Copy of the of two tickets attached.  | No                       |
| Registered Owner 9       | 2049531842 | DOT                | Yes                         | The TO wasn't aware that citations had already been issued.   | Dismissed: Violation did not occur        | No                            | The only evidence is an email from Rose Anne Beacham to Janet Luong requesting the dismissal.  | No                       |
| Registered Owner 9 Count | 4          |                    |                             |   |   |                               |  |                          |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Req Office     | Requestor Provided a Reason | Requestor's Reason/Comments   | Dismissal Reason                     | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|---------------------------|------------|---------------------|-----------------------------|---|--------------------------------------|-------------------------------|--|--------------------------|
| Registered Owner 10       | 2022996161 | Council District 15 | No                          | Appears to be based on problems with paystations, though DOT found was a valid citation and was cancelled as a "one-time" courtesy. | Dismissed: Extenuating circumstances | No                            | Based on the email correspondence on file, DOT indicated this citation appeared to be valid but because of maintenance work being done on the meter on the citation date, the citation would be dismissed as a "one-time" courtesy. Email indicated dismissal. | No                       |
| Registered Owner 10       | 2025287596 | Council District 15 | No                          | Per Daniel Mitchell's email CD 15 sent email (was not attached).  | Dismissed: Violation did not occur   | Yes                           | ACS suspended citation on 9/22/08 based on DOT's email to cancel as a one-time courtesy per Amir. Administrative Review form dated 11/4/2008 says to cancel citation due to malfunctioning meter, per Amir Sedadi, AGM.  | Yes                      |
| Registered Owner 10       | 2028239740 | Council District 15 | Yes                         | Email states citizen's other 2 tickets had been canceled but this citation had gone to DMV.   | Reduced: Other                       | No                            | Email from Wayne Garcia to ACS dated 1/9/09 indicates, per Amir Sedadi, cancel the citation. Additional documentation attached to record #194 dated 2008 indicated DOT determined this citation was valid.   | No                       |
| Registered Owner 10 Count | 3          |                     |                             |   |                                      |                               |  |                          |
| Registered Owner 11       | 2049458121 | DOT                 | Yes                         | Officer error.  | Cancel/Void: Officer Error           | Yes                           | Cancellation requested because the citizen had a valid disable placard. An approved cancellation authorization form is attached.   | Yes                      |
| Registered Owner 11       | 2050635720 | DOT                 | Yes                         | No violation occurred because the vehicle was in a handicap zone.   | Cancel/Void: Officer Error           | Yes                           | The Citation Cancellation Authorization supports the dismissal.  | Yes                      |
| Registered Owner 11       | 2050727803 | DOT                 | Yes                         | The vehicle had a placard attached to the dashboard at the time of the citation issuance.   | Cancel/Void: Officer Error           | Yes                           | The Citation Cancellation Authorization and a copy of the citation support the dismissal.  | Yes                      |
| Registered Owner 11       | 2062248370 | DOT                 | Yes                         | Placard attached to dashboard at time of citation issuance.   | Cancel/Void: Officer Error           | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file stating vehicle had placard attached to dashboard at time of citation.  | Yes                      |
| Registered Owner 11 Count | 4          |                     |                             |   |                                      |                               |  |                          |
| JAHANGARDMAHBOUB FARROKH  | 2042216470 | DOT                 | Yes                         | Driver provided proof of disabled placard, that citation is not valid.  | Cancel/Void: Officer Error           | Yes                           | Cancellation attached. However, it did not include the name of the requestor. In the explanation section, it indicated that the AGM requested that citation be P/S. Copy of Disable Placard is attached.   | Yes                      |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Req. Office    | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason                   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|---------------------------|------------|---------------------|-----------------------------|--|------------------------------------|-------------------------------|---|--------------------------|
| JAHANGARDMAHBOUB FARROKH  | 2044001606 | DOT                 | Yes                         | Citizen claimed he clearly displayed his disability sign.  | Cancel/Void: Officer Error         | No                            | Administrative hearing was conducted (7/14/09) and determined that the citation was valid because the sign was not clearly displayed. However, on 12/18/09, citation cancellation authorization form was completed to cancel the citation. It's unclear who authorized cancellation. The form states that, per Assistant General Manager, "the motorist has provided sufficient evidence to invalidate the citation." | Yes                      |
| JAHANGARDMAHBOUB FARROKH  | 2044001610 | DOT                 | No                          |  | Cancel/Void: Officer Error         | No                            | Citation cancellation authorization form was completed to cancel the citation. It's unclear who authorized the transaction. The form states that, per Assistant General Manager, "the motorist has provided sufficient evidence to invalidate the citation." Citizen's letter states a payment would be submitted for this citation for expired tags.   | Yes                      |
| JAHANGARDMAHBOUB Count    | 3          |                     |                             |  |                                    |                               |   |                          |
| Registered Owner 12       | 2043515855 | DOT                 | Yes                         | Signs and curb at cited address were not corrected legally, confirmed by DOT engineer.   | Dismissed: Violation did not occur | Yes                           | Administrative form indicated that signs and curb at cited address were not correct legally.  | Yes                      |
| Registered Owner 12       | 2045914592 | DOT                 | Yes                         | incorrect signs at the location.   | Dismissed: Violation did not occur | Yes                           | Cancellation requested based on confirmation by Marha Stephenson, Central Engineer that signs and curb at the address were not corrected legally. Approved admin review attached.   | Yes                      |
| Registered Owner 12       | 2047443823 | Council District 14 | Yes                         | Zone was accidentally lengthened.  | Dismissed: Violation did not occur | Yes                           | The disable parking zone was authorized but was never updated in front of the address so the officer issued citations. DOT Central District Engineer confirmed and requested that the cancellation be authorized. Approved admin review form attached.  | Yes                      |
| Registered Owner 12       | 2050990535 | DOT                 | Yes                         | The zone was accidentally lengthened.  | Dismissed: Violation did not occur | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.  | No                       |
| Registered Owner 12 Count | 4          |                     |                             |  |                                    |                               |   |                          |
| Registered Owner 13       | 1021065124 | DOT                 | Yes                         | ACS failed to include the three citations, which included this particular citation, in the list of 7 citations that the vehicle owner requested for the administrative hearing. The time to request adm hearing had passed. As a result, the vehicle owner was | Reduced: Other                     | Yes                           | Supporting documents included a letter and emails from Desmond to the Gold Card Services Desk explaining the circumstances. There was also a copy of the letter to the vehicle owner requesting payment of the 4 citations. Admin. Review includes 3 citations (1021065124, 3120427774 & 3127511380). Copy of Admin Review with record #1002.   | No                       |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Req Office | Requestor Provided a Reason | Requestor's Reason/Comments   | Dismissal Reason                   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|---------------------------|------------|-----------------|-----------------------------|---|------------------------------------|-------------------------------|--|--------------------------|
| Registered Owner 13       | 3120427774 | DOT             | Yes                         | Per DOT email, citation was not included in ACS letter as total amount due. ACS failed to include the three citations, which included this particular citation, in the list of 7 citations that the vehicle owner requested for the administrative hearing. | Reduced: Other                     | Yes                           | Copy of Adm Review letter to citizen excluding the citation from amount due is attached to records #1003 & 7. Letter discusses 3 citations (3120427774, 1021065124, & 3127511380) as being valid. Originally, 10 citations had been issued and per email due to citizen's medical conditions, penalties would be waived; however, 3 citations were not part of Adm Review letter sent to citizen.  | Yes                      |
| Registered Owner 13       | 3127511380 | DOT             | Yes                         | Per DOT email, citation was not included in ACS letter as total amount due. ACS failed to include the three citations, which included this particular citation, in the list of 7 citations that the vehicle owner requested for the administrative hearing. | Reduced: Other                     | Yes                           | Ombudsman letter to ACS stating that ACS made error in not including the citation to citizen in the total amount due. Adm Review letter to citizen excluding the citation from amount due is attached. Letter discusses 3 citations (3120427774, 1021065124, & 3127511380) as being valid. Originally, 10 citations had been issued and per email due to citizen's medical conditions, penalties would be waived; however, 3 citations were not part of Adm Review letter sent to citizen.   | No                       |
| Registered Owner 13 Count | 3          |                 |                             |   |                                    |                               |  |                          |
| Registered Owner 14       | 2066721230 | DOT             | Yes                         | Citation was "Standing in Alley." Vehicle is an exempt government vehicle. Was used in the conduct of an official business.   | Dismissed: Violation did not occur | Yes                           | Per email, the citizen provided DOT with the necessary documents to support that it was a government vehicle. No other supporting documents. However, 2 other citations (record #s 958 & 959 have a copy of letter - not on agency letterhead- describing law enforcement activity)<br><br>Add'l DOT documents include fax cover sheet from U.S. General Services Administration, Office of Inspector General from Special Agent, vehicle GSA placard, registration and copies of citations. | No                       |
| Registered Owner 14       | 2066721241 | DOT             | Yes                         | Vehicle is an exempt govt vehicle. Citation was for "expired tags."   | Dismissed: Violation did not occur | Yes                           | The citizen provided DOT with the necessary documents to support that it was a government vehicle. Copy of registration sticker.<br><br>Add'l DOT documents include fax cover sheet from U.S. General Services Administration, Office of Inspector General from Special Agent, vehicle GSA placard, registration and copies of citations.  | No                       |



## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Reg Office    | Requestor Provided a Reason | Requestor's Reason/Comments   | Dismissal Reason                   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|---------------------------|------------|--------------------|-----------------------------|---|------------------------------------|-------------------------------|---|--------------------------|
| Registered Owner 14       | 2066721252 | DOT                | Yes                         | Citation was "display of plates." Vehicle is an exempt government vehicle. Was used in the conduct of an official business. | Dismissed: Violation did not occur | Yes                           | Letter from agency (not on letterhead) explains government vehicle on law enforcement duty. Copy of the registration sticker and copy of police vehicle identification placard.<br><br>Addl DOT documents include fax cover sheet from U.S. General Services Administration, Office of Inspector General from Special Agent, vehicle GSA placard, registration and copies of citations. | No                       |
| Registered Owner 14 Count | 3          |                    |                             |   |                                    |                               |   |                          |
| Registered Owner 15       | 2045264605 | Council District 1 | Yes                         | Relaxed enforcement.  | Dismissed: Violation did not occur | Yes                           | Citation was cancelled due to relaxed enforcement during the time the citation was issued. Approved Admin review form shows the dates and time of the relaxed enforcement.  | Yes                      |
| Registered Owner 15       | 2046810662 | Council District 1 | Yes                         | Relaxed enforcement.  | Dismissed: Violation did not occur | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached. Citation is listed on Adm Review attached to record #523.   | No                       |
| Registered Owner 15       | 2047015681 | DOT                | Yes                         | Relaxed enforcement.  | Cancel/Void: Officer Error         | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance - Officer was unaware. An approved cancellation authorization form attached. Citation listed on Adm Review form attached to record #523.  | Yes                      |
| Registered Owner 15       | 2048971654 | Council District 1 | Yes                         | Relaxed enforcement.  | Dismissed: Violation did not occur | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached. Citation listed on Adm Review form attached to record #523.   | No                       |
| Registered Owner 15 Count | 4          |                    |                             |   |                                    |                               |   |                          |
| Registered Owner 16       | 2056926826 | DOT                | Yes                         | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.                     | Cancel/Void: Officer Error         | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.  | Yes                      |
| Registered Owner 16       | 2057007643 | DOT                | Yes                         | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.                     | Cancel/Void: Officer Error         | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances" references date and location and vehicle license tag. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.  | Yes                      |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Req Office | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason           | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|---------------------------|------------|-----------------|-----------------------------|--|----------------------------|-------------------------------|---|--------------------------|
| Registered Owner 16       | 2057754716 | DOT             | Yes                         | Relaxed enforcement due to water main break.   | Cancel/Void: Officer Error | Yes                           | Citation cancellation request references location and dates of citations to be dismissed, with statement "Relaxed enforcement in place due to water main break, council office request. Supvr statement "citations s/be cancelled according to policy 6/107.3 Under Other Circumstances."                 | No                       |
| Registered Owner 16       | 2057997292 | DOT             | Yes                         | Relaxed enforcement at stated location/dates due to water main break.  | Cancel/Void: Officer Error | Yes                           | Citation cancellation authorization form notes 5 citations issued to this vehicle, with explanation "relaxed enforcement in place due to water main break. Council office request" and Supervisor statement. "These citations should be cancelled according to policy 6/107.3 Under Other Circumstances." | Yes                      |
| Registered Owner 16       | 2058131445 | DOT             | Yes                         | Per Citation Cancellation Authorization, relaxed enforcement in place due to water main break. Council Office request. | Cancel/Void: Officer Error | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file stating relaxed enforcement in place due to water main break. Council Office request.  | No                       |
| Registered Owner 16 Count | 5          |                 |                             |  |                            |                               |   |                          |
| Registered Owner 17       | 2056926830 | DOT             | Yes                         | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.                | Cancel/Void: Officer Error | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.  | Yes                      |
| Registered Owner 17       | 2057007632 | DOT             | Yes                         | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.                | Cancel/Void: Officer Error | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.  | Yes                      |
| Registered Owner 17       | 2057754720 | DOT             | Yes                         | Relaxed enforcement due to water main break.   | Cancel/Void: Officer Error | Yes                           | Citation cancellation request references location and dates of citations to be dismissed, with statement "Relaxed enforcement in place due to water main break, council office request. Supervisor statement "citations s/be cancelled according to policy 6/107.3 Under Other Circumstances."            | No                       |
| Registered Owner 17       | 2057997303 | DOT             | Yes                         | Relaxed enforcement at stated location/dates due to water main break.  | Cancel/Void: Officer Error | Yes                           | Citation cancellation authorization form notes 5 citations issued to this vehicle, with explanation "relaxed enforcement in place due to water main break. Council office request" and Supervisor statement. "These citations should be cancelled according to policy 6/107.3 Under Other Circumstances." | Yes                      |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name   | Ticket ID       | Orig/Req Office    | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason           | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|--|-----------------|--------------------|-----------------------------|--|----------------------------|-------------------------------|---|--------------------------|
| Registered Owner 17<br>Registered Owner 17 Count | 2058131456<br>5 | DOT                | Yes                         | Per Citation Cancellation Authorization, relaxed enforcement in place due to water main break. Council Office request. | Cancel/Void: Officer Error | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file stating relaxed enforcement in place due to water main break.  | No                       |
| Registered Owner 18                              | 1081593343      | DOT                | Yes                         | Citizen undergoing medical treatment. Was advised that PVB accepts partial payments.                                   | Reduced: Other             | No                            | Only evidence on file was an email from Administrative Hearing Examiner.<br><br>Additional documents at DOT had an investigative report and application for food stamps. However, there are no documents supporting the cancellation of the citation.   | No                       |
| Registered Owner 18                              | 2052500004      | DOT                | Yes                         | Request due to the incident and the medical treatment that the citizen is undergoing.                                  | Reduced: Other             | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the P/S.<br><br>Additional documents at DOT had an investigative report and application for food stamps. However, there are no documents supporting the cancellation of the citation.<br><br>Add'l documents from DOT included those documents already received and described above.  | No                       |
| Registered Owner 18<br>Registered Owner 18 Count | 2055401106<br>3 | DOT                | Yes                         | Permanently suspend, due to incident reports and treatment for domestic abuse.   | Reduced: Other             | No                            | Email references incident and medical treatment of citizen, and includes medical records, LAPD investigative report, and restraining order. Unclear if this evidence adequately supports validity of ticket (i.e., unable to move car due to medical/other issues), or meets unspecified policy of extenuating circumstances.<br><br>Add'l DOT document does not provide adequate support for dismissal.                        | No                       |
| Registered Owner 19                              | 673991334       | Council District 5 | Yes                         | The PVB failed to send the citizen notices for the four citations (including this one).                                | Reduced: Other             | No                            | Per Beacham email, ACS was found in error, since name and address was available from DMV. RO was not given due process per Beacham and ACS was instructed to reimburse fines and penalties. Although record #4 (related citation) has copies of DMV registration information, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problem. | No                       |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Reg Office    | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason                   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|---------------------------|------------|--------------------|-----------------------------|--|------------------------------------|-------------------------------|--|--------------------------|
| Registered Owner 19       | 673991452  | Council District 5 | Yes                         | The PVB failed to send the citizen notices for the four citations (including this one).  | Reduced: Other                     | No                            | Per Beacham email, ACS was found in error, since name and address was available from DMV. RO was not given due process per Beacham and ACS was instructed to reimburse fines and penalties. Although record #4 (related citation) has copies of DMV registration information, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problems..  | No                       |
| Registered Owner 19       | 1013523195 | DOT                | Yes                         | The vehicle owner was not sent notices for the citations because DMV did not provide PVB with valid name and address.                          | Reduced: Other                     | No                            | Emails showing the reason for the dismissal of the citations support this citation. However, there was no copy of the original citation and documents showing inquiry from DMV regarding the cited vehicle's owner's name and address. Additional documentation at DOT included copies of DMV registration information. However, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problem. | No                       |
| Registered Owner 19       | 1013879882 | Council District 5 | Yes                         | The vehicle owner was not sent notices for the citations because DMV did not provide ACS with valid name and address.                          | Reduced: Other                     | No                            | Emails showing the reason for the dismissal of the citations support this citation. However, there was no copy of the original citation and documents showing inquiry from DMV regarding the cited vehicle owner's name and address. Additional documentation at DOT included copies of DMV registration information. However, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problem.   | No                       |
| Registered Owner 19 Count | 4          |                    |                             |  |                                    |                               |  |                          |
| Registered Owner 20       | 677336730  | DOT                | Yes                         | Per Admin. Review, cited vehicle is a trailer which does not need a tag. Respondent contacted enforcement. RC Smith requested an Admin Review. | Dismissed: Violation did not occur | Yes                           | Approved Administrative Review form.   | Yes                      |
| Registered Owner 20       | 1043435503 | DOT                | Yes                         | The citation was for an expired tag violation, but the vehicle, a trailer, is not required to have tags.                                       | Dismissed: Violation did not occur | Yes                           | No document to support that the vehicle cited was a trailer.<br><br>DOT provided additional documentation in the form of an approved Administrative Review form.   | Yes                      |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                      | Ticket ID  | Orig/Req Office | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason                          | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|---------------------------|------------|-----------------|-----------------------------|--|---|-------------------------------|--|--------------------------|
| Registered Owner 20       | 2019738652 | DOT             | Yes                         | Citation was for expired tag violation. The vehicle in question was a trailer. Review noted that trailers do not have tags.  | Dismissed: Violation did not occur        | Yes                           | Although in the email it was indicated that an Adm. Review was conducted, the document or the completed form was not on file. There was no evidence on file that the vehicle in question was a trailer. DOT provided additional documentation in the form of an approved Administrative Review form. | Yes                      |
| Registered Owner 20 Count | 3          |                 |                             |  |   |                               |  |                          |
| Registered Owner 21       | 1046998562 | DOT             | Yes                         | Vehicle registration was paid timely by the vehicle owner but DMV was late in reflecting the payment in their system.  | Dismissed: Violation did not occur        | Yes                           | DMV printout to show registration was current. According to DOT or ACS' notes, DMV system not updated timely. No copy of citation to match up dates. Also see records 209 and 238 (2025422070 & 2028354005).   | No                       |
| Registered Owner 21       | 2025422070 | DOT             | No                          | Email asks to clarify issue of citation since eTMS was not clear on what needed to be adjudicated.   | Dismissed: Violation did not occur        | Yes                           | DMV printout to show registration was current. According to DOT or ACS' notes, DMV system not updated timely. No copy of citation to match up dates.   | No                       |
| Registered Owner 21       | 2028354005 | DOT             | Yes                         | Citizen provided DMV printout showing registration was current.  | Dismissed: Violation did not occur        | Yes                           | DMV printout showing registration current at time of citation. One of multiple citations to same owner - see record number 209 in database.  | No                       |
| Registered Owner 21 Count | 3          |                 |                             |  |   |                               |  |                          |
| Registered Owner 22       | 2003290472 | DOT             | Yes                         | Outstanding citations belonged to the previous registered owner who is now deceased.   | Dismissed: Register owner not responsible | Yes                           | DMV registration copy.   | No                       |
| Registered Owner 22       | 2003632470 | DOT             | Yes                         | Outstanding citations belonged to the previous registered owner who is now deceased.   | Dismissed: Register owner not responsible | Yes                           | A copy of the DMV registration.  | No                       |
| Registered Owner 22       | 2018514853 | DOT             | Yes                         | Citations were issued prior to the death of the previous registered owner.   | Dismissed: Register owner not responsible | Yes                           | DMV document showing the registration name and date of the new owner. Document review performed by the Parking Adjudication Division of DOT.   | No                       |
| Registered Owner 22       | 2020544842 | DOT             | Yes                         | Citations were issued prior to the death of the previous registered owner.   | Dismissed: Register owner not responsible | Yes                           | DMV document showing the registration name and date of the new owner. Review document performed by the Parking Adjudication Division of DOT.   | Yes                      |
| Registered Owner 22       | 2024132246 | DOT             | Yes                         | The citations were issued prior to the death of the previous registered owner who is now deceased. Upon review of the DMV certificate and the copy of the death certificate as provided by the citizen, a decision to suspend or cancel the citation was made. | Dismissed: Register owner not responsible | Yes                           | DMV certificate and death certificates were on file.   | No                       |
| Registered Owner 22 Count | 5          |                 |                             |  |   |                               |  |                          |

## INDIVIDUALS WITH THREE OR MORE DISMISSED CITATIONS

| Name                | Ticket ID  | Orig/Req Office | Requestor Provided a Reason | Requestor's Reason/Comments  | Dismissal Reason | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|---------------------|------------|-----------------|-----------------------------|--|------------------|-------------------------------|--|--------------------------|
| Registered Owner 23 | 2062977932 | Other           | Yes                         | Per ACS email, Parking enforcement letter states if another ticket is paid, 3 citations (this citation plus 2 others) can be dismissed.  | Reduced: Other   | Yes                           | <p>This record only has email from ACS and DOT approval for dismissal based on ACS statement that Parking enforcement letter states if another ticket is paid, 3 citations (this citation plus 2 others) can be dismissed. No other supporting documents.</p> <p>However, this record appears to be supported by documents attached to Record #894.</p> <p>see record 894 - Citation No. 2062977943 for the following docs:<br/>(1) LAPD letterhead signed by Commanding Officer of LAPD Facilities Management Division / Police</p> | Yes                      |
| Registered Owner 23 | 2062977943 | Other           | Yes                         | Per ACS email, Parking enforcement letter states if another ticket is paid, 3 citations (this citation for expired tags plus 2 others) can be dismissed.   | Reduced: Other   | Yes                           | <p>DOT Administrative Review Form and DOT PVB Form "Citation Cancellation Authorization" state valid tickets but will reconsider other tickets upon payment of 2066444693. DOT did not use the phrase "extenuating circumstances."</p> <p>Also, letter from Robert Andalon restating conclusion from Admin. Review and Citation Cancellation Authorization.</p> <p>(1) LAPD letterhead signed by Commanding Officer of LAPD Facilities Management Division / Police Administrator Thom Brennan requesting dismissal of citation</p>  | Yes                      |
| Registered Owner 23 | 2066444704 | DOT             | Yes                         | The administrative review if one of the four citations was paid will cancel the remaining three citations. This citation was one of the three remaining citations. Per email, the first citation was already paid. | Reduced: Other   | Yes                           | <p>Administrative Review indicated if one of the four citations was paid will cancel the remaining three citations. This citation was one of the three remaining citations. Per email, the first citation was already paid. No supporting documents to show citation was paid.</p>   | Yes                      |

Registered Owner 23 Count  
Grand Total

3  
102

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 1  | 2047807042 | Council District 3        | Yes                | Citizen indicated there was no sweeping sign and the ticket was illegal.                        | No                            | DOT authorized cancellation based on an email confirmation from Captain Richard Rea indicating that he had determined the citation was issued in error. No cancellation authorization form attached.                                  | No                       |
| 2  | 2032052330 | Council District 4        | Yes                | Citation was issued in error as the school had a temporary moratorium from parking enforcement. | No                            | Email from Tom Villarreal, SR TRAFFIC SUPV III stated that the school have a temporary moratorium from parking enforcement but no documentation was attached to email.  | No                       |
| 3  | 2032052352 | Council District 4        | Yes                | Relax Enforcement in Effect.  | Yes                           | Relax Enforcement letter attached to Citation cancellation authorization form. Letter stated that period covers April 28, 2008 to February 2009 for the Street listed in the citation. Ticket was issued on 12/03/2008 on the Street. | No                       |
| 4  | 2034491130 | Council District 4        | Yes                | Relaxed parking for school function.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias emailed Chief Price 12/10/2008.                                 | No                       |
| 5  | 2034491141 | Council District 4        | Yes                | Relaxed parking.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 6  | 2034491163 | Council District 4        | Yes                | Relaxed parking.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 7  | 2034491185 | Council District 4        | Yes                | Relaxed parking.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 8  | 2035070262 | Council District 4        | Yes                | Relaxed Parking.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 9  | 2035070295 | Council District 4        | Yes                | Relaxed Parking Enforcement.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 10 | 2035070321 | Council District 4        | Yes                | Relaxed Parking Enforcement.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 11 | 2035677243 | Council District 4        | Yes                | Relaxed Parking Enforcement for school event.   | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |
| 12 | 2035677254 | Council District 4        | Yes                | Relaxed Parking Enforcement.  | No                            | Chief Jimmy Price granted relaxed parking for Gracia Galias - Council District 4; however, no letter of approved relaxed parking was attached to email. Gracia Galias email Chief Price 12/10/2008.                                   | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 13 | 2045479936 | Council District 5        | Yes                | Incorrectly cited for preferential parking.   | Yes                           | Field investigation showed that there is no preferential parking at the location. Cancelled based on Officer error. Approved cancellation authorization form attached.  | Yes                      |
| 14 | 2048719595 | Council District 5        | Yes                | Citation address is not within the PPD boundary - officer error.  | Yes                           | Cancellation authorized based on field investigation that supported citizen's claim. Approved cancellation authorization form attached.   | Yes                      |
| 15 | 2053011074 | Council District 10       | Yes                | The vehicle make, type, and month of expiration are incorrect. Add'l DOT documents support change in originator from DOT to CD10.   | Yes                           | An email from R. Beacham to J. Luong requests the dismissal. Add'l DOT documents include copy of citation, DMV registration and eTIMS. Vehicle make, type and registration information on citation do not match DMV registration. | No                       |
| 16 | 2016133700 | Council District 15       | Yes                | Citizen received a collection notice after she was told the citation will be cancelled (per Jimmy Price) due to improper signage. The citation was issued due to Officer error (as confirmed by Christine Mata- Enforcement). | Yes                           |   | No                       |
| 17 | 1054392846 | DOT                       | No                 | Reason for cancellation not indicated in Captain Farfan's emailed request.  | No                            | No evidence to support request for cancellation of citation.  | No                       |
| 18 | 1067144330 | DOT                       | No                 | Reason for cancellation not indicated in Captain Farfan's email to J. Luong.  | No                            | No supporting document except for Captain Farfan's email request to cancel the citation to Janet Luong.   | No                       |
| 19 | 1067401370 | DOT                       | Yes                | Officer error, no signs were posted.  | Yes                           | Citation Cancellation Authorization signed by the approving supervisor, area supervisor and parking manager and a copy of the parking citation.   | Yes                      |
| 20 | 1067401462 | DOT                       | Yes                | Officer error, no signs were posted.  | Yes                           | Citation Cancellation Authorization signed by the approving supervisor, area supervisor and parking manager and a copy of the parking citation.   | Yes                      |
| 21 | 1067982591 | DOT                       | Yes                | Officer failed to adhere to Dept VIN policy as well as failed to indicate S/C times.  | Yes                           | Citation Cancellation authorization dated 7/14/09 signed by the approving supervisor, area supervisor and the parking manager.  | Yes                      |
| 22 | 1070154131 | DOT                       | Yes                | The cited vehicle owner is a firefighter on official business responding to emergency situations.   | Yes                           | Citation Cancellation Authorization attached. The Administrative Review stated that the firefighter was unable to move the cited vehicle because he was on an emergency call-out.   | Yes                      |
| 23 | 1072375975 | DOT                       | Yes                | Vehicle operator working in the scope of his duties.  | Yes                           | Signed Citation Cancellation authorization.   | Yes                      |
| 24 | 1074013931 | DOT                       | Yes                | Citation was issued in error. The citation lacked needed information to validate that the vehicle was at the location where the ticket was issued.  | Yes                           | Letter from Robert Andalon to the vehicle owner, dated. 6/25/09. Additional documentation at DOT did contain an Administrative Review form.   | Yes                      |
| 25 | 1076243221 | DOT                       | Yes                | Incorrect year.   | Yes                           | Copy of the traffic citation with a note - cancel due to technical error, incorrect year. Citation Cancellation Request form signed by the Watch Commander and Commanding Officer of LAWA.  | Yes                      |
| 26 | 1076243232 | DOT                       | Yes                | Incorrect year.   | Yes                           | Copy of the traffic citation with a note - closed due to issue date, technical error, incorrect year. Citation Cancellation Request form signed by the Watch Commander and Commanding Officer of LAWA.                            | Yes                      |



**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 27 | 1078070685 | DOT                       | Yes                | Officer entered the incorrect violation on the citation. Vehicle not in violation. R/O was inside the vehicle with the engine running.   | No                            | There was no Citation Cancellation Authorization form on file.   | No                       |
| 28 | 1078172126 | DOT                       | Yes                | The citizen received a citation on an alley that is not a "one-way alley."   | No                            | Only an email from the Sergeant that the citation needs to be cancelled and the explanation for the request.   | No                       |
| 29 | 1080790686 | DOT                       | Yes                | Government vehicle doing official business is exempt from the violation (having no plates for a vehicle owned by U.S. Department of Justice- Bureau of Alcohol, Tobacco, Firearms and Explosives).               | Yes                           | Citation Cancellation Authorization. Other documents found are from DOT's Parking Operations Support and Adjudication and the request letter from the US Department of Justice.  | Yes                      |
| 30 | 1089422121 | DOT                       | Yes                | Citation was issued during a relaxed enforcement.  | Yes                           | Administrative Review form was on file stating relaxed enforcement.  | Yes                      |
| 31 | 2007104875 | DOT                       | Yes                | Relaxed enforcement at location.   | Yes                           | Citation Cancellation Authorization was on file.   | Yes                      |
| 32 | 2016968365 | DOT                       | Yes                | Citing Officer did not adhere to the Department's policy and procedures governing the issuance of parking citations (indicated wrong location on the citation). Therefore, the citation has been deemed invalid. | Yes                           | Investigation was conducted and the Citation Cancellation Authorization is on file.  | Yes                      |
| 33 | 2025733776 | DOT                       | Yes                | Car had mechanical problems and owner provided proof of vehicle towing.  | No                            | Only email from Capt. mentions proof of towing provided. No supporting documentation.  | No                       |
| 34 | 2029180543 | DOT                       | No                 | Email states per Chief Jimmy Price cancel for officer error.   | No                            | No supporting documents or further explanation as to the officer error.  | No                       |
| 35 | 2030539070 | DOT                       | Yes                | Internal investigation revealed citation issued outside of Bureau's enforcement policy regarding alleys.   | Yes                           | PVB Citation Cancellation Authorization cites supervisor's investigation revealed officer issued citation in error.  | No                       |
| 36 | 2031189031 | DOT                       | Yes                | Placard was valid - officer error.   | No                            | No cancellation form attached to email.  | No                       |
| 37 | 2032006045 | DOT                       | Yes                | Relax enforcement at location. Officer unaware.  | Yes                           | Citation cancellation authorization was signed by three officers with reason "issued in error." DOT did not attach permit (letter) for relaxed enforcement for a specific date(s) and time.  | Yes                      |
| 38 | 2032127182 | DOT                       | Yes                | The citation is invalid as one of the signs was removed.   | No                            | No documentation was attached to email. According to Captain's email "the citation is invalid as one of the signs was removed."  | No                       |
| 39 | 2032233276 | DOT                       | No                 | No specific reason, email references that request for cancellations were faxed.  | No                            | No explanation or documentation was attached to email. Email reads "I am a Lieutenant with DOT and have worked with Ana when canceling citations. Sometimes the Parking Enforcement Offices are a little slow in submitting paperwork and the constituents call me when they get late notices on their citations. I have three citations that I am requesting to be canceled and was hoping to fax you the requests as they are past due." | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 40 | 2032478254 | DOT                       | No                 | Email only stating citation requests to be faxed. - could be due to officer error (since coming from PED).                             | No                            | No explanation or documentation was attached to email. Emails reads "I am a Lieutenant with DOT and have worked with Ana when canceling citations. Sometimes the Parking Enforcement Offices are a little slow in submitting paperwork and the constituents call me when they get late notices on their citations. I have three citations that I am requesting to be canceled and was hoping to fax you the requests as they are past due." | No                       |
| 41 | 2032604700 | DOT                       | Yes                | "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys."         | No                            | Email from Jimmy Price to Wayne Garcia reads "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys."□ No documentation was attached to email.  | No                       |
| 42 | 2034862675 | DOT                       | Yes                | Officer Error.   | Yes                           | Citation Cancellation Authorization form was signed by DOT supervisor.  | Yes                      |
| 43 | 2035125190 | DOT                       | Yes                | An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys.           | Yes                           | Email from Jimmy Price to Wayne Garcia reads "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys." Citation cancellation forms attached.   | Yes                      |
| 44 | 2035125201 | DOT                       | Yes                | An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys.           | Yes                           | Email from Jimmy Price to Wayne Garcia reads "An internal investigation revealed that these citations were issued outside of Bureau's enforcement policy regarding alleys."□ Citation is listed on Citation Cancellation Authorization attached to record #415.   | No                       |
| 45 | 2035155485 | DOT                       | Yes                | Parking enforcement conducted an investigation at the cited location and found that the yellow zone was on the even side of the block. | Yes                           | No documentation attached to email. Additional documentation at DOT shows evidence of an investigation which determined that there is no yellow zone at the site.   | Yes                      |
| 46 | 2036302866 | DOT                       | Yes                | Signs at locations inadequate.   | Yes                           | Citation Cancellation Authorization form was signed by 4 DOT supervisors/Managers.  | Yes                      |
| 47 | 2036302870 | DOT                       | Yes                | BO Sign Posting.   | Yes                           | Citation Cancellation Authorization form was signed by 3 DOT supervisors/Managers.  | Yes                      |
| 48 | 2036302881 | DOT                       | Yes                | Signs not properly posted at time vehicle was cited.   | Yes                           | Cancellation form attached.   | Yes                      |
| 49 | 2036377210 | DOT                       | Yes                | Original cancellation form was submitted without all required signatures, so a new one was submitted to cancel citation.               | Yes                           | A new cancellation form is attached.  | Yes                      |
| 50 | 2036516915 | DOT                       | Yes                | Officer cited in error. Signs are in conflict.   | Yes                           | Citation Cancellation Authorization indicated TO error.   | No                       |
| 51 | 2036597522 | DOT                       | Yes                | Meter not enforced on Saturday only.   | Yes                           | A completed citation cancellation form is included.   | Yes                      |
| 52 | 2036653883 | DOT                       | Yes                | Citation was issued outside the Bureau's enforcement policy regarding alleys.  | Yes                           | Email from Jimmy Price indicated that investigation was conducted on several citations. Citation listed on Citation Cancellation Authorization (there appears to be mis-written number 203663883) attached to record #415.  | No                       |
| 53 | 2036653894 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside the Bureau's enforcement policy regarding alleys.                     | Yes                           | Cancellation form attached. However, documentation of investigation not attached.   | Yes                      |
| 54 | 2036959072 | DOT                       | Yes                | Cancellation requested by Jimmy Price, because citation was issued to LAPD unmarked vehicle.   | No                            | No evidence provided.   | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 55 | 2037395544 | DOT                       | Yes                | Supervisor investigation revealed, Officer issued citation in error.  | Yes                           | Cancellation form attached.   | Yes                      |
| 56 | 2037511884 | DOT                       | Yes                | Original cancellation form was not signed, so a new one was completed and submitted for cancellation.                 | Yes                           | Cancellation form attached.   | Yes                      |
| 57 | 2037732664 | DOT                       | Yes                | TO failed to make accurate observation, citizen DP placard was displayed and valid.                                   | Yes                           | Copy of DP and DL attached. DP was current. Citation Cancellation Authorization attached.   | No                       |
| 58 | 2038063283 | DOT                       | Yes                | TO not aware of relaxed enforcement at location.  | Yes                           | Cancellation form attached.   | Yes                      |
| 59 | 2039762642 | DOT                       | Yes                | Broken meter.   | Yes                           | Cancellation form attached.   | Yes                      |
| 60 | 2040098362 | DOT                       | Yes                | Investigation revealed that TO issued citation in error.  | Yes                           | Citation Cancellation form attached.  | Yes                      |
| 61 | 2040125275 | DOT                       | Yes                | Cancellation form was submitted in October 2009, to cancel citation due to officer error.                             | No                            | Cancellation form not attached. According to email a cancellation form was submitted earlier.   | No                       |
| 62 | 2040127751 | DOT                       | No                 | None noted.   | No                            | Email only from Captain, stating "I am requesting the following citations be cancelled" (lists 5); however, cancellation form not attached.   | No                       |
| 63 | 2040127762 | DOT                       | No                 | None stated.  | No                            | Email only from Captain, stating "I am requesting the following citations be cancelled" (lists 5); however, cancellation form not attached.   | No                       |
| 64 | 2040127773 | DOT                       | No                 | None stated.  | No                            | Email only from Captain, stating "I am requesting the following citations be cancelled" (lists 5); however, cancellation form not attached.   | No                       |
| 65 | 2040127784 | DOT                       | No                 | None stated.  | No                            | Email only from Captain, stating "I am requesting the following citations be cancelled" (lists 5); however, cancellation form not attached.   | No                       |
| 66 | 2041479845 | DOT                       | No                 | PED Captain's email only, listing 15 citation numbers for cancellation. No reason provided.                           | No                            | Cancellation form not included.   | No                       |
| 67 | 2041479856 | DOT                       | Yes                | Temporary sign posting. Vehicles exempt from location. Issued in error.   | Yes                           | Cancellation form attached.   | Yes                      |
| 68 | 2041712982 | DOT                       | Yes                | TO unaware of sign limitations.   | Yes                           | Cancellation form attached.   | Yes                      |
| 69 | 2042037395 | DOT                       | Yes                | Email appears to suggest that citation should not have been issued, due to sign problems.                             | Yes                           | Email provided stated history of sign and curb issues in that area from DOT engineer. <input type="checkbox"/><br>DOT provided additional documentation in the form of a Citation Cancellation Authorization form stating the signs were not properly posted. | Yes                      |
| 70 | 2042092032 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys. | No                            | Email from Jimmy Price only. Cancellation form not attached.  | No                       |
| 71 | 2042092043 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys. | No                            | Jimmy Price email only. Cancellation form not attached.   | No                       |
| 72 | 2042092054 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys. | Yes                           | Cancellation form attached see citation 2042093782.   | Yes                      |
| 73 | 2042093771 | DOT                       | Yes                | Supervisor investigation revealed that TO issued citation in error.   | Yes                           | Cancellation form included.   | Yes                      |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 74 | 2042093782 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys. | Yes                           | Cancellation form attached.   | Yes                      |
| 75 | 2042216470 | DOT                       | Yes                | Driver provided proof of disabled placard, that citation is not valid.  | Yes                           | Cancellation attached. However, it did not include the name of the requestor. In the explanation section, it indicated that the AGM requested that citation be P/S. Copy of Disable Placard is attached.  | Yes                      |
| 76 | 2042780213 | DOT                       | Yes                | Wrong address for red zone - Officer error.   | Yes                           | Cancellation form attached.   | Yes                      |
| 77 | 2042930201 | DOT                       | No                 | No reason provided.   | No                            | Farfan email only - No cancellation form.   | No                       |
| 78 | 2043450150 | DOT                       | Yes                | Broken meter.   | Yes                           | Cancellation form attached.   | Yes                      |
| 79 | 2043469621 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys. | No                            | Email from Jimmy Price only. Cancellation form not included.  | No                       |
| 80 | 2043469632 | DOT                       | Yes                | Internal investigation revealed that citation was issued outside of the Bureau's enforcement policy regarding alleys. | No                            | Jimmy Price email only. Cancellation form not included.   | No                       |
| 81 | 2043924142 | DOT                       | Yes                | Citation should be cancelled according to section 107.3.  | Yes                           | Vehicle exempt from posted temporary tow location, issued in error. Approved cancellation form attached but it is difficult to make out the name of the requestor.  | Yes                      |
| 82 | 2043924153 | DOT                       | Yes                | Citation should be cancelled according to section 107.3.  | Yes                           | Vehicle exempt from posted temporary tow location, issued in error. Approved cancellation form attached but it is difficult to make out the name of the requestor.  | Yes                      |
| 83 | 2044001606 | DOT                       | Yes                | Citizen claimed he clearly displayed his disability sign.   | No                            | Administrative hearing was conducted (7/14/09) and determined that the citation was valid because the sign was not clearly displayed. However, on 12/18/09, citation cancellation authorization form was completed to cancel the citation. It's unclear who authorized cancellation. The form states that, per Assistant General Manager, "the motorist has provided sufficient evidence to invalidate the citation." | Yes                      |
| 84 | 2044001610 | DOT                       | No                 |   | No                            | Citation cancellation authorization form was completed to cancel the citation. It's unclear who authorized the transaction. The form states that, per Assistant General Manager, "the motorist has provided sufficient evidence to invalidate the citation." Citizen's letter states a payment would be submitted for this citation for expired tags.   | Yes                      |
| 85 | 2044213275 | DOT                       | Yes                | Officer failed to observe parking permits.  | Yes                           | Officer failed to observe parking permits. Approved cancellation authorization form attached.   | Yes                      |
| 86 | 2044239525 | DOT                       | Yes                | Officer cited in error.   | Yes                           | Approved cancellation authorization was attached. Officer cited the citizen for no parking at sidewalk, constituent provided photos showing no sidewalk at the location. Unable to make out the requestor from cancellation form.   | Yes                      |
| 87 | 2044679420 | DOT                       | Yes                | Cited in error.   | Yes                           | Approved cancellation authorization form attached stating that based on site visit to the location, the officer issued the tickets in error.  | Yes                      |
| 88 | 2045979353 | DOT                       | Yes                | Relaxed enforcement.  | Yes                           | Cancellation based on approved relaxed enforcement -officer unaware. Approved cancellation authorization form attached.   | Yes                      |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments          | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--------------------------------------|-------------------------------|--|--------------------------|
| 89 | 2045979364 | DOT                       | Yes                | Relaxed enforcement.                 | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance-officer unaware. Approved cancellation form attached.  | Yes                      |
| 90 | 2046669704 | DOT                       | Yes                | Officer issued the tickets in error. | Yes                           | DOT's administrative review determined the citation valid. The Captain requested temporary suspension because citizen claimed the citations were cited on a private property. The captain indicated, however, that he is waiting for a determination from the Building and Safety Dept that parking is allowed in front of this address. Subsequently validated by DBS.                        | Yes                      |
| 91 | 2046669715 | DOT                       | Yes                | Officer issued the tickets in error. | Yes                           | DOT's administrative review determined the citations valid. The Captain requested temporary suspension because citizen claimed the citations were cited on a private property. The captain indicated, however, that he is waiting for a determination from the Building and Safety Dept that parking is allowed in front of this address. Admin form attached. Subsequently validated by DBS.  | Yes                      |
| 92 | 2047015681 | DOT                       | Yes                | Relaxed enforcement.                 | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance - Officer was unaware. An approved cancellation authorization form attached. Citation listed on Adm Review form attached to record #523.   | Yes                      |
| 93 | 2047015692 | DOT                       | Yes                | Relaxed enforcement.                 | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance - Officer was unaware. An approved cancellation authorization form attached.   | Yes                      |
| 94 | 2047545334 | DOT                       | Yes                | Officer issued citation in error.    | Yes                           | Citizens claimed the citations were issued on a private property. DOT's administrative review determined the citations valid. The Captain requested cancellation based on subsequent confirmation by the Building and Safety Dept (DBS) that parking is allowed in front of this address. An email from DBS confirmed parking is legal at the address. Administrative review form is attached. | Yes                      |
| 95 | 2048581850 | DOT                       | Yes                | Officer error -private property.     | Yes                           | Citizens claimed the citations were issued on a private property. DOT's administrative review determined the citations valid. The Captain requested cancellation based on subsequent confirmation by the Building and Safety Dept (DBS) that parking is allowed in front of this address. An email from DBS confirmed parking is legal at the address. No authorization form attached.         | No                       |
| 96 | 2048581861 | DOT                       | Yes                | Officer error-private property.      | Yes                           | Citizens claimed the citations were issued on a private property. DOT's administrative review determined the citations valid. The Captain requested cancellation based on subsequent confirmation by the Building and Safety Dept (DBS) that parking is allowed in front of this address. An email from DBS confirmed parking is legal at the address. No authorization form attached.         | No                       |
| 97 | 2049223691 | DOT                       | Yes                | Officer error.                       | Yes                           | The Captain requested cancellation due to officer error - location not correct. Approved cancellation authorization form is attached.  | Yes                      |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 98  | 2049432070 | DOT                       | Yes                | Officer error -private property.  | Yes                           | Citizens claimed the citations were issued on a private property. DOT's administrative review determined the citations valid. The Captain requested cancellation based on subsequent confirmation by the Building and Safety Dept (DBS) that parking is allowed in front of this address. An email from DBS confirmed parking is legal at the address. No cancellation authorization form.   | No                       |
| 99  | 2049432081 | DOT                       | Yes                | Officer error -private property.  | Yes                           | Citizens claimed the citations were issued on a private property. DOT's administrative review determined the citations valid. The Captain requested cancellation based on subsequent confirmation by the Building and Safety Dept (DBS) that parking is allowed in front of this address. An email from DBS confirmed parking is legal at the address. No cancellation authorization form.   | No                       |
| 100 | 2049458121 | DOT                       | Yes                | Officer error.  | Yes                           | Cancellation requested because the citizen had a valid disable placard. An approved cancellation authorization form is attached.   | Yes                      |
| 101 | 2049550053 | DOT                       | Yes                | Employee on official business and has valid government mileage placard.                                       | Yes                           | The documentation includes a Citation Cancellation Authorization and an Administrative Review. There is also a letter from the Special Agent Supervisor of the Bureau of Medical Fraud and Elder Abuse, Dept. of Justice, verifying the identity of the agent and stating he was on government business. Also, Robert Andalon, Chief Management Analyst with DOT sent a letter to the Dept. of Justice Supervisor advising him of the dismissal. | Yes                      |
| 102 | 2049712140 | DOT                       | Yes                | The citation was issued on the wrong day.   | Yes                           | The request for dismissal includes a Citation Cancellation Authorization with a copy of the citation.  | Yes                      |
| 103 | 2049712151 | DOT                       | Yes                | The citation was issued on the wrong day.   | Yes                           | The request includes the Citation Cancellation Authorization and a copy of the citation.   | Yes                      |
| 104 | 2049769223 | DOT                       | Yes                | Captain has several cancellation requests that need to be processed because his clerk was off for a few days. | Yes                           | The request includes the Citation Cancellation Authorization, a copy of the citation and a letter from the Captain to ACS.   | Yes                      |
| 105 | 2049769260 | DOT                       | Yes                | Relaxed enforcement.  | Yes                           | The request includes the Citation Cancellation Authorization and a copy of the citation.   | Yes                      |
| 106 | 2049892784 | DOT                       | Yes                | A City employee was on official business and displayed a valid mileage placard.                               | Yes                           | The request includes the Citation Cancellation Authorization and the Administrative Review. Also, Robert Andalon sent a letter to the customer (CRA) notifying them of the dismissal.  | Yes                      |
| 107 | 2049915350 | DOT                       | No                 | The Captain submitted cancellation request 2 months prior and it hasn't been processed.                       | No                            | The request is a letter from Captain Farfan requesting cancellation again. The email does not include a reason for cancellation.   | No                       |
| 108 | 2049937945 | DOT                       | Yes                | New sign enforcement didn't start until June 30, 2009.  | Yes                           | The request, sent by Rose Anne Beacham, includes the Citation Cancellation Authorization.  | Yes                      |
| 109 | 2049949366 | DOT                       | Yes                | The Disabled driver at the location was in the process of exiting the vehicle.                                | Yes                           | The request includes the Citation Cancellation Authorization and a copy of the citation.   | Yes                      |
| 110 | 2050064995 | DOT                       | No                 |   | No                            | The request includes a copy of the Complaint and Investigation Form and the citation. Also, Beacham sent an email to ACS asking them to process. However, the Citation Cancellation Authorization is missing.  | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 111 | 2050224083 | DOT                       | No                 |  | No                            | Captain Farfan simply requested ACS to cancel the citation with no other documentation.   | No                       |
| 112 | 2050635720 | DOT                       | Yes                | No violation occurred because the vehicle was in a handicap zone.  | Yes                           | The Citation Cancellation Authorization supports the dismissal.   | Yes                      |
| 113 | 2050648456 | DOT                       | Yes                | The citation should have been cancelled in August and the email is dated November.                                 | No                            | The only evidence is an email from Tom Villarreal (DOT) to Janet Luong requesting the dismissal due to officer error.   | No                       |
| 114 | 2050886142 | DOT                       | Yes                | Officer failed to observe the permits.   | Yes                           | The Citation Cancellation Authorization supports the dismissal. There is also a copy of the citation, a photo of the permit, a photo of the street sign, and an email from W. Garcia to Janet Luong requesting the dismissal. | Yes                      |
| 115 | 2050894940 | DOT                       | Yes                | The citation was issued to a vehicle that was exempted at the time.  | No                            | There is no documentation other than an email from T. Villarreal to J. Luong requesting the dismissal.  | No                       |
| 116 | 2050727803 | DOT                       | Yes                | The vehicle had a placard attached to the dashboard at the time of the citation issuance.                          | Yes                           | The Citation Cancellation Authorization and a copy of the citation support the dismissal.   | Yes                      |
| 117 | 2051008024 | DOT                       | Yes                | The officer failed to observe the guest permit.  | Yes                           | The Citation Cancellation Authorization, along with a copy of the guest pass, support the dismissal. There is also a copy of the citation and an email from W. Garcia to J. Luong requesting the dismissal.                   | Yes                      |
| 118 | 2051089423 | DOT                       | Yes                | Respondent was in Sacramento at the time of the issuance. The officer transposed the letters on the license plate. | Yes                           | The Citation Cancellation Authorization supports the dismissal. Also attached is an email from W. Garcia to J. Luong approving the dismissal.   | Yes                      |
| 119 | 2051143522 | DOT                       | Yes                | Production crew had film permit for a lane closure on Century Park East.   | Yes                           | The Administrative Review, the Citation Cancellation Authorization, and a copy of the film permit all support the dismissal.  | Yes                      |
| 120 | 2051143533 | DOT                       | Yes                | Production company had a film permit which allowed for a lane closure.   | Yes                           | The Administrative Review, the Citation Cancellation Authorization, and a copy of the film permit all support the dismissal.  | Yes                      |
| 121 | 2051143544 | DOT                       | Yes                | The production company had a film permit which allowed for a lane closure.   | Yes                           | The Administrative Review, the Citation Cancellation Authorization, and a copy of the film permit all support the dismissal.  | Yes                      |
| 122 | 2051143555 | DOT                       | Yes                | The production company had a film permit which allowed for a lane closure.   | Yes                           | The Administrative Review, the Citation Cancellation Authorization, and a copy of the film permit all support the dismissal.  | Yes                      |
| 123 | 2051143566 | DOT                       | Yes                | The production company had a film permit which allowed for a lane closure.   | Yes                           | The Administrative Review, the Citation Cancellation Authorization, and a copy of the film permit all support the dismissal.  | Yes                      |
| 124 | 2051731426 | DOT                       | Yes                | Illegible.   | Yes                           | The Citation Cancellation Authorization supports the dismissal. There is also an email from P. Hilton to J. Luong requesting the cancellation and a copy of the citation.   | No                       |
| 125 | 2051791291 | DOT                       | Yes                | LAPD had given permission to park at the location.   | Yes                           | The Citation Cancellation Authorization supports the dismissal. There is also a letter from Chief Bratton to Captain Rea explaining the situation and requesting the dismissal, along with a copy of the citation.            | Yes                      |
| 126 | 2051791313 | DOT                       | Yes                | LAPD had given permission to park at location.   | Yes                           | The Citation Cancellation Authorization supports the dismissal. There is also a letter from Chief Bratton to Captain Rea explaining the situation and requesting the dismissal, along with a copy of the citation.            | Yes                      |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 127 | 2052786735 | DOT                       | Yes                | The vehicle was cited and towed outside of policy.  | No                            | The only documentation is an email from J. Price to W. Garcia to J. Luong requesting that the citation be cancelled and the tow and storage charges returned.  | No                       |
| 128 | 2052910134 | DOT                       | Yes                | The TO cited the wrong violation.   | Yes                           | The Administrative Review supports the dismissal. There is also an email from R. Beacham to J. Luong requesting the P/S.   | Yes                      |
| 129 | 2052968923 | DOT                       | Yes                | The citation should have been canceled.   | No                            | An email from T. Villarreal to J. Luong requests the cancellation. The cancellation authorization form is missing.   | No                       |
| 130 | 2052973123 | DOT                       | Yes                | TO wrote the wrong address for the red zone.  | Yes                           | The Citation Cancellation Authorization and a copy of the citation support the dismissal.  | Yes                      |
| 131 | 2053028014 | DOT                       | No                 | No reason indicated for cancellation.   | No                            | An email from Captain Farfan to J. Luong requests the cancellation.  | No                       |
| 132 | 2053028025 | DOT                       | No                 | No reason indicated for cancellation.   | No                            | An email from Captain Farfan to J. Luong requests the cancellation.  | No                       |
| 133 | 2053278581 | DOT                       | Yes                | The VIN, make of vehicle, and vehicle registration do not match the DMV Registry.   | Yes                           | An email from R. Beacham to J. Luong requests the cancellation. <input type="checkbox"/><br>Add'l DOT documents include DMV printout, photo and copy of citation. VIN, make of vehicle on ticket does not match DMV.   | No                       |
| 134 | 2053673764 | DOT                       | No                 | Email states only "we submitted cit for cancellation, but they have not yet been processed".  | No                            | Short one-line email from Farfan, indicates previous request (and possibly documentation) was submitted; however, nothing included here.   | No                       |
| 135 | 2053673775 | DOT                       | No                 | Email states only "we submitted cit for cancellation, but they have not yet been processed".  | No                            | Short one-line email from Farfan, indicates previous request (and possibly documentation) was submitted; however, nothing included here (also see 2053673764).   | No                       |
| 136 | 2053802096 | DOT                       | Yes                | Citation issued to taxis parked at 7th & Fig in "no stopping" zone; though during "Hail-A-Taxi" initiative, that allowed for taxis to stop there for pickup/drop off. DOT notes that signs and curb need repairs to indicate this is allowed. | No                            | Documentation includes DOT's internal emails referencing Jimmy Price & Amir's request for relaxed enforcement, and web information regarding the "hail a taxi" program and that Council now allows taxicabs to stop in red zones while actively picking up or dropping off fares in these zones. No official "cancellation notice" included. (references eight citations). | No                       |
| 137 | 2053802100 | DOT                       | Yes                | Citation issued to taxis parked at 7th & Fig in "no stopping" zone; though during "Hail-A-Taxi" initiative, that allowed for taxis to stop there for pickup/drop off. DOT notes that signs and curb need repairs to indicate this is allowed. | No                            | Documentation includes DOT's internal emails referencing Jimmy Price & Amir's request for relaxed enforcement, and web information regarding the "hail a taxi" program and that Council now allows taxicabs to stop in red zones while actively picking up or dropping off fares in these zones. No official "cancellation notice" included. (references eight citations). | No                       |
| 138 | 2054018971 | DOT                       | Yes                | Pertains to zipcar pilot program; whereas regular zipcar locations are to be exempt from street cleaning citation. DOT reviewed locations and maps and recommended dismissal, due to agreed relaxed enforcement.                              | No                            | Emails from Deputy Chief and Amir stating what they did to determine disposition (dismissal for street cleaning cites, though not red zones/other). However, no additional evidence or maps provided, nor official cancellation form.  | No                       |



**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 139 | 2054165164 | DOT                       | Yes                | Pertains to zipcar pilot program; whereas regular zipcar locations are to be exempt from street cleaning citation. DOT reviewed locations and maps and recommended dismissal, due to agreed relaxed enforcement. | No                            | Emails from Deputy Chief and Amir stating what they did to determine disposition (dismissal for street cleaning cites, though not red zones/other). However, no additional evidence or maps provided, nor official cancellation form.   | No                       |
| 140 | 2055016541 | DOT                       | Yes                | One of 9 citations P/S due to street cleaning being cancelled on that day.   | No                            | Email only from Rose Anne Beacham directly to cancel cite, stating that "they have been confirmed with Christine Mata already." No other documentation.   | No                       |
| 141 | 2055016714 | DOT                       | Yes                | One of 9 citations P/S due to street cleaning being cancelled on that day.   | No                            | Email only from Rose Anne Beacham directly to cancel cite, stating that "they have been confirmed with Christine Mata already." No other documentation.   | No                       |
| 142 | 2055221836 | DOT                       | Yes                | Signed authorization by PED states "officer error" - tags attached to Iplate at time of citation issuance.   | Yes                           | Citation cancellation authorization references all applicable information and appropriate signatures.   | Yes                      |
| 143 | 2055293774 | DOT                       | Yes                | LAPD requested citations cancelled, as citizens parked in restricted area at direction of LAPD.  | Yes                           | LAPD Captain letter to PED Captain stating that their instruction to parents of Youth Services Officers to park in designated (restricted area); and signed Citation cancellation authorization form from PED stating "citation s/b cancelled in accor to policy 6/107.3, "under other circumstances."  | Yes                      |
| 144 | 2055555294 | DOT                       | Yes                | One of many citations issued to zipcars for street cleaning. Per pilot program and agreement that zipcar locations noted on map would be exempt from certain types of enforcement.                               | No                            | One of many listed citations that were dismissed, relative to PED's review of maps and citation location. Emails from Chief Mata and Amir advising to dismiss citations noted on attached spreadsheet, and to provide refund to zipcar company.   | No                       |
| 145 | 2055555305 | DOT                       | Yes                | One of many citations issued to zipcars for street cleaning. Per pilot program and agreement that zipcar locations noted on map would be exempt from certain types of enforcement.                               | No                            | One of many listed citations that were dismissed, relative to PED's review of maps and citation location. Emails from Chief Mata and Amir advising to dismiss citations noted on attached spreadsheet, and to provide refund to zipcar company.   | No                       |
| 146 | 2055570834 | DOT                       | Yes                | One of many dismissed citations for street cleaning, due to street cleaning being cancelled that day, as confirmed with C. Mata.   | No                            | Only email from Rose Anne Beacham listing citation numbers, with brief reason and statement "they have been confirmed with Christine Mata already." No other evidence/support for cancellation.   | No                       |
| 147 | 2056105096 | DOT                       | Yes                | Relaxed enforcement had been granted as a result of broken water main.   | Yes                           | Citation cancellation authorization approved by PED, with statement "citation should be cancelled according to policy 6/107.3 under other circumstances" and copy of citation included.   | Yes                      |
| 148 | 2056248865 | DOT                       | Yes                | Officer error - entered incorrect violation on the citation.   | No                            | Email only from Sergeant. No other documents/evidence provided.   | No                       |
| 149 | 2056339821 | DOT                       | Yes                | Relaxed enforcement in place due to water main break. Council office request.  | Yes                           | Copy of citation and citation cancellation authorization form provided, with statement "citation should be cancelled according to policy 6/107.3 Under Other Circumstances. Authorization form also stated "relaxed enforcement due to water main break Council Office request" but no indication which CD, nor any official DOT document notifying PED of relaxed enforcement. | Yes                      |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 150 | 2056878025 | DOT                       | Yes                | One of many street sweeping citations issued to zipcar company during pilot program contested since were parked at approved zipcar locations (s/b exempt).   | No                            | Emails from Dep Chief and Amir stating what they did to determine disposition (dismissal for street cleaning cites, though not red zones/other). However, no additional evidence or maps provided, nor official cancellation form.   | No                       |
| 151 | 2056901755 | DOT                       | Yes                | Issued to US Marshall's vehicle when he was responding to bomb threat in the Federal Bldg. Official business.  | No                            | Only record is email from Tom to Janet (ACS), stating US marshal was at site responding to bomb threat. Email stated "he has sent in documentation stating he was on Official Business;" however no other attachments/documents.   | No                       |
| 152 | 2056926815 | DOT                       | Yes                | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.  | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.   | Yes                      |
| 153 | 2056926826 | DOT                       | Yes                | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.  | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.   | Yes                      |
| 154 | 2056926830 | DOT                       | Yes                | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.  | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.   | Yes                      |
| 155 | 2057007632 | DOT                       | Yes                | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.  | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main.   | Yes                      |
| 156 | 2057007643 | DOT                       | Yes                | Citation authorization form noted: Relaxed enforcement had been granted as result of broken water main.  | Yes                           | Signed Authorization form, states "citation should be cancelled according to policy 6/107-3 under other circumstances" references date and location and vehicle license tag. Explanation indicates Council requested 30 days relaxed enforcement due to broken water main. | Yes                      |
| 157 | 2057385724 | DOT                       | Yes                | Zipcar pilot program was to be exempt from street cleaning citations when zipcars parked in designated locations. (part of large group).   | No                            | Emails from Christine Mata and Amir Sedadi, AGM, with attached spreadsheet of citations and locations describe their process of reviewing locations and maps, and concluding to dismiss citations for street sweeping, but not others.                                     | No                       |
| 158 | 2057537226 | DOT                       | Yes                | Zipcar pilot program, whereby agreement for relaxed enforcement for street cleaning citations if/when zip cars are parked in designated spaces. (one of many cites noted on attached spreadsheet). | No                            | Emails from Enforcement and AGM, and attached spreadsheet showing location of citations, describe process of reviewing maps for designated zipcar locations and decision to dismiss street-cleaning cites, but any others (e.g., red zone, time limit) remained valid.     | No                       |
| 159 | 2057674146 | DOT                       | Yes                | Zipcar pilot program, whereby agreement for relaxed enforcement for street cleaning citations if/when zip cars are parked in designated spaces. (one of many cites noted on attached spreadsheet). | No                            | Emails from Enforcement and AGM, and attached spreadsheet showing location of citations, describe process of reviewing maps for designated zipcar locations and decision to dismiss street-cleaning cites, but any others (e.g., red zone, time limit) remained valid.     | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 180 | 2057674150 | DOT                       | Yes                | Zipcar pilot program, whereby agreement for relaxed enforcement for street cleaning citations if/when zip cars are parked in designated spaces. (one of many cites noted on attached spreadsheet). | No                            | Emails from Enforcement and AGM, and attached spreadsheet showing location of citations, describe process of reviewing maps for designated zipcar locations and decision to dismiss street-cleaning cites, but any others (e.g., red zone, time limit) remained valid.  | No                       |
| 181 | 2057674220 | DOT                       | Yes                | Zipcar pilot program, whereby agreement for relaxed enforcement for street cleaning citations if/when zip cars are parked in designated spaces. (one of many cites noted on attached spreadsheet). | No                            | Emails from Enforcement and AGM, and attached spreadsheet showing location of citations, describe process of reviewing maps for designated zipcar locations and decision to dismiss street-cleaning cites, but any others (e.g., red zone, time limit) remained valid.  | No                       |
| 162 | 2057754716 | DOT                       | Yes                | Relaxed enforcement due to water main break.   | Yes                           | Citation cancellation request references location and dates of citations to be dismissed, with statement "Relaxed enforcement in place due to water main break, council office request. Supvsr statement "citations s/be cancelled according to policy 6/107.3 Under Other Circumstances.   | No                       |
| 163 | 2057754720 | DOT                       | Yes                | Relaxed enforcement due to water main break.   | Yes                           | Citation cancellation request references location and dates of citations to be dismissed, with statement "Relaxed enforcement in place due to water main break, council office request. Supervisor statement "citations s/be cancelled according to policy 6/107.3 Under Other Circumstances.   | No                       |
| 164 | 2057764483 | DOT                       | Yes                | Relaxed enforcement for taxis parked at 7th & Fig, a location that is for taxis, but where sign and curb need repairs (one of 8 listed cites).   | No                            | Email describing decision, including "issued to taxi vehicles at a location that is for taxis but the signs and curb need repairs. Jimmy (Chief, PED) received a request from Amir to relax enforcement at the location of 7th and Figueroa on the taxi cab enforcement. . . All areas will receive roll call training on Hail a Taxi policy." Also included scan of PVB decision letter stating cite is permanently dismissed, addressed to reg owner. | No                       |
| 165 | 2057997292 | DOT                       | Yes                | Relaxed enforcement at stated location/dates due to water main break.  | Yes                           | Citation cancellation authorization form notes 5 citations issued to this vehicle, with explanation "relaxed enforcement in place due to water main break. Council office request" and Supervisor statement. "These citations should be cancelled according to policy 6/107.3 Under Other Circumstances."   | Yes                      |
| 166 | 2057997303 | DOT                       | Yes                | Relaxed enforcement at stated location/dates due to water main break.  | Yes                           | Citation cancellation authorization form notes 5 citations issued to this vehicle, with explanation "relaxed enforcement in place due to water main break. Council office request" and Supervisor statement. "These citations should be cancelled according to policy 6/107.3 Under Other Circumstances."   | Yes                      |
| 167 | 2058024485 | DOT                       | Yes                | Wrong license number where VIN do not match (CA 5ACB948 has 9010 as the last four digits while citation indicated 8434).   | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file indicating wrong license number because VIN numbers do not match.□<br>eTIMS tab "Ticket Management" indicated VIN _8434 but no docs for the actual or DMV VIN _9010.□<br>Email from owner, who seemed to be acquainted with DOT Deputy Chief Rudy Carrasco (see PS section in email).  | No                       |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 168 | 2058131445 | DOT                       | Yes                | Per Citation Cancellation Authorization, relaxed enforcement in place due to water main break. Council Office request.  | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file stating relaxed enforcement in place due to water main break. Council Office request.   | No                       |
| 169 | 2058131456 | DOT                       | Yes                | Per Citation Cancellation Authorization, relaxed enforcement in place due to water main break. Council Office request.  | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file stating relaxed enforcement in place due to water main break.   | No                       |
| 170 | 2058249992 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 171 | 2058412484 | DOT                       | Yes                | Hail a Taxi Policy. Citation issued to taxis parked at 7th & Fig in "no stopping" zone; though during "Hail-A-Taxi" initiative, that allowed for taxis to stop there for pickup/drop off. DOT notes that signs and curb need repairs to indicate this is allowed. | No                            | Documentation includes DOT's internal emails referencing Jimmy Price & Amir's request for relaxed taxi cab enforcement. No official "cancellation notice" included. (references eight citations) <input type="checkbox"/><br>On file: <input type="checkbox"/><br>DOT Letter #203 stating claim is valid.                  | No                       |
| 172 | 2058523740 | DOT                       | No                 | Captain's email dated 12/11/09 merely stated "Please cancel citation # ..." without giving any reason.  | No                            | Captain Farfan's email dated 12/11/09 merely stated "Please cancel citation # ..." without giving any reason. Reference 2 citations (see Record 816 for Ticket 2058714254).  | No                       |
| 173 | 2058632715 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.               | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 174 | 2058714254 | DOT                       | No                 | Captain's email dated 12/11/09 merely stated "Please cancel citation # ..." without giving any reason.  | No                            | Captain Farfan's email dated 12/11/09 merely stated "Please cancel citation # ..." without giving any reason. Reference 2 citations (see Record 811 for Ticket 2058523740).  | No                       |
| 175 | 2058891015 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.               | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 176 | 2058891026 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.               | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 177 | 2058921675 | DOT                       | Yes                | Email from Tom Villarreal stated citation was issued in error.  | No                            | Email from Tom Villarreal stated citation was issued in error but no other explanation or supporting documents.  | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 178 | 2059243852 | DOT                       | Yes                | Email states signs and curb need repairs and citations issued to taxis. Jimmy received request from Amir to relax enforcement at 7th St. and Figueroa.  | Yes                           | Signed DOT Complaint and Investigation Form indicates valid citation. Only email references Jimmy Price & Amir's request for relaxed taxi enforcement as well as training on Hail a Taxi policy. No other supporting documents.  | Yes                      |
| 179 | 2059250362 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 180 | 2059283575 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 181 | 2059283586 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 182 | 2059391983 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 183 | 2059566036 | DOT                       | No                 | None. Email from Tom Villarreal@lacity.org dated 11/30/09 (Cityfone indicated his current position of Sr Traffic Supv) merely requested for assistance in cancelling 3 citations.   | No                            | None. Email from Tom Villarreal@lacity.org dated 11/30/09 merely requested for assistance in cancelling 3 citations.   | No                       |
| 184 | 2059566084 | DOT                       | No                 | None. Email from Tom Villarreal@lacity.org dated 11/30/09 requested assistance in cancelling 3 citations.   | No                            | None. Email from Tom Villarreal@lacity.org dated 11/30/09 requested assistance in cancelling 3 citations.  | No                       |
| 185 | 2059838981 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 186 | 2060084482 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 187 | 2060084530 | DOT                       | Yes                | Email states ZipCar needs to be refunded. This citation is listed with other canceled ZipCar tickets (see record #841 for example). However, no other documents attached except email.  | No                            | Because citation is listed on prior records (e.g., #841) the reason for dismissal will be same. Per other email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 188 | 2060274451 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend.   | No                       |
| 189 | 2060409201 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.<br><input type="checkbox"/><br>Asst Chief Christine Mata's email to DOT AGM Amir Sedadi indicated that maps were not detailed enough to pin point exactly where the [zip car] vehicles were parked. The AGM then ordered to 'permanently dismiss' the citations listed in an attached spreadsheet and refund Zip Car. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend.   | No                       |
| 190 | 2060409260 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.<br><input type="checkbox"/><br>Asst Chief Christine Mata's email to DOT AGM Amir Sedadi indicated that maps were not detailed enough to pin point exactly where the [zip car] vehicles were parked. The AGM then ordered to 'permanently dismiss' the citations listed in an attached spreadsheet and refund Zip Car. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend.   | No                       |
| 191 | 2060409271 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend.   | No                       |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 192 | 2060872365 | DOT                       | No                 | Reason for cancellation not indicated in Captain Farfan's email to J. Luong.  | No                            | No supporting document except for Captain Farfan's email request to cancel the citation to Janet Luong.  | No                       |
| 193 | 2061379762 | DOT                       | No                 | Reason for cancellation not indicated in Captain Farfan's email to J. Luong.  | No                            | No supporting document except for Captain Farfan's email request to cancel the citation to Janet Luong.  | No                       |
| 194 | 2061402766 | DOT                       | Yes                | DP Placard not visible due to poor lighting as indicated in the DOT PVB Form "Citation Cancellation Authorization" form.  | Yes                           | DP Placard ID No. 817802 I and DOT PVB Form "Citation Cancellation Authorization" on file.   | Yes                      |
| 195 | 2061558973 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 196 | 2061558984 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 197 | 2061892921 | DOT                       | Yes                | Meter number not indicated on ticket which is grounds for cancellation.   | No                            | Villarreal email states meter number not indicated on ticket. Citation Cancellation Authorization not attached but copy of citation shows meter number not included.   | No                       |
| 198 | 2062074335 | DOT                       | Yes                | Street Cleaning was cancelled the day ticket was issued.  | No                            | Per Beacham's email Parking Enforcement confirmed that street cleaning was cancelled the day citation was issued. No other supporting documents.<br>Add'l DOT documents do not sufficiently support dismissal.   | No                       |
| 199 | 2062248370 | DOT                       | Yes                | Placard attached to dashboard at time of citation issuance.   | Yes                           | DOT PVB Form "Citation Cancellation Authorization" on file stating vehicle had placard attached to dashboard at time of citation.  | Yes                      |
| 200 | 2062321892 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 201 | 2062412122 | DOT                       | Yes                | Email request indicates vehicle was broken into at the location.  | No                            | Villarreal email indicates vehicle was broken into at the location. No other supporting documents.   | No                       |
| 202 | 2062575550 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 203 | 2062577742 | DOT                       | Yes                | Relaxed Enforcement at cited 'street cleaning' location.  | Yes                           | Citation Cancellation Authorization cites officer error due to relaxed enforcement. Also Form "Relaxed Parking Enforcement Request" attached.  | Yes                      |



CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 204 | 2062619801 | DOT                       | Yes                | Double cite.  | Yes                           | DOT Administrative Review Form states double cite. Copies of two Parking Violations indicated double citations with less than half-hour difference (12:12pm and 1:02pm).   | No                       |
| 205 | 2062751132 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 206 | 2062751143 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 207 | 2062784533 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 208 | 2062932616 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 209 | 2062932620 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |
| 210 | 2063091391 | DOT                       | Yes                | Double cite.  | Yes                           | DOT Administrative Review Form on file. Also, eTIMS indicating two citations issued three minutes apart on the same day (11:15 and 11:18 AM) on almost two identical locations (714 and 716 N. La Brea Ave).   | Yes                      |
| 211 | 2063092146 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend. | No                       |



CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 212 | 2063092150 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Zip Car Pilot Program. DOT cannot identify if the Zip Car locations were actually occupied or not when ticket was issued. | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend.                                  | No                       |
| 213 | 2063629886 | DOT                       | No                 | Email states, cancel per Jimmy Price.   | No                            | Email states, "cancel per Jimmy Price." No other supporting documents. <input type="checkbox"/><br>Add'l DOT document includes a copy of auto issue record with officer notes that while issuing citation R/O was getting coins to feed meter. Handwritten notation says to cancel per Jimmy Price. Add'l document does not sufficiently support dismissal. | No                       |
| 214 | 2063815795 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents. AGM authorized suspend.                                  | No                       |
| 215 | 2063934552 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents.  | No                       |
| 216 | 2063955003 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents.  | No                       |
| 217 | 2064411974 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents.  | No                       |
| 218 | 2064411985 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.   | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents.  | No                       |
| 219 | 2064564585 | DOT                       | Yes                | Per Citation Cancellation Authorization, officer failed to observe policy regarding commercial vehicles being allowed 30 minutes parking in NP zone. No observed time recorded.   | Yes                           | Citation cancellation authorization and copy of citation.   | Yes                      |

**CITATIONS CANCELLED/VOIDED BY DOT**  
**REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL**

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 220 | 2064630050 | DOT                       | Yes                | Email refers to photos and details from citizen's email. Citizen states parking sign restriction covered by sticker and not readable.   | No                            | Initially LaTonya Allen - Senior Traffic Officer III said citation was valid in that the citizen should have checked other signs and photos showed a readable parking sign. E-mail from Wayne Garcia states Christine Mata approved canceling the citation. Citizen's photos of parking signs attached but no way to tell the location and date stamp on photos precede citation date.       | No                       |
| 221 | 2064703550 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.               | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents.   | No                       |
| 222 | 2064881696 | DOT                       | No                 | E-mail only states cancellation submitted in April and the cite was never cancelled.  | No                            | E-mail from Tom to Janet on 6/17 says "I submitted a cancellation back in April and the cite was never cancelled." "Would it be possible to cancel the cite for me?" No other supporting documents.  | No                       |
| 223 | 2065352984 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.               | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. Form letter from DOT to zipcar company that citation deemed invalid but no reason stated. No other supporting documents. | No                       |
| 224 | 2065558176 | DOT                       | Yes                | Signs and curbs need repairs for taxi parking.  | No                            | Email states Jimmy Price received Amir's request for relaxed taxi cab enforcement at 7th St. and Figueroa. Also mentions roll call training on Hall a Taxi policy. No other supporting documents.  | No                       |
| 225 | 2065789644 | DOT                       | Yes                | Cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space.               | No                            | Per email, Parking Enforcement cannot determine where zipcars were parked. Street cleaning citations issued to zip cars parked in or near zip car space. Since unable to identify at time of citation if zipcar locations were actually occupied or not, dismissed. No other supporting documents.   | No                       |
| 226 | 2069187923 | DOT                       | Yes                | Officer error, wrong address indicated on the citation.   | No                            | There is no evidence on file other than the email from DOT requesting to cancel the citation.  | No                       |
| 227 | 2069623780 | DOT                       | Yes                | Citation issued in error.   | Yes                           | Duly approved citation cancellation authorization was on file indicating reason for cancellation- Red Zone was B/O.  | Yes                      |
| 228 | 2069790531 | DOT                       | Yes                | Officer error, no OBS time on the actual ticket. <input type="checkbox"/><br>Add'l DOT documents do not support a change in originator. | Yes                           | The actual citation ticket was on file.  | No                       |
| 229 | 2070253873 | DOT                       | Yes                | Per Citation Cancellation Authorization, double citation, citizen was previously cited with citation # 2069623566.                      | Yes                           | The Citation Cancellation Authorization was on file and the copy of the citation is on file. There are no documents but Authorization cites other citation number.   | Yes                      |
| 230 | 2072375211 | DOT                       | Yes                | Meter was B/O.  | Yes                           | Duly approved Citation Cancellation Authorization was on file.   | Yes                      |

CITATIONS CANCELLED/VOIDED BY DOT  
REASON: DUE TO OFFICER ERROR, AS DIRECTED BY APPROPRIATE PARKING ENFORCEMENT PERSONNEL

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 231 | 1046982171 | Other                     | Yes                | Erroneous citation issue date. On the copy of the parking violation, there was a note that says "this needs to be canceled and payment refunded. Issue date is critical field". However, the note was not signed so the originator of the request is not known. | Yes                           | Copy of the citation dated 1/4/08 with the batched date of 1/9/09. There is a filled out Citation Cancellation Request form signed by a Watch Commander and Commanding Officer of the LAX Police dated 4/27/09.                                     | Yes                      |
| 232 | 1076365813 | Other                     | Yes                | Citation issued to a government official on official business.  | Yes                           | Citation Cancellation Request signed by the LAWA Watch Commander.   | Yes                      |
| 233 | 1076391282 | Other                     | Yes                | Citation year incomplete.   | Yes                           | Citation Cancellation Request dated 4/27/09 signed by Watch Commander and Commanding Officer of LAWA.   | Yes                      |
| 234 | 1076393920 | Other                     | Yes                | Citation year incomplete.   | Yes                           | Citation Cancellation Request dated 4/27/09 signed by the Watch Commander and Commanding Officer.   | Yes                      |
| 235 | 2061325641 | Other                     | Yes                | Triple cite.  | Yes                           | eTIMS screenshot indicated triple cites within 12 hours of first ticket; <input type="checkbox"/> email from Natalia Castaneda of Affiliated Computer Services, Inc. (ACS) re: UPS disputed citations.  | No                       |
| 236 | 2061387381 | Other                     | Yes                | Triple cite.  | Yes                           | See record 861 - Citation No. 2061325641 for eTIMS screenshot indicated triple cites within 12 hours of first ticket; <input type="checkbox"/> Email from Natalia Castaneda of Affiliated Computer Services, Inc. (ACS) re: UPS disputed citations. | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 1  | 2048314472 | City Attorney             | Yes                | The sign posted did not restrict parking.   | Yes                           | DOT authorized cancellation because DOT's field investigation showed that the 4 signs posted has no preferential parking restriction. The citizen also submitted proof of his valid preferential parking permit. Administrative review, several pictures of the parking signs are attached.   | Yes                      |
| 2  | 2054424061 | City Attorney             | Yes                | Deputy City Attorney using personal vehicle to conduct city business; had displayed Official Mileage Vehicle Placard, but showed as expired, and parked at expired meter. | Yes                           | City Atty's letter stated typographical error listed incorrect expiration date on placard; therefore, placard was valid on date of citation. Also confirmed that official was conducting business at CHE on date/time/location that citation was issued. Includes citation cancellation authorization and Administrative Review for, with "cancel" noted. | Yes                      |
| 3  | 1078056372 | Council District 1        | Yes                | A citation issued during the relaxed enforcement.   | Yes                           | Administrative Review Form on file. A request made by Council District 1 to Captain Richard Ellis for parking accommodations (relaxed enforcement).   | Yes                      |
| 4  | 1078056383 | Council District 1        | Yes                | Citation was given during the relaxed enforcement.  | Yes                           | Administrative Review form was on file. A request made by Council District 1 to Captain Richard Ellis for parking accommodations (relaxed enforcement).   | Yes                      |
| 5  | 1078290894 | Council District 1        | Yes                | Citation was given during the relaxed enforcement.  | Yes                           | Administrative Review form was on file. A request made by Council District 1 to Captain Richard Ellis for parking accommodations (relaxed enforcement).   | Yes                      |
| 6  | 1082021835 | Council District 1        | Yes                | Citation was issued during a relaxed enforcement.   | Yes                           | Administrative Review form. Request from Council District 1 for parking accommodations.   | Yes                      |
| 7  | 2040703335 | Council District 1        | Yes                | Relaxed enforcement during construction on Pasadena Ave.  | Yes                           | DOT memo to PED attached. Administrative review form attached, with "cancel" approved.  | Yes                      |
| 8  | 2040703346 | Council District 1        | Yes                | Relaxed enforcement during construction on Pasadena Ave.  | Yes                           | Administrative review form attached. Memo requesting relaxed enforcement not attached.  | Yes                      |
| 9  | 2041087226 | Council District 1        | Yes                | Relaxed enforcement during Construction on Pasadena Ave.  | Yes                           | Memo and administrative review form attached.   | Yes                      |
| 10 | 2041685796 | Council District 1        | Yes                | Relaxed enforcement during construction at Pasadena Ave.  | Yes                           | Memo requesting relaxed enforcement, and approved admin review form.  | Yes                      |
| 11 | 2043322923 | Council District 1        | Yes                | Relaxed enforcement for Pasadena ave during construction.   | Yes                           | Memo requesting relaxed enforcement and Admin Review form is attached.  | Yes                      |
| 12 | 2043846711 | Council District 1        | Yes                | Relaxed enforcement for Pasadena ave due to construction activity.  | Yes                           | Memo requesting relaxed enforcement is not included (but has been observed - see other cites). Administrative review form included.   | Yes                      |
| 13 | 2043846722 | Council District 1        | Yes                | Relaxed Enforcement.  | Yes                           | There is no cancellation form from the enforcement officers; however, the administrative review form attached.  | Yes                      |
| 14 | 2045125051 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Citation was cancelled due to relaxed enforcement during the time the citation was issued. Approved Admin review form shows the dates and time of the relaxed enforcement.  | Yes                      |
| 15 | 2045264605 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Citation was cancelled due to relaxed enforcement during the time the citation was issued. Approved Admin review form shows the dates and time of the relaxed enforcement.  | Yes                      |
| 16 | 2046810662 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached. Citation is listed on Adm Review attached to record #523.   | No                       |
| 17 | 2046810673 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.   | No                       |
| 18 | 2046811815 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.   | No                       |
| 19 | 2046811826 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.   | No                       |
| 20 | 2046883731 | Council District 1        | Yes                | Relaxed enforcement.  | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 21 | 2046963586 | Council District 1        | Yes                | Relaxed enforcement.   | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.  | No                       |
| 22 | 2046963590 | Council District 1        | Yes                | Relaxed enforcement.   | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.  | No                       |
| 23 | 2046963601 | Council District 1        | Yes                | Relaxed enforcement.   | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.  | No                       |
| 24 | 2048971654 | Council District 1        | Yes                | Relaxed enforcement.   | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached. Citation listed on Adm Review form attached to record #523.  | No                       |
| 25 | 2048971665 | Council District 1        | Yes                | Relaxed enforcement.   | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved administrative review document is attached.   | Yes                      |
| 26 | 2049451994 | Council District 1        | Yes                | Relaxed enforcement.   | Yes                           | Cancellation requested due to an approved relaxed enforcement at the time of issuance. An approved memo stating relaxed enforcement period is attached.  | No                       |
| 27 | 2050485124 | Council District 1        | Yes                | Citations were given during relaxed enforcement.   | Yes                           | A copy of the Administrative Review supports the request. There is also an email from Rose Anne Beacham requesting Janet Luong to dismiss.   | Yes                      |
| 28 | 2050485135 | Council District 1        | Yes                | The citation was issued during relaxed enforcement.  | Yes                           | A copy of the Administrative Review supports the request. There is also an email from Rose Anne Beacham to Janet Luong asking for the dismissal.   | Yes                      |
| 29 | 2050536176 | Council District 1        | Yes                | The citation was issued during relaxed enforcement.  | Yes                           | A copy of the Administrative Review supports the request. There is also an email from Rose Anne Beacham requesting Janet Luong to dismiss.   | Yes                      |
| 30 | 2050603402 | Council District 1        | Yes                | The citation was issued during relaxed enforcement.  | Yes                           | A copy of the Administrative Review supports the request. There is also an email from Rose Anne Beacham requesting Janet Luong to dismiss.   | Yes                      |
| 31 | 2050603656 | Council District 1        | Yes                | The citation was issued during relaxed parking.  | Yes                           | A copy of the Administrative Review supports the request. There is also an email from Rose Anne Beacham requesting Janet Luong to dismiss.   | Yes                      |
| 32 | 2050631505 | Council District 1        | Yes                | The citation was issued during relaxed enforcement.  | Yes                           | A copy of the Administrative Review supports the request. There is also an email from Rose Anne Beacham requesting Janet Luong to dismiss.   | Yes                      |
| 33 | 2051767992 | Council District 1        | Yes                | Citations given during relaxed enforcement.  | Yes                           | The Administrative Review and a copy of the relaxed parking request support the dismissal. There is also an email from R. Beacham to J. Luong requesting the dismissal, along with the initial request from the Council Office.  | Yes                      |
| 34 | 2051862341 | Council District 1        | Yes                | The Officer failed to indicate an observed time on the citation. Add'l DOT documents support change in originator from DOT to CD1. CD1 asked DOT for assistance in setting up payment plan for multiple citations and documentation for citizen to present to DMV to allow new registration. | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal. Add'l DOT documents include eTIMS with handwritten note stating no obs time on ticket and city has no payment plan. No copy of citation. Documents do not sufficiently support dismissal. | No                       |
| 35 | 2052875650 | Council District 1        | Yes                | A relaxed enforcement was issued for the location and time of the citation.  | Yes                           | An Administrative Review, plus a copy of the relaxed enforcement request, support the dismissal. There is also an email from R. Beacham to J. Luong requesting the P/S.  | Yes                      |
| 36 | 2052920951 | Council District 1        | Yes                | Citations were issued during relaxed enforcement.  | Yes                           | The Administrative Review supports the dismissal. There is also an email from R. Beacham to J. Luong requesting the P/S.   | Yes                      |
| 37 | 2053439894 | Council District 1        | Yes                | Citation was issued during relaxed enforcement.  | Yes                           | A copy of the Administrative Review and the request for parking relaxation confirm the dismissal. There is also an email from R. Beacham to J. Luong requesting the P/S.   | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 38 | 2053439905 | Council District 1        | Yes                | Relaxed Enforcement was issued due to construction.  | Yes                           | DOT Engineering correspondence to PED re: TO deployment and parking accommodation (relaxed enforcement) during construction at defined area. <input type="checkbox"/><br>Evidence of Administrative Review by ORS - agreed to dismiss/cancel citation.  | Yes                      |
| 39 | 2053498860 | Council District 1        | Yes                | Relaxed Enforcement due to construction activities.  | Yes                           | Approved memos from DOT Engineers to PED re: deployment/relaxed enforcement for time period due to construction. <input type="checkbox"/><br>Also evidence of Administrative Review which cancelled citation.   | Yes                      |
| 40 | 2053499836 | Council District 1        | Yes                | Relaxed Enforcement due to construction activities along Pasadena Ave.   | Yes                           | Approved memos from DOT Engineers to PED re: deployment/relaxed enforcement for time period due to construction. <input type="checkbox"/><br>Also evidence of Administrative Review which cancelled citation.   | Yes                      |
| 41 | 2055594855 | Council District 1        | Yes                | One of many citations issued during "relaxed enforcement" during construction activities along Pasadena Ave.   | Yes                           | Administrative review noted P/S and cancel citation re: relaxed enforcement due to construction, evidence included DOT memo from Engineer to PED Captains requesting parking accommodation (for relaxed enforcement) during construction activities.  | Yes                      |
| 42 | 2055594866 | Council District 1        | Yes                | One of many citations issued during "relaxed enforcement" during construction activities along Pasadena Ave.   | Yes                           | Administrative review noted P/S and cancel citation re: relaxed enforcement due to construction, evidence included DOT memo from Engineer to PED Captains requesting parking accommodation (for relaxed enforcement) during construction activities.  | Yes                      |
| 43 | 2056201280 | Council District 1        | Yes                | Relaxed enforcement for event , as previously requested by CD1.  | Yes                           | Internal DOT memo from Engineer to PED Captain re: relaxed enforcement for specific event (dedication of new Children's Meadow at MacArthur Park), and approved Administrative Review form.   | Yes                      |
| 44 | 2056201313 | Council District 1        | Yes                | Relaxed enforcement for event , as previously requested by CD1.  | Yes                           | Internal DOT memo from Engineer to PED Captain re: relaxed enforcement for specific event (dedication of new Children's Meadow at MacArthur Park), and approved Administrative Review form.   | Yes                      |
| 45 | 2056201324 | Council District 1        | Yes                | Relaxed enforcement for event , as previously requested by CD1.  | Yes                           | Internal DOT memo from Engineer to PED Captain re: relaxed enforcement for specific event (dedication of new Children's Meadow at MacArthur Park), and approved Administrative Review form.   | Yes                      |
| 46 | 2056201335 | Council District 1        | Yes                | Relaxed enforcement for event , as previously requested by CD1.  | Yes                           | Internal DOT memo from Engineer to PED Captain re: relaxed enforcement for specific event (dedication of new Children's Meadow at MacArthur Park), and approved Administrative Review form.   | Yes                      |
| 47 | 2056201346 | Council District 1        | Yes                | Relaxed enforcement for event , as previously requested by CD1.  | Yes                           | Internal DOT memo from Engineer to PED Captain re: relaxed enforcement for specific event (dedication of new Children's Meadow at MacArthur Park), and approved Administrative Review form.   | Yes                      |
| 48 | 2061489544 | Council District 1        | Yes                | Signs were to be removed at the location where vehicle was cited. <input type="checkbox"/><br><input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT to CD 1. | Yes                           | Per Beacham email signs were to be removed at the location where vehicle was cited, as confirmed with Central District Engineers. No other supporting documents. <input type="checkbox"/><br><input type="checkbox"/><br>Add'l DOT documents included email from LADOT Central District Engineer stating removal of TANSAT sign was completed on 12/15/09 and ticket was issued 12/29/09. | No                       |
| 49 | 2062531870 | Council District 1        | Yes                | Council requested a relaxed enforcement at 111 N Ave 56 for health mobile event.   | No                            | Beacham email cites relaxed enforcement was issued for the date and location. Email from Cm. Office states that copies of citations and relaxed enforcement order were attached - but no other supporting documents.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 50 | 2062531881 | Council District 1        | Yes                | Council requested a relaxed enforcement at 111 N Ave 56 for health mobile event.   | No                            | Beacham email cites relaxed enforcement was issued for the date and location. Email from Cm. Office states that copies of citations and relaxed enforcement order were attached - but no other supporting documents.  | No                       |
| 51 | 2063298112 | Council District 1        | Yes                | Cited location was outside the restriction -- arrow on the posted sign points away from the address where vehicle was parked.<br>Add'l DOT documents support change in originator from DOT to CD 1.  | Yes                           | Beacham email states cited location was outside the restriction -- arrow on the posted sign points away from the address where vehicle was parked. No other supporting documents.<br>Add'l DOT documents include citizen's photos of parking sign and copy of DOT letter dated 4/21/99 addressed to citizen citing approval to relocate school loading zone.  | No                       |
| 52 | 2066485271 | Council District 1        | Yes                | Citation was cancelled due to contractor's error. The citizen contested timely as having a valid disabled person permit and submitted the necessary documents but was handled erroneously by the correspondence department per email.<br>Add'l DOT documents support change in originator from DOT to CD1. | No                            | Per email, citation was cancelled due to contractor's error. The citizen contested timely as having a valid disabled person permit and submitted the necessary documents but was handled erroneously by the correspondence department. A copy of the disabled person placard and the DMV-issued customer receipt was attached. No documents supporting email statements about processing errors.  | No                       |
| 53 | 2060524875 | Council District 2        | Yes                | Relaxed enforcement.   | No                            | Email from ACS' Janet Luong indicated 'relaxed enforcement' but no other supporting documents attached.   | No                       |
| 54 | 2061139065 | Council District 2        | Yes                | Relaxed enforcement.   | Yes                           | Admin Review states citizen parked in relaxed enforcement zone. DOT memo dated 12/14/09 re: relaxed enforcement on cited locations mentioned in the email from ACS' Janet Luong as "confirmation of 'relaxed enforcement'".   | No                       |
| 55 | 2061139076 | Council District 2        | Yes                | Relaxed enforcement. Although no other documents attached to admin review, this citation was listed on email from Joaquin Macias (see record #858).  | Yes                           | See record 858 - Citation No. for 2061139065 for DOT memo dated 12/14/09 re: relaxed enforcement on cited locations mention in the email from ACS' Janet Luong as "confirmation of 'relaxed enforcement'".<br>DOT Administrative Review Form on file.   | Yes                      |
| 56 | 2066646551 | Council District 2        | Yes                | Citation was for expired meter. However, the meter was broken. According to the article (LA Times) published by DOT on March 11, 2010, no citations may be issued on broken meters.  | Yes                           | A photo was provided by the citizen of the broken meter that showed "failed." The copy of the letter sent to Amir Sedadi by the citizen.  | No                       |
| 57 | 2039167885 | Council District 3        | Yes                | Vehicle has a commercial plate.  | No                            | Based on email, citation was found valid by an initial review. However, a review of DMV indicated that vehicle has commercial plates. As result the citation should have not have been issued.  | No                       |
| 58 | 2033025282 | Council District 4        | Yes                | Citizen had a parking permit to park where the ticket was issued.  | No                            | Email states long story, and references copy of permit and citations were previously sent. Also states conflicting instructions/delays. No copy of the parking permit was attached to email.  | No                       |
| 59 | 2041789870 | Council District 4        | Yes                | Sign indicated that parking is free on Sundays.  | No                            | Email stated that citizen verified with off street parking section and was informed that parking is free on Sundays.  | No                       |
| 60 | 2043959105 | Council District 4        | Yes                | The vehicle should have not been cited -proper sign was not posted.  | Yes                           | Rose Anne requested the citation dismissed because Joe Stevenson (DOT) confirmed that signs were not properly posted at the location where the vehicle was parked. No cancellation form from the enforcement; however, it appears that Joe provided maps of the area to Rose Anne for verification because she stated, "I have looked over the attachment he sent me." Map was not attached.<br>Additional documentation at DOT contained copies of maps, | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 61 | 2051600305 | Council District 4        | Yes                | Vehicle was ticketed while parking in a free lot on a Sunday.  | No                            | The only documentation is a series of emails from N. Ezhan to J. Luong to R. Beacham requesting the dismissal and explaining the reason why it should be dismissed.   | No                       |
| 62 | 2052300460 | Council District 4        | Yes                | No observation time on citation. <input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT to CD4.   | No                            | The only supporting documentation is an email from R. Beacham to J. Luong requesting the dismissal. <input type="checkbox"/><br><input type="checkbox"/> Add'l DOT documents include eTIMS, citizen's letter, DOT correspondence and photos. eTIMS has handwritten note that citation did not have observed time. No copy of citation. Documents do not sufficiently support dismissal. | No                       |
| 63 | 1086033642 | Council District 5        | Yes                | Issuing Officer failed to indicate the correct date. Indicated was the year of 2011, though issued in Jan 2010. Citation was issued in error.  | Yes                           | Copy of citation shows 2011, attached to email dated 1-19-10. <input type="checkbox"/><br><input type="checkbox"/> Additional documents at DOT also included a copy of a permit and a letter from the citizen.  | No                       |
| 64 | 1089337535 | Council District 5        | Yes                | Jewish holiday.  | Yes                           | An Administrative Review form indicating a review was made. The letter issued by DOT to Council District 5 about the relaxed parking enforcement.   | Yes                      |
| 65 | 2030531952 | Council District 5        | Yes                | Relaxed enforcement was issued for Jewish Holidays.  | Yes                           | Administrative Review cites relaxed enforcement.  | Yes                      |
| 66 | 2030866272 | Council District 5        | Yes                | Relaxed enforcement was set for Jewish Holiday.  | Yes                           | Administrative Review cites relaxed enforcement.  | Yes                      |
| 67 | 2031558546 | Council District 5        | Yes                | Relaxed enforcement was issued for the Jewish Holidays.  | Yes                           | Admin review form approved, with statement "referred by CD5. . ." ; though no additional evidence attached to the administrative review form (done by Rose Anne Beacham DOT's Admin Hearing Officer).   | Yes                      |
| 68 | 2036213513 | Council District 5        | Yes                | Citizen was not parked within the restriction of the sign he was cited for.  | Yes                           | Administrative review form notes field investigation done, concluding sign problems, with photos.   | Yes                      |
| 69 | 2040120143 | Council District 5        | Yes                | Citizen had active annual pass when citation was issued.   | Yes                           | Administrative review form indicated that eTIMS indicated that pass was current.  | Yes                      |
| 70 | 2040818301 | Council District 5        | Yes                | Driver was issued a citation even though he had a valid annual pass.   | Yes                           | Administrative review form attached, stating citizen has submitted documentation of valid annual pass; and eTIMS not valid as well.   | Yes                      |
| 71 | 2043118265 | Council District 5        | No                 | Citation was P/S in January 09, but nothing processed.   | No                            | Email only. No support.   | No                       |
| 72 | 2049055035 | Council District 5        | Yes                | There was no parking restrictions on the day of issuance.  | Yes                           | Rose Anne's email requesting cancellation stated that "the sign clearly states that Monday is exempted from sign restriction." A complaint and investigation form attached shows the citation was valid. No other documentation. <input type="checkbox"/><br><input type="checkbox"/> Additional documents at DOT had a photo of the sign.  | Yes                      |
| 73 | 2055542090 | Council District 5        | Yes                | Expired DP placard citation. Issued for driver/caregiver. Owner of placard (not citation recipient - since reg owner was caregiver) provided proof of current placard, and attestation. Add'l DOT documents support a change in the originator from DOT to CD 5. | Yes                           | Signed statement from DP placard holder, and DMV document showing placard issuance was current at time of citation.   | No                       |
| 74 | 2055870213 | Council District 5        | Yes                | Expired registration tabs, with subsequent proof of current registration. Scanned image of document did not clearly indicate issue date; however, hardcopy reviewed and found OK. Add'l DOT documents support change in originator from DOT to CD 5.             | Yes                           | Scanned image of registration provided as attachment; though issue date hard to read, email describes process of hardcopy review from PVB "vault" and results.  | No                       |
| 75 | 2057672864 | Council District 5        | Yes                | Valid pref parking permit. Add'l DOT documents support change in originator from DOT to CD 5.  | Yes                           | Copy of parking permit provided.  | No                       |



CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 76 | 2065003172 | Council District 5        | Yes                | No yellow zone at the location.<br><input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT to CD5.   | No                            | Only email stating no yellow zone at the location. No other supporting documents.<br><input type="checkbox"/><br>Add'l DOT documents do not sufficiently support dismissal. Email from CD5 states deputy visited site and did not observe yellow zone.   | No                       |
| 77 | 2065479625 | Council District 5        | Yes                | Relaxed enforcement was issued at the area cited.<br><input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT to CD5.   | Yes                           | Only email stating relaxed enforcement and requesting the cancellation of the citation. No other supporting documents.<br><input type="checkbox"/><br>Add'l DOT documents include copy of approved relaxed enforcement.  | No                       |
| 78 | 2065479636 | Council District 5        | Yes                | Relaxed enforcement was issued at the area cited.<br><input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT to CD5.   | Yes                           | Only email stating relaxed enforcement and requesting the cancellation of the citation. No other supporting documents.<br><input type="checkbox"/><br>Add'l DOT documents include copy of approved relaxed enforcement request.  | No                       |
| 79 | 2065479640 | Council District 5        | Yes                | No reason provided in email.<br><input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT (Farfan) to CD5. This citation was also listed with 2065479636 (#941) and 2065479625 (#942). | Yes                           | Only email requesting the cancellation. No other supporting documents.<br><input type="checkbox"/><br>Add'l DOT documents support change in reason from other to violation did not occur due to relaxed enforcement. Documents included copy of the approved relaxed enforcement request.  | No                       |
| 80 | 2068212230 | Council District 5        | Yes                | Relaxed parking enforcement at the time of citation. Citation is for no park/street clean.   | Yes                           | DOT memo from Jimmy Price addressed to Councilmember Paul Koretz about the relaxed parking enforcement for some areas in the Council District 5.   | No                       |
| 81 | 2068277481 | Council District 5        | Yes                | Relaxed parking enforcement at the time of citation.   | Yes                           | No supporting documents beyond email but this citation number is listed on record #966 which has DOT memo on relaxed enforcement.  | No                       |
| 82 | 2068277503 | Council District 5        | Yes                | Relaxed parking enforcement at the time of citation.   | Yes                           | DOT memo from Jimmy Price addressed to Councilmember Paul Koretz about the relaxed parking enforcement for some areas in the Council District 5. No copy of citation to confirm location & date.   | No                       |
| 83 | 2068277573 | Council District 5        | Yes                | Relaxed parking enforcement at the time of citation.   | No                            | no supporting documents beyond email but this citation number is listed on record #966 which has DOT memo on relaxed enforcement. No copy of citation to confirm location or date.   | No                       |
| 84 | 2068277584 | Council District 5        | Yes                | Relaxed parking enforcement for Passover. Add'l DOT documents support change in originator from DOT to CD5.  | Yes                           | Other than the email from DOT requesting to P/S the citation, there was no evidence on file that can support the cancellation.<br><input type="checkbox"/><br>Add'l DOT documents included a CD5 email which states relaxed enforcement memo attached but only one page was included. The entire memo was included for #971. Citations 2068808140 (#975) and 2068277595 (#971) also listed in email. | No                       |
| 85 | 2068277595 | Council District 5        | Yes                | Relaxed parking enforcement for Passover. Add'l DOT documents support change in originator from DOT to CD5.  | Yes                           | Other than the email from DOT requesting to P/S the citation, there was no evidence on file that can support the cancellation.<br><input type="checkbox"/><br>Add'l DOT documents included a CD5 email and approved relaxed enforcement request. Citations 2068277584 (#970) and 2068808140 (#975) also listed in email.   | No                       |
| 86 | 2068615975 | Council District 5        | Yes                | Relaxed parking enforcement at the time of citation.   | Yes                           | DOT memo from Jimmy Price addressed to Councilmember Paul Koretz about the relaxed parking enforcement for some areas in the Council District 5. No copy of citation to confirm location or date.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 87 | 2068808140 | Council District 5        | Yes                | Relaxed parking enforcement for Passover.<br>□<br>Add'l DOT documents for 2068277595 (#971) and 2068277584 (#970) include this citation in email that supports change in originator from DOT to CD5. | Yes                           | Request may have come from CD 5 since it's listed on record #969. May also be supported by DOT memo from Jimmy Price to CM Koretz but memo wasn't attached to email. Also, no copy of citation to confirm date or location.<br>□<br>Add'l DOT documents included a CD5 email and approved relaxed enforcement request for citations 2068277584 (#970) and 2068277595 (#971). This citation was also listed in the email.  | No                       |
| 88 | 2069038160 | Council District 5        | Yes                | Relaxed parking enforcement for Passover.  | No                            | Found the memorandum letter sent out by DOT (Jimmy Price) addressed to Councilmember Paul Koretz about the relaxed parking enforcement for some areas in the Council District 5. However, the parking violation citation was not on file that will enable us to determine if the location and date are consistent with the memorandum issued by DOT on relaxed parking enforcement.   | No                       |
| 89 | 2069237214 | Council District 5        | Yes                | Relaxed parking enforcement for Passover.  | No                            | Found the memorandum letter sent out by DOT (Jimmy Price) addressed to Councilmember Paul Koretz about the relaxed parking enforcement for some areas in the Council District 5. However, the parking violation citation was not on file that will enable us to determine if the location and date are consistent with the memorandum issued by DOT on relaxed parking enforcement.   | No                       |
| 90 | 2069494210 | Council District 5        | Yes                | Relaxed parking enforcement for Passover.  | No                            | Memorandum letter sent out by DOT (Jimmy Price) addressed to Councilmember Paul Koretz about the relaxed parking enforcement for some areas in the Council District 5 attached. However, the parking violation citation was not on file that will enable us to determine if the location and date are consistent with the memorandum issued by DOT on relaxed parking enforcement.  | No                       |
| 91 | 2032375015 | Council District 12       | Yes                | DP placard citation. Email states "80 year old elderly man who is completely confused with this entire citation matter and therefore, the council district is requesting that we please assist him." | Yes                           | According to email - DOT employee said that DMV database show that citizen did have a valid placard. DMV records also indicate that they reissue citizen a new placard. Attached to email were copy of 2009 disabled placard and Drivers ID.  | No                       |
| 92 | 2043174545 | Council District 12       | Yes                | Make mismatch.   | Yes                           | Print out from eTIMS attached.  | No                       |
| 93 | 2047448340 | Council District 12       | Yes                | Citizen has an approved temporary permit.  | Yes                           | Cancellation requested because the citation was issued even though there is a temporary permit on file at DOT for this one-day event. The letter from the citizen, several photos of the temporary sign and the location of the vehicle are attached.   | No                       |
| 94 | 2052415536 | Council District 12       | Yes                | Curb was painted red while vehicle was parked at location.   | No                            | The only documentation is an email from R. Beacham to J. Luong authorizing the suspension. There are also copies of the cancellation request from the recipient with a support letter, the Notice of Delinquent Parking Violation, and the case management notes from the Council Office.   | No                       |
| 95 | 2053731256 | Council District 12       | Yes                | Double citation - violator cited twice by two different TQs on same day, violation and location, within 30 minutes. Paid one, but not the other.   | Yes                           | eTIMS screen shot shows two citations with same violation; location; vehicle, within 33 minutes; one paid and the second (duplicate) as "Perm Susp."  | No                       |
| 96 | 2055528005 | Council District 12       | Yes                | Citizen cited for pkg in DP space, with expired DP placard. Citizen stated had current placard, and provided to PVB (though no evidence in eTIMS of dispute until registration vehicle hold).        | Yes                           | Email described research process indicated citizen had a valid placard at time of citation issuance (references DMV notes indicate customer has history of losing/misplacing placards, as new ones issued every few months). Issue is statutory time limit expired. CD adamant to assist customer, since was not in violation (even if had expired placard on display). DOT reduced fine to \$25, advising CD and citizen that it was a one time instance for this citizen. | No                       |
| 97 | 2029207460 | Council District 13       | Yes                | Duplicate citation for expired meter.  | No                            | Only copy of this citation was provided - not the second citation.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
|     |            |                           |                    |   |                               | Initial review request submitted by citizen on 9/23/08. No comments by office. <input type="checkbox"/><br>DOT provided additional documentation in the form of an E-Tims printout showing a double citation. The first citation was issued 11 minutes before, and E-Tims shows it has been paid.   | No                       |
| 98  | 2029207471 | Council District 13       | Yes                | Duplicate citations for expired plates.   | Yes                           | Email only. <input type="checkbox"/><br>Add'l documents from DOT include eTIMS history, copy of hybrid sticker, certificate, request repeal, and letters. Admin review form included.   | No                       |
| 99  | 2042032333 | Council District 13       | Yes                | Hybrid vehicle extension for unpaid meters.   | Yes                           | Rose Anne authorized cancellation based on constituent's photos of the traffic officer at the time the ticket was supposed to have been issued. No photos or any other additional documentation attached. <input type="checkbox"/><br>Add'l documents from DOT included copy of citation and eTIMS with handwritten notes, an officer log report and photo of DOT vehicle. Add'l documents do not sufficiently support dismissal. | No                       |
| 100 | 2044988212 | Council District 13       | Yes                | Citizen stated time was left on the meter.  | No                            | No additional information was attached to email to support dismissal. According to Wayne DMV showed that citizen had a valid registration therefore the citations should be dismissed.  | No                       |
| 101 | 2035660826 | Council District 14       | Yes                | Citizen said that he had a valid registration at the time of the citation.  | No                            | No evidence that the driver had a valid registration. DOT indicated that it reviewed DMV records and noted that the driver had valid vehicle registration at the time citations were issued. The driver did not contact the PVB before penalties were applied.  | No                       |
| 102 | 2037826114 | Council District 14       | Yes                | Driver claimed that DOT erred in issuing an expired tags citation.  | No                            | Cancellation was authorized because DOT's investigation of DMV records show the citizen had valid registration at the time the ticket was issued.   | No                       |
| 103 | 2044588184 | Council District 14       | Yes                | Citizen had valid registration at the time the citation was issued.   | Yes                           | The disable parking zone was authorized but was never updated in front of the address so the officer issued citations. DOT Central District Engineer confirmed and requested that the cancellation be authorized. Approved admin review form attached.  | Yes                      |
| 104 | 2047443823 | Council District 14       | Yes                | Zone was accidentally lengthened.   | Yes                           | The vehicle owner had a valid handicap placard at the time of citation but could not locate it in her car so she left a white copy of her placard ID on the dashboard along with a note of explanation.   | No                       |
| 105 | 1048963893 | Council District 15       | Yes                | The vehicle owner had a valid handicap placard at the time of citation but could not locate it in her car so she left a white copy of her placard ID on the dashboard along with a note of explanation. | Yes                           | A copy of placard showing expiration date of June 2009.   | No                       |
| 106 | 2005544715 | Council District 15       | Yes                | Citations issued to paid spaces due to enforcement problems with newly installed multi-space meters.  | Yes                           | An email from Amir Sedadi indicating there were problems with newly installed meters. Part of the several citations for the same reason recommended for dismissal.  | No                       |
| 107 | 2005544726 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.   | Yes                           | An email from Amir Sedadi indicating there were problems with newly installed meters. Part of the several citations that were recommended for dismissal.  | No                       |
| 108 | 2010718452 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.   | Yes                           | An email indicating that there was a problem with newly installed meters (per Amir Sedadi). Part of several citations involving the same problem recommended for dismissal.   | No                       |
| 109 | 2010718485 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.   | Yes                           | An email indicating that there was a problem with newly installed meters (per Amir Sedadi). Part of several citations recommended for dismissal.  | No                       |
| 110 | 2010718496 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.   | Yes                           | An email indicating that there was a problem with newly installed meters (per Amir Sedadi). Part of several citations recommended for dismissal.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 111 | 2010718555 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | An email indicating that there was a problem with newly installed meters (per Amir Sedadi). Part of several citations recommended for dismissal. <input type="checkbox"/><br>Add'l documents from DOT included a listing of citations issued that were to be cancelled due to meter problems identified by DOT. | No                       |
| 112 | 2016207804 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters). Part of several citations recommended for dismissal.   | No                       |
| 113 | 2017472575 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters). Administrative review document on file. Part of several citations recommended for dismissal.   | No                       |
| 114 | 2018955761 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 115 | 2019279404 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 116 | 2019338856 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 117 | 2019338871 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 118 | 2019800985 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 119 | 2019872783 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 120 | 2021104116 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 121 | 2021692330 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 122 | 2021771754 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 123 | 2021771765 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |
| 124 | 2021771776 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters. | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 125 | 2021771791 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 126 | 2021771802 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 127 | 2021771894 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 128 | 2021771905 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 129 | 2021771931 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 130 | 2021773655 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 131 | 2021797492 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 132 | 2021797503 | Council District 15       | Yes                | Citations issued to paid spaces, there was a problem with newly installed meters.  | Yes                           | Part of several citations that were recommended for dismissal. An email indicating that there was a problem with newly installed meters (per Amir Sedadi and confirmed by Dan Mitchell- in charge of meters).  | No                       |
| 133 | 2023727005 | Council District 15       | Yes                | Based on DOT's review, this citation was not valid. The customer put the time on the meter one minute after the data download, so this payment was not reflected in the traffic Officer's handheld computer. The traffic Officer did not notice the citizen's arrival. | No                            | Other than the email correspondences indicating the results of DOT's review of the citations being questioned (this citation was one of 7 citations elevated by CD 15), there were no other supporting documentations (e.g., Autosum Reconciliation report that shows history logs) that can support the findings of DOT as indicated in the email of Dan Mitchell (Senior Traffic Engineer) of the DOT's Meter Operations Division. | No                       |
| 134 | 2024173874 | Council District 15       | Yes                | Not all incorrect parking tickets rectified.   | Yes                           | Email from meter shop - meter wireless malfunctions.   | No                       |
| 135 | 2025287596 | Council District 15       | No                 | Per Daniel Mitchell's email CD 15 sent email (was not attached).   | Yes                           | ACS suspended citation on 9/22/08 based on DOT's email to cancel as a one-time courtesy per Amir. Administrative Review form dated 11/4/2008 says to cancel citation due to malfunctioning meter, per Amir Sedadi, AGM.  | Yes                      |
| 136 | 2025366350 | Council District 15       | Yes                | Not all incorrect parking tickets were rectified.  | No                            | Email from DOT refers to Dan Mitchell, Meter Shop, that there were problems with newly installed multi-space meters.   | No                       |
| 137 | 2025366361 | Council District 15       | Yes                | Not all incorrect parking tickets rectified.   | Yes                           | DOT email refers to Dan Mitchell, Meter Shop, stating problems with newly installed multi-space meters.  | No                       |
| 138 | 2025522306 | Council District 15       | Yes                | Not all incorrect parking tickets rectified.   | No                            | DOT email refers to Dan Mitchell, Meter Shop, explaining problems with newly installed multi-space meters.   | No                       |
| 139 | 2025684065 | Council District 15       | Yes                | Not all incorrect parking tickets rectified.   | No                            | DOT email refers to Dan Mitchell, Meter Shop, explaining problems with newly installed multi-space parking meters.   | No                       |
| 140 | 2037242286 | Council District 15       | Yes                | Violator was 77 years old, cited at Kaiser Hospital for not displaying her disabled placard, she paid the fine, and requested a hearing downtown. It is difficult for her to get to downtown. □<br>Provide a one time courtesy dismissal.                              | Yes                           | A copy of disabled placard is attached. However, the AHE indicated that the citation is valid because the placard was not displayed when the citation was issued.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 141 | 677336730  | DOT                       | Yes                | Per Admin. Review, cited vehicle is a trailer which does not need a tag. Respondent contacted enforcement. RC Smith requested an Admin Review.   | Yes                           | Approved Administrative Review form.  | Yes                      |
| 142 | 692544440  | DOT                       | Yes                | Citizen was conducting official business on the day of citation issuance.  | No                            | Per Beacham email, the employee's supervisor provided DOT specifics of the event. However, no evidence on file other than the request to P/S the citation.  | No                       |
| 143 | 987165616  | DOT                       | Yes                | Confidential plate.  | Yes                           | Citizen provided supervisor signed field itinerary (County of Los Angeles, Department of Children and Family Services). No evidence on file other than the request to P/S the citation. Add'l DOT documents include printouts with highlights and notations of new plate number and VIN and plate number related to ticket. However, it is not clear how these documents support dismissal.                 | No                       |
| 144 | 989208371  | DOT                       | Yes                | Per email, VIN provided by DMV did not match the vehicle cited on the ticket.  | No                            | A copy of the parking violation dated 3/16/06 showing location as "8801 W. Ardmore St" and a letter dated 4/1/10 from Robert Andalon, Office of Parking Management and Regulations approving that the citation be dismissed, support the citation.  | No                       |
| 145 | 1005135106 | DOT                       | Yes                | Location where the vehicle was cited does not exist.   | Yes                           | The citation is only supported by Rose Ann's email requesting Janet to suspend the citation due to the above reason and details of the citation (name of vehicle owner, address, ticket #, violation, fine). There was no document to show description/details of the vehicle cited. Additional documentation at DOT shows that the VIN number on the cite does not match the plate number per DMV records. | No                       |
| 146 | 1009057184 | DOT                       | Yes                | The vehicle's VIN and make do not match.   | Yes                           | The violation happened in 2005. The attached copy of placard showed expiration date of 3/31/2010 but does not show or indicate when it took effect. Another document also showed a field itinerary dated 7/13/05, the date of the violation and in the same location as where she was cited.  | No                       |
| 147 | 1020232485 | DOT                       | Yes                | The driver was cited for "expired meter" but she contested stating that she's a County employee on official business at the cited location and that she had a placard on her official mileage vehicle that exempts it from violation for time limited parking. | No                            | No copy of valid DP placard to support dismissal of citation.   | No                       |
| 148 | 1028244151 | DOT                       | Yes                | The vehicle owner had a valid DP card at the time the citation was issued.   | No                            | Copy of parking violation that showed non-legible date. There is also a copy of Administrative Review dated 11-22-08 filled out Manual Complaint/Investigation Request Form dated 11-22-08. Admin Review form signed by Wayne.  | Yes                      |
| 149 | 1036509482 | DOT                       | Yes                | Officer error - did not write the citation date legibly.   | Yes                           | A copy of the parking violation that does show the amount to be paid. Admin Review form signed by Wayne.  | Yes                      |
| 150 | 1042034313 | DOT                       | Yes                | Officer error - officer failed to provide violation amount.  | Yes                           | No document to support that the vehicle cited was a trailer. DOT provided additional documentation in the form of an approved Administrative Review form.   | Yes                      |
| 151 | 1043435503 | DOT                       | Yes                | The citation was for an expired tag violation, but the vehicle, a trailer, is not required to have tags.   | Yes                           | DMV printout to show registration was current. According to DOT or ACS' notes, DMV system not updated timely. No copy of citation to match up dates. Also see records 209 and 238 (2025422070 & 2028354005).  | No                       |
| 152 | 1046998562 | DOT                       | Yes                | Vehicle registration was paid timely by the vehicle owner but DMV was late in reflecting the payment in their system.  | Yes                           | No copy of handicap placard during the time of citation.  | No                       |
| 153 | 1047719595 | DOT                       | Yes                | The vehicle owner stated that he had a valid DP placard at the time of citation dated 4/5/07. However, his violation is for "HANDICPD/BLOCKING".   | No                            | No supporting form approved by the Captain or Watch Commander. There is a supporting Administrative Review form signed by Wayne Garcia.   | Yes                      |
| 154 | 1048045622 | DOT                       | Yes                | Violation code on the parking ticket is unreadable.  | Yes                           | No copy of parking citation to validate if there is missing vehicle information. However, there is a supporting copy of Administrative Review by the Office of Regulatory Services dated 6/12/09.   | Yes                      |
| 155 | 1048650411 | DOT                       | Yes                | Parking citation has missing VIN, make and color. The vehicle owner claimed he has not been to Los Angeles.  | Yes                           |   |                          |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 156 | 1049049212 | DOT                       | Yes                | Traffic Officer failed to write the violation on the parking citation.   | Yes                           | Copy of the parking citation that did not indicate specific violation. There is a supporting Administrative review document signed by the Clerk and approved by Wayne Garcia dated 12-18-08.  | Yes                      |
| 157 | 1049161621 | DOT                       | Yes                | The vehicle owner stated that she had a valid handicap placard issued to her disabled daughter. The DOT staff stated that the mother has substantial proof that her daughter is the operator of the vehicle.   | No                            | There is no copy of the handicap placard/ID.  | No                       |
| 158 | 1054386303 | DOT                       | Yes                | Parking meter was broken.  | No                            | No documentation to show any meter complaints during the citation date nor meter data that the meter was broken at the time of the citation.  | No                       |
| 159 | 1054638686 | DOT                       | Yes                | Citation issued during Jewish Holiday of Shavuot.  | Yes                           | There is a supporting Administrative Review dated 10-20-08.   | Yes                      |
| 160 | 1055789523 | DOT                       | Yes                | No "NP" sign exists.   | Yes                           | Supported by a filled out Complaint and Investigation form prepared by Clerk ID L63TP004.   | Yes                      |
| 161 | 1055807815 | DOT                       | Yes                | No "NP" sign exists, only SC.  | Yes                           | Supported by a filled out Complaint and Investigation form prepared by Clerk ID L63TP004.   | Yes                      |
| 162 | 1055807922 | DOT                       | Yes                | No "NP" sign exists, only SC.  | Yes                           | Supported by a filled out Complaint and Investigation form prepared by Clerk ID L63TP004.   | Yes                      |
| 163 | 1055808073 | DOT                       | Yes                | Issued for wrong violation.  | Yes                           | No other documentation to determine what the right violation should have been cited. Supporting docs are the filled out Complaint and Investigation Form and email from Rose Ann requesting cancellation of the citation.   | Yes                      |
| 164 | 1056200994 | DOT                       | Yes                | Parking citation did not have issue date.  | Yes                           | Supporting docs include a copy of the parking citation showing no issue date and a filled out Administrative Review form. However, there is no form signed by a Captain.  | Yes                      |
| 165 | 1056631800 | DOT                       | Yes                | Violation code cited does not exist.   | Yes                           | Supporting docs are a copy of the parking citation showing violation of LAMC 86.63, with notes "no parking after sunset." Also, a copy of Administrative Review dated 11/21/08 and filled out Manual Complaint/Investigation Request Form dated 11-20-08.   | Yes                      |
| 166 | 1057089272 | DOT                       | Yes                | The Traffic Officer failed to specify if violation is in yellow zone, white zone or green zone.  | Yes                           | A copy of parking citation is attached but not legible. Also, attached are a copy of Administrative Review and filled out Manual Complaint/Investigation Request Form.  | Yes                      |
| 167 | 1057208795 | DOT                       | Yes                | The citation does not show the correct make and color of the car. The citation showed a blue KIA while the car's VIN and plate showed that it was a slate gray Porsche. The vehicle owner said that he was at Santa Barbara at the time of the citation. | No                            | The supporting docs for this citation were emails from Felix and Janet Luong and a copy of Porsche Certificate of Authenticity. There was no copy of citation and information taken from DMV.   | No                       |
| 168 | 1059458794 | DOT                       | Yes                | Traffic Officer failed to provide the specific violation.  | Yes                           | There is no form signed by a Captain. However, supporting docs include a copy of the citation that shows that it has a note but did not indicate the specific violation, a filled out Manual Complaint/Investigation Form dated 11-22-08, and Administrative Review dated 11-22-08 with illegible signature.  | Yes                      |
| 169 | 1066308456 | DOT                       | Yes                | Traffic Officer failed to indicate time issued on the citation.  | Yes                           | There is no form signed by a Captain but there is a copy of an Administrative Review that indicates it's an Officer error. The name of the approving Officer shown in the Administrative Review form is not legible. Supporting docs also include a copy of a filled out Manual Complaint/Investigation Request Form, and a copy of the parking citation. | Yes                      |
| 170 | 1066478313 | DOT                       | Yes                | Vehicle owner was cited in a relaxed enforcement area.   | Yes                           | Memo from DOT Transportation Engineer to Lieutenant LaTonya Allen to consider request for relaxed enforcement. This is one of about 12 tickets issued at the same time. Admin Review form approved by Wayne Garcia on 12/17/08 initiated by clerk on 11/17/08. Ticket was issued 10/26/08.  | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 171 | 1066478324 | DOT                       | Yes                | Vehicle owner was cited in a relaxed enforcement area.                                | Yes                           | Memo from DOT Transportation Engineer to Lieutenant LaTonya Allen to consider request for relaxed enforcement. This is one of about 12 tickets issued at the same time. Admin Review form approved by Wayne Garcia on 12/17/08 initiated by clerk on 11/17/08. Ticket was issued 10/26/08.  | Yes                      |
| 172 | 1066478335 | DOT                       | Yes                | Vehicle owner was cited in a relaxed enforcement area.                                | Yes                           | Memo from DOT Transportation Engineer to Lieutenant LaTonya Allen to consider request for relaxed enforcement. This is one of about 12 tickets issued at the same time. Admin Review form approved by Wayne Garcia on 12/17/08 initiated by clerk on 11/17/08. Ticket was issued 10/26/08.  | Yes                      |
| 173 | 1066478350 | DOT                       | Yes                | Vehicle owner was cited in a relaxed enforcement area.                                | Yes                           | Memo from DOT Transportation Engineer to Lieutenant LaTonya Allen to consider request for relaxed enforcement. This is one of about 12 tickets issued at the same time. Admin Review form approved by Wayne Garcia on 12/17/08 initiated by clerk on 11/17/08. Ticket was issued 10/26/08.  | Yes                      |
| 174 | 1066478383 | DOT                       | Yes                | Vehicle owner was cited in a relaxed enforcement area.                                | Yes                           | Memo from DOT Transportation Engineer to Lieutenant LaTonya Allen to consider request for relaxed enforcement. This is one of about 12 tickets issued at the same time. Admin Review form approved by Wayne Garcia on 12/17/08 initiated by clerk on 11/17/08. Ticket was issued 10/26/08.  | Yes                      |
| 175 | 1066478405 | DOT                       | Yes                | Vehicle owner was cited in a relaxed enforcement area.                                | Yes                           | Memo from DOT Transportation Engineer to Lieutenant LaTonya Allen to consider request for relaxed enforcement. This is one of about 12 tickets issued at the same time. Admin Review form approved by Wayne Garcia on 12/17/08 initiated by clerk on 11/17/08. Ticket was issued 10/26/08.  | Yes                      |
| 176 | 1066569976 | DOT                       | Yes                | The vehicle was not blocking an active driveway.                                      | Yes                           | Supporting documents include an email from Rose Anne, a copy of the Administrative Review dated 5/4/09, a copy of parking citation, a picture of the driveway with a note that the driveway gate does not open into the grassy area.  | Yes                      |
| 177 | 1066572522 | DOT                       | Yes                | Violation code does not exist.  | Yes                           | There is no form signed by an enforcement Officer or Captain. Supporting docs include an Administrative Review form indicating officer error signed by Wayne Garcia, a filled out Manual Complaint/Investigation Request Form dated 11-20-08 and a copy of parking citation which shows violation # 26708(a)(1) with note, "tint on windows."   | Yes                      |
| 178 | 1066667571 | DOT                       | Yes                | No business processing rules.   | Yes                           | Supporting documents include an Administrative Review form signed on 12-18-08, a filled-out Manual Complaint/Investigation Request Form, a copy of the parking citation with a note "Blocking Fire Road Gate", and an Initial Review Request by vehicle owner. Admin Review form signed by Wayne Garcia.  | Yes                      |
| 179 | 1066724746 | DOT                       | Yes                | No business processing rules. Officer failed to indicate time issued on the citation. | Yes                           | Copy of citation with no time issued noted. Admin Hearing form signed by Wayne Garcia.  | Yes                      |
| 180 | 1067142300 | DOT                       | Yes                | Vehicle was parked in a relaxed enforcement area while the vehicle owner was voting.  | Yes                           | There was no memo from DOT or the specific Council District that states that vehicles can park in the specific area on the specific date without being cited. Supporting documents include an Administrative Review with status Perm Susp with a non-legible signature, a letter from the vehicle owner, a copy of the citation issued 11/4/08, and a copy of the Manual Complaint/Investigation Request Form with a note "Nov 4 election day." | Yes                      |
| 181 | 1067272231 | DOT                       | Yes                | Cited but part of "Hail a Taxi" pilot program.  | Yes                           | Supporting documents include a letter from Tom Drischler, Acting Bureau Chief of the Taxicab & Franchise Regulation Bureau to Amir Sedadi, DOT Asst. GM, requesting dismissal of the citation, and an email from Wayne Garcia to Janet Lucng requesting cancellation of the citation.   | No                       |



CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 182 | 1067306645 | DOT                       | Yes                | Officer failed to write the complete year on the date issued of the citation.   | Yes                           | Supporting documents include a copy of the citation that showed incomplete year of issue, Initial Review Request by the vehicle owner, Administrative Review form, and a Manual Complaint/Investigation Request Form dated 11-6-08.   | Yes                      |
| 183 | 1067312341 | DOT                       | Yes                | No violation written on the citation.   | Yes                           | Supporting docs include a copy of the Administrative Review with note "Permanent suspension violation is a critical field", a Manual Complaint/Investigation Request Form, a copy of the parking citation that did not indicate the specific violation.   | Yes                      |
| 184 | 1067359274 | DOT                       | Yes                | Uncertain if the vehicle cited on the parking citation was the actual vehicle at the place of citation because: the officer did not clearly write the plate #, The officer did not indicate the VIN #, and the complete expiration month and year was not indicated. Both vehicle plates showed that they are TOYT, PASS vehicles and had expiration year "09." | No                            | The supporting documents are only emails between Wayne and Janet Luong explaining the circumstances.  | No                       |
| 185 | 1067368562 | DOT                       | Yes                | Violation code does not exist.  | Yes                           | Supporting docs include a copy of the Administrative Review form signed by Wayne Garcia, Manual Complaint/Investigation Request Form and a copy of the parking citation.  | Yes                      |
| 186 | 1067584733 | DOT                       | Yes                | TO failed to indicate an observed time on the ticket.   | Yes                           | The copy of the parking citation showed that the violation was 80.69 C.M.C., in excess of posted 1 hour limit. The note on the citation showed the time as "1 hr 8A-6P."  | No                       |
| 187 | 1068086084 | DOT                       | Yes                | The issuing officer failed to provide an observed time.   | No                            | No document to show that the citizen has a parking permit that allowed parking for a maximum of 20 minutes. A copy of the parking citation has a written note "City vehi parked in reserved space" but no observed time.<br>□<br>Additional documents at DOT contained only a letter from the City employee saying she was at the location for only 20 minutes and that she did not get a timely notice to contest. | No                       |
| 188 | 1072088920 | DOT                       | Yes                | Bad address.  | Yes                           | Supporting docs are a Complaint and Investigation Form stating bad address and email from Rose Anne to Janet Luong to cancel the citation. No copy of citation.   | Yes                      |
| 189 | 1072299443 | DOT                       | Yes                | The VIN and make on the citation do not match with the DMV records.   | No                            | Supporting docs is a printout from e-TIMS showing information in the Registry and parking ticket.   | No                       |
| 190 | 1073972956 | DOT                       | Yes                | The vehicle owner claimed she never got the original parking ticket and that the vehicle has not been to LA; she lives in Oakland. The collection status letter was the first time she learned of the parking citation.   | Yes                           | Documentation are emails, letter of vehicle owner, and a copy of car registration showing address of the vehicle owner.   | No                       |
| 191 | 1074051790 | DOT                       | Yes                | Citation were issued in error. The citation lack needed information to validate that the vehicle was at the location where the ticket was issued.   | Yes                           | There were a lot of documents relating to the citation. However, ticket # 1074013931 already contains a letter from Robert Andalón to the vehicle owner, dated 6/25/09, canceling the both citations.<br>□<br>Additional documentation at DOT did contain an Administrative Review form.  | Yes                      |
| 192 | 1074155176 | DOT                       | Yes                | Officer failed to provide violation code and amount.  | Yes                           | Copy of parking citation does not show violation code and amount.<br>□<br>Admin review form.  | Yes                      |
| 193 | 1074157593 | DOT                       | Yes                | Officer failed to mark violation.   | Yes                           | Copy of parking citation that did not show violation. Admin Review form.  | Yes                      |
| 194 | 1074189785 | DOT                       | Yes                | Information in the citation on the vehicle make and DMV records did not match.  | No                            | No copy of DMV record.  | No                       |
| 195 | 1076252516 | DOT                       | Yes                | Officer wrote wrong issue year. Year 2009 did not exist yet.  | Yes                           | Copy of citation showing issue date of 9/13/09, Administrative Review dated 11-25-08.   | Yes                      |
| 196 | 1077948653 | DOT                       | Yes                | Citizen had a valid Disabled Person Placard at the time of the issuance of citation.  | Yes                           | DMV-issued Identification Card to the citizen.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 197 | 1078029396 | DOT                       | Yes                | The Ralph's Supermarket Manager gave the citizen permission to park at its private lot, medical emergency led to overnight.   | Yes                           | Letter from citizen stating verbal arrangement with Ralph's Supermarket Manager for permission to park, and medical reason for leaving vehicle there. Medical record info supporting claim.  | No                       |
| 198 | 1078962032 | DOT                       | Yes                | Officer error. Issuing Officer indicated that the vehicle drove-off. No indication in eTIMS that the ticket was a drive-away citation. Citizen was not aware of the ticket until notices came.  | No                            | Only document on file was the initial review request form and explanation letter submitted by the citizen. There was no cancellation authorization issued by the PVB. <input type="checkbox"/><br>Based on a review of additional documents (e.g., copies of notices) at DOT, there is still not sufficient evidence to support the reduction/dismissal. | No                       |
| 199 | 1078966416 | DOT                       | Yes                | Refund of the bounced check fee because the issuing Officer failed to indicate an observed time on the citation.  | No                            | No other document attached to the email.   | No                       |
| 200 | 1078977174 | DOT                       | Yes                | The initial administrative review performed indicated that the citation issued was valid because the permit was not in display. Afterwards, citizen submitted proof and was found to have a valid permit that allows parking at the location.         | Yes                           | A copy of parking permit was on file.  | No                       |
| 201 | 1081672874 | DOT                       | Yes                | Officer error on inputting the VIN#.  | No                            | No evidence on file. Only email correspondence from the Adm. Hearing Examiner. <input type="checkbox"/><br>Additional documents at DOT contained only a letter from the citizen and a copy of the citation.  | No                       |
| 202 | 1082046140 | DOT                       | Yes                | Double citation.  | Yes                           | Admin Review found P/S; eTIMs confirms duplicate citation same vehicle/location/violation/date.  | Yes                      |
| 203 | 1086739883 | DOT                       | Yes                | The issuing officer failed to indicate the location where the violation occurred as required by CVC 40202a.   | Yes                           | Copy of the parking violation ticket did not indicate the location.  | No                       |
| 204 | 2000503632 | DOT                       | Yes                | Was on official business. Had a city issued placard which exempted the citizen from the cited violations.   | Yes                           | Field Itinerary Logs were provided showing that the person was on official business. A copy of the Official Mileage Vehicle placard.   | No                       |
| 205 | 2005547950 | DOT                       | Yes                | Citizen had a valid disabled person placard at the time of citation issuance.   | Yes                           | Copy of valid parking placard was on file. DMV-issued customer receipt copy for payment of disabled person placard permit was on file.   | No                       |
| 206 | 2007829003 | DOT                       | Yes                | Ticket, VIN and Vehicle registration do not match.  | Yes                           | No evidence other than the email on file. Additional documentation at DOT had a copy of the registry showing that the VIN and plate number per the citation does not match the registry.   | No                       |
| 207 | 2014575010 | DOT                       | Yes                | Citizen stated that he was not parked at the location indicated. Examination by Field Engineers disclosed that signage was incorrect.   | Yes                           | Results of Administrative Review made was indicated on the form that signage was incorrect.  | Yes                      |
| 208 | 2016074594 | DOT                       | Yes                | Issuing Officer failed to note an observed time. Citation was for "meter expired." However, the issuing officer noted the incorrect meter number. The meter number noted does not exist. As a result, cannot establish whether the violation existed. | No                            | No other evidence on file other than the email indicating that a P/S was requested. Additional documentation at DOT contains a copy of the registry but not of the citation.   | No                       |
| 209 | 2016736912 | DOT                       | Yes                |   | No                            | According to DOT (Rose Ann Beacham) a review was conducted although there was no formal document (e.g., completed Administrative Review form) on file to prove that.   | No                       |
| 210 | 2016853171 | DOT                       | Yes                | Citizen requested cancellations of citations since had valid registration, though tabs were stolen.   | Yes                           | Copies of license plate stickers and plates were on file. Admin review form on file.   | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 211 | 2017212525 | DOT                       | Yes                | Citizen emailed directly to ACS. This was for double citation. According to the citizen, the citing Officer did not leave the first citation. As a result, another parking enforcer issued another citation and was eventually paid for by the citizen. Also, according to DOT's investigation of the actual site there was a discrepancy in the address noted in the citation by the citing Officer. According to the investigation the citing Officer guessed the actual address. As a result, cannot hold the citizen responsible. | Yes                           | eTims notes have same vehicle/citation/date/violation, though slightly different address. A snapshot of the actual location was on file showing that the area the vehicle was cited in was adjacent to a large lot without any distinctive address numbers.  | No                       |
| 212 | 2017215432 | DOT                       | Yes                | Citizen was cited for the wrong violation. Should have been RPP instead of OPD (Overnight parking).   | Yes                           | Investigation was conducted. The Administrative review document was on file.   | Yes                      |
| 213 | 2018483294 | DOT                       | Yes                | Citizen put time on the meter after the traffic Officer downloaded the data from the pay station but before the traffic Officer issued the citation.  | No                            | According to the email correspondence, a review was performed by the Meter support and technology section and disclosed that the citizen put time on the meter. References History logs on file.   | No                       |
| 214 | 2019738652 | DOT                       | Yes                | Citation was for expired tag violation. The vehicle in question was a trailer. Review noted that trailers do not have tags.   | Yes                           | Although in the email it was indicated that an Adm. Review was conducted, the document or the completed form was not on file. There was no evidence on file that the vehicle in question was a trailer. DOT provided additional documentation in the form of an approved Administrative Review form. | Yes                      |
| 215 | 2019934560 | DOT                       | Yes                | Error on the cited location address.  | No                            | Other than the email correspondence indicating error in the cited location address, there was no document to prove the determination. The review document was not on file.   | No                       |
| 216 | 2020420883 | DOT                       | Yes                | Citizen put in time on the meter after the traffic Officer downloaded the data from the pay station, but before the traffic Officer issued the citation.  | No                            | The daily autoissue reconciliation reports generated by the meter support group were stated as on file to show the history logs indicating payments made to the meter.   | No                       |
| 217 | 2020420920 | DOT                       | Yes                | Citizen put in time on the meter after the traffic Officer downloaded the data from the pay station, but before the traffic Officer issued the citation.  | No                            | The daily autoissue reconciliation reports generated by the meter support group were stated on file to show the history logs indicating payments made to the meter.  | No                       |
| 218 | 2020420964 | DOT                       | Yes                | Citizen put in time on the meter after the traffic Officer downloaded the data from the pay station, but before the traffic Officer issued the citation.  | No                            | The daily autoissue reconciliation reports generated by the meter support group were stated on file to show the history logs indicating payments made to the meter.  | No                       |
| 219 | 2020443935 | DOT                       | Yes                | Citizen put in time on the meter after the traffic Officer downloaded the data from the pay station, but before the traffic Officer issued the citation.  | No                            | The daily autoissue reconciliation reports generated by the meter support group were stated on file to show the history logs indicating payments made to the meter.  | No                       |
| 220 | 2020481164 | DOT                       | Yes                | Citizen put in time on the meter.   | Yes                           | Administrative review and citizen statement re: payment at paystation in progress.   | Yes                      |
| 221 | 2020599626 | DOT                       | Yes                | Citizen put in time on the meter after the traffic Officer downloaded the data from the pay station, but before the traffic Officer issued the citation.  | No                            | The daily autoissue reconciliation reports generated by the meter support group were stated to be on file to show the history logs indicating payments made to the meter.  | No                       |
| 222 | 2021923330 | DOT                       | No                 | Duplicate cite issue.   | Yes                           | eTIMS printout shows duplicate cite, with slight typo in address, but clearly the same address.  | No                       |
| 223 | 2022741615 | DOT                       | Yes                | Based on the review conducted, the citations issued to citizen for expired tabs were recommended for suspension for the reason that it had valid registration at the time the citations were issued.  | Yes                           | Admin Review form approved; Copies of license plate stickers and plates were on file. According to the citizen, the license plate stickers were stolen.  | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 224 | 2022907994 | DOT                       | Yes                | Citizen was cited for expired tags. Investigation conducted by DOT showed that some of the information indicated on the citation were incorrect. For example the expiration of the tag should have been December and not June.   | Yes                           | We found documents on file such as DMV report showing expiration date of the tag and the time sheet that showed the citizen was at work (different from the citation address) when the violation was cited.  | No                       |
| 225 | 2023027510 | DOT                       | Yes                | The citation was for expired meter. The citizen wrote to PVB to contest the citation. The citizen did not receive a reply and contacted ACS directly and indicated that he had submitted a letter to PVB requesting for a hearing. Instead what he received was a letter declining the request. According to the citizen, prior to this, he spoke with a staff at PVB who indicated that he was entitled to an administrative hearing and would receive notice in 5 business days. After a review by DOT (John Fick- DOT staff and concurred by Max Reyes- Sr. MA at DOT), the citation was recommended for suspension. According to PVB staff nobody has seen the form submitted by the citizen and as a result the time to contest the citation had expired. | Yes                           | The letters written by the citizen to PVB to contest the citation and to request for an administrative hearing was on file.  | No                       |
| 226 | 2023477551 | DOT                       | Yes                | Citizen put in time on the meter after the traffic Officer downloaded the data from the pay station, but before the traffic Officer issued the citation.   | No                            | The daily autoissue reconciliation reports generated by the meter support group were stated as on file to show the history logs indicating payments made to the meter.   | No                       |
| 227 | 2023560416 | DOT                       | Yes                | Based on the review conducted, the citations issued to citizen for expired tabs were recommended for suspension for the reason that it had valid registration at the time the citations were issued.   | Yes                           | Copies of license plate stickers and plates were on file. According to the citizen, the license plate stickers were stolen.  | No                       |
| 228 | 2025104970 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed. Citizen put time on meter after Traffic Officer downloaded data from pay station but before citation issued.  | No                            | Only email from Meter Support describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 229 | 2025119272 | DOT                       | No                 | Email mentions citations related to confidential plate were forwarded to ACS.  | Yes                           | Driver is a LA County Child Services Worker who provided supervisor signed field itinerary for the date and address where the meter expired along with a copy of the placard. DOT email indicates, per LABPR employees with placard and on official business are exempt from meter violations. | No                       |
| 230 | 2025422070 | DOT                       | No                 | Email asks to clarify issue of citation since eTIMS was not clear on what needed to be adjudicated.  | Yes                           | DMV printout to show registration was current. According to DOT or ACS' notes, DMV system not updated timely. No copy of citation to match up dates.   | No                       |
| 231 | 2025685896 | DOT                       | Yes                | Auto ISSUE Reconciliation reports reviewed and citizen put time on meter after the Traffic Officer downloaded data from pay station but before citation issued.  | No                            | Only email from meter support describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 232 | 2025685900 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before citation was issued.   | No                            | Only email from Meter Support describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 233 | 2026243623 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 234 | 2026243634 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded the data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 235 | 2026302725 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded the data from the pay station but before the citation was issued. | No                            | No supporting documents except the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.     | No                       |
| 236 | 2026392826 | DOT                       | Yes                | Mismatched license plate.  | No                            | ACS email describes that DMV information did not match information on the citation. Citizen states they provided proof of differences explaining that cited vehicle was not his; however, [there were] no supporting documents in packet.           | No                       |
| 237 | 2026521232 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded the data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.     | No                       |
| 238 | 2026524942 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded the data from the pay station but before the citation was issued. | No                            | No supporting documents except for the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                       |
| 239 | 2026534002 | DOT                       | Yes                | Only email document from DOT (Max Reyes) explaining citation for expired tabs (registration) but citizen had valid registration at time of citation.                               | Yes                           | DOT email explaining why citation was dismissed. Admin Review form with record 192 (2022741615) and record 150 (2016853171)..   | No                       |
| 240 | 2026658745 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded the data from the pay station but before the citation was issued. | No                            | No supporting documents except email explaining problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.             | No                       |
| 241 | 2026946121 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.     | No                            | No supporting documents except for email explaining problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 242 | 2027279774 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation issued.         | No                            | No supporting documents except for the email explaining the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                       |
| 243 | 2027352854 | DOT                       | No                 | Citizen's letter indicates that time put on meter at pay station but citation written based on pay station check before by Traffic Officer.  | Yes                           | Administrative Review indicates perm suspend per W. Garcia.   | Yes                      |
| 244 | 2027438125 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on meter after Traffic Officer downloaded data from the pay station but before the citation was issued.             | No                            | No supporting documents except email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.             | No                       |
| 245 | 2027868780 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.     | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 246 | 2027961574 | DOT                       | Yes                | Weekly list of AutoIssue Cites to be cancelled.  | No                            | No supporting documents except for email listing citation on Weekly list of AutoISSUE Cites to be cancelled.  | No                       |
| 247 | 2027961596 | DOT                       | Yes                | Weekly list of AutoIssues Cites to be cancelled.   | No                            | no supporting documents except for email listing citation on Weekly list of AutoISSUES Cites to be cancelled.   | No                       |
| 248 | 2027961600 | DOT                       | Yes                | Weekly list of AutoIssue Cites to be cancelled. Also, citizen's letter describes timing of putting money in meter at pay station and time of citation.                             | No                            | No supporting documents except for email listing citation.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 249 | 2028354005 | DOT                       | Yes                | Citizen provided DMV printout showing registration was current.  | Yes                           | DMV printout showing registration current at time of citation. One of multiple citations to same owner - see record number 209 in database.   | No                       |
| 250 | 2028573175 | DOT                       | Yes                | Address does not exist per Navigate LA and Google Maps.  | No                            | Only email stating address does not exist. <input type="checkbox"/><br>Additional documentation at DOT included a copy of the citation. Also, contains a note on the E-tims printout saying "doesn't exist."  | No                       |
| 251 | 2028622024 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 252 | 2028622260 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                       |
| 253 | 2028703574 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 254 | 2028935506 | DOT                       | Yes                | AutoISSUE Reconciling reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the paystation but before the citation was issued.     | No                            | No supporting documents except for the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                       |
| 255 | 2028935510 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                       |
| 256 | 2028961605 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.     | No                       |
| 257 | 2028970370 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                       |
| 258 | 2028971744 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 259 | 2029003406 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 260 | 2029095784 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.         | No                       |
| 261 | 2029095810 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No support documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.        | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditors Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 262 | 2029095821 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                            | No supporting documents except for the email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 263 | 2029185966 | DOT                       | Yes                | Officer failed to indicate an observed time on the citation.   | No                            | No supporting documents except for email saying officer failed to indicate an observed time on the citation.  | No                       |
| 264 | 2029279943 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 265 | 2029383171 | DOT                       | Yes                | Administrative Review and Investigation Request form states that the citizen couldn't move the vehicle due to a Jewish holiday. The initial review request by the citizen indicated that parking restrictions were lifted during certain holidays and notices clearly stated that.         | Yes                           | Administrative Review and Investigation Request form states that the citizen couldn't move the vehicle due to a Jewish holiday.   | Yes                      |
| 266 | 2029443625 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 267 | 2029582774 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel.   | No                            | Explanation from Duncan Solution's email does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.                | No                       |
| 268 | 2029582785 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel.   | No                            | Explanation from Duncan Solution does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.                        | No                       |
| 269 | 2029582796 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel. Administrative Review form signed by Peer Ghent states perm suspend per Garcia but no explanation as to reason for suspend. | No                            | Supporting documents from Duncan Solutions notes meter problem but for a different meter number than on the citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list. | No                       |
| 270 | 2029582800 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel.   | No                            | Explanation from Duncan Solution does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.                        | No                       |
| 271 | 2029582811 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel.   | No                            | Explanation from Duncan Solution does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.                        | No                       |
| 272 | 2029582822 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel.   | No                            | Explanation from Duncan Solution does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.                        | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 273 | 2029582833 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel. The citizen also submitted a letter stating the meter would not accept more money and the meter incorrectly said the maximum was paid. | No                            | Explanation from Duncan Solution does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.  | No                       |
| 274 | 2029582844 | DOT                       | Yes                | Because of a meter problem, DOT requested Duncan Solutions to identify all citations issued at the pkg. lot during the time of the problem in order to cancel.  | No                            | Explanation from Duncan Solution does not cite the meter number associated with this citation. However, DOT requested all citations issued at lot during the time of the meter problem to be canceled. There is a list of nine citations but it is not clear who created the list.  | No                       |
| 275 | 2029582855 | DOT                       | Yes                | Real time clock freeze-up on the meter when the citation was issued. The project manager for Duncan Solutions was investigating meter problems for DOT. Appeared to be a software problem.  | Yes                           | The support documents were emails from the outside contractor for the meter describing the software problems and where the meter was located.   | No                       |
| 276 | 2029630515 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 277 | 2029930280 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                            | no supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 278 | 2029989312 | DOT                       | Yes                | Citizen had permit.   | Yes                           | Administrative Review approved 12/18/08 to perm susp. Letter from citizen states supporting documentation for construction parking under a BOE contract award (Notice of Award, Notice to Proceed and a location map for project).  | Yes                      |
| 279 | 2030039992 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 280 | 2030046933 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | Yes                           | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. Administrative Review dated 10/28/08 signed by Peer Ghent indicates perm suspend per W. Garcia. | No                       |
| 281 | 2030057481 | DOT                       | Yes                | Citizen could not move vehicle due to Jewish holiday noted on Administrative Review, although citizen's letter states they thought street sweeping was suspended for all major holidays (in this case Yom Kippur).  | Yes                           | Administrative Review signed by Wayne Garcia for perm susp. No other supporting documents.  | Yes                      |
| 282 | 2030278655 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.   | No                       |
| 283 | 2030318625 | DOT                       | Yes                | Per Administrative Review, license plate doesn't exist. No DMV records. Officer error.  | Yes                           | Per Administrative Review, license plate doesn't exist. Officer error cited.  | Yes                      |
| 284 | 2030318636 | DOT                       | Yes                | Per Administrative Review, officer error and Investigation Request form states plate doesn't exist, officer error.  | Yes                           | Administrative Review citing officer error and Investigation Request form stating plate doesn't exist, officer error.   | Yes                      |



CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 285 | 2030370344 | DOT                       | Yes                | Per Administrative Review and Investigation Request form, citizen was parked in relaxed enforcement area while voting.   | Yes                           | Citizen provided copy of voting stub, ballot page showing address of polling place. Administrative Review and Investigation request form.  | Yes                      |
| 286 | 2030388883 | DOT                       | Yes                | Per Administrative Review and Investigation Request form, citizen was parked in relaxed enforcement area while voting.   | Yes                           | Administrative Review and Investigation Request form states citizen was parked in relaxed enforcement area while voting. Citizen's letter indicates a map was enclosed.  | Yes                      |
| 287 | 2030423146 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                       |
| 288 | 2030471730 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | no supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                       |
| 289 | 2030489646 | DOT                       | Yes                | Per Administrative Review and Investigation Request form, citizen was parked in relaxed enforcement area.  | Yes                           | Administrative Review and Investigation Request form citing relaxed enforcement. There is also a DOT internal memo dated August 31, 2007 for parking accommodation but it is for a specific event on September 29, 2007, not the date of the citation. Citizen provided meeting notes discussing parking situation and unofficial agreement to suspend enforcement but this is dated January 17, 2006. | Yes                      |
| 290 | 2030531403 | DOT                       | Yes                | Per Administrative Review and Investigation Request form, citizen could not move vehicle due to Jewish holiday.  | Yes                           | Administrative Review and Investigation Request form cites vehicle could not be moved due to Jewish holiday. Citizen included a calendar to document holiday.  | Yes                      |
| 291 | 2030562122 | DOT                       | Yes                | Administrative Review and Investigation Request Form cites the vehicle had dealer plates so no front plate is provided by the State.   | Yes                           | Administrative Review and Investigation Request form cites vehicle had dealer plates. Copy of the Dealer Registration card provided; however the date issued is 11/06/08 and citation was issued on 10/09/08.  | Yes                      |
| 292 | 2030886012 | DOT                       | Yes                | Weekly list of AutoISSUE Cites to be cancelled.  | No                            | There is no other supporting document except for email stating that this is the week's list of cites to be cancelled. Based on email subject of AutoISSUE, appears to be related to situation where citizen puts time on meter after Traffic Officer downloaded data from pay station but before citation was issued.  | No                       |
| 293 | 2030916742 | DOT                       | Yes                | Per Administrative review and Investigation request form, relaxed enforcement area for voting.   | Yes                           | Administrative Review and Investigation Request form cites relaxed enforcement.  | Yes                      |
| 294 | 2030929342 | DOT                       | Yes                | Per Administrative review and Investigation request form, relaxed enforcement area for voting.   | Yes                           | Administrative Review and Investigation Request form cites relaxed enforcement.  | Yes                      |
| 295 | 2030965285 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                       |
| 296 | 2030982903 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                       |
| 297 | 2030982914 | DOT                       | Yes                | AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued. | No                            | No supporting documents except for email describing the problem. AutoISSUE Reconciliation reports reviewed and citizen put time on the meter after the Traffic Officer downloaded data from the pay station but before the citation was issued.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 298 | 2031485595 | DOT                       | Yes                | Citizen had permit to park at location.  | Yes                           | No parking permit document attached to administrative review form. Administrative Review form used to request permanent suspension. However, copy of citation included notes reason was for street cleaning, not restricted pkg or PPD.   | Yes                      |
| 299 | 2031583046 | DOT                       | Yes                | Citizen had valid media permit.  | Yes                           | Administrative Review officer concluded that the citizen had a valid media permit. Administrative review form and copy of media permit included in the documentation.   | Yes                      |
| 300 | 2031715372 | DOT                       | Yes                | Time Limit parking is exempt with a valid official mileage placard.  | Yes                           | A letter from LA Unified School District indicating that the employee was on official business was attached to the Administrative review form. Also, a letter from Robert Andalón CH MA to LA School District was attached indicating that the citation falls within the guidelines of the Parking Enforcement Policy for Government, Mileage and Utility Company Vehicles. | Yes                      |
| 301 | 2031942872 | DOT                       | Yes                | Citizen parked in relaxed enforcement area.  | Yes                           | Evidence was attached to administrative form to support dismissal due to relaxed parking during election date.  | Yes                      |
| 302 | 2032009221 | DOT                       | Yes                | Email states "it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation."    | No                            | Email states "it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation. There is no additional documentation/information attached to email."   | No                       |
| 303 | 2032016442 | DOT                       | Yes                | Citizen had permit (contractors for the City for SSRP allowing to park equip on street).   | Yes                           | Administrative reviewer officer concluded that the company vehicles for Ultraliner/Christian Brothring Painting had a contract with the City of LA and therefore had the right to park while the company is working for the City. Company letter references sent DOT cover page of their contract.  | Yes                      |
| 304 | 2032042305 | DOT                       | Yes                | Weekly list of autoissue cites to be cancelled.  | No                            | No evidence was attached to email.  | No                       |
| 305 | 2032050716 | DOT                       | Yes                | Citizen couldn't move vehicle due to Jewish holiday.   | Yes                           | Administrative review form attached.  | Yes                      |
| 306 | 2032051066 | DOT                       | Yes                | Citizen couldn't move vehicle due to Jewish holiday.   | Yes                           | Documentation was attached to administration review form to support citation suspension. Citizen stated that "issued when we don't drive and you are not to give tickets."  | Yes                      |
| 307 | 2032141941 | DOT                       | Yes                | Due to the location cited is not a valid address.  | No                            | No documentation was attached to email. Email stated "Please P/S the above citation, due to the location cited is not a valid address."   | No                       |
| 308 | 2032157186 | DOT                       | Yes                | Taxicab driver was in the process of picking up an elderly lady with a walker and was stopped no longer than three minutes. The passenger did board at the time the ticket was issued. | Yes                           | Taxicab driver was in the process of picking up an elderly lady with a walker and was stopped no longer than three minutes. The passenger did board at the time the ticket was issued. Documentation showing the boarding time and location was attached to the ticket.   | No                       |
| 309 | 2032320850 | DOT                       | Yes                | Officer wrote the wrong permit numbers.  | Yes                           | Administrative review was conducted and concluded that the officer wrote the wrong permit numbers. Attached to email was the preferential parking permit and citizen comments.  | Yes                      |
| 310 | 2032362581 | DOT                       | Yes                | Citizen was parked in relaxed enforcement while voting.  | Yes                           | Citizen sent a letter indicating that he got a ticket while voting and attached proof that he voted. Administrative review was done by DOT.   | Yes                      |
| 311 | 2032501096 | DOT                       | Yes                | Violation of "no overnight parking without permit". Citizen states has new permit. Reason for dismissal states: "No Business Processing Rules."  | Yes                           | "Overnight parking with permit" According to citizen's initial request he has a yearly permit to be able to park anywhere in the 64 section and expires on 10/2009. A copy of the permit was not attached to administrative review form.  | Yes                      |
| 312 | 2032501225 | DOT                       | Yes                | Had valid PPD, through reason noted "No Business Processing Rules."  | Yes                           | Citizen's initial review request claims that has a parking permit, but the permit was not attached to administrative review form.   | Yes                      |
| 313 | 2032516426 | DOT                       | Yes                | Citizen could not move vehicle due to Jewish holiday.  | Yes                           | Administration review was done by DOT. The Citizen's initial request reads "It was a time of Jewish Holiday. Copy of request, C&I and citation also attached."  | Yes                      |
| 314 | 2032609110 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.     | No                            | No documentation was attached to email.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 315 | 2032610156 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | No documentation was attached to email.   | No                       |
| 316 | 2032786980 | DOT                       | Yes                | Citizen has a parking permit at lot 660 where the citation was issued.  | Yes                           | Citizen has a parking permit at lot 660 where the citation was issued. A copy of the permit was included in the email. □<br>□<br>Additional documents at DOT showed LADOT Parking Permit No. 660-B for License Plate Nos. 4ANA165 and 5AWP179; □<br>DOT Administrative Review Form and DOT PVB Manual / Complaint Investigation Request Form on file. | Yes                      |
| 317 | 2032641790 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area during voting.   | Yes                           | Administrative review was conducted by DOT. The citizen's initial request indicates that on the news Mayor Villaraigosa indicated that parking restrictions within one block of polling places in the city of Los Angeles will not be enforced. Ticket issued date was 11/4/2008 election date.   | Yes                      |
| 318 | 2032854250 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | Email states "I have reviewed the daily AutoISSUE Reconciliation reports;" though no documentation was attached to email.   | No                       |
| 319 | 2032858015 | DOT                       | Yes                | Citizen had dealer plates; provided proof of current tabs.  | Yes                           | Administrative review was conducted by DOT. Vehicle belongs to Dealer and had a plate that expired 2010. Copy of registration and plate were attached to administrative review form. Expired tab ticket.  | Yes                      |
| 320 | 2032916244 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | Email states "I have reviewed the daily AutoISSUE Reconciliation reports;" though no documentation was attached to email.   | No                       |
| 321 | 2033035970 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area while voting.  | Yes                           | Administrative review was done by DOT, article stating Mayor's easing of restrictions, cite copy and C&I.   | Yes                      |
| 322 | 2033193606 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area while voting.  | Yes                           | Citizen was parked in relaxed enforcement area while voting. Administrative review was done by DOT and a letter from citizen was attached. Citizen said that he was voting at the time the ticket was issued.   | Yes                      |
| 323 | 2033212016 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation. | No                            | References "reviewed daily AutoISSUE report" - though no documentation was attached to email.   | No                       |
| 324 | 2033212786 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | References "review daily AutoISSUE Reconciliation", though no documentation was attached to email.  | No                       |
| 325 | 2033283770 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | References "reviewed AutoISSUE reconciliation", however, no documentation was attached to email.  | No                       |
| 326 | 2033298820 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area.   | Yes                           | Administrative review was completed by DOT. Relaxed parking letter was attached and matched with the citation issuance date and street.   | Yes                      |
| 327 | 2033410691 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area.   | Yes                           | Citizen was parked in relaxed enforcement area while voting. Administrative review was done by DOT and a letter from citizen was attached. Citizen said that he was voting at the time the ticket was issued.   | Yes                      |
| 328 | 2033412732 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | Stated "reviewed daily AutoISSUE reconciliation report;" however, no documentation was attached to email.   | No                       |
| 329 | 2033643091 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area while voting.  | Yes                           | Administrative review was done by DOT.  | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 330 | 2033691645 | DOT                       | Yes                | TO cited wrong violation. The municipal parking violation code was wrong.   | Yes                           | Voluminous documentation were attached to emails.   | No                       |
| 331 | 2033799563 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation. | No                            | References review "AutoISSUE reconciliation;" however, no documentation was attached to email.  | No                       |
| 332 | 2033822383 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area while voting.  | Yes                           | Administrative review was done by DOT.  | Yes                      |
| 333 | 2033851341 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation. | No                            | References "reviewed daily AutoISSUE Reconciliation report;" however, no documentation was attached to email.   | No                       |
| 334 | 2033893481 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area.   | Yes                           | Relaxed enforcement letter was attached to administrative review form.  | Yes                      |
| 335 | 2033898031 | DOT                       | Yes                | Undercover police vehicle on duty.  | Yes                           | Chief Bratton signed the letter sent to DOT explaining that the officer was on duty. (under cover agent). Administrative review was done by DOT.  | Yes                      |
| 336 | 2033919915 | DOT                       | Yes                | The vehicle make and registration expiration do not match.  | Yes                           | According to email "The vehicle make and registration expiration do not match." Only eTIMS print out was included with the email; showing registry error.   | No                       |
| 337 | 2033950343 | DOT                       | Yes                | Citation was issued in error. This vehicle had valid registration sticker on it.  | Yes                           | According to Rose Anne Beacham, Amir requests this citation to be dismissed. No documentation attached to Administrative review form includes staff statement "citation issued in error, vehicle had valid registration sticker affixed." | Yes                      |
| 338 | 2033990103 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation. | No                            | References "review of AutoISSUE reconciliation report;" however, no documentation was attached to email.  | No                       |
| 339 | 2034060991 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Officer downloaded the data from the pay station, but before the Traffic Officer issued the citation. | No                            | References "review of AutoISSUE reconciliation report;" however, no documentation was attached to email.  | No                       |
| 340 | 2034194680 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | References "review of AutoISSUE reconciliation report;" however, no documentation was attached to email.  | No                       |
| 341 | 2034857156 | DOT                       | Yes                | Citizen stated that both citations were incorrectly issued. - dismissed due to wrong code cited.  | Yes                           | Robert Andalon letter stated that the violation description in the ticket does not match with the municipal code.   | No                       |
| 342 | 2034871646 | DOT                       | Yes                | Disabled person with authorization placard to park in blue.   | Yes                           | Documentation shows that citizen is a disabled person with a valid registration and placard.  | No                       |
| 343 | 2035168450 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | References review of daily AutoISSUE reconciliation; however, No documentation was attached to email.   | No                       |
| 344 | 2035168461 | DOT                       | Yes                | In every case, it appears the citizen put time on the meter after the Traffic Office downloaded the data from the pay station, but before the Traffic Officer issued the citation.  | No                            | References review of daily AutoISSUE reconciliation; however, No documentation was attached to email.   | No                       |
| 345 | 2035206305 | DOT                       | Yes                | VINs and makes do not match.  | Yes                           | Only eTIMS page was attached to email, states two makes and "registry error." Additional documentation at DOT had copies of the registry and the citation showing that the plate number does not match the VIN.                           | No                       |
| 346 | 2035383464 | DOT                       | Yes                | Curb in disrepair, no "red" noted on curb. Submitted attached evidence.   | Yes                           | Attached pictures to email. Investigation was done, concluded "P/S."  | Yes                      |
| 347 | 2035385542 | DOT                       | Yes                | Mileage placard was visible and was therefore exempt from paying the meter.   | Yes                           | Administrative review noted placard in place and letter received from Supervisor noting official City business.   | Yes                      |
| 348 | 2035405455 | DOT                       | Yes                | Pref Pkg is only on odd side of blk. Even side not included in the pref pkg district.   | Yes                           | Copy of preferential parking attached to email.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 349 | 2035580713 | DOT                       | Yes                | Initiated by ACS - Vehicle make does not match DMV register.   | No                            | References DMV registry mismatch; however, no additional documentation was attached to email.   | No                       |
| 350 | 2035994623 | DOT                       | Yes                | Mileage Permit - City Business.  | Yes                           | City Employee attached mileage permit.  | No                       |
| 351 | 2036042328 | DOT                       | Yes                | Citizen made payment for expired tags, though not processed. Technical error occurred.                       | No                            | References eTIMS documentation showing payment attached in Janet's email, though not here.  | No                       |
| 352 | 2036219205 | DOT                       | Yes                | References extension of meter nonpayment (relaxed enforcement) for hybrid vehicles through 4/1/09.           | No                            | Email only describing situation, and referencing press release with policy extension.   | No                       |
| 353 | 2036288135 | DOT                       | Yes                | Initiated by PRW, citizen complaint that Hybrid vehicles are allowed to park in meters without paying.       | Yes                           | Admin review initially ruled valid, due to carpool stickers not eligible; however, subsequent decision based on fact car is hybrid, that was eligible. Documentation confirms prius vehicle. According to Rose Anne, Policy was in place that hybrid vehicles can park for free.  | Yes                      |
| 354 | 2036354961 | DOT                       | Yes                | Citizen was in Reno when citation was issued.  | No                            | Document indicated that violator submitted copies transactions that placed him in Reno. However, copies were not attached.  | No                       |
| 355 | 2036361622 | DOT                       | Yes                | Meter malfunctioned when citation was issued.  | No                            | Email indicated that violator complained to the meter shop that meter was not working on the day and time he parked at the location. However, he was issued a citation.   | No                       |
| 356 | 2036370405 | DOT                       | Yes                | Citizen complaint that citation does not have time marked. Error of previous ombudsman.                      | Yes                           | Administrative review form initially indicated that citation was valid because the TO photos validate parked outside space; Citizen statement of incomplete citation information). Noted outcome to cancel citation. Email from RAB states "please P/S citation due to error made by previous ombudsman."<br><input type="checkbox"/><br>Additional documentation at DOT had photographs and an Administrative Review form. | Yes                      |
| 357 | 2036820531 | DOT                       | Yes                | Disabled placard was valid, though complete information provided later than required.                        | Yes                           | Violator attached a copy of disabled person parking placard. However, the issue is that the violator did not respond in a timely manner to correspondences from ACS. Initially was deemed valid since did not respond within statutory time limit. Copy of placard included, shows valid at time of citation.   | No                       |
| 358 | 2037355843 | DOT                       | Yes                | DMV record shows vehicle had a valid registration at the time citation was issued.                           | Yes                           | No evidence provided.<br><input type="checkbox"/><br>Additional documentation at DOT had a copy of registry showing registration at the time of the citation.   | No                       |
| 359 | 2037457472 | DOT                       | Yes                | TO failed to indicate the correct license plate number.  | Yes                           | Citation showed license plate number as 6FY088 and attached document printed on 6/03/11, shows plate number as 6XFY088.   | No                       |
| 360 | 2037743352 | DOT                       | Yes                | DOT investigation showed that driver parked where there were no parking restrictions, but she was cited.     | Yes                           | Administrative review form is attached indicating that an investigation was conducted.  | Yes                      |
| 361 | 2038598531 | DOT                       | Yes                | Vehicle less than 22 feet and has no observed commercial logos. Observed time was not noted on the citation. | No                            | No evidence.  | No                       |
| 362 | 2039213654 | DOT                       | Yes                | Sign was posted without a 24 hour notice as required by the CVC.   | Yes                           | Complaint and investigation form indicated that citation was valid.   | Yes                      |
| 363 | 2039430886 | DOT                       | Yes                | Relaxed enforcement was in effect for 3-3-09 during election.  | Yes                           | Admin review form indicated that location of citation was on the same block as a polling location.  | Yes                      |
| 364 | 2039449425 | DOT                       | Yes                | Citations were issued during the grace period for hybrid vehicles.   | No                            | Copy of citation was not attached to determine issue date.  | No                       |
| 365 | 2039538443 | DOT                       | Yes                | Citation indicated a wrong color for vehicle.  | No                            | Email indicated that driver provided photos indicating that vehicle was white honda, but citation indicated it to be other red bus.   | No                       |
| 368 | 2039572242 | DOT                       | Yes                | Ticket issued in error.  | Yes                           | Administrative review form indicated that TO's note indicated that citation was issued to a scooter, while DMV registry showed the plate is registered as a PTL.<br><input type="checkbox"/><br>Additional documentation at DOT contains letter from citizen, a copy of the citation, and an approved Administrative Review form.   | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 367 | 2039914634 | DOT                       | Yes                | Relaxed enforcement.  | No                            | Email indicated that relaxed enforcement was requested for 2/12/09 when citation was issued.  | No                       |
| 368 | 2040160102 | DOT                       | Yes                | Officer error; TO entered wrong plate number.   | Yes                           | Picture of the plate and image of citation attached.  | No                       |
| 369 | 2040315196 | DOT                       | Yes                | No restriction at the location where the citation was issued.   | No                            | According to the email, a field investigation was conducted. However, nothing is attached to the email.   | No                       |
| 370 | 2040584346 | DOT                       | Yes                | Front plates attached; driver showed proof of license plate.  | Yes                           | Picture of license plate attached.  | No                       |
| 371 | 2041028021 | DOT                       | Yes                | Cited for parking on private property owned by business; not a City alley.  | Yes                           | Email references entire story, and notating that location was gated driveway, not a true alley. Administrative review form attached.  | Yes                      |
| 372 | 2041457515 | DOT                       | Yes                | Vehicle make mismatch. Prima facie evidence could not be established.   | Yes                           | Email description (and copy of citation), ACS conclusion that without VIN or registry month/year, cannot compare to vehicle reg provided by customer (also attached).   | No                       |
| 373 | 2041577705 | DOT                       | Yes                | Courtesy extension for hybrid vehicles at expired meters thru April 1, 2009.  | No                            | Email only.   | No                       |
| 374 | 2041710974 | DOT                       | Yes                | Courtesy extension for hybrid vehicles to April 1, 2009.  | No                            | Email only.   | No                       |
| 375 | 2041969484 | DOT                       | Yes                | Contested citation for "over 2 hr limit," adamant was not there at time observed and noted on ticket.                       | Yes                           | Correspondence from driver is attached stating his times, officer logs shows review, and opinion of hearing officers that not liable, since citation proof was lacking support.   | No                       |
| 376 | 2041969495 | DOT                       | Yes                | Contested citation for "over 2 hr limit," adamant was not there at time observed and noted on ticket.                       | No                            | Correspondence from driver is attached stating his times, officer logs shows review, and opinion of hearing officers that not liable, since citation proof was lacking support.   | No                       |
| 377 | 2042222781 | DOT                       | Yes                | Citations were issued during the grace period hybrid vehicles.  | No                            | Email only.   | No                       |
| 378 | 2042272886 | DOT                       | Yes                | Valid official mileage placard.   | Yes                           | Placard and administrative review form attached.  | Yes                      |
| 379 | 2042516114 | DOT                       | Yes                | Vehicle was currently registered when citation was issued.  | Yes                           | Email stated citizen provided proof, but Copy of valid registration not attached. <input type="checkbox"/><br>Additional documentation at DOT showed that the citizen had a valid registration.   | No                       |
| 380 | 2042627300 | DOT                       | Yes                | Driver came in person and proved that vehicle was disabled.   | No                            | Email only. No evidence attached.   | No                       |
| 381 | 2042697020 | DOT                       | Yes                | Vehicle was cited with a City mileage placard on the dashboard.   | Yes                           | Copy of mileage placard attached, along with official memo from Dept mgr.   | No                       |
| 382 | 2042730616 | DOT                       | Yes                | Vehicle is exempt from violation that citation was issued - boat trailer does not exceed 22 ft.                             | Yes                           | Admin review form concluding boat trailers exempt, trailer registration cert, cvc code with provisions.   | Yes                      |
| 383 | 2043018191 | DOT                       | Yes                | Ongoing law enforcement activity by DOL-OIG, citation cancellation authorization was sent in April 2009, but not processed. | Yes                           | Citation cancellation authorization approved.   | Yes                      |
| 384 | 2043131344 | DOT                       | Yes                | Driver paid at a paystation for space 382 but was cited for space 383.  | No                            | Email states DOT reviewed record of payment. No other evidence.   | No                       |
| 385 | 2043413735 | DOT                       | Yes                | Vehicle mismatch. Plate number does not match other info in eTIMS.  | No                            | Screen print of eTIMS showing error code on vehicle information.  | No                       |
| 386 | 2043515655 | DOT                       | Yes                | Signs and curb at cited address were not corrected legally, confirmed by DOT engineer.                                      | Yes                           | Administrative form indicated that signs and curb at cited address were not correct legally.  | Yes                      |
| 387 | 2043775775 | DOT                       | Yes                | Citizen had a valid disabled placard on dashboard.  | Yes                           | Copy of placard is attached.  | No                       |
| 388 | 2043905625 | DOT                       | Yes                | Vehicle was disabled at the time the citation was issued.   | No                            | Tom stated in the email that the citizen has proven that his vehicle was disabled at the time the citation was issued and that he had previously requested the citation be canceled in an earlier communication. No other documentation was attached. | No                       |
| 389 | 2043905636 | DOT                       | Yes                | Vehicle was disabled at the time the citation was issued.   | No                            | Tom stated in the email that the citizen has proven that his vehicle was disabled at the time the citation was issued and that he had previously requested the citation be canceled in an earlier communication. No other documentation was attached. | No                       |
| 390 | 2043938665 | DOT                       | Yes                | No meters at location.  | No                            | No cancellation form from the enforcement officer or any other documentation to support the statement that there are no meters at this location.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 391 | 2044224265 | DOT                       | Yes                | Illegal red zone.   | Yes                           | Rose Anne requested the cancellation due to an "illegal red zone." However, no additional documentation attached.<br><input type="checkbox"/><br>Additional documentation provided by DOT includes a form signed by a District Engineer saying that the illegal red curb zone should be removed.                             | No                       |
| 392 | 2044858900 | DOT                       | Yes                | Relaxed enforcement.  | Yes                           | Rose Anne requested citation dismissed based on relaxed enforcement in place at the time the ticket was issued. Administrative hearing form showing the relaxed enforcement dates was attached.  | Yes                      |
| 393 | 2045037304 | DOT                       | Yes                | Work assignment.  | No                            | Rodney Smith with Parking and Intersection Control Bureau requested the cancellation directly via email. The ticket was issued to Mr. Smith himself. He stated the citation was issued in error. No additional documentation.  | No                       |
| 394 | 2045105403 | DOT                       | Yes                | Incorrect parking pass issued   | Yes                           | Admin review form. Incorrect parking pass issued by Parking Facilities.  | No                       |
| 395 | 2045124966 | DOT                       | Yes                | Citizen claims the sign states he should be able to park at the location at the time the citation was issued. | Yes                           | Authorized by Max Reyes. Administrative review form indicates that there is no data available for the date in question. This citation is also related to 2045105403 and 2045432594. Parking Facilities sent the wrong parking pass to the registered owner.  | Yes                      |
| 396 | 2045308311 | DOT                       | Yes                | Incorrect sign information.   | No                            | The email requesting cancellation states that "officer's notes indicated incorrect information regarding the sign restrictions." No notes attached.  | No                       |
| 397 | 2045432594 | DOT                       | Yes                | Incorrect parking passes.   | Yes                           | Parking Facilities said they sent incorrect parking pass to the motorist. Request cancellation of the citation issued while the mix up was being resolved. Approved Admin review form attached.  | Yes                      |
| 398 | 2045666652 | DOT                       | Yes                | Double cite.  | No                            | Rose Ann requested cancellation based on the fact that this was a duplicate citation. No documentation attached.   | No                       |
| 399 | 2045794704 | DOT                       | Yes                | Meter was not working.  | Yes                           | Cancellation was requested because meter support and technology staff investigated and concluded that the meter was not operating at the time the citation was issued. Approved administrative review attached.  | Yes                      |
| 400 | 2045914592 | DOT                       | Yes                | incorrect signs at the location.  | Yes                           | Cancellation requested based on confirmation by Marha Stephenson, Central Engineer that signs and curb at the address were not corrected legally. Approved admin review attached.  | Yes                      |
| 401 | 2046056460 | DOT                       | Yes                | Citizen claimed "not at the location."  | Yes                           | DOT received an inquiry for this ticket from Channel 13 news in Sacramento. The citizen claimed that the vehicle has not been to LA and that he was at work in Sacramento. DOT investigated and found make-mismatch.   | No                       |
| 402 | 2046245180 | DOT                       | Yes                | Vehicle vin and registration do not match.  | No                            | Cancellation was requested because the VIN number recorded by the officer did not match the registration. No documentation attached.<br><input type="checkbox"/><br>Additional documentation at DOT contained letters from citizen. However, there is no copy of the registry to show that the citation was issued in error. | No                       |
| 403 | 2046690100 | DOT                       | Yes                | Citation suspended in error.  | Yes                           | Citizen paid \$10 for expired tabs. Penalties waived after proof of registration.  | No                       |
| 404 | 2046939160 | DOT                       | Yes                | Federal officer undercover.   | No                            | Cancellation requested because the investigator for the US Department of Labor stated that he was undercover using his private vehicle and was required to remove the license plate to avoid being identified. Business card was attached.   | No                       |
| 405 | 2047177974 | DOT                       | Yes                | Officer error, mix-match, citizen claimed "not in the area"   | Yes                           | VIN and plate numbers on the citation do not match citizen's car. Admin review form attached.  | Yes                      |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 406 | 2047518185 | DOT                       | Yes                | Employee had placard and on official business.   | Yes                           | Cancellation requested because the County employee had a valid city-issued placard and field itinerary that shows she was on official duty. Copy of placard and itinerary attached.  | No                       |
| 407 | 2048121493 | DOT                       | Yes                | "double cite"  | Yes                           | Cancellation requested because the UPS vehicle was cited twice on the same day for the same violation. UPS submitted a request directly to ACS to dispute the citations. ACS then requested authorization from Rose Anne. No cancellation authorization form or any concurrence from the Parking Enforcement Division.<br>Additional documentation at DOT contains TIMS screen shows duplicate citations issued for same violation, same location, same day (within 20 minutes), and initial citation as PAID.                         | No                       |
| 408 | 2048147931 | DOT                       | Yes                | Front plate is affixed to windshield with velcro.  | Yes                           | Citizen had his front license plate affixed to his windshield dashboard with velcro. CVC 5201 only states that the plates be mounted no more than 60 inches from the ground. Since the vehicle's dashboard is less than 60" from the ground, the citizen was in compliance. Request was made to dismiss on this basis. Approved admin review document attached.  | Yes                      |
| 409 | 2048352526 | DOT                       | Yes                | Citizen complained that the meter was out of order.  | No                            | The cancellation was authorized because it appears that the citizen's claims that the meter was inoperable was valid based on Janet's review of meter history. The email stated that the complaint was forwarded to the meter shop but there is no response from meter shop to confirm this.<br>Additional documents at DOT contained a copy of the citation, a letter from the citizen, and a handwritten note on the e-Tims printout saying "there was an object in the meter." No other documents to support a reduction/dismissal. | No                       |
| 410 | 2049531816 | DOT                       | Yes                | "double cites"   | Yes                           | Rose Anne's email requesting cancellation states that on the date of issuance (6/19/09), TO 2794 wasn't aware that TOs 1012 and 919 had already issued tickets on 6/16/09. No other documentation.<br>Additional doc provided by DOT shows this was a double citation, eTIMS shows that the first citation was paid.   | No                       |
| 411 | 2049531820 | DOT                       | Yes                | "double cites"   | No                            | Rose Anne's email requesting cancellation states that on the date of issuance (6/19/09), TO 2794 wasn't aware that TOs 1012 and 919 had already issued tickets on 6/16/09. No other documentation.   | No                       |
| 412 | 2049531831 | DOT                       | Yes                | "double cites"   | Yes                           | Rose Anne's email requesting cancellation states that on the date of issuance (6/19/09), TO 2794 wasn't aware that TOs 1012 and 919 had already issued tickets on 6/16/09. Copy of the of two tickets attached.  | No                       |
| 413 | 2049531842 | DOT                       | Yes                | The TO wasn't aware that citations had already been issued.  | No                            | The only evidence is an email from Rose Anne Beacham to Janet Luong requesting the dismissal.  | No                       |
| 414 | 2049646082 | DOT                       | Yes                | Receiver of ticket was not standing in an alley, but was on private property.  | Yes                           | The case has a copy of the Administrative Review, dated 08-14-09. It also has a copy of the citation and a Manual Complaint/Investigation Request Form.  | Yes                      |
| 415 | 2049993562 | DOT                       | Yes                | The citizen had a valid DP placard. His rearview mirror was obstructing the view of the expiration date.<br>Add'l DOT documents do not support change in originator. | Yes                           | The request has a copy of the DP placard and the DMV placard identification receipt.   | No                       |
| 416 | 2050033871 | DOT                       | Yes                | The customer was on official business.   | No                            | Beacham has a copy of the court subpoena that the customer had to appear. The court location matches the cited location.   | No                       |



CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 417 | 2050314000 | DOT                       | Yes                | The vehicle was not in LA at the time of issuance.  | Yes                           | DOT received a letter from the Maintenance Area Supervisor of CALTRANS stating the vehicle was not in LA at the time of issuance. As evidence, the letter states that attached is the CALTRANS Dept. Equipment fuel usage report, but no report is attached to our documentation. However, Beacham states in her email to ACS that the supporting documents from the Chico DOT show the vehicle was not in LA.   | No                       |
| 418 | 2050349685 | DOT                       | Yes                | Taxi vehicles were parked at a location where the parking had been relaxed.   | Yes                           | The Administrative Review states that the citation was valid, but Chief Price overruled the finding. The authorization came in an email from Melinda Contreras (working for Chief Price).  | No                       |
| 419 | 2050990535 | DOT                       | Yes                | The zone was accidentally lengthened.   | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.   | No                       |
| 420 | 2051090904 | DOT                       | Yes                | Parking meter was broken.   | No                            | The only evidence is an email from W. Garcia to J. Luong requesting the dismissal.   | No                       |
| 421 | 2051113665 | DOT                       | Yes                | Citation issued during relaxed parking.   | No                            | The only evidence is an email from W. Garcia requesting J. Luong to dismiss.   | No                       |
| 422 | 2051620561 | DOT                       | Yes                | Citations issued on a day that street cleaning had been cancelled.<br>Add'l DOT documents do not support changing the originator.   | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.<br>Add'l DOT documents include copies of citations and an email dated 11/2/09 from Christine Mata indicating a meeting with CD9 and stating if sweeper didn't sweep, then citations should be canceled. However, the email cites citation #205557034. Documents do not sufficiently support dismissal of this citation. | No                       |
| 423 | 2051620572 | DOT                       | Yes                | Street cleaning had been cancelled on the day the citation was issued.<br>Add'l DOT documents do not support change in originator.  | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.<br>Add'l DOT documents include copies of citations and an email dated 11/2/09 from Christine Mata indicating a meeting with CD9 and stating if sweeper didn't sweep, then citations should be canceled. However, the email cites citation #205557034. Documents do not sufficiently support dismissal of this citation. | No                       |
| 424 | 2051620583 | DOT                       | Yes                | Street cleaning had been cancelled on the day of the citation issuance.<br>Add'l DOT documents do not support change in originator. | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.<br>Add'l DOT documents include copies of citations and an email dated 11/2/09 from Christine Mata indicating a meeting with CD9 and stating if sweeper didn't sweep, then citations should be canceled. However, the email cites citation #205557034. Documents do not sufficiently support dismissal of this citation. | No                       |
| 425 | 2051620605 | DOT                       | Yes                | Street cleaning had been cancelled on the day of the citation issuance.   | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.   | No                       |
| 426 | 2051620616 | DOT                       | Yes                | Street cleaning had been cancelled on the day of the citation issuance.<br>Add'l DOT documents do not support change in originator. | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal.<br>Add'l DOT documents include copies of citations and an email dated 11/2/09 from Christine Mata indicating a meeting with CD9 and stating if sweeper didn't sweep, then citations should be canceled. However, the email cites citation #205557034. Documents do not sufficiently support dismissal of this citation. | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 427 | 2051708024 | DOT                       | Yes                | Government car was cited while Building & Safety inspector was on official City business. The placard was visible; however, the license plate number was for a new vehicle not yet listed on the placard. | Yes                           | Supporting documents include the Administrative Review and a memo from R. Andaion to Building & Safety stating that the vehicle was being driven by a dept. employee while conducting official business and would be dismissed. There is also a letter from Andrew Adelman, GM of Building & Safety, requesting the dismissal.  | Yes                      |
| 428 | 2051801706 | DOT                       | Yes                | The driver of the vehicle was on official business and had a valid mileage placard. The vehicle had not yet been added to the employee's placard.   | Yes                           | A copy of the Administrative Review and the Citation Cancellation Authorization support the dismissal. There is also a copy of the letter from J. Jones of Sanitation confirming the vehicle is an official mileage vehicle, along with a letter from R. Andaion to J. Jones confirming the dismissal.  | Yes                      |
| 429 | 2051955194 | DOT                       | Yes                | The officer cited the wrong day.  | Yes                           | The request for dismissal came from a Complaint and Investigation Form. There is also an email from R. Beacham to J. Luong requesting the cancellation be processed.  | Yes                      |
| 430 | 2051955426 | DOT                       | Yes                | Officer incorrectly input the license plate number, the expiration of the vehicle registration, and its color.  | Yes                           | Approved Citation Authorization Cancellation Form is missing. The only documentation is an email from R. Beacham to J. Luong requesting the dismissal. The email states that the citizen has submitted photos of the vehicle, with the license plate showing, and that it is white not blue.<br><input type="checkbox"/><br>Add'l DOT documents include photos and citizen's letter and copy of citation. License number does not match registration information and color does not match photos. Photos show blue trucks parked next to white truck. | No                       |
| 431 | 2052290612 | DOT                       | Yes                | The employee was on official City business and a valid placard was displayed.   | Yes                           | A copy of the placard and the recipient's field itinerary support the dismissal. There is also a series of emails between J. Luong and A. Tang authorizing the dismissal of this citation.  | No                       |
| 432 | 2052297155 | DOT                       | No                 | There is no documentation from the City requesting/approving dismissal.<br><input type="checkbox"/><br>Assumed that DOT was originator. The only documents on file are ones submitted by the citizen.     | Yes                           | Copy of DP place card was included.   | No                       |
| 433 | 2052405740 | DOT                       | Yes                | Vehicle was double-cited.   | No                            | The only documentation is an email from R. Beacham to J. Luong authorizing the P/S and the issuance of a refund of \$80. Add'l DOT documents include eTIMS with handwritten note that citation was a double cite. Document does not sufficiently support dismissal. This citation was issued for 926 S. Los Angeles St. on 12/7/09 at 12:44 pm. DOT matched against another citation (2056904242) issued on same day at 12:43 pm but for different address - 919 N. Los Angeles St.   | No                       |
| 434 | 2052438231 | DOT                       | Yes                | The undercover vehicle was used for official business. It was cited less than 30 minutes after it was marked.   | Yes                           | The Administrative Review and the Citation Cancellation Authorization support the dismissal. There is also a copy of a letter from the recipient's supervisor at the State requesting the cancellation, along with a letter from R. Andaion to the supervisor notifying him of its cancellation.  | Yes                      |
| 435 | 2052610055 | DOT                       | Yes                | Relaxed enforcement was in effect at the location where the citation was issued.  | Yes                           | The Administrative Review, along with a letter from PPD, support the dismissal. There is a copy of the citation with an official request for relaxed enforcement.   | Yes                      |
| 436 | 2052653234 | DOT                       | Yes                | The citation was issued on private property.  | Yes                           | A Complaint and Investigation Form from R. Beacham.   | Yes                      |
| 437 | 2052707775 | DOT                       | Yes                | The production company had a valid film permit which allowed a lane closure to park the vehicles cited.   | No                            | The request is an email from R. Beacham to J. Luong stating that she had reviewed the film permit and it included a lane closure.   | No                       |
| 438 | 2052707786 | DOT                       | Yes                | The production company had a valid film permit which allowed for a lane closure to park the vehicles cited.   | No                            | The request is an email from R. Beacham to J. Luong stating that she had reviewed the film permit and it included a lane closure.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 439 | 2052968794 | DOT                       | Yes                | Citizen has provided documentation showing that her vehicle was not the vehicle that was actually cited. She was not in LA at the time of issuance; when she is in LA, she parks in her lot.   | No                            | An email to J. Luong from R. Beacham requests the dismissal and a refund. <input type="checkbox"/><br>Add'l DOT documents included County employee's letter, timecard to show off work on day of citation and copy of LA County parking permit and eTIMS. eTIMS handwritten notation states that R/o submitted documents to show this wasn't vehicle. Has lot to park in when working. Documents do not sufficiently support dismissal. <input type="checkbox"/><br>Add'l documents from DOT were the same documents previously received and described above. | No                       |
| 440 | 2053191851 | DOT                       | Yes                | The citizen had a valid DP placard and it was displayed on the dashboard (the TO took a picture of it). The CVC states that placard could be used when hung on the rearview mirror or displayed on the dashboard. <input type="checkbox"/><br>Add'l DOT documents do not support change in originator. | Yes                           | A copy of the CVC section and the DMV Disabled Person Placard Identification confirm that the placard can be placed on the dashboard. There is also an email from R. Beacham to J. Luong requesting the dismissal.  | No                       |
| 441 | 2053278592 | DOT                       | Yes                | The VIN, make of vehicle, and vehicle registration do not match the DMV registry.  | No                            | An email from R. Beacham to J. Luong requests the cancellation. Add'l DOT documents include DMV printout, photo and copy of citation. VIN, make of vehicle on ticket does not match DMV.  | No                       |
| 442 | 2053281370 | DOT                       | Yes                | While not on the car at the issuance of the citation, the DV plates were valid per the DMV. Per DMV, if the citizen has DV plates, the violation shall be dismissed. He needs to follow the regular process and within the statutory time span to contest any future ticket.                           | Yes                           | An email from R. Beacham to J. Luong requests the dismissal. <input type="checkbox"/><br>Add'l DOT documents include eTIMS, DMV printout, and copy of citation. Citation shows only VIN number not license number. DMV printout shows DV license.   | No                       |
| 443 | 2053440270 | DOT                       | Yes                | Citation issued in error; sign was missing at the location; DOT submitted request to have sign replaced.   | No                            | Statement by DOT staff only, via email. No other evidence or documentation regarding missing sign included.   | No                       |
| 444 | 2053518832 | DOT                       | Yes                | Letter from LAPD stating that citation was issued to undercover police vehicle, while being used for Official City business, directly related to law enforcement.  | Yes                           | LAPD assertion letter, official response re: cancellation request from DOT to LAPD; Citation Cancellation authorization form (gov't and utility vehicle) and approved through Administrative Review.  | Yes                      |
| 445 | 2053518843 | DOT                       | Yes                | Letter from LAPD stating that citation was issued to undercover police vehicle, while being used for Official City business, directly related to law enforcement.  | Yes                           | LAPD assertion letter, official response re: cancellation request from DOT to LAPD; Citation Cancellation authorization form (gov't and utility vehicle) and approved through Administrative Review.  | Yes                      |
| 446 | 2053518854 | DOT                       | Yes                | Letter from LAPD stating that citation was issued to undercover police vehicle, while being used for Official City business, directly related to law enforcement.  | Yes                           | LAPD assertion letter, official response re: cancellation request from DOT to LAPD; Citation Cancellation authorization form (gov't and utility vehicle) and approved through Administrative Review.  | Yes                      |
| 447 | 2053888171 | DOT                       | Yes                | FedEx disputed ticket as double citation (same vehicle/penalty/location/date) directly to GCD.   | Yes                           | eTIMS screen print shows two citations for same vehicle (FedEx truck), same violation and location; though four hours apart. Screenshot also shows payment of one of these cites, and P/S the other. However, unclear if DOT regs allow for dismissal of "double citations", though clearly ORS did dismiss at least 4 for this purpose.  | No                       |
| 448 | 2053897484 | DOT                       | Yes                | Constituent's disabled placard fell off mirror onto seat (not visible) PED cited anyway. Initial review request was submitted within 2 weeks with evidence.  | Yes                           | Initial request submitted within timeframe, letter acknowledging receipt and requesting additional info sent 10/15. Citizen replied had already furnished information. Subsequent letter sent, stating PVB had not received the full fine amount, and unable to process. Citizen pursued, stating this was 3rd time had to furnish proof, and had paid \$25 admin fee. No email/approval from DOT official.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 449 | 2054008714 | DOT                       | Yes                | Signage had arrow pointing the wrong way.   | Yes                           | DOT "Complaint and Investigation Form" completed, referencing citation complaint and disposition: "Arrow pointing wrong way;" with approved Perm Suspend.  | Yes                      |
| 450 | 2054013356 | DOT                       | Yes                | Email stated "Traffic Officer cited wrong violation"<br>Add'l DOT documents (see record #769) support change in originator from Beacham to Andalon.   | Yes                           | No documentation other than short email from Rose Anne Beacham.<br>Add'l DOT documents include email from LADOT Bus Stops & Zones Manager/Coordinator indicating LADOT removed Tour bus parking signs by mistake and replaced with 1-hour parking signs. Tour bus loading and unloading difficult when cars are parked at the location.<br>Add'l documents from DOT included an Admin Review form. | Yes                      |
| 451 | 2054273955 | DOT                       | Yes                | Expired tags not displayed, but provided proof of current registration.   | Yes                           | Valid registration card provided, that covers date of citation.  | No                       |
| 452 | 2054316456 | DOT                       | Yes                | Sightseeing vehicle parked at designated spot (exempt from some violations).  | Yes                           | Photo evidence of sightseeing van, with appropriate logo/signage displayed.  | No                       |
| 453 | 2054459083 | DOT                       | Yes                | Double citation for Fed Ex vehicle. Add'l citation issued for same vehicle at same date/location/violation, though 2 hrs apart.   | No                            | Only email states situation, as brought forth by ACS to GCD and DOT. No other evidence.  | No                       |
| 454 | 2054647232 | DOT                       | Yes                | "no obs time on ticket".  | No                            | Copy of citation, showing blank field; and email from Rose Anne to GCD stating "Please P/S, no obs time on ticket. However, while 'time marked' is blank, 'offense time issued' was noted."<br>Add'l DOT documents included a photo; however, it is unclear how the photo supports dismissal. Insufficient documentation for dismissal.  | No                       |
| 455 | 2054760621 | DOT                       | Yes                | Dispute from UPS re: their vehicles, originating from ACS (one of five citations listed - for different reasons). This one had address problems, 5029 E. 12th street was written, but there is no such address; only 5029 W. 12th street. Double citation was also contested. | No                            | Reason given in email was address problem, though other (duplicate) cite was considered valid.<br>Add'l DOT documents do not provide sufficient evidence for dismissal.  | No                       |
| 456 | 2054812944 | DOT                       | Yes                | Double citation for street cleaning - same vehicle/date/violation; within 40 minutes of each other.   | Yes                           | Copies of both citations included, along with Manual Complaint/Investigation form; and approved Administrative Review form, noted as "cancel - double cite."   | Yes                      |
| 457 | 2055064082 | DOT                       | Yes                | Sign complaint - noted on C&I Form "Arrow Pointing Wrong Way".  | Yes                           | Signed acknowledgement from C&I review, with notation to Permanently Suspend.  | Yes                      |
| 458 | 2055364522 | DOT                       | Yes                | Citation for expired tags, though proof of payment prior to ticket issuance. Add'l DOT documents do not change originator.  | Yes                           | Ticket, DMV renewal provided, and PVB letter stating "processed proof of correction and payment, and that you may be due a refund if paid, with acknowledged signature from citizen."  | No                       |
| 459 | 2056289933 | DOT                       | Yes                | DOT email states there is re-zoning in the area, allowing citizen to park on his yard.  | No                            | Only includes a brief email stating "re-zoning in his area allows him to park on his yard. Also, he will be needing an abstract. If you can process this asap, he needs to register his vehicle next week." Implies that DMV hold forced this issue.   | No                       |
| 460 | 2056389856 | DOT                       | Yes                | UPS fleet vehicle, with duplicate citation - same location/violation. Request came from Janet (GCD/ACS). Add'l DOT documents do not support change in originator.   | Yes                           | eTIMS screen shot showing duplicate citations with one as paid.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 461 | 2056490730 | DOT                       | Yes                | PVB escalated to GCD, provided to DOT - issue of delinquency notice sent to wrong address. However, cancelled by DOT due to no observed time on citation.   | Yes                           | Only doc provided is lengthy emails regarding citizen's attempt to update address with DMV (did for D/L, but not vehicle reg), and GCD's review concluding that could not invalidate, but requested consideration given customer's extreme frustration and threat of suicide due to this issue. DOT's decision states "regardless of address issue and any other issues brought up by citizen, P/S citation, as issuing officer failed to indicate an observed time on citation, to indicate how long the vehicle has been parked there. No copy of citation attached. Add'l DOT documents include a copy of citation. No observed time noted on citation to indicate how long vehicle had been parked there. | No                       |
| 462 | 2056611001 | DOT                       | Yes                | Cancel citation, as it was issued to sightseeing vehicle parked at designated spot (also see cit #2054316456, also reference in email). Add'l DOT documents support change in originator from Beacham to Andalon. | Yes                           | Email only, that references two citations. Evidence may be filed with other (#2054316456).<br>□<br>Add'l DOT documents include email from LADOT Bus Stops & Zones Manager/Coordinator indicating LADOT removed Tour bus parking signs by mistake and replaced with 1-hour parking signs. Tour bus loading and unloading difficult when cars are parked at the location.   | No                       |
| 463 | 2056662742 | DOT                       | Yes                | Request through ACS fleet coordinator from Avis stating not the registered owner of vehicle.  | No                            | Letter from ATS/Avis stating that plate not registered, ACS email stating that eTIMS plate history shows different vehicle makes and VINs (but no screenshot provided). States that when TO writes citation and fails to enter plate number, they enter a 1, and void afterwards, though this was not done. Concludes as apparent officer error. No other supporting docs attached.   | No                       |
| 464 | 2056750415 | DOT                       | Yes                | Pref Parking citation issued to vehicle parked in commercial area. Invalidated due to improper signage.   | Yes                           | Initial letter contesting citation, email stating M. Valde conducted a field investigation and noted 2 signs are installed at wrong location; not supposed to be posted by commercial property. Stated DOT will be removing the signs and dismissing the citation. Also provided copy of citation and photo of location where vehicle was parked.   | No                       |
| 465 | 2056824206 | DOT                       | Yes                | Initial request from Janet (GCD/ACS) on behalf of UPS, disputing as duplicate citation.   | No                            | Email only, no attachment or screenshot showing referenced citations, as referenced by Janet's email. (could be filed with other cites P/S via same emailed directive (i.e., 2055737110 or 2048121493)).<br>□<br>Add'l DOT documents include eTIMS and summary report linking 2 citations issued on same day but locations cited are not exactly same - 611 S. Wilshire and 605 W. Wilshire (2056656991). Documents do not sufficiently support dismissal.  | No                       |
| 466 | 2056922836 | DOT                       | Yes                | Citizen complaint that ticket issued in error - notes his plate number, but does not own "range rover". Appears to have originated from Enforcement office (DOT Central District 4), through routed through CRS.  | No                            | Email from ACS states review citation and DMV records noting discrepancy between plate number and registration period; no VIN so cannot establish "prima facie evidence" due to mismatch. Concludes and recommends dismissal due to officer error. DOT concluded that due to BPR 4.5 Make Mismatch, permanently dismiss cite.   | No                       |
| 467 | 2057026856 | DOT                       | Yes                | UPS fleet vehicle with duplicate citation. (also references 205638956 and 2057658116)<br>Original request from Janet (GCD) to RAB.  | No                            | Email only from GCD, references chart she made showing double cites and asking for review/approval. However, no screen shots or other evidence attached. Could be filed with other citations requested.<br>□<br>□<br>Add'l DOT documents (see record #773) included a summary of citations and eTIMS report with handwritten notes regarding this citation and two others issued on same day. However, the addresses do not exactly match - 611 S. Wilshire, 609 W. Wilshire (2057110263) and 605 S. Wilshire (2057026856). Documents do not sufficiently support dismissal.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 468 | 2057323763 | DOT                       | Yes                | Fed Ex dispute as double citations (also see 2059907988 and 2063678982).   | No                            | Email only referencing request and decision, indicating "there is no SOUTH Wishire Blvd." No other evidence. Unclear if dismissed as duplicate cite or for incorrect location noted.  | No                       |
| 469 | 2057658116 | DOT                       | Yes                | (Request from Janet , ACS) UPS vehicle with duplicate citation.  | No                            | Janet's email references an attached list and request for Rose Anne to review the chart she provided, though no other document provided here. <input type="checkbox"/><br>Add'l DOT documents (see record #773) included a summary of citations and eTIMS report with handwritten notes regarding this citation and one other issued on same day. However the locations cited are not exactly the same 315 N. 2nd St. and 331 E. 2nd St. (205600262). Documents do not sufficiently support dismissal. <input type="checkbox"/><br>Add'l DOT documents do not sufficiently support dismissal. | No                       |
| 470 | 2057923280 | DOT                       | Yes                | Request for decision/clarification from ACS/PVB. DOT's decision to dismiss "due to address indicated on the citation being insufficient to confirm where the vehicle was actually parked".   | Yes                           | Email from ACS/PVB indicates citizen did not contest ticket, but wanted additional information (videotape), but PVB error in communication/system update. Became issue when penalties applied, and customer requesting reduction due to PVB error. DOT dismissal based on different criteria - insufficient information noted. No copy of citation attached to confirm. <input type="checkbox"/><br>Add'l DOT documents included copy of citation which has an address location noted but eTIMS printout states "block of."   | No                       |
| 471 | 2058419241 | DOT                       | Yes                | Per email, VIN, make, and registration expiration do not match DMV registry. Add'l DOT documents do not support change in originator.  | Yes                           | eTIMS screenshot indicated that car make (Chev vs. Toyota) do not match.  | No                       |
| 472 | 2058440495 | DOT                       | Yes                | Citizen has a valid preferential parking that was attached to the vehicle's bumper.  | Yes                           | Per Beacham's email p/s citation for officer error since citizen had valid preferential pkg permit attached to vehicle bumper. Pictures of permit attached to bumper.   | No                       |
| 473 | 2058582820 | DOT                       | Yes                | Double citation for almost the same address (638 vs. 640 Vernon Ave).  | Yes                           | eTIMS screenshot indicated the double citation for the same violation that occurred within 12 hours for almost the same address (638 vs. 640 Vernon Ave).   | No                       |
| 474 | 2058702483 | DOT                       | Yes                | Per email, address does not exist.   | No                            | Email indicated 'Address does not exist'. No other supporting documents.  | No                       |
| 475 | 2058866515 | DOT                       | Yes                | Parking meter was out of service.  | No                            | Picture of parking meter that was out of service. Note, however, attached picture taken via cellphone is not clear to show that meter is 'broken'. No other supporting documents other than email indicating ticket was dismissed.  | No                       |
| 476 | 2059093142 | DOT                       | Yes                | Per email, Traffic Officer's photo verified that cited vehicle was not blocking the driveway nor obstructing another vehicle from entering / exiting the driveway of the apartment complex. <input type="checkbox"/><br>Add'l DOT documents do not support change in originator. | Yes                           | Email and photo where cited vehicle was not blocking the driveway nor obstructing another vehicle from entering/exiting the driveway of the apartment complex.  | No                       |
| 477 | 2059099265 | DOT                       | Yes                | Per email, cited for wrong violation. Should be "Placard not displayed" instead of the cited "Handicap / Blocking" <input type="checkbox"/><br>Add'l DOT documents do not support change in originator.  | No                            | Per email correct violation should be "Placard not displayed" instead of cited "Handicap / Blocking." Citation comments note "Good Paint Sign Posted, No Placard Visible". Photocopy of DMV Placard ID attached and citizen added notation that placard was stolen and had not received the replacement placard from DMV. <input type="checkbox"/><br>CONFIDENTIAL INCOME/"hardship" was also provided.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 478 | 2059253140 | DOT                       | Yes                | Jammed meter won't accept coins and constituent followed protocol – called the number indicated on the meter to report "meter was broken."  | Yes                           | eTIMS screenshot supported the constituent's statement of reporting the broken meter at 9:39 AM before the citation 9:53 AM even if the screenshot indicated the status of meter as "IN SERVICE." DOT's SMA Peer Ghent stated "coin jams in the standard meters are common and often a result of vandalism"   | No                       |
| 479 | 2059390001 | DOT                       | Yes                | Double cite and should have been processed as a 226.  | Yes                           | RAB's email indicated it is a double cite and should have been processed as a 226; RAB to check if contractor's error since the CSR did not process the citizen's complaint "but just p/s". No other support documents.<br>Add'l DOT documents include copies of 2 citations - this one and 205903664 issued same day for same vehicle within 21 minutes of each other. Similar addresses 1440 and 1443 Barrington Ave.               | No                       |
| 480 | 2059479380 | DOT                       | Yes                | Per email, double cite and address does not exist.<br>Add'l DOT documents do not support change in originator.  | Yes                           | Signed DOT Complaint and Investigation Form indicates perm susp because address doesn't exist.  | Yes                      |
| 481 | 2059535855 | DOT                       | Yes                | Per Admin Review, vehicle make and color do not match DMV registry; no VIN to validate; cited location is too vague.<br>Add'l DOT documents supported change from Beacham to Andalon as originator. | Yes                           | eTIMS screenshot indicated that vehicle make and color do not match DMV registry.<br>DOT Administrative Review Form on file.  | Yes                      |
| 482 | 2059953210 | DOT                       | Yes                | Administrative Review states info on ticket doesn't match, conflicting. Fire hydrant not near location.<br>Add'l DOT documents do not support change in originator.                                 | Yes                           | DOT Administrative Review (incl. PVB Manual / Complaint Investigation Request Form) and Internet Constituent Dispute Form.  | Yes                      |
| 483 | 2060080433 | DOT                       | Yes                | Signage posted after ticket issuance.   | Yes                           | Beacham's email described that signage posted after ticket issued. but no other docs<br>Add'l DOT documents included copy of sign maintenance work order which indicated sign replaced 02/22/10 subsequent to ticket date of 11/6/09.   | No                       |
| 484 | 2060080455 | DOT                       | Yes                | Signage posted after ticket issuance.   | Yes                           | Beacham's email described that signage posted after ticket issued. Complaint and Investigation form states valid cite.<br>Add'l DOT documents included sign maintenance work order indicating sign replaced on 2/22/10 subsequent to ticket date of 11/6/09.  | No                       |
| 485 | 2060516846 | DOT                       | Yes                | Employee conducting official business at time of ticket issuance.<br>Add'l DOT documents support change in originator from Beacham to Jimmy Price.  | Yes                           | Conflicting documents. DOT Administrative Review Form indicates "valid...cited locations are in close proximity to primary work location." Per Beacham email, employee sent necessary documentation to support claim. However, no other supporting documents.<br>Add'l DOT documents include a letter from employee's supervisor (on City letterhead) indicating it was a mileage vehicle and a copy of the official mileage placard. | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 486 | 2060755233 | DOT                       | Yes                | Per email, wrong violation cited.  | Yes                           | Only Beacham email stating wrong violation cited and p/s due to officer error. No other supporting documents.<br><input type="checkbox"/> Add'l DOT documents included copy of DP placard and DMV DP receipt, citation, photos of parked vehicle and eTIMS report. Written notations on eTIMS states ticket issued for No DP Placard but should have been for parked in crosshatch - cited for wrong violation. Photos show vehicle parked in crosshatch.   | No                       |
| 487 | 2061278450 | DOT                       | Yes                | Per email, citizen claims not at address cited. Traffic Officer did not indicate plate, DMV registry, and wrote the approximate address in notes.  | No                            | Except for Garcia's email stating officer did not cite plate, registry and wrote approx address in notes, no other supporting documents. Email also states AGM approved.  | No                       |
| 488 | 2061666950 | DOT                       | Yes                | Wrong restriction time for street cleaning at cited location. Should be 10am - 12 pm instead of cited 8am- 10am.                                   | No                            | Only Beacham email states wrong restriction time for street cleaning at cited location. Should be 10am - 12 pm instead of cited 8am- 10am. No other supporting documents.<br><input type="checkbox"/> Add'l DOT documents do not sufficiently support dismissal.  | No                       |
| 489 | 2061961672 | DOT                       | Yes                | Traffic Officer indicated wrong SP, it was a 6 hour parking and not 4 hour parking. The vehicle was cited before it was in violation.              | No                            | Beacham email states Traffic Officer indicated wrong SP, it was a 6 hour parking and not 4 hour parking. The vehicle was cited before it was in violation.<br><input type="checkbox"/> Copy of DOT Visitor Parking Permit No. V 0255975 with expiration date of 6/15/2010 for District No. 80 - this may be for other citations listed on email.<br><input type="checkbox"/> Add'l DOT documents do not sufficiently support dismissal.   | No                       |
| 490 | 2062382140 | DOT                       | Yes                | Lacks too much necessary info to validate.   | No                            | Beacham email indicates actual ticket lacks too much necessary info to validate, but does not specify what is missing. Citation is attached and note that it lacks VIN (NV on citation - not visible?) and vehicle make. No other supporting documents.<br><input type="checkbox"/> Add'l DOT documents do not sufficiently support dismissal.  | No                       |
| 491 | 2062675790 | DOT                       | Yes                | Delay in distribution of mileage placards.   | No                            | Beacham email states p/s due to delay in distribution of mileage placards. No other documents.  | No                       |
| 492 | 2063065572 | DOT                       | Yes                | Citizen has a parking permit to park at Lot 660.<br><input type="checkbox"/> Add'l DOT documents do not support change in originator.              | Yes                           | LADOT Parking Permit No. 860-B for License Plate No. 4ANA165 and 5AWP179;<br>DOT Administrative Review Form and DOT PVB Manual / Complaint Investigation Request Form on file.  | Yes                      |
| 493 | 2063344916 | DOT                       | Yes                | Traffic Officer indicated wrong Special Parking. It was a 6 hour parking and not 4 hour parking. The vehicle was cited before it was in violation. | No                            | Other than the email from Ombudsman indicating the traffic officer's error, there was no other evidence on file.<br><input type="checkbox"/> Add'l DOT document is an eTIMS report with handwritten notations. However, the document does not sufficiently support dismissal.   | No                       |
| 494 | 2063536145 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer.   | Yes                           | E-mail stating misunderstanding between posted sign and traffic officer. No other supporting documents.<br><input type="checkbox"/> Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking Mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed temporary relaxed enforcement until clear guidelines established or signed changed. | No                       |



CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

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|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments                                    | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 495 | 2063536156 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | Email stating misunderstanding with the posted sign and the issuing officer. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed temporary relaxed enforcement until clear guidelines established or signage changed. | No                       |
| 496 | 2063536160 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking Mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed.               | No                       |
| 497 | 2063536171 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed.               | No                       |
| 498 | 2063536182 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed.               | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

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|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments                                    | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 499 | 2063536193 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. <input type="checkbox"/><br><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed. | No                       |
| 500 | 2063536204 | DOT                       | No                 | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. <input type="checkbox"/><br><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed. | No                       |
| 501 | 2063536215 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed.                                 | No                       |
| 502 | 2063536226 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer. | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed.                                 | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 503 | 2063536230 | DOT                       | Yes                | Misunderstanding with the sign posted and the issuing officer.   | Yes                           | E-mail stating misunderstanding between posted sign and issuing officer. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include an email from Parking Facilities Division stating that monthly permit parking customers may stay after hours which is allowable. Parking lot hours apply to "transient parkers." GSD's parking mgr. explained to traffic officer, but monthly permit holders were still ticketed. Attached photo of sign indicates "parking by permit only", "no overnight parking" and "lot closes at 5pm." Add'l documents support dismissal. Email also stated Mata directed relaxed enforcement until clear guidelines established or signage changed. | No                       |
| 504 | 2063635766 | DOT                       | Yes                | Problematic meter.   | Yes                           | Email states p/s due to a problematic meter. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include a letter from Peer Ghent to Wayne Garcia, copies of eTIMS, and citizen's complaint letter. Ghent's letter indicates citizen provided call phone record (not attached) of calling DOT to report inoperable meter. eTIMS supports time of call. Ghent's letter indicates numerous complaints about the meter. Although citizen claims to have sent information timely to appeal citation, PVB record indicates it was received late.   | No                       |
| 505 | 2063678982 | DOT                       | Yes                | Address does not exist- double cites.  | No                            | No documentation attached. Only email stating FedEx is disputing as double cites. Beacham email says to p/s bolded citations (can't tell which ones) because there is no South Wilshire Blvd. <input type="checkbox"/><br>Add'l DOT documents include eTIMS showing citation address as 603 S. Wilshire Blvd. Add'l documents do not sufficiently support dismissal.   | No                       |
| 506 | 2064004552 | DOT                       | Yes                | Visitor permit fell by the time the Traffic Officer approached the vehicle.  | Yes                           | Copies of permit. Email states that the permit was visible through the photos on eTIMS.  | No                       |
| 507 | 2064074740 | DOT                       | Yes                | Monthly parking permit holder parked in lot 610 past 5:00 p.m.   | No                            | Email describes problems with monthly parking permit holders receiving tickets if parked after parking attendant leaves. Parking signage to be changed. However, no other supporting documents.  | No                       |
| 508 | 2064106100 | DOT                       | Yes                | Double cite.   | No                            | Email states p/s citation for a double cite. No other supporting documents except for copy of citation and photo of license. <input type="checkbox"/><br>Add'l DOT document was only an email stating the citation was dismissed as a double cite. Add'l documents do not sufficiently support dismissal.  | No                       |
| 509 | 2064210433 | DOT                       | Yes                | Email says to waive the penalties for the citation and close out the ticket since photo accepted from RO that corrections made.. | No                            | Email says to waive the penalties for the citation and close out the ticket. Copy of photo, presumably of vehicle license but no citation to match up. Email states Robert has approved that will accept the photo that the Registered Owner submitted for the correction. For discussion at next meeting on updating BPR. <input type="checkbox"/><br>Add'l DOT documents (eTIMS and photo) do not sufficiently support dismissal.  | No                       |
| 510 | 2064391335 | DOT                       | Yes                | Citizen has a valid preferential parking that was attached to the vehicle's bumper.  | Yes                           | Pictures of permit attached to bumper.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 511 | 2064529691 | DOT                       | Yes                | Email states that vehicle was not parked in the red zone, per a photo. Dismiss cite due to office error and dismiss penalty due to PVB error. | No                            | Email states that vehicle was not parked in the red zone, per a photo. Photo is attached but no possible to tell car is not parked in red zone. Also no copy of citation to match with photo date and time. Email also states PVB incorrectly processed the request for penalty waiver due to medical attention. Dismiss cite due to office error and dismiss penalty due to PVB error.  | No                       |
| 512 | 2064881512 | DOT                       | Yes                | Email states annual permit issued with incorrect year.  | No                            | Email states verified through e-tims that there was a clerical error on the permits when they were issued. Photos of permit and car. No other supporting documents. See also 2064881523, record #935.  | No                       |
| 513 | 2064881523 | DOT                       | Yes                | Email states annual permit issued with incorrect year. Citations were issued to the same person on 2 separate vehicles.                       | No                            | Email states verified through e-tims that there was a clerical error on the permits when they were issued. Photos of permit and car. No other supporting documents. See also 2064881512, record #934.  | No                       |
| 514 | 2066053522 | DOT                       | Yes                | The citizen submitted a copy of the revocable permit issued by the City of Los Angeles.   | Yes                           | A copy of the revocable permit as provided by the citizen was on file.   | No                       |
| 515 | 2066056613 | DOT                       | Yes                | Citations were issued during a relaxed enforcement for Shiva Services.  | Yes                           | Only email stating relaxed enforcement for Shiva Services. No other document on file.<br>Add'l DOT documents included the approved relaxed enforcement request.  | No                       |
| 516 | 2066249054 | DOT                       | Yes                | Vehicle displayed valid Disabled Person Placard.  | Yes                           | The duly approved Citation Cancellation Authorization is on file.  | Yes                      |
| 517 | 2066648135 | DOT                       | Yes                | The sign posted was incorrectly posted at that location, as confirmed by Bureau of Street Services.   | No                            | Other than the email correspondence on file requesting to cancel the citation, there was no other evidence on file.  | No                       |
| 518 | 2066648146 | DOT                       | Yes                | The sign posted were incorrectly posted at that location, as confirmed by Bureau of Street Services.  | No                            | Other than the email correspondence on file requesting to cancel the citation, there was no other evidence on file.  | No                       |
| 519 | 2066721230 | DOT                       | Yes                | Citation was "Standing in Alley." Vehicle is an exempt government vehicle. Was used in the conduct of an official business.                   | Yes                           | Per email, the citizen provided DOT with the necessary documents to support that it was a government vehicle. No other supporting documents. However, 2 other citations (record #s 958 & 959 have a copy of letter - not on agency letterhead- describing law enforcement activity)<br>Add'l DOT documents include fax cover sheet from U.S. General Services Administration, Office of Inspector General from Special Agent, vehicle GSA placard, registration and copies of citations. | No                       |
| 520 | 2066721241 | DOT                       | Yes                | Vehicle is an exempt govt vehicle. Citation was for "expired tags."   | Yes                           | The citizen provided DOT with the necessary documents to support that it was a government vehicle. Copy of registration sticker.<br>Add'l DOT documents include fax cover sheet from U.S. General Services Administration, Office of Inspector General from Special Agent, vehicle GSA placard, registration and copies of citations.  | No                       |
| 521 | 2066721252 | DOT                       | Yes                | Citation was "display of plates." Vehicle is an exempt government vehicle. Was used in the conduct of an official business.                   | Yes                           | Letter from agency (not on letterhead) explains government vehicle on law enforcement duty. Copy of the registration sticker and copy of police vehicle identification placard.<br>Add'l DOT documents include fax cover sheet from U.S. General Services Administration, Office of Inspector General from Special Agent, vehicle GSA placard, registration and copies of citations.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID   | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|-------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 522 | 2066739732  | DOT                       | Yes                | Citation was issued during a relaxed enforcement for Shiva services.  | Yes                           | Other than the request to cancel the citation, there was no other evidence on file.<br><input type="checkbox"/> Add'l DOT documents included approved relaxed enforcement request.   | No                       |
| 523 | 2066739743  | DOT                       | Yes                | Citation was issued during a relaxed enforcement for Shiva services.  | Yes                           | Other than the request to cancel the citation, there was no other evidence on file.<br><input type="checkbox"/> Add'l DOT documents include the approved relaxed enforcement request.  | No                       |
| 524 | 2068519250  | DOT                       | Yes                | Relaxed parking enforcement for Passover.   | Yes                           | Other than the email from DOT requesting to P/S the citation, there was no evidence on file that can support the cancellation.<br><input type="checkbox"/> Add'l DOT documents include relaxed enforcement request.  | No                       |
| 525 | 2068631692  | DOT                       | Yes                | Citizen with valid vehicle moving permit.   | Yes                           | A copy of the citation and the DMV-issued Vehicle Moving Permit were found on file.  | No                       |
| 526 | 2068902684  | DOT                       | Yes                | Citizen was conducting official City business, i.e., conducting a Speed Zone Survey for the Citywide Traffic Safety Program Division. | Yes                           | An internal memorandum coming from the supervisor of the Citywide Traffic Safety Programs Division was on file providing valid reasons for the citizen (employee of the City of Los Angeles).  | No                       |
| 527 | 3002358133  | DOT                       | Yes                | Per Complaint and Investigation form, Ticket issued before restriction.   | Yes                           | Signed "Complaint and Investigation Form."   | Yes                      |
| 528 | 3132079440  | DOT                       | Yes                | Issuing Officer failed to indicate the observed time on the citation ticket.  | No                            | Other than the email requesting to cancel the citation, there was no other document on file. Email stated issuing officer failed to put an observed time on the ticket.  | No                       |
| 529 | 4000143792  | DOT                       | Yes                | Citizen parked on even side of street that was not part of pref pkg district as noted on citation.                                    | No                            | Copy of the parking permit attached, but email states that pref pkg is only on odd side of blk. Even side not included in the pref pkg district. Address of violation is even number. No admin review attached.  | No                       |
| 530 | 10668007814 | DOT                       | Yes                | Vehicle was parked in a relaxed enforcement area while the vehicle owner was voting.  | Yes                           | Supporting documents include an Administrative Review Form dated 11/19/08 signed by Wayne Garcia, news item from LA Times regarding parking enforcement relaxed on election day, a map showing the block where the vehicle was parked, a copy of the parking citation, filled out Manual Complaint/Investigation Request Form dated 11-19-08, and a letter from the vehicle owner. | Yes                      |
| 531 | 2037971585  | Mayor                     | Yes                | Constituent received citation for overtime parking while he displayed his disabled placard.   | No                            | Copy of placard not included.  | No                       |
| 532 | 2048399695  | Mayor                     | Yes                | Citizen had a valid disability placard at time of issuance.   | Yes                           | Cancellation requested because the citizen submitted proof of valid disabled person placard. Copy of DMV printout and placard attached.  | No                       |
| 533 | 2049831335  | Mayor                     | Yes                | A placard was still valid on the day of expiration.   | Yes                           | The request includes a copy of the DMV Placard Identification Card and letter from Rose Anne Beacham stating that the TO was incorrect and that the citation should never have been issued.  | No                       |
| 534 | 2058435750  | Mayor                     | Yes                | Per Administrative Review, "Not my car" or ticket was issued to the wrong person.   | Yes                           | DOT Admin Review form on file with "NMC" or not my car indicated in complaint. <input type="checkbox"/> Mayor's Office email cited constituent's comments on discrepancy in ticket (color: ticket indicated gray vs. white car claimed by constituent; location: complainant's car was parked in San Bernardino as he worked in Moreno Valley while ticket was issued in LA.       | Yes                      |
| 535 | 1054714840  | Other                     | Yes                | Double citation - Other parking ticket was #2021552595 issued on 7/7/08 at 10:10 AM.  | Yes                           | Supporting documents include an email from Rose Anne and eTIMS printout showing the two citations.   | No                       |
| 536 | 1078381845  | Other                     | Yes                | Some error exists.  | No                            | Emails regarding processing of A/R. Additional documents at DOT contained a letter from the citizen and copy of a parking permit. However, evidence does not show that the parking permit is valid at the cited location.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

APPENDIX C

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 537 | 1081330250 | Other                     | Yes                | Sign was covered by a tree. Also, wrong investigation was in process.  | Yes                           | Parking Violations Bureau letter to the citizen indicating review was made and refund was in process.   | No                       |
| 538 | 2029362860 | Other                     | Yes                | Real time clock freeze-up on the meter when the citation was issued. The project manager for Duncan Solutions was investigating meter problems for DOT. Appeared to be a software problem. | Yes                           | The support documents were emails from the outside contractor for the meter describing the software problems and where the meter was located.   | No                       |
| 539 | 2037791908 | Other                     | Yes                | Issued a citation while he displayed an official mileage placard.  | Yes                           | An unreadable official mileage placard is attached to emails.   | No                       |
| 540 | 2041231872 | Other                     | Yes                | Expired meter violation - but vehicle was used for City business, and has valid mileage placard.   | Yes                           | Attached are memos from BCA and DOT, and administrative review form.  | Yes                      |
| 541 | 2043410876 | Other                     | Yes                | Vehicle mismatch - Driver does not live in LA.   | Yes                           | Letters and other documentation show that driver was not in LA when citation was issued. Citation had no reg month or VIN to compare/validate to DMV records.   | No                       |
| 542 | 2045796896 | Other                     | Yes                | Approved to park in the area.  | Yes                           | The cancellation was requested because the citation was issued to a DPW contractor who was working in the area. The contractor was pre-approved to park in the area. Approved admin form was attached.  | Yes                      |
| 543 | 2046267462 | Other                     | Yes                | City employee had a valid permit.  | Yes                           | Cancellation requested because the employee had a monthly permit purchased from DOT. Approved administrative review document, copy of the permit for the month and several photos attached.   | Yes                      |
| 544 | 2047545323 | Other                     | Yes                | Private property.  | Yes                           | Field investigation showed that the ticket was issued for private property. Cancelled based on Officer error. Approved admin review form attached.  | Yes                      |
| 545 | 2049189564 | Other                     | Yes                | Ongoing police activities.   | Yes                           | LAPD submitted a request stating that the detective was interviewing a witness at the address and it took a few minutes longer than anticipated. The letter stated the officer started the interview at 7:15am and thought he would be done before 8am (street sweeping sign was from 8am to 10am). LAPD letter, admin review and approved cancellation authorization forms attached. | Yes                      |
| 546 | 2051569886 | Other                     | Yes                | The vehicle was cited for expired tags, but the respondent had a copy of the vehicle's registration.   | Yes                           | There is a copy of the vehicle registration and of the citation.  | No                       |
| 547 | 2055737110 | Other                     | Yes                | UPS vehicle with duplicate citation - same vehicle/violation/location/day. Add'l DOT documents (record #773) support change to originator from DOT to ACS.                                 | Yes                           | eTIMS screen shows duplicate citations issued for same vehicle, same violation, same location, same day (within 45 minutes), and initial citation as PAID.  | No                       |
| 548 | 2055861111 | Other                     | Yes                | Citation for violation of Pref Pkg, but vehicle had valid decal affixed. Add'l DOT documents support change in originator from DOT to other.   | Yes                           | Includes photo of vehicle with decal, though ACS/PVB could not make out date from scanned image. Email references the DOT process used to verify that citizen had valid permit that was effective when citation was issued. Adequately supported.   | No                       |
| 549 | 2058413055 | Other                     | Yes                | Double citations for the same violation; Opted to cancel the earlier or original citation to be dismissed due to invalid location-address.   | Yes                           | eTIMS screenshot indicated the double citation for the same violation that occurred within 12 hours: i.e., 10:11 AM and 10:56 AM on the same date, 11/23/09.  | No                       |
| 550 | 2058681096 | Other                     | Yes                | Payment was made via mPARK but did not make it to the USC Parking Meter when ticket was issued.  | No                            | Email indicated that payment was made via mPARK for 18 hours on cited day but cannot be found in the "ReinoNet;" said screenshots were not attached.  | No                       |
| 551 | 2059907986 | Other                     | Yes                | Per ACS email, FedEx is disputing as double cites.   | No                            | Only Beacham email stating p/s citation since there is no South Wilshire Blvd. No other supporting documents.   | No                       |
| 552 | 2061528615 | Other                     | Yes                | Double cite.   | No                            | No docs, just email from Natalia Castaneda of Affiliated Computer Services, Inc. (ACS) re: FedEx disputed citations. Beacham email states to p/s for double cite.   | No                       |
| 553 | 2062661392 | Other                     | Yes                | Technically invalid ticket as 'observed time' is not indicated by traffic officer.   | No                            | No screenshot of eTIMS attached as mentioned in Janet's email; <input type="checkbox"/> Parking Citation is blank on field "Time Marked;"   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 554 | 2066048202 | Other                     | Yes                | The review was never conducted. The citizen contested the citation indicating that the Official Mileage Vehicle placard was prominently displayed on the car. | Yes                           | Copy of the Official Mileage vehicle placard with expiration date was on file. The letter written on County of Los Angeles Department of Children and Family Services letterhead by the citizen to PVB was on file too contesting the citation. | No                       |
| 555 | 2069426030 | Other                     | Yes                | Per email from ACS, UPS disputed ticket as a double cite.   | No                            | Beacham email states p/s due to incorrect address. There is no other evidence on file.  | No                       |
| 556 | 2069468472 | Other                     | Yes                | Per email from ACS, UPS disputed ticket as a double cite.   | No                            | Beacham email states p/s due to incorrect address. There is no other evidence on file.  | No                       |
| 557 | 2070336203 | Other                     | Yes                | Per ACS email, UPS disputing due to double cites.   | No                            | Per Beacham email, p/s due to the address being incorrect. No other supporting documents.   | No                       |
| 558 | 3002616050 | Other                     | Yes                | Per ACS email, this was a training citation and should have been voided by training officer.  | Yes                           | The copy of the parking citation labeled as "Training Citation" was on file.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: VIOLATION DID NOT OCCUR

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 542 | 2045796896 | Other                     | Yes                | Approved to park in the area.   | Yes                           | The cancellation was requested because the citation was issued to a DPW contractor who was working in the area. The contractor was pre-approved to park in the area. Approved admin form was attached.  | Yes                      |
| 543 | 2046267462 | Other                     | Yes                | City employee had a valid permit.   | Yes                           | Cancellation requested because the employee had a monthly permit purchased from DOT. Approved administrative review document, copy of the permit for the month and several photos attached.   | Yes                      |
| 544 | 2047545323 | Other                     | Yes                | Private property.   | Yes                           | Field investigation showed that the ticket was issued for private property. Cancelled based on Officer error. Approved admin review form attached.  | Yes                      |
| 545 | 2049189564 | Other                     | Yes                | Ongoing police activities.  | Yes                           | LAPD submitted a request stating that the detective was interviewing a witness at the address and it took a few minutes longer than anticipated. The letter stated the officer started the interview at 7:15am and thought he would be done before 8am (street sweeping sign was from 8am to 10am). LAPD letter, admin review and approved cancellation authorization forms attached. | Yes                      |
| 546 | 2051569866 | Other                     | Yes                | The vehicle was cited for expired tags, but the respondent had a copy of the vehicle's registration.  | Yes                           | There is a copy of the vehicle registration and of the citation.  | No                       |
| 547 | 2055737110 | Other                     | Yes                | UPS vehicle with duplicate citation - same vehicle/violation/location/day. Add'l DOT documents (record #773) support change to originator from DOT to ACS.    | Yes                           | eTIMS screen shows duplicate citations issued for same vehicle, same violation, same location, same day (within 45 minutes), and initial citation as PAID.  | No                       |
| 548 | 2055881111 | Other                     | Yes                | Citation for violation of Pref Pkg, but vehicle had valid decal affixed. Add'l DOT documents support change in originator from DOT to other.                  | Yes                           | Includes photo of vehicle with decal, though ACS/PVB could not make out date from scanned image. Email references the DOT process used to verify that citizen had valid permit that was effective when citation was issued. Adequately supported.   | No                       |
| 549 | 2058413055 | Other                     | Yes                | Double citations for the same violation; Opted to cancel the earlier or original citation to be dismissed due to invalid location-address.                    | Yes                           | eTIMS screenshot indicated the double citation for the same violation that occurred within 12 hours □<br>i.e., 10:11 AM and 10:56 AM on the same date, 11/23/09.  | No                       |
| 550 | 2058681096 | Other                     | Yes                | Payment was made via mPARK but did not make it to the USC Parking Meter when ticket was issued.   | No                            | Email indicated that payment was made via mPARK for 18 hours on cited day but cannot be found in the "ReinoNet;" said screenshots were not attached.  | No                       |
| 551 | 2059907986 | Other                     | Yes                | Per ACS email, FedEx is disputing as double cites.  | No                            | Only Beacham email stating p/s citation since there is no South Wilshire Blvd. No other supporting documents.   | No                       |
| 552 | 2061528615 | Other                     | Yes                | Double cite.  | No                            | No docs, just email from Natalia Castaneda of Affiliated Computer Services, Inc. (ACS) re: FedEx disputed citations. Beacham email states to p/s for double cite.   | No                       |
| 553 | 2062661392 | Other                     | Yes                | Technically invalid ticket as 'observed time' is not indicated by traffic officer.  | No                            | No screenshot of eTIMS attached as mentioned in Janet's email; □<br>Parking Citation is blank on field "Time Marked;"   | No                       |
| 554 | 2066048202 | Other                     | Yes                | The review was never conducted. The citizen contested the citation indicating that the Official Mileage Vehicle placard was prominently displayed on the car. | Yes                           | Copy of the Official Mileage vehicle placard with expiration date was on file. The letter written on County of Los Angeles Department of Children and Family Services letterhead by the citizen to PVB was on file too contesting the citation.   | No                       |
| 555 | 2069426030 | Other                     | Yes                | Per email from ACS, UPS disputed ticket as a double cite.   | No                            | Beacham email states p/s due to incorrect address. There is no other evidence on file.  | No                       |
| 556 | 2069468472 | Other                     | Yes                | Per email from ACS, UPS disputed ticket as a double cite.   | No                            | Beacham email states p/s due to incorrect address. There is no other evidence on file.  | No                       |
| 557 | 2070336203 | Other                     | Yes                | Per ACS email, UPS disputing due to double cites.   | No                            | Per Beacham email, p/s due to the address being incorrect. No other supporting documents.   | No                       |
| 558 | 3002616050 | Other                     | Yes                | Per ACS email, this was a training citation and should have been voided by training officer.  | Yes                           | The copy of the parking citation labeled as "Training Citation" was on file.  | No                       |



CITATIONS CANCELLED BY DOT  
REASON: REGISTERED OWNER WAS NOT RESPONSIBLE FOR THE VIOLATION

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 1  | 683037353  | DOT                       | Yes                | Vehicle plates were stolen.  | No                            | Other than the correspondences talking about the confirmation from DMV of stolen plates, there was no other evidence on file.  | No                       |
| 2  | 683084684  | DOT                       | Yes                | Vehicle plates were stolen.  | No                            | Other than the correspondences talking about the confirmation from DMV of stolen plates, there was no other evidence on file.  | No                       |
| 3  | 683084695  | DOT                       | Yes                | Vehicle plates were stolen.  | No                            | Only email requesting p/s due to stolen plates. This citation is also listed in email for records 1010 and 1009.   | No                       |
| 4  | 690126371  | DOT                       | Yes                | Vehicle sold prior to citation date.   | No                            | Other than the correspondences between the citizen and DOT and ACS, there was no other evidence on file. Citizen indicated a DMV Release of Liability was attached.  | No                       |
| 5  | 698819203  | DOT                       | Yes                | Citizen no longer owned the vehicle at the time of citation.   | No                            | Email from the citizen indicated that he sent the proof to DOT. Per DOT email, AGM authorized the cancellation. No supporting documents attached.  | No                       |
| 6  | 958529036  | DOT                       | Yes                | Vehicle was stolen at the time the citation was issued.  | No                            | Email states vehicle stolen per citizen who provided date, DR# and Officer ID number to support. However, no other evidence on file.   | No                       |
| 7  | 969022834  | DOT                       | Yes                | Vehicle was stolen at the time the citation was issued.  | No                            | Only email requesting p/s due to stolen plates. This citation is also listed in email for records 1010, 1009 and 1011.   | No                       |
| 8  | 969022845  | DOT                       | Yes                | Vehicle was stolen at the time the citation was issued.  | No                            | Only email requesting p/s due to stolen plates. This citation is also listed in email for records 1010, 1009 1011 and 1023. No other supporting documents.   | No                       |
| 9  | 1039295305 | DOT                       | Yes                | The vehicle owner stated that his vehicle was stolen at the time of the citation.  | No                            | There was no copy of the police report to show that the vehicle was stolen at the time of the citation. The e-mail from the owner said copies of police reports are attached.  | No                       |
| 10 | 1081308830 | DOT                       | Yes                | Vehicle was reported stolen on 10/02/09 and was never recovered.   | Yes                           | Vehicle Report showing the car was stolen and an insurance report indicating so.   | No                       |
| 11 | 2003290472 | DOT                       | Yes                | Outstanding citations belonged to the previous registered owner who is now deceased.   | Yes                           | DMV registration copy.   | No                       |
| 12 | 2003632470 | DOT                       | Yes                | Outstanding citations belonged to the previous registered owner who is now deceased.   | Yes                           | A copy of the DMV registration.  | No                       |
| 13 | 2018514853 | DOT                       | Yes                | Citations were issued prior to the death of the previous registered owner.   | Yes                           | DMV document showing the registration name and date of the new owner. Document review performed by the Parking Adjudication Division of DOT.   | No                       |
| 14 | 2019626556 | DOT                       | Yes                | Citizen was not the owner at the time parking citation was issued.   | No                            | According to the email correspondence on file, the citizen provided the documentation to prove that he was not the owner of the cited vehicle at the time of the citation. However, these documents were not in the file we reviewed. Moreover, a review was conducted by DOT and was the basis of the dismissal.  | No                       |
| 15 | 2020544842 | DOT                       | Yes                | Citations were issued prior to the death of the previous registered owner.   | Yes                           | DMV document showing the registration name and date of the new owner. Review document performed by the Parking Adjudication Division of DOT.   | Yes                      |
| 16 | 2023254590 | DOT                       | Yes                | Citation was for unpaid parking tickets. According to citizen (a Burbank Police Department employee as Communications Supervisor), the vehicle in question was already reported as a stolen vehicle at the time the citation was issued. | No                            | Other than the email correspondence between the citizen and DOT (Wayne Garcia), there were no other evidence on file that can prove that the vehicle was indeed stolen at the time the citation was issued. Moreover, the reply from DOT (Wayne) to the citizen indicated that the PVB does not have access to CLETS that can provide PVB with information about the vehicle in question (stolen or not). But just the same the citation was recommended for cancellation. | No                       |

CITATIONS CANCELLED BY DOT  
REASON: REGISTERED OWNER WAS NOT RESPONSIBLE FOR THE VIOLATION

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 17 | 2024132246 | DOT                       | Yes                | The citations were issued prior to the death of the previous registered owner who is now deceased. Upon review of the DMV certificate and the copy of the death certificate as provided by the citizen, a decision to suspend or cancel the citation was made. | Yes                           | DMV certificate and death certificates were on file.   | No                       |
| 18 | 2024986095 | DOT                       | Yes                | DOT's email did not state any reason. However, citizen's email stated vehicle had been stolen at time of citations.  | No                            | Owner indicated dates of vehicle stolen but did not provide report number or insurance number. Owner's email indicates communications Supervisor at Burbank Police Dept.   | No                       |
| 19 | 2037477621 | DOT                       | Yes                | Could not find hit on DMV for vehicle.   | Yes                           | No support.<br>□<br>Additional documentation at DOT shows that the make of the vehicle on the citation does not match with the registry.   | No                       |
| 20 | 2046101912 | DOT                       | Yes                | Stolen vehicle.  | Yes                           | Cancellation requested because the owner indicated that the vehicle was already reported stolen at the time of issuance. Police report is attached.  | No                       |
| 21 | 2048266651 | DOT                       | Yes                | Citizen stated "not mine," license plate was stolen.   | Yes                           | Cancellation requested because DOT determined that the citizen provided police report to show that her plates were stolen. The email stated that "citation was issued before her appointment date at the DMV." Police report attached.   | No                       |
| 22 | 2048771093 | DOT                       | Yes                | Citizen stated the car was stolen at the time of issuance.   | Yes                           | DOT authorized cancellation because the citizen provided police report showing the vehicle was reported stolen at the time the citation was issued. Police report attached.  | No                       |
| 23 | 2053981392 | DOT                       | Yes                | Protective plate owner stated he was not owner of vehicle at time of violation. He sold it earlier in the year to a broker.  | No                            | Emailed reason/explanation from constituent; however, no evidence to indicate proof of his statement.  | No                       |
| 24 | 2055462205 | DOT                       | Yes                | PVB error/untimely C&I, relative to citizen complaint that vehicle was stolen.   | Yes                           | Initial review request (9/30/09) includes statement from citizen, and evidence that vehicle had been impounded on a 30 day hold, and was released to another party prior to citation date. C&I apparently not conducted timely.  | No                       |
| 25 | 2056874536 | DOT                       | Yes                | Citation issued to stolen vehicle.   | Yes                           | Documents include letter from insurance company stating vehicle was stolen and reported to LAPD, references copy of police report, claim report, ISO theft report, and proof of payment to insured. Signed C&I form notes vehicle was stolen and should be P/S.  | Yes                      |
| 26 | 2060157610 | DOT                       | Yes                | Stolen vehicle. Add'l DOT documents do not support change in originator.   | Yes                           | CA Dept of Highway Patrol (CHP) Vehicle Report for stolen vehicle (Case No. 09-0718169) and Complaint and Investigation form states date vehicle stolen and approves perm susp.  | Yes                      |
| 27 | 2061030532 | DOT                       | Yes                | Stolen vehicle.<br>□<br>Add'l DOT document does not support change in originator.  | Yes                           | CA Dept of Highway Patrol (CHP) Vehicle Report for stolen vehicle (Case No. 09-0718169);<br>□<br>Chartis insurance letter date 12/22/09 addressed to reg. owner re: docs sent to LA DOT PVB;<br>□<br>12/23/09 letter from father of registered owner;<br>□<br>eTIMS screenshot referenced ten citations issued after report of stolen vehicle. | No                       |
| 28 | 2061984164 | DOT                       | Yes                | Reported stolen vehicle on 10/02/09.<br>□<br>Add'l DOT documents do not support change in originator.  | Yes                           | Letter from insurance company indicating vehicle was stolen prior to citation dates.<br>□<br>See Record #857 - Citation No. 2061030532 for complete docs although RAB's email indicated Citation 2052191271.   | No                       |

CITATIONS CANCELLED BY DOT  
REASON: REGISTERED OWNER WAS NOT RESPONSIBLE FOR THE VIOLATION

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 29 | 2063692643 | DOT                       | Yes                | Stolen vehicle.   | Yes                           | E-mail says that registered owner submitted the stolen vehicle report. However, there are no attachments. Also, without the citation cannot tell if dates coincided. Per the email the vehicle was stolen 8/20/08 and recovered 3/24/10.<br>Add'l DOT documents include copy of LASD Vehicle Report indicating it was stolen/embezzled on 8/20/08 - Sub-lessee stopped making lease payments in 2009. Vehicle report dated 3/24/10, same date as recovered vehicle report. Vehicle Report indicates DMV Investigator advised that Sub-lessee was being investigated for illegal subleasing and title change. | No                       |
| 30 | 2070148920 | DOT                       | Yes                | Vehicle was stolen at the time the citation was issued.   | Yes                           | There were images or copies on file but not clear or cannot be read. The Citation Cancellation Authorization was on file indicating reason for cancellation and provided DR#, date stolen and date recovered.  | Yes                      |
| 31 | 2070148942 | DOT                       | Yes                | The vehicle was stolen when the citation was issued.  | Yes                           | The only document on file was the Citation Cancellation Authorization there are no DMV records or proofs. However, Authorization cites DR#, date stolen and date recovered.  | Yes                      |
| 32 | 2070253544 | DOT                       | Yes                | The vehicle was stolen.   | Yes                           | There were images or copies on file but not clear or cannot be read. However, the Citation Cancellation Authorization was on file indicating reason for cancellation and provided DR#, date stolen and date recovered.   | Yes                      |
| 33 | 3101763873 | DOT                       | Yes                | Vehicle was already sold prior to the citation date. Citizen did not own the vehicle at the time of citation.   | Yes                           | There is no evidence on file other than the email correspondence from the Citizen and DOT.<br>Add'l documents from DOT included eTIMS and DMV printouts supporting change in ownership.  | No                       |
| 34 | 3110323392 | DOT                       | Yes                | Citizen sold the vehicle prior to issuance of citation.   | Yes                           | A copy of the Vehicle Purchase Agreement between the seller and the purchaser was on file. No Admin Review.  | No                       |
| 35 | 2000925846 | Mayor                     | Yes                | Not the registered owner of the vehicle at the time of citation.  | Yes                           | Copy of the registration receipt provided by the citizen.  | No                       |
| 36 | 695106436  | Other                     | Yes                | Per DOT's Special DMV Research Investigation Request, different registered owner in DMV.  | Yes                           | Special DMV Research Investigation Request identifies different registered owner. Citizen also provided Court documents as well as pictures.   | Yes                      |
| 37 | 2014246076 | Other                     | Yes                | Citizen elevated concern to DMV field office. Citizen bought a brand new car from a dealership on March 3, 2008 and received a notice in the mail of a citation that was issued February 18, 2008. Citizen was not responsible for the citation, not in possession of the vehicle at the time of citation issuance. | Yes                           | Copy of DMV registration card was on file. Agreement to furnish insurance policy was also on file. Dealership document evidencing purchase date was also on file.  | No                       |
| 38 | 2030430150 | Other                     | Yes                | Vehicle was stolen at time of citation.   | No                            | There appears to be a printout from the insurance company but there's no vehicle identification and no copy of citation to match up. There is also a salvage certificate but without a copy of the citation, cannot be matched up. However, these documents appear to support the statements made in Janet's email requesting a permanent suspension.  | No                       |
| 39 | 2053704144 | Other                     | Yes                | "Citizen is involved in a fraud and stolen investigation. Tkts were issued while in the possession of the suspect at hand."<br>Add'l DOT documents support change in originator from DOT to LAPD.   | Yes                           | No other documentation supporting the stolen vehicle claim. Only reference made in email.<br>Add'l DOT documents included a copy of letter from LAPD confirming the vehicle had been stolen at time of citation and copy of LAPD stolen vehicle report.  | No                       |

CITATIONS CANCELLED BY DOT  
REASON: REGISTERED OWNER WAS NOT RESPONSIBLE FOR THE VIOLATION

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 40 | 2054404914 | Other                     | Yes                | Cited vehicle was stolen, and not in possession of registered owner. <input type="checkbox"/><br>Add'l DOT documents support change in originator from DOT to LAPD. | Yes                           | Letter from LAPD referencing citation, noting circumstances of investigation of fraud perpetrated on "owner" (victim of fraud/swindle), and fact that vehicle upgraded to "stolen", with request from Captain that citation be cancelled since victim has never been in possession of the vehicle. | No                       |

CITATIONS CANCELLED BY DOT  
REASON: DUE TO "EXTENUATING CIRCUMSTANCES", "IN THE INTEREST OF JUSTICE" AND COURTESY DISMISSAL

|   | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|---|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 1 | 2028208851 | Council District 2        | No                 | Email to Amir states that Ben thought it would be taken care of. No reason for request/dismissal provided. Ticket was issued to Ben's mother.  | No                            | Per Amir Sedadi's email, dismiss citation for extenuating circumstances but there is no further explanation or support.<br><input type="checkbox"/> Add'l documents from DOT include a memo from Jimmy Price indicating Officer did not adhere to Dept's policy and procedures governing the issuance of parking citations. In the interest of justice, recommend dismissal. Other document included an email from Ben providing his mom's description of the incident.   | No                       |
| 2 | 2028585422 | Council District 3        | Yes                | No email from CD but referred to in ACS email. Reason cited was vehicle was stolen at time of citation.  | No                            | Insurance company letter cites date of vehicle theft as 8/4/08 and citation was written on 8/7/08. However, insurance letter does not include any vehicle identification. DOT email indicates LAPD report stated vehicle reported stolen 7/31/08 and recovered 8/17/08. No police report attached; therefore cannot state there is an inconsistency with dates. DOT email cites cancellation of citation in the interest of justice.  | No                       |
| 3 | 2046677146 | Council District 4        | Yes                | Citizen claimed she never received the citation.   | No                            | Cancellation requested in the interest of justice. Citizen claimed that the time to contest the ticket expired by the time she received the ticket.   | No                       |
| 4 | 2064033414 | Council District 5        | Yes                | Email only says that the citation was not processed correctly.<br><input type="checkbox"/> Add'l DOT documents support a change in Originator. Email indicating "Bill" received PVB correspondence from Cm. Koretz for a friend who received a citation at a failed meter. | No                            | Email only says that the citation was not processed correctly.<br><input type="checkbox"/> Add'l DOT documents include email from Peer Ghent to Amir and copies of eTIMS and citation. Ghent's email indicates citizen complained about meter failure on 2/2 and again on 2/17 but meter repair history only shows complaint on 2/17. No follow-up repair recorded. Admin. Review on 2/26 (no copy) found citation valid. Meter complaint to meter shop on 2/25. No field test or repair before Admin Review. Amir Sedadi directed Wayne Garcia to dismiss as a one time courtesy and in the name of justice given the findings and amount of time expired for meter shop to look at reported evidence. Add'l documents support change in reason for dismissal. Add'l documents do not sufficiently support dismissal.<br><input type="checkbox"/> Add'l documents from DOT were the same as previously provided and described above. | No                       |
| 5 | 2022996161 | Council District 15       | No                 | Appears to be based on problems with paystations, though DOT found was a valid citation and was cancelled as a "one-time" courtesy.  | No                            | Based on the email correspondence on file, DOT indicated this citation appeared to be valid but because of maintenance work being done on the meter on the citation date, the citation would be dismissed as a "one-time" courtesy. Email indicated dismissal was approved by Amir.   | No                       |
| 6 | 1066651902 | DOT                       | Yes                | Financial hardship. E-mail from Wayne Garcia says to cancel in the interest of justice per Amir Sedadi.  | Yes                           | The supporting documents include an email from Wayne Garcia, Administrative Review that waived penalty - stating that the vehicle owner submitted proof of financial hardship, and a long letter from the vehicle owner.  | Yes                      |
| 7 | 1089444683 | DOT                       | Yes                | Extenuating circumstances at the time of issuance, "Amir has approved".  | No                            | No evidence other than the email request, citation copy and an eTIMS or ticket history.<br><input type="checkbox"/> Additional documentation contained a letter from the alleged violator's supervisor - Paul Proni, Captain I, LAFD Arson Counter Terrorism Section.   | No                       |

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| 8  | 2027720402 | DOT                       | No                 | Email only states p/s due to extenuating circumstances with no other details.   | No                            | No details or supporting documents except for email requesting P/S. Additional documentation included a copy of the citation, a copy of the registry and a letter from the citizen. Notes from DOT stated that the citizen had a close friend that was about to die and he was in a rush to leave and gather things to go to her. Citation was for a street cleaning violation. Citizen provided evidence that someone died on that day. No evidence was in the file to indicate that the violation did not occur. | No                       |
| 9  | 2028991801 | DOT                       | Yes                | Citizen had a valid PPD annual permit which officer noted in comments but citation is for a PPD violation. PVB wanted a copy of the annual permit. Email authorizes a courtesy cancellation.      | No                            | The email says a courtesy cancellation but implies that PPD permit was valid. Since no supporting documents, cannot be determined if eTIMS was researched and PPD permit was confirmed.  | No                       |
| 10 | 2035704871 | DOT                       | Yes                | UPS - Vehicles were low emission and are allowed to park at meter spaces for free, - though statutory time to contest over.   | Yes                           | Clean air sticker and registrations attached.  | No                       |
| 11 | 2036798315 | DOT                       | Yes                | Vehicle was cited in error because vehicle is a low emission vehicle that is allowed to park at meter for free. Citation cancelled on a one time courtesy in the interest of justice.             | Yes                           | Based on email, violator submitted support documentation to ACS. Supporting documentation with record #350 (2033435832) clean air certificate.   | No                       |
| 12 | 2038304450 | DOT                       | Yes                | Driver submitted substantiating evidence supporting claim of inoperable car. However, had an address issue and PVB not informing him of returned notices/letters. P/S in the interest of justice. | Yes                           | Vehicle repair document attached to email supporting original claim; though no evidence to show the driver's address issue.  | No                       |
| 13 | 2040731921 | DOT                       | Yes                | Customer claimed she was not in LA when citation was issued - "not my car."   | No                            | Email stated TO did not list registry month, and possible plate number transposition by TO. Without VIN to crosscheck or photo of vehicle, insufficient proof to establish prima facie evidence of correct vehicle.  | No                       |
| 14 | 2043813645 | DOT                       | Yes                | Contested as duplicate tickets for not displaying front license plate. Provided proof of correction, but was still due penalties on second ticket.  | Yes                           | Result of C&I - Memo from DOT to driver attached stating no "double jeopardy" as PED may issue multiple violations for same offense (just not on same day/location. Citizen paid \$10 admin fee, not penalties, requested hearing. AGM dismissed "in interest of justice."   | Yes                      |
| 15 | 2044007825 | DOT                       | Yes                | Displayed placard but it fell down.   | No                            | Initial administrative hearing determined that the citation was valid; however, subsequently, Mr. Andsion requested the cancellation in the interest of justice.   | No                       |
| 16 | 2052158765 | DOT                       | No                 | Cancellation request per Amir Sedadi and Jimmy Price due to extenuating circumstances.  | No                            | The only documentation is a series of emails from R. Beacham to J. Luong requesting the cancellation per Amir Sedadi and Jimmy Price.  | No                       |
| 17 | 2053395886 | DOT                       | Yes                | In the interest of justice, cancel the citation. There was an error in issuance.  | No                            | An email from R. Beacham to J. Luong requests the dismissal.   | No                       |
| 18 | 2055293763 | DOT                       | Yes                | LAPD requested that the citations be cancelled, as citizens parked in restricted area at direction of LAPD.   | Yes                           | LAPD Captain letter to PED Captain stating that their instruction to parents of Youth Services Officers to park in designated (restricted area); and signed Citation cancellation authorization form from PED stating "citation s/b cancelled in accor to policy 6/107.3, "under other circumstances."   | Yes                      |
| 19 | 2055293785 | DOT                       | Yes                | LAPD requested citations cancelled, as citizens parked in restricted area at direction of LAPD.   | Yes                           | LAPD Captain letter to PED Captain stating that their instruction to parents of Youth Services Officers to park in designated (restricted area); and signed Citation cancellation authorization form from PED stating "citation s/b cancelled in accor to policy 6/107.3, "under other circumstances."   | Yes                      |

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|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 20 | 2057485511 | DOT                       | Yes                | Testimony from citizen stating he was cited for meter that was "failed" but reset itself.  | No                            | Email only from ACS to DOT Public Info Officer stating citizen's complaint and story, along with his threat to go to media. Also notes ACS review that would not support claim to contest since he missed statutory time limit to contest. Notes insufficient evidence for PVB to administratively dismiss, sent as FYI. Amir's email states "as a one-time courtesy and based on testimony, please dismiss citation and I will have the meter group do the investigation for the file." No evidence of investigation attached.  | No                       |
| 21 | 2062161291 | DOT                       | Yes                | Red zone violation is within the designated Hollywood area of "Hail-A-Taxi" initiative that allowed for taxis to stop for pickup/drop off. The DOT Traffic Officer should first issue a warning before this citation ticket. | No                            | In the letter dated 05/27/10 addressed to citizen by DOT Taxicab Administrator, red zone violation is within the designated Hollywood area of "Hail-A-Taxi" initiative that allowed for taxis to stop for pickup/drop off. The DOT Traffic Officer should first issue a warning before this citation ticket. The letter states the citation will be dismissed in the interest of justice. No other supporting documents.   | No                       |
| 22 | 2064981166 | DOT                       | Yes                | Email and Administrative Review states that the employee was not familiar with City vehicle guidelines.  | Yes                           | Email and Administrative Review states employee not familiar with city vehicle guidelines vehicle has govt license plate). One Time exemption and no further extensions. Email states Administrative Review will follow. Both email and administrative review dated 3/16/10. No other supporting documents.<br><input type="checkbox"/> Add'l DOT documents include a handwritten letter from RA to Beacham stating "in the interest of justice", prepare cancellation. Supports change in reason for dismissal from other to extenuating circumstances. However, documents do not sufficiently support dismissal. | Yes                      |
| 23 | 2066367634 | DOT                       | Yes                | Extenuating circumstances- had to rush the son to hospital did not see that it could not park at the location.   | No                            | Although the email correspondence indicated that a copy of the hospital receipt was provided to DOT, these documents were not on file. <input type="checkbox"/> Add'l DOT documents include citizen's letter, photos of vehicle, hospital receipt and eTIMS. Documents do not sufficiently support dismissal.  | No                       |
| 24 | 2074398465 | DOT                       | Yes                | Citation was for white zone violation while an active investigation was taking place by the County of Los Angeles, Public Administrator's Office.  | No                            | Email states to cancel in the interest of justice. Per email, citation was for white zone violation while an active investigation was taking place by the County of Los Angeles, Public Administrator's Office. <input type="checkbox"/> There is no evidence on file other than the request to cancel the citation.   | No                       |
| 25 | 2029247194 | Other                     | Yes                | Low emission or hybrid vehicle allowed free meter parking at time of citation. UPS claims documentation sent timely but PVB has no record until May 2009. ACS requested a courtesy cancellation.                             | No                            | Rose Anne Beacham authorized one time courtesy dismissal in the interest of justice. No supporting documents attached.   | No                       |
| 26 | 2030619732 | Other                     | Yes                | Low emission or hybrid vehicle allowed free meter parking at time of citation. UPS claims documentation sent timely but PVB has no record until May 2009. ACS requested a courtesy cancellation.                             | No                            | Rose Anne Beacham authorized one time courtesy dismissal in the interest of justice. No supporting documents attached.   | No                       |
| 27 | 2033435832 | Other                     | Yes                | UPS fleet vehicle; low emissions exempt from meter; however, beyond statutory time limit to contest. DOT classified as "courtesy dismissal in the interest of justice."  | Yes                           | Attached documentation to email was the registration number for plate #3J08065 and a clean air certificate. These vehicles are allowed to park at meters for free.   | No                       |

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|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 28 | 2034794952 | Other                     | Yes                | UPS low emission vehicles are allowed to park for free at meters, though beyond statutory time to contest.   | Yes                           | Supporting documentation included with record #350 (2033435832) - clean air certificate.  | No                       |
| 29 | 2035243626 | Other                     | Yes                | UPS - Vehicles were low emission and were allowed to park at meter spaces for free; though statutory time to contest was over.   | Yes                           | Supporting documentation with record #350 (2033435832) - clean air certificate.   | No                       |
| 30 | 2049746403 | Other                     | Yes                | ACS did not forward the request for an initial review to ORS for a timely review.  | Yes                           | ACS sent an email to Rose Anne Beacham requesting the dismissal due to "extenuating circumstances", to which RAB agreed.  | No                       |
| 31 | 2060792322 | Other                     | Yes                | Registered owner is wife of a Sheriff Parking Control Officer and was diagnosed with serious health problem on the day of ticket issuance. CONFIDENTIAL - MEDICAL INFORMATION DISCUSSED. | Yes                           | Beacham email states to p/s due to extenuating circumstances. Handwritten letter from husband of RO describing medical condition, copies of credit card payment for towing, Towing Receipt No. 194667 and DOT Impound Notice. Letter indicates doctor's statement will be provided but was not attached. CONFIDENTIAL MEDICAL AND PERSONAL INFORMATION DISCUSSED. | No                       |



CITATIONS REDUCED BY DOT  
REASON: DUE TO NOTICES SENT TO WRONG ADDRESS

|   | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comment   | Cancellation Form Exists |
|---|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 1 | 2047711982 | Council District 8        | Yes                | Address issue.  | Yes                           | Cancellation requested due to "never being informed of the CI results, due to an address issue."<br><br>Support documentation shows that correspondence was sent to the wrong address.  | No                       |
| 2 | 2058135774 | Council District 10       | Yes                | Request For Information and ticket letter were sent to the wrong address. Add'l DOT documents changed originator from R. Beacham to CD 10.  | Yes                           | Beacham's email indicated that copy of valid registration was submitted to DOT as part of initial review request form but was not attached. No other supporting documents.<br><br>Add'l DOT documents included copy of DP placard, copy of citation (no DP ID) and DMV registration with citizen's current address. | No                       |
| 3 | 2046959110 | Council District 12       | Yes                | Cited for wrong violation and payment posted to wrong account. Ticker letter sent to incorrect RO/address.  | Yes                           | DOT requested cancellation because the citizen was cited for wrong violation and citizen's payment to request an administrative review was posted to a wrong citation. The administrative review invalidated the ticket. Approved admin review document attached.   | Yes                      |
| 4 | 1078290813 | DOT                       | Yes                | Cited for the incorrect violation and was sent to the wrong address. Was cited in violation of 225078C1, it should have been cross-hatch violation 225078C2. Although the correct citation ticket was mailed out, it was sent to the wrong address. | No                            | Only document on file was an email from DOT's Administrative Hearing Examiner.  | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|   | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|---|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 1 | 1067918235 | Council District 2        | Yes                | Per DOT AGM, courtesy dismissal extended to March 31, 2009. The vehicle owner complained to Claire that she never received notice that the free parking program for hybrids already ended. She parked at a parking meter on March 3, 2009, the first day of the "no more free parking" program. Claire asked DOT to investigate due to the program extension. | No                            | Supporting document were emails from the hybrid vehicle owner to Claire. Claire's email to Wayne and Wayne's email to Janet telling her that the courtesy dismissal was extended through March 31, 2009.   | No                       |
| 2 | 2058053690 | Council District 2        | Yes                | Per ACS email, citizen provided copy of DP placard and registration but was not told of admin fee at that time. Follow up letter for admin fee sent and citizen paid the \$25 admin fee.  | No                            | Beacham email states that \$25 admin fee would be accepted as payment of fine. □<br>Photocopies of CA Disabled Person (DP) Placard #067658 A and □<br>DMV Registration / Placard ID indicated "Disabled Person Placard"  | No                       |
| 3 | 673991334  | Council District 5        | Yes                | The PVB failed to send the citizen notices for the four citations (including this one).   | No                            | Per Beacham email, ACS was found in error, since name and address was available from DMV. RO was not given due process per Beacham and ACS was instructed to reimburse fines and penalties. Although record #4 (related citation) has copies of DMV registration information, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problem.  | No                       |
| 4 | 673991452  | Council District 5        | Yes                | The PVB failed to send the citizen notices for the four citations (including this one).   | No                            | Per Beacham email, ACS was found in error, since name and address was available from DMV. RO was not given due process per Beacham and ACS was instructed to reimburse fines and penalties. Although record #4 (related citation) has copies of DMV registration information, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problems..  | No                       |
| 5 | 1013879882 | Council District 5        | Yes                | The vehicle owner was not sent notices for the citations because DMV did not provide ACS with valid name and address.   | No                            | Emails showing the reason for the dismissal of the citations support this citation. However, there was no copy of the original citation and documents showing inquiry from DMV regarding the cited vehicle owner's name and address. Additional documentation at DOT included copies of DMV registration information. However, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problem. | No                       |
| 6 | 2010753673 | Council District 5        | Yes                | Citation for no front license plate; subsequently corrected. Waived penalty. Citizen under financial hardship. Citizen corrected front license plate.   | Yes                           | Administrative Review on file. Financial disclosure statement indicating hardship. Copies of license plates on file.   | Yes                      |
| 7 | 2011037372 | Council District 5        | Yes                | Citation for no front license plate; subsequently corrected. Waived penalty. Citizen under financial hardship. Citizen corrected front license plate.   | Yes                           | Administrative Review on file. Financial disclosure statement. Copies of license plates on file.   | Yes                      |

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REASON: FOR OTHER REASONS

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| 8  | 2054822486 | Council District 5        | Yes                | Constituent claims she was not in violation of 2 hr limit, and provided grocery receipt with timestamp and letter from child's teacher stating she was at the school for pick up, so could not have been in location for over 2 hrs.  | No                            | Email trail indicates constituent provided documents to PVB and DOT; and direction from ORS to put temp suspend for 30 days (in Dec 09). Additional emails in May/June 10 reiterate issue, and request for direction from GCD. DOT Ombudsman reply "I am currently reviewing this" - though no further direction/reason/evidence to support cancellation. <input type="checkbox"/><br>Add'l documents from DOT included handwritten note from school librarian and google map. Add'l documents do not sufficiently support dismissal. | No                       |
| 9  | 2047509343 | Council District 6        | Yes                | Citizen parked to vote.   | Yes                           | Cancellation requested because the citizen was cited while voting at a polling place. An approved admin review document attached. However, there is nothing else to indicate whether parking is allowed on this date for voting purposes.   | Yes                      |
| 10 | 2047182620 | Council District 10       | Yes                | Ticket issued due to technical error.   | Yes                           | DOT failed to remove DMV hold after the citizen made payments. DOT requested cancellation because subsequent expired tag citation could have been avoided if the DMV hold had been removed so the citizen could register his vehicle. Payment reports for original citation attached.   | No                       |
| 11 | 2051080743 | Council District 10       | Yes                | The letter from ACS to the respondent requesting payment of \$25 is vague. Respondent didn't understand she had to pay.   | No                            | The only supporting documentation is an email from R. Beacham to J. Luong requesting the dismissal. Also attached was a copy of the DMV disabled person placard/identification card/receipt and a copy of the placard.  | No                       |
| 12 | 2044765870 | Council District 11       | Yes                | Hardship case.  | No                            | Mr. Kaplan requested the citation cancelled so that citizen can register the car. No documentation.   | No                       |
| 13 | 2051558666 | Council District 11       | Yes                | Constituents were cited for not having a valid parking permit while they were in the Councilmember's Office getting the permits. J. Luong advised citizen that they would receive a one-time courtesy dismissal, but that the Council Office needs to let constituents know that they have to park elsewhere for the time being if they do not have a current permit.   | Yes                           | The only documentation is a series of emails from citizen to J. Luong to R. Beacham requesting the dismissal and R. Beacham's response. <input type="checkbox"/><br>Add'l documents from DOT included copy of citation and copy of one day parking pass for date of citation. Citation was for permit parking only.   | No                       |
| 14 | 2051558681 | Council District 11       | Yes                | Constituents were cited for not having a valid parking permit while they were in the Councilmember's Office getting the permits. J. Luong advised L. Nguyen that they would receive a one-time courtesy dismissal, but that the Council Office needs to let constituents know that they have to park elsewhere for the time being if they do not have a current permit. | Yes                           | The only documentation is a series of emails from L. Nguyen to J. Luong to R. Beacham requesting the dismissal and R. Beacham's response. <input type="checkbox"/><br>Add'l documents from DOT included a copy of the citation for permit parking only and one day parking permit for the date of the citation.   | No                       |
| 15 | 2050301341 | Council District 12       | No                 |   | Yes                           | The request includes a ticket history explaining all actions taken. The specific Council Office is not named, nor is the last name of the Council staff person written. Because other cases list "Jim from CD 12", CD 12 was listed as the requestor. The request includes a photo of the correction.   | No                       |
| 16 | 2052586804 | Council District 12       | Yes                | Proof of correction was received from the Council Office.   | Yes                           | The history document of the citation supports the reduction.  | No                       |

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| 17 | 2054628796 | Council District 12       | Yes                | Citizen knows TO must note an observed time of citation, or else grounds for dismissal. Reported as having gone thru review, but ruled by "CSR" as valid. Citizen then went to CD office for assistance. | No                            | No evidence; only email between GCD and DOT regarding situation, and system notes that confirm citizen claimed he requested dismissal due to no time indicated, but still ruled valid. ACS needed authorization to permanently suspend, since already determined valid.  | No                       |
| 18 | 2063979584 | Council District 12       | Yes                | There was a work order issued on 1/26/10 to have the signs removed.  | No                            | Email from ACS describing request to dismiss citation since work was in progress to remove signs. Copy of work order but no other supporting documents to show that the sign was not in place at the time the citation was issued.   | No                       |
| 19 | 2052586532 | Council District 14       | Yes                | Citizen presented a valid disabled person parking placard and paid the \$25 administrative fee. □<br>□ Add'l DOT documents support change in originator from DOT to CD 14.                               | Yes                           | A letter from PVB to the citizen confirms the dismissal, along with a copy of the disabled person placard. R. Beacham sent an email to J. Luong requesting the P/S.  | No                       |
| 20 | 2025685944 | Council District 15       | Yes                | Driver is a senior citizen who input coins into wrong space number of Park and Pay system. Driver was unclear on how to use the system.  | Yes                           | Email from AGM indicates that meter was investigated and additional information was obtained. However, [there was] no supporting document. Citation went through Administrative Review prior to CD 15 email. Cannot determine reason for dismissal.  | Yes                      |
| 21 | 2026239740 | Council District 15       | Yes                | Email states citizen's other 2 tickets had been canceled but this citation had gone to DMV.  | No                            | Email from Wayne Garcia to ACS dated 1/9/09 indicates, per Amir Sedadi, cancel the citation. Additional documentation attached to record #194 dated 2008 indicated DOT determined this citation was valid.   | No                       |
| 22 | 2026239751 | Council District 15       | No                 | Email from Dan Mitchell, Meter Shop, refers to CD15 email (not attached).  | No                            | Not clear why citation was canceled.   | No                       |
| 23 | 954346153  | DOT                       | Yes                | Per email, Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount.   | Yes                           | Only email stating Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Email states Desmond submitted AR to transfer liability to another and waive penalties but more money was taken from state taxes. Email states citation is uncollectible, even with transfer of liability and car is junked. Add'l DOT documents include Administrative Review stating to transfer liability to another and waive penalties. This also applies to 3 other citations 1018609012, 957129202, 955269162. | Yes                      |
| 24 | 955269162  | DOT                       | Yes                | Per email, Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount.   | Yes                           | Only email stating Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Email states Desmond submitted AR to transfer liability to another and waive penalties but more money was taken from state taxes. Email states citation is uncollectible, even with transfer of liability and car is junked. Add'l DOT documents include Administrative Review stating to transfer liability to another and waive penalties. This also applies to 3 other citations 1018609012, 957129202, 954346153. | Yes                      |

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| 25 | 957129202  | DOT                       | Yes                | Per email, Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Initially, instructions were to waive penalties per DOT. However billing still included penalties. | Yes                           | Only email stating Wayne approved refund of amount taken from citizen's taxes which was more than the waived penalty amount. Email states Desmond submitted AR to transfer liability to another and waive penalties but more money was taken from state taxes. Email states citation is uncollectible, even with transfer of liability and car is junked. Add'l DOT documents include Administrative Review stating to transfer liability to another and waive penalties. This also applies to 3 other citations 1018609012, 954346153, 955269162.   | Yes                      |
| 26 | 979678641  | DOT                       | Yes                | CSR imaged the contesting document to the wrong citation and had not corrected. The citizen was not given due process.  | No                            | Per email, CSR imaged the contesting document to the wrong citation and had not corrected. The citizen was not given due process. No other evidence on file. <input type="checkbox"/><br>Add'l DOT documents include eTIMS with handwritten notation that PVB error, imaged contesting letter to ticket 892464183. eTIMS entry also states same. Documents do not sufficiently support dismissal.  | No                       |
| 27 | 987790296  | DOT                       | Yes                | CSR imaged the contesting document to the wrong citation and still has not been corrected. The citizen was not given due process.   | No                            | Per email, CSR imaged the contesting document to the wrong citation and was not corrected. The citizen was not given due process. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include eTIMS with handwritten notation that PVB error, imaged contesting letter to ticket 892464183. eTIMS entry also states same. Documents do not sufficiently support dismissal.  | No                       |
| 28 | 997964133  | DOT                       | Yes                | Per email, untimely investigation.  | No                            | No evidence on file other than email stating untimely investigation. <input type="checkbox"/><br>Add'l DOT documents include citizen's letter, photo of street cleaning sign (showing date and time altered) and request for Administrative Review dated March 29, 2007 and marked "3rd Request", DOT correspondence and eTIMS. The citation was issued 7/12/06. Administrative Review does not have any DOT disposition. 3/11/07 DOT letter states administrative review confirmed valid citation. 3/12/07 DOT letter states time limit passed for administrative review. 4/12/07 DOT letter states reviewing claim. 7/20/07 DOT letter states same as prior. 11/16/07 DOT letter states penalties were improperly assessed. Handwritten note on eTIMS states initial review was never done back in 7/24/06. <input type="checkbox"/><br>Add'l documents do not sufficiently support dismissal. | No                       |
| 29 | 1013523195 | DOT                       | Yes                | The vehicle owner was not sent notices for the citations because DMV did not provide PVB with valid name and address.   | No                            | Emails showing the reason for the dismissal of the citations support this citation. However, there was no copy of the original citation and documents showing inquiry from DMV regarding the cited vehicle's owner's name and address. Additional documentation at DOT included copies of DMV registration information. However, it is not clear that RO was not contacted or that name and address was not available to PVB, except for handwritten notes describing the problem.   | No                       |

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REASON: FOR OTHER REASONS

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 30 | 1018609012 | DOT                       | Yes                | The citation issued on 11/20/05 is considered uncollectible. The cited car has already been junked.  | Yes                           | The only supporting documents for this citation is a list of citations for the cited driver, and emails between Rose Anne and Janet Luong regarding how they will handle the disposition of the citation.<br>Additional documentation at DOT had an Admin Review form completed by Wayne Garcia on 4/7/09.  | Yes                      |
| 31 | 1021085124 | DOT                       | Yes                | ACS failed to include the three citations, which included this particular citation, in the list of 7 citations that the vehicle owner requested for the administrative hearing. The time to request adm hearing had passed. As a result, the vehicle owner was only informed of the total amount due for four citations. | Yes                           | Supporting documents included a letter and emails from Desmond to the Gold Card Services Desk explaining the circumstances. There was also a copy of the letter to the vehicle owner requesting payment of the 4 citations. Admin. Review includes 3 citations (1021065124, 3120427774 & 3127511380). Copy of Admin Review with record #1002.   | No                       |
| 32 | 1040255790 | DOT                       | Yes                | Registered vehicle owner is already deceased.  | No                            | There is no supporting document that shows the registered owner was deceased. Additional documentation at DOT showed that the RO was deceased at the time the ticket was issued. Death certificate on file. Vehicle was transferred to another party about one month after the citation was issued.   | No                       |
| 33 | 1057140534 | DOT                       | No                 | Reason for the request to cancel unclear; the Administrative Review form only showed "sign."   | Yes                           | The only supporting doc for this citation was a copy of the Administrative Review dated 7/3/08 showing complaint manually written as "sign" and with no signature on the Official Use Only section but written only the words "Dismissed."  | Yes                      |
| 34 | 1066376872 | DOT                       | Yes                | There is not enough information on the parking citation to show that the correct vehicle was cited. Admin Review form showed that the officer failed to provide make of the vehicle.   | Yes                           | There was no copy of the parking citation. The Administrative Review showed that the Official who reviewed the citation upheld it as a valid citation stating that the info on "make" of the car is not a critical field for violation; plate # matched DMV records.  | Yes                      |
| 35 | 1066823542 | DOT                       | No                 | No documentation that shows who requested cancellation of the citation nor the reason for the cancellation.<br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.  | No                            | No documentation that shows who requested cancellation of the citation nor the reason for the cancellation.   | No                       |
| 36 | 1067579726 | DOT                       | Yes                | Incorrect vehicle plate # shown on the notice sent to the cited vehicle owner. Although the citation indicated the correct plate #, it was incorrectly entered in the system (e-TIMS). Also, the citing officer failed to note the VIN and vehicle make.   | Yes                           | The only supporting documentation were emails by Wayne Garcia requesting Janet Luong to cancel the citation and Janet's email explaining the circumstances.<br>Additional documentation at DOT contained an Admin Review form. However, the conclusion was that the ticket was valid. The citation appears to be valid but there was an input error in entering the license plate number. | Yes                      |
| 37 | 1068025932 | DOT                       | Yes                | Untimely scheduling of the vehicle owner for hearing.  | Yes                           | A copy of the vehicle owner's initial review request stamped dated 6/16/09 is attached.   | No                       |
| 38 | 1068710016 | DOT                       | Yes                | Courtesy dismissal. Hybrid vehicle owners were not timely/properly notified of the end of the free parking program for hybrids.  | No                            | No copy of the DOT's decision to extend the free parking program for hybrids to March 31, 2009. However, there was an email from a DOT Sr. MA explaining why they extended the free parking program for hybrids to March 31, 2009.  | No                       |
| 39 | 1071979156 | DOT                       | Yes                | Cited location is vague.   | Yes                           | Copy of parking citation with a vague location.   | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 40 | 1072073715 | DOT                       | No                 | No documented request to cancel citation except J. Luong's email notifying Gennady that the citation has been waived.  | No                            | No supporting documentation other than an email from Janet notifying Gennady that the citation has been waived.  | No                       |
| 41 | 1072288684 | DOT                       | No                 | No documentation of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.           | Yes                           | Supporting documents include copy of disabled placard expiring June 30, 2009 and e-TIMS printout with handwritten note stating "permanently dismissed per BPR, ran placard ID # , has valid placard. | No                       |
| 42 | 1076225430 | DOT                       | No                 | No documentation of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.           | No                            | The only documentation is a copy of the traffic citation with a note - invalid ticket, technical error (issue year).   | No                       |
| 43 | 1076240686 | DOT                       | No                 | No documentation of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.           | No                            | The only documentation is a copy of the traffic citation with a note - invalid ticket, technical error (issue year).   | No                       |
| 44 | 1076259170 | DOT                       | No                 | No document of request to cancel. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.                         | No                            | The only document is a copy of parking ticket with a note - invalid ticket, incomplete issue date (no year).   | No                       |
| 45 | 1076364951 | DOT                       | No                 | No documentation of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.           | No                            | The only document is a copy of parking citation with a handwritten note "May need to cancel and refund payment, wrong issue year."   | No                       |
| 46 | 1076364962 | DOT                       | No                 | No documentation of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.           | No                            | The only supporting doc is a copy of the parking citation with a handwritten note - Need to dismiss ticket, officer error, wrong issue year.   | No                       |
| 47 | 1076364973 | DOT                       | No                 | No documentation of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.           | No                            | The only supporting doc is a copy of the parking citation with a handwritten note - Need to cancel ticket, technical error, issue year.  | No                       |
| 48 | 1076373561 | DOT                       | No                 | No document of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.                | No                            | The only document is a copy of the parking citation with a handwritten note, need to cancel and refund payment due to technical error.   | No                       |
| 49 | 1076388552 | DOT                       | No                 | No document of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.                | No                            | The only document is copy of parking citation with a handwritten note - issue date too soon, need to cancel citation due to technical error.   | No                       |
| 50 | 1076409633 | DOT                       | No                 | No documentation requesting for cancellation of citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk. | No                            | The only supporting doc is a copy parking citation with a handwritten note - Invalid ticket due to technical error, issue year.  | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 51 | 1076414010 | DOT                       | No                 | No document of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.   | No                            | The only supporting doc is a handwritten note - invalid ticket, technical error, issue year.   | No                       |
| 52 | 1076417274 | DOT                       | No                 | No document requesting cancellation of citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.   | No                            | The only doc is a copy of parking citation with a handwritten note - May need to cancel, invalid ticket, technical error, issue year.  | No                       |
| 53 | 1076419514 | DOT                       | No                 | No document of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.   | No                            | The only doc is a copy of parking citation with a handwritten note - May need to cancel, invalid ticket, technical error, issue year.  | No                       |
| 54 | 1076419750 | DOT                       | No                 | No document of request to cancel citation. <input type="checkbox"/><br>Assumed DOT requested since DOT would be the ones to contact the gold card desk.   | No                            | The only doc is a copy of parking citation with a handwritten note - May need to cancel, technical error, issue year.  | No                       |
| 55 | 1077755766 | DOT                       | Yes                | Officer Error. Inspection of the Housing Dept. requested dismissal due to error.  | No                            | There was no supporting document/form filled out by the Parking Violation Bureau to indicate Officer Error. Only evidence was an email requesting the P/S. <input type="checkbox"/><br>Additional documentation at DOT contained only a copy of the citation.              | No                       |
| 56 | 1077915101 | DOT                       | Yes                | Cannot locate the call to verify the citizen did in fact contest both tickets. The CSR only ruled on 1 of the citations discussed on that call.   | No                            | No evidence on file, only email from DOT's Administrative Hearing Examiner. DOT's files contained additional documents. However, there is still not enough evidence to support the reduction/dismissal.  | No                       |
| 57 | 1081483384 | DOT                       | Yes                | Requesting to waive penalties. RO submitted the corrected photo and the \$10 on 02/11/10, within the allotted time frame, but because there was no date, PVB didn't accept his photo. ORS determined that the date was not necessary. | Yes                           | No other document other than the email from Administrative Hearing Examiner. <input type="checkbox"/><br>Additional documents at DOT contained a photograph of the front license plate.  | No                       |
| 58 | 1081593343 | DOT                       | Yes                | Citizen undergoing medical treatment. Was advised that PVB accepts partial payments.  | No                            | Only evidence on file was an email from Administrative Hearing Examiner. <input type="checkbox"/><br>Additional documents at DOT had an investigative report and application for food stamps. However, there are no documents supporting the cancellation of the citation. | No                       |
| 59 | 1089422143 | DOT                       | No                 | No reason provided in the email, though references others 1089422121 and 2068091653 (which were for relaxed enforcement).   | No                            | No other evidence on file other than the email requesting P/S.   | No                       |
| 60 | 2015606003 | DOT                       | Yes                | Citizen lives in San Diego. Citizen indicated that neither he nor his wife have been to that part of Los Angeles.   | No                            | No evidence on file. According to citizen, he was not able to provide evidence of registration because the vehicle was already destroyed a year ago from the date of the citation.   | No                       |
| 61 | 2018864466 | DOT                       | Yes                | Citizen submitted the payment waiver (requirement) within the period provided by PVB. PVB sent the letter in error.   | Yes                           | Administrative review conducted was on file with the results of the review done by the DOT staff. There was no documentation to show that the payment waiver was submitted in a timely manner as indicated by the citizen.   | Yes                      |



CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 62 | 2019306516 | DOT                       | Yes                | Citizen submitted sufficient documentation to show that the vehicle was inoperable at the time of the citation.   | Yes                           | A billing statement from the auto repair shop was provided by the citizen to prove that the vehicle was inoperable at the time of the citation.  | No                       |
| 63 | 2022633432 | DOT                       | Yes                | Citizen was misinformed on multiple occasions about the decision of the investigation being carried out by DOT. City has requested PRWT to reimburse the City instead.              | Yes                           | The initial Administrative Review on file indicated that the citation was valid. The citizen contacted PVB and requested for review. The citation was placed under temporary review. After that, the citizen contacted PVB to get the status of the review but was advised each time that the citation was still under review for the private property claim. Citation became delinquent and penalties were imposed as a result. | Yes                      |
| 64 | 2025001764 | DOT                       | No                 | No reason given. Just "please perm suspend".  | Yes                           | Only email stating "please perm suspend." Additional documentation at DOT contains letters from the citizen. It also includes an Administrative Review form completed in 3/09 by Rose Anne Beacham stating the citation is valid. There is no documentation to show why the citation was permanently suspended.  | Yes                      |
| 65 | 2026141176 | DOT                       | No                 | No reason given except to cancel.   | No                            | No supporting document. Cannot determine reason for dismissal.   | No                       |
| 66 | 2029624796 | DOT                       | No                 | Email states to permanently suspend based upon previous 17 citations for same violation for same vehicle at same location. No further explanation as to why it should be suspended. | No                            | Email states to permanently suspend based upon previous 17 citations for same violation for same vehicle at same location. No further explanation as to why it should be suspended.  | No                       |
| 67 | 2030041112 | DOT                       | Yes                | Field investigation noted a TOW-AWAY No Stopping Any Time sign but curb was not painted red at time of citation. One-time courtesy dismissal.                                       | No                            | Email states that field investigation was completed but no supporting documents and AGM authorized a one-time courtesy dismissal.  | No                       |
| 68 | 2031133580 | DOT                       | Yes                | Citizen contest the citation re: sign problems using the administrative process; However DOT never completed an investigation of this citation.                                     | No                            | This citation was dismissed due to untimely investigation. DOT never completed an investigation of this citation.  | No                       |
| 69 | 2031239512 | DOT                       | Yes                | No front license plate - no evidence provided, but "courtesy dismissal."  | No                            | This citation was dismissed as courtesy per Mr. Sedadi. The Citation was issued for CVC Section 5200 which requires that motor vehicles in the State of California have both front and rear license plates attached to the vehicle. According to the issuing officer's comments, "your vehicle did not have a front license plate when the citation was issued on 10/04/08 at 6:57 p.m."   | No                       |
| 70 | 2031255774 | DOT                       | Yes                | Please P/S this citation as an untimely investigation.  | No                            | DOT did not perform an investigation timely. [ ] Additional documentation at DOT has a copy of the e-Tims printout saying "P/S: Untimely Investigation."   | No                       |
| 71 | 2031524972 | DOT                       | No                 | None provided.  | No                            | Email Comment "At the request of the Assistant General Manager of the Department of General Services and based on the concurrence of the Division Head of the Department of Transportation's Research and Compliance Division, please cancel the below-noted citations as" Citation #2031524972 Base fine and penalties.   | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 72 | 2031592894 | DOT                       | Yes                | PPD violation; however, citizen was a contractor with building permit for that address.                         | Yes                           | Administrator review determined to dismiss citation because the citizen had building permit. However, the building permit does not allow special parking treatment to citizens. Copy of citation, request, citizen letter, and DBS bldg permit attached.   | Yes                      |
| 73 | 2031865581 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area for school function.   | Yes                           | DOT granted a relaxed parking permit for 10/24/2008 from 10 am to 6 pm to Dixie Canyon Avenue Elementary School; however, ticket was issued on 10/24/2008 at 8:29 am. DOT internal memo re: relaxed information and administrative review form attached.   | Yes                      |
| 74 | 2031915196 | DOT                       | Yes                | Citizen was parked in relaxed enforcement area.   | Yes                           | Evidence attached for this ticket was not relevant. DOT issued and attached a relaxed parking permit for 10/26/2008 3pm to 9pm; however, ticket was issued on 11/12/2008 9:53 am. DOT conducted an administrative review.  | Yes                      |
| 75 | 2032348743 | DOT                       | Yes                | Email simply states subject "Big Mistake."  | No                            | No documentation was attached to email. Email reads "I have sent you an Administrative Review concerning Parking 2032348743." Please disregard it. Instead Permanently Suspend & issue a refund of \$65.   | No                       |
| 76 | 2033477666 | DOT                       | Yes                | Contractor (PBV) did not follow-through, that is a contractor error that resulted in an untimely investigation. | No                            | According to email, ACS Contractor did not follow through with citizen. However, there is no documentation attached to eTIMS notes or other documentation to support that citizen call PVB.  | No                       |
| 77 | 2033762964 | DOT                       | Yes                | Citizen had a building permit for construction on property in PPD.  | Yes                           | Administrator review officer determined to dismiss citation because the citizen had building permit. However, the building permit does not allow special parking treatment to citizens. There was no additional documentation to support this suspension.  | Yes                      |
| 78 | 2034674666 | DOT                       | Yes                | ACS subcontractor PVB did not send meter complaint timely.  | No                            | ACS subcontractor PVB did not send meter complaint timely; No additional documentation was attached to email. Subcontractor Error. <input type="checkbox"/><br><input type="checkbox"/> A review of additional documentation at DOT did not disclose any evidence to support the reduction/dismissal. <input type="checkbox"/><br><input type="checkbox"/> Add'l documents from DOT include eTIMS with handwritten notation that meter complaint forwarded to meter shop in May and no review done in February. Add'l documents do not sufficiently support dismissal. | No                       |
| 79 | 2035702115 | DOT                       | Yes                | Request initiated by ACS, noting error/untimely investigation or data input.                                    | Yes                           | According to Janet this is a subcontractor error. Attached document showed that an investigation was done 4/13/2009 citation was valid; however, subcontractor failed to inform citizen.   | Yes                      |
| 80 | 2036959105 | DOT                       | Yes                | Cancellation requested by Jimmy Price, because citation was issued to LAPD unmarked vehicle.                    | No                            | No evidence provided.  | No                       |
| 81 | 2037654360 | DOT                       | Yes                | Meter complaint investigation was not completed almost a year after the driver filed his complaint.             | No                            | No evidence. However, email indicated that driver filed a complaint on 5/12/09 and as of 4/26/10, the complaint has not been investigated.   | No                       |
| 82 | 2038733115 | DOT                       | Yes                | Meter complaint was not investigated in a timely manner.  | No                            | Dismissed because CI was not completed.  | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|    | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 83 | 2039057860 | DOT                       | Yes                | Violator was on official duty for the City's red light cameras.                       | No                            | Dismissed because the driver was on official City business.   | No                       |
| 84 | 2039514794 | DOT                       | Yes                | Contractor error - Untimely scheduling of hearing.                                    | Yes                           | Customer contested to relaxed enforcement due to voting; and administrative review form notes as "valid" since closest polling place is more than one mile away from citation location. Citizen requested hearing as second step within timeframe, but apparently not processed or heard. PRWT error, RAB stated should reimburse City fine amount. | Yes                      |
| 85 | 2040814694 | DOT                       | Yes                | Change in policy re: hybrids can be cited for meter violations, beginning April 2009. | No                            | Email identifying policy of "warning" of courtesy notice program extended 30 days, allowing public to be better informed, enforcement with fines resumed 4/1/09. Driver indicated he was not aware of the change in policy hybrid vehicles.<br>□ Add'l documents from DOT were same as already provided - email described above.                    | No                       |
| 86 | 2041363310 | DOT                       | Yes                | Hearing was not scheduled timely.   | No                            | Email only referencing notes/history shown on eTIMS, and ruling of contractor error and PVB to reimburse City for fine.   | No                       |
| 87 | 2042881535 | DOT                       | Yes                | CI was completed and found valid, though not processed. Untimely investigation.       | Yes                           | Evidence of completed CI attached.  | Yes                      |
| 88 | 2045021031 | DOT                       | Yes                | The owner did not know about the citations.   | Yes                           | The citations are being contested and the suspension was supposed to be a 90-day suspension.  | No                       |
| 89 | 2045547615 | DOT                       | Yes                | Hearing was not scheduled timely.   | No                            | Rose Anne requested cancellation because ACS failed to schedule customer's hearing within the 90 days allowed. She also requested that ACS reimburse the City for the \$48.00 citation amount. No other documentation attached.   | No                       |
| 90 | 2045801645 | DOT                       | Yes                | Not my car.   | Yes                           | Rose Anne indicated in the email requesting cancellation that the citizen provided her bank statements showing that she was living out of state at the time of citation. Admin review document attached.  | Yes                      |
| 91 | 2046282991 | DOT                       | Yes                | Citizen unaware of change in parking ordinance. One-time courtesy.                    | No                            | Citizen claimed that the City did not properly advertise that it is discontinuing allowing free parking for hybrid vehicles. The citizen's email was addressed to the council and the Mayor and was probably forwarded to DOT. The General Manager (Amir Sedadi) authorized the ticket cancelled as a one-time courtesy.                            | No                       |
| 92 | 2046344285 | DOT                       | Yes                | Untimely response by the Parking Violation Bureau.                                    | Yes                           | Rose Anne requested cancellation because ACS did not process and send out a letter to inform the citizen that the ticket was deemed valid within the time allowed. A determination was submitted to ACS in July 2009 and a letter was never mailed out. Cancellation was requested in January 2010.   | No                       |
| 93 | 2046426130 | DOT                       | Yes                | Courtesy dismissal.   | Yes                           | The ticket was issued to a rental car used by German visitors. They admitted that the ticket was valid but requested a courtesy dismissal based on their ignorance of the parking laws. DOT staff thought it might not be worth the time to keep pursuing the fine with someone outside the country.  | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

APPENDIX G

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 94  | 2047090710 | DOT                       | Yes                | Issue with post office.   | Yes                           | Waive all penalties due to "an issue with the post office." No other documentation attached.<br><input type="checkbox"/><br>Additional documentation contained a copy of the DMV registration card.   | No                       |
| 95  | 2047212366 | DOT                       | Yes                | Citation should not have being suspended.   | Yes                           | The citation was paid on time and should have not being suspended. Payment report attached.   | No                       |
| 96  | 2048027505 | DOT                       | Yes                | The \$10 penalty waived because PVB mishandled the citation.  | Yes                           | Cancellation requested because "PVB mishandled the citation."<br><input type="checkbox"/><br>Additional documentation at DOT supports that PVB made an error.   | No                       |
| 97  | 2048139516 | DOT                       | Yes                | Untimely investigation.   | No                            | Rose Anne authorized cancellation due to DOT untimely investigation of the citation.<br><input type="checkbox"/><br>Additional documents at DOT contains a handwritten note P/S over 240 days untimely investigation.   | No                       |
| 98  | 2048672614 | DOT                       | Yes                | Untimely investigation.   | Yes                           | Rose Anne requested cancellation based on DOT's untimely investigation. Complaint and investigation form with citizen info dated 7/8/09 attached. Cancellation was requested on June 4, 2010.   | Yes                      |
| 99  | 2048784371 | DOT                       | Yes                | No administrative review was conducted.   | Yes                           | DOT authorized cancellation because the PVB did not conduct any administrative review. The citizen contested the ticket and requested an administrative review on 7/7/09. Citation was cancelled on February 2010. Initial request for admin review that was completed by the citizen is attached.  | No                       |
| 100 | 2049055956 | DOT                       | Yes                | Citizen was given misinformation by the Bureau of Street Services employee on where to park during street paving. | No                            | Wayne's email requesting cancellation states that, "it appears the respondent was provided misinformation by the Bureau of Street Services employee on where to park her car while the asphalt was being slurry sealed in front of her address." No other documentation attached.   | No                       |
| 101 | 2049476435 | DOT                       | Yes                | Courtesy Dismissal.   | No                            | Rose Anne's email requested a one-time courtesy cancellation per former General Manager, Rita Robinson.   | No                       |
| 102 | 2050090125 | DOT                       | Yes                | The request is due to PVB error.  | Yes                           | The request was initiated by an email from Gennady Shtern asking ACS to process the citation as a PVB error. It includes the Administrative Review and a copy of the citation. The Admin review concluded that the citation was valid. However, since a similar citation was cancelled in error, a decision was made to cancel this citation as well.           | Yes                      |
| 103 | 2050277881 | DOT                       | Yes                | The respondent's payment was processed within the 5 day courtesy extension.                                       | No                            | The request is an email from Shtern to ACS explaining the reason for the penalty waiver due to a PVB error. Evidence to support the assertion in the email is not included.   | No                       |
| 104 | 2050655891 | DOT                       | Yes                | Respondent was denied the opportunity to have a hearing within 90 days.   | Yes                           | A history of the ticket process is provided, but it remains unclear if the ticket was dismissed or the penalty reduced.   | No                       |
| 105 | 2050918796 | DOT                       | Yes                | Untimely investigation, Over the 240 days.  | Yes                           | There is the Administrative Review; however, it states that the citation is valid. The request for dismissal comes in an email from R. Beacham to J. Luong.<br><input type="checkbox"/><br>Add'l DOT documents include eTIMS with handwritten note untimely investigation over 240 days. Administrative review dated 9/9/09 was not signed by DOT until 5/4/10. | Yes                      |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 106 | 2051225035 | DOT                       | Yes                | No data available and the citation needs to be processed before the suspend falls off.  | Yes                           | The Administrative Review supports the cancellation. There is also an email from R. Beacham to J. Luong requesting the dismissal.   | Yes                      |
| 107 | 2051508060 | DOT                       | Yes                | No administrative review was done.  | Yes                           | The only documentation is an email from R. Beacham to J. Luong requesting the dismissal. Add'l DOT documents included with (#585). DOT authorized cancellation because the PVB did not conduct any administrative review. The citizen contested the ticket and requested an administrative review on 7/7/09. Citation was cancelled on February 2010. Initial request for admin review that was completed by the citizen is attached.         | No                       |
| 108 | 2051516832 | DOT                       | Yes                | Amir Sedadi, AGM requested a one-time courtesy dismissal for a well-known radio host who claims he had the placard and parked in the appropriate space.   | Yes                           | There is an Administrative Review; however, it does not say the citation wasn't valid. Rather it was labeled a one-time courtesy dismissal by Amir Sedadi. There is also a photocopy of the respondent's business card with a note from Bruce Gillman to Amir Sedadi stating that Chief Price concurs with the one-time courtesy consideration. R. Beacham emailed J. Luong to advise her to P/S and note that this was a one-time dismissal. | Yes                      |
| 109 | 2051566425 | DOT                       | Yes                | Vehicle cited was performing parking meter collections. It is owned by the City's contractor for parking.   | Yes                           | The Citation Cancellation Authorization is missing the required authorization signatures. No evidence was included to show the vehicle is owned by the City's contractor.   | Yes                      |
| 110 | 2051740176 | DOT                       | Yes                | Two signs at the location were covered in graffiti.   | Yes                           | A copy of the Complaint and Investigation Form.   | Yes                      |
| 111 | 2052500004 | DOT                       | Yes                | Request due to the incident and the medical treatment that the citizen is undergoing.   | No                            | The only documentation is an email from R. Beacham to J. Luong requesting the P/S.<br>□<br>Additional documents at DOT had an investigative report and application for food stamps. However, there are no documents supporting the cancellation of the citation.<br>□<br>Add'l documents from DOT included those documents already received and described above.  | No                       |
| 112 | 2053078775 | DOT                       | Yes                | The sign which was violated was covered in graffiti.  | Yes                           | The Complaint and Investigation Form supports the dismissal. There is also an email from R. Beacham to J. Luong requesting the cancellation.  | Yes                      |
| 113 | 2053853546 | DOT                       | Yes                | ACS internal Q/A found problems with clerical information input, resulting in incorrect process and error. Citizen paid the original amount, due to processing errors, PRWT (ACS Q/A firm) agreed to pay penalty. Amount reduced from original citation, to be reimbursed to City by PRWT, due to their errors. Add'l DOT documents do not change originator. | Yes                           | Email trail showing chronology of processing and notes made by ACS and PRWT, and DOT's consideration of incorrect process, conclusion that citation was not processed correctly on multiple occasions and therefore "citizen did not receive a fair review." Also DOT determination not to hold citizen liable for their error.   | No                       |

**CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS**

APPENDIX G

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 114 | 2054527543 | DOT                       | Yes                | Medical emergency at the time the citation was issued, preventing citizen's ability to move the vehicle (street sweeping - time posted).  | No                            | Letters from constituent to PVB, and 2 letters in response, from DOT. While first one (12/1/09) upholds the citation, requesting proof of medical condition, no evidence that proof was provided. Subsequent letter (12/29/09) states though citation itself "is admissible evidence of the offense, the citation will be dismissed due to the unforeseen circumstances."   | No                       |
| 115 | 2054647243 | DOT                       | Yes                | Violation was for "Pk Outsd space", with comment that vehicle 50ct outside lines no activity; unattended. Email notation stated that the lines indicating the space are within the yellow zone; which makes it confusing. | No                            | Only copy of citation and Ms. Beacham's email statement re: yellow zone and "confusing." No additional evidence.<br><input type="checkbox"/> Add'l DOT documents included a photo; however, it is unclear how the photo supports dismissal. Insufficient documentation for dismissal.   | No                       |
| 116 | 2054890202 | DOT                       | Yes                | Cited for expired tags; citizen provided "online registration renewal" but was noted as incomplete.   | No                            | Via email only, DOT ruled that since citizen paid full registration (even though hadn't received tags and citizen did not provide PVB with actual valid registration), should be cancelled, less the \$10 admin fee, which was paid.<br><input type="checkbox"/> Add'l documents from DOT include copy of online registration renewal which indicates it is incomplete.   | No                       |
| 117 | 2055226471 | DOT                       | Yes                | Citation issued for "Blocking Handicap Access", though citizen provided proof of current placard. DOT comments indicate possible officer error, for violation code. Add'l DOT documents did not change originator.        | Yes                           | Photo of vehicle in DP spot; initial review request notes copy of current placard was submitted.  | No                       |
| 118 | 2055380972 | DOT                       | Yes                | Citizen complaint that violation for "no stopping 4pm - 7pm" occurred on a holiday (10/12/09), and no enforcement applicable.   | Yes                           | Documented Administrative Review on 1/7/10 found citation as Valid; though overturned by Ombudsman, based on DOT policy/memo dated 11/20/08 (attached) stating that DOT does not enforce certain parking regulations (listed) on the following national holidays (listed, incl. Columbus Day) unless the posted signed read "Holiday Enforcement" or "Daily." Also references which safety violations are enforced.           | No                       |
| 119 | 2055401106 | DOT                       | Yes                | Permanently suspend, due to incident reports and treatment for domestic abuse.  | No                            | Email references incident and medical treatment of citizen, and includes medical records, LAPD investigative report, and restraining order. Unclear if this evidence adequately supports validity of ticket (i.e., unable to move car due to medical/other issues), or meets unspecified policy of extenuating circumstances.<br><input type="checkbox"/> Add'l DOT document does not provide adequate support for dismissal. | No                       |
| 120 | 2055582152 | DOT                       | Yes                | Error caused by PVB. Citizen contested ticket, but letter/request was imaged to a different ticket, so no review was ever done. DOT direct PRWT to reimburse City for loss of fine/penalty due to their error.            | No                            | Email only, referencing situation, as stated in reason above. Letter/request was imaged to a different ticket so no review was done.<br><input type="checkbox"/> Add'l DOT documents do not adequately support dismissal.   | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

APPENDIX G

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 121 | 2056772535 | DOT                       | Yes                | Email states "citizen submitted a payment waiver in Nov 09, however, nothing was processed approving or denying waiver or requesting supporting documentation". | Yes                           | Email only from RAB, appears reason for dismissal was delayed C&I or processing error.<br>Add'l DOT documents include citizen's letter, initial review request and financial disclosure statement dated 11/11/09. Also, there is DOT letter dated 10/29/09 stating valid ticket letter sent on 9/22/09 stating ticket was valid. Letter granted one-time courtesy extension to request admin. hearing.   | No                       |
| 122 | 2057854374 | DOT                       | Yes                | "due to PVB error"  | No                            | Brief email only stating: "please PERM SUSP citation due to PVB error. It was sent as a stolen C&I in error. PVB is to reimburse \$80 to the City." Cause for dismissal may be extended timeframe for decision.  | No                       |
| 123 | 2061674650 | DOT                       | No                 | Email states only to p/s per Amir.  | No                            | Beacham email states to p/s per Amir. No other supporting documents.<br>Additional documentation at DOT includes a copy of the citation and an office memorandum to Amir recommending a permanent suspension. However, the documentation does not clearly show that the citation should be dismissed.<br>Add'l documents from DOT include an eTIMS printout showing a meter complaint was received after the citation was issued. Add'l documents do not sufficiently support dismissal.                 | No                       |
| 124 | 2062614083 | DOT                       | No                 | Beacham email stated p/s 'per Amir.'  | No                            | Beacham email stated p/s 'per Amir'. No other supporting documents.<br>Add'l documents from DOT include an eTIMS printout showing there was a complaint call about the meter at the same time as the ticket issuance. Add'l documents do not sufficiently support dismissal.   | No                       |
| 125 | 2063895820 | DOT                       | Yes                | Email states that motorist claims she was about to put coins in the meter as the officer was writing the citation.  | No                            | Email states that motorist claims she was about to put coins in the meter as the officer was writing the citation. No supporting documents except copy of ticket.  | No                       |
| 126 | 2064591911 | DOT                       | Yes                | Email states ACS processed the citations incorrectly.   | No                            | E-mail states citizen's payments for 2 citations and proof of correction were not handled correctly. No other supporting documents. See also 2064721820, record # 933.<br>Add'l DOT documents include a copy of the citizen's check and copies of RemitPlus showing \$61 was applied to the two citations. Remit Plus shows \$36 was applied to 2064721820 although the amount due was \$25. Remit Plus shows \$25 was applied to 2064591911. Add'l documents do not sufficiently support the dismissal. | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
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APPENDIX G

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|---|--------------------------|
| 127 | 2064721820 | DOT                       | Yes                | Email states ACS processed the citations incorrectly.  | No                            | E-mail states citizen's payments for 2 citations and proof of correction were not handled correctly. No other supporting documents. See also 2064591911, record # 930. copy of registration card but without citation copy cannot match up. □<br>Add'l DOT documents include a copy of the citizen's check and copies of RemitPlus showing \$61 was applied to the two citations. Remit Plus shows \$36 was applied to 2064721820 although the amount due was \$25. Remit Plus shows \$25 was applied to 2064591911. Add'l documents do not sufficiently support the dismissal. | No                       |
| 128 | 2065109664 | DOT                       | Yes                | Per email, employee not responsible for MTD's delay in securing/applying current year tags.  | Yes                           | Per email, employee not responsible for MTD's delay in securing/applying current year tags. Although email states A/R will follow, no other supporting documents. □<br>Add'l DOT documents included an email from Sgt. Matthew MacWillie, Emergency Ops. Div. Stating that the citation was for a police vehicle and that Motor Transportation Division (MTD) is responsible for obtaining and installing current tags. Per email MTD is always behind schedule and not uncommon for a year to pass before it is done.  | No                       |
| 129 | 2066444704 | DOT                       | Yes                | The administrative review if one of the four citations was paid will cancel the remaining three citations. This citation was one of the three remaining citations. Per email, the first citation was already paid. | Yes                           | Administrative Review indicated if one of the four citations was paid will cancel the remaining three citations. This citation was one of the three remaining citations. Per email, the first citation was already paid. No supporting documents to show citation was paid.   | Yes                      |
| 130 | 2066894642 | DOT                       | No                 | The email correspondence indicated that a request was previously made. No reason was provided on the email.  | No                            | No evidence on file.  | No                       |
| 131 | 2067683225 | DOT                       | Yes                | Citation was suspended due to PVB error. Citizen contested the citation as NMC and double cite. There was no sufficient explanation of the finding (as valid citation).  | No                            | No evidence on file for the basis of cancellation.  | No                       |
| 132 | 2068002661 | DOT                       | Yes                | Disabled vehicle.  | No                            | No evidence on file other than the request to cancel the citation.  | No                       |
| 133 | 2068091653 | DOT                       | No                 | No reason provided in the request.   | No                            | There was no evidence on file other than the request email.   | No                       |
| 134 | 2069098533 | DOT                       | Yes                | Citizen paid for the wrong space. Citizen statement was supported by the record of credit card transactions.   | Yes                           | Completed Administrative Review form on file. Meter Support and Technology staff (Peer Ghent) indicated in his email that the citizen provided supporting documentations and a review was conducted by the Meter Support group. These supporting documents were not attached.   | Yes                      |
| 135 | 2072899113 | DOT                       | No                 | Email does not provide reason, only per request of Amir.   | No                            | documentation includes various e-mails. However, there is not clear evidence to support the reduction/dismissal   | No                       |
| 136 | 3102595322 | DOT                       | No                 | Per email, there was no reason provided for the cancellation except authorized by AGM.   | No                            | No evidence on file, Per email, there was no reason provided for the cancellation except authorized by AGM.   | No                       |
| 137 | 3104543595 | DOT                       | No                 | Per email, there was no reason provided for the cancellation except authorized by AGM.   | No                            | No evidence on file other than the request to cancel. Per email, cancellation authorized by AGM.  | No                       |
| 138 | 3107692243 | DOT                       | No                 | Per email, there was no reason provided for the cancellation except authorized by AGM.   | No                            | No evidence on file, except email indicating authorized by AGM.   | No                       |



**CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS**

|     | Ticket ID   | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|-------------|---------------------------|--------------------|---|-------------------------------|--|--------------------------|
| 139 | 3120427774  | DOT                       | Yes                | Per DOT email, citation was not included in ACS letter as total amount due. ACS failed to include the three citations, which included this particular citation, in the list of 7 citations that the vehicle owner requested for the administrative hearing. The time to request adm hearing had passed. | Yes                           | Copy of Adm Review letter to citizen excluding the citation from amount due is attached to records #1003 & 7. Letter discusses 3 citations (3120427774, 1021065124, & 3127511380) as being valid. Originally, 10 citations had been issued and per email due to citizen's medical conditions, penalties would be waived; however, 3 citations were not part of Adm Review letter sent to citizen.  | Yes                      |
| 140 | 3127511380  | DOT                       | Yes                | Per DOT email, citation was not included in ACS letter as total amount due. ACS failed to include the three citations, which included this particular citation, in the list of 7 citations that the vehicle owner requested for the administrative hearing. The time to request adm hearing had passed. | Yes                           | Ombudsman letter to ACS stating that ACS made error in not including the citation to citizen in the total amount due. Adm Review letter to citizen excluding the citation from amount due is attached. Letter discusses 3 citations (3120427774, 1021065124, & 3127511380) as being valid. Originally, 10 citations had been issued and per email due to citizen's medical conditions, penalties would be waived; however, 3 citations were not part of Adm Review letter sent to citizen.                                 | No                       |
| 141 | 2066318181D | DOT                       | Yes                | Untimely investigation. The requested administrative review was never completed.  | No                            | Email states citation to be cancelled due to untimely investigation. No other supporting documents. <input type="checkbox"/><br>Add'l DOT documents include eTIMS report and citizen's letter addressed to Councilman LaBonge. However, only handwritten notation on eTIMS that untimely investigation. No investigation ever conducted of citizen's complaint of failed meter. Documents do not sufficiently support dismissal.   | No                       |
| 142 | 2022273046  | Mayor                     | Yes                | Citizen wrote to the Mayor's Office. Citizen was in the hospital undergoing surgery and unable to move the vehicle at the time of citation.   | Yes                           | Citizen provided patient's report issued by UCLA Orthopedic Hospital. The letter written to the Mayor's Office was also on file and the Administrative Review done on the request was also on file. The Administrative review indicated that the license plate number was recorded incorrectly and was recorded for cancellation.  | Yes                      |
| 143 | 2055881306  | Mayor                     | Yes                | Citizen parked at a failed meter, did not pay, but was cited.   | No                            | Email trail indicates that DOT verified that the meter was "resetting" after it went into fail mode. Appropriate reason for cancellation, though no additional evidence attached (other than email description).   | No                       |
| 144 | 2059907080  | Mayor                     | Yes                | Per DOT email, DWP cannot confirm that fire hydrant was not bagged on citation date. Citizen's claim of relaxed enforcement is not valid for a safety violation.  | No                            | Only DOT email stating DWP cannot confirm that fire hydrant was not bagged on citation date and to cancel citation.  | No                       |
| 145 | 2060245880  | Mayor                     | Yes                | Parking Restriction Sign was allegedly damaged and violation "No Stopping from 4 pm to 6 am" was not discernible.   | No                            | Per email, Gennady Shtern conducted a field visit to cited location and stated "Although the signs are clearly posted immediately west of the cited location, they have been torn off from the sign post to the east of the cited location. This conflict in signs could have easily lead to confusion about the parking regulation in effect." Except for email no other supporting documents. <input type="checkbox"/><br>Attached reasons in email but indicated photos taken [by individual's wife] were not attached. | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
REASON: FOR OTHER REASONS

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 146 | 2060363550 | Mayor                     | Yes                | DOT cannot verify the existence of restricted parking sign "Tow Away No Parking 8pm - 3am;"<br>Miscommunication within DOT resulted in conflicting disposition of ticket.  | No                            | Complainant states in email that photos prove there are no Tow Away signs on the block. No photos attached. <input type="checkbox"/><br>5/28/10 letter from DOT Robert Andalon to Deputy Mayor Aileen Adams indicated the conclusion of "Administrative Review" but said form is not attached. Noted the same memo stated "subject citation was appropriately issued and is valid" but Wayne Garcia's email dated 06/01/10 contradicts the validity of this memo and states due to a miscommunication in the office, the citation was ruled valid. <input type="checkbox"/><br>5/19/10 email by DOT AGM Amir Sedadi indicated that "...use of placards does NOT exempt for Tow Away zones and why citizen's request to dismiss the ticket was denied," citizen's car was parked at 6pm and was ticketed at 8:10pm for violation of the restriction "Tow Away No Parking 8pm - 3am" | No                       |
| 147 | 1072258375 | Other                     | Yes                | Citizen claims vehicle not parked at location  | Yes                           | The owner of the vehicle cited has a letter requesting for an Administrative Review. However, there was no copy of the Administrative Review, if held. <input type="checkbox"/><br>Add'l documents from DOT included copies of DMV records and ticket. Mismatch of vehicle make and registration information.  | No                       |
| 148 | 2021271486 | Other                     | Yes                | The citizen contacted ACS to request for the meter history to determine if time was put in on the meter or the meter was defective at the time of the citation. Citizen was cited for meter expired. Based on the email correspondence on file, according to DOT who reviewed the request, the date of the citation is too old and cannot make a determination and for that the P/S was ordered. | No                            | Email only, describing repair attempts. Comment from DOT as basis "date of citation is too old, so in my opinion, should be suspended."  | No                       |
| 149 | 2038705071 | Other                     | Yes                | Expired meter complaint, was not reviewed/callback by PVB did not call driver as promised and noted in eTIMS.  | No                            | Email details the history of communication between PVB and the driver. Considered as "contractor error" that resulted in untimely resolution of citation. City s/be reimbursed for amount of the fine by ACS.  | No                       |
| 150 | 2046368391 | Other                     | Yes                | GSD officer that received the ticket was on duty.  | Yes                           | The request was made by the employee's supervisor who indicated that the employee was operating within the scope of his duties at the time of issuance.  | No                       |
| 151 | 2049109230 | Other                     | Yes                | Public Works inspector temporarily stopped to issue a citation to a contractor.  | Yes                           | Wayne's email requesting cancellation states that, "after further review, DOT determined that the motorist, a Public Works Contract Administration Inspector, was away from his vehicle temporarily to issue a citation to a contractor. While he was gone, his private vehicle (with placard displayed) was cited for parking violation." His Division Chief submitted the request for cancellation. Public Works maintained that the sub-contractor was obstructing traffic during peak hours without an exemption permit. DOT had initially deemed the ticket valid due to its non-emergency nature. Several photos of the contractor working on the street and other communication are attached.   | No                       |

CITATIONS CANCELLED OR REDUCED BY DOT  
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|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments   | Evidence To Support Dismissal | Auditor's Comments  | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|---|-------------------------------|---|--------------------------|
| 152 | 2059038612 | Other                     | Yes                | ACS email indicates CSR error in identifying citation problem and citizen claims not to have received ticket letter.  | Yes                           | Per Beacham's email, the contractor CSR's misinterpretation of the complaint dragged the case for over 5 months. Such misinterpretation led to mishandling of the citation throughout the ticket history (investigation conducted was for the wrong violation), which led to valid ticket letter being sent prematurely. Beacham said p/s due to contractor's error. No other supporting documents except of initial review request which states citizen had time on meter when citation was issued and had pictures and 8 witnesses. <input type="checkbox"/><br>Add'l DOT documents include eTIMS printout showing meter complaint CI forwarded to meter shop which was noted as incorrect. eTIMS shows phone calls, correspondence from 1/25/10 through 5/16/10.   | No                       |
| 153 | 2060181911 | Other                     | Yes                | Per ACS email, citizen submitted on check for 2 citations and payment was applied to only one citation. Penalties on "unpaid" citation continued. (see record #845). Add'l DOT documents do not support a change in originator. | No                            | Beacham's email states to p/s both tickets due to contractor's mishandling of a timely payment for two valid citation tickets and to refund the citizen the entire amount. See record #845 for copy of citizen's check and copy of RemitPlus - LA City that shows applied amount of \$65.00 to ticket with \$25.00 amount due.  | No                       |
| 154 | 2060181922 | Other                     | Yes                | Per ACS email, citizen submitted on check for 2 citations and payment was applied to only one citation. Penalties on "unpaid" citation continued. (see record #844). Add'l DOT documents do not support change in originator.   | No                            | Beacham's email states to p/s both tickets due to contractor's mishandling of a timely payment for two valid citation tickets and to refund the citizen the entire amount. Copy of citizen's check and copy of RemitPlus - LA City that shows applied amount of \$65.00 to ticket with \$25.00 amount due.  | No                       |
| 155 | 2062977932 | Other                     | Yes                | Per ACS email, Parking enforcement letter states if another ticket is paid, 3 citations (this citation plus 2 others) can be dismissed.   | Yes                           | This record only has email from ACS and DOT approval for dismissal based on ACS statement that Parking enforcement letter states if another ticket is paid, 3 citations (this citation plus 2 others) can be dismissed. No other supporting documents. <input type="checkbox"/><br>However, this record appears to be supported by documents attached to Record #894. <input type="checkbox"/><br>see record 894 - Citation No. 2062977943 for the following docs: <input type="checkbox"/><br>(1) LAPD letterhead signed by Commanding Officer of LAPD Facilities Management Division / Police Administrator Thom Brennan indicating 'extenuating circumstances'; <input type="checkbox"/><br>(2) Official Government Vehicle No. 27500-B48641 issued by LADOT with expiration date of 09/3/2010; <input type="checkbox"/><br>(3) DMV Registration for License #5U83634 with expiration date of 12/31/99 <input type="checkbox"/><br>DOT Administrative Review Form and DOT PVB Form "Citation Cancellation Authorization" referencing four citations. | Yes                      |

CITATIONS CANCELLED OR REDUCED BY DOT  
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APPENDIX G

|     | Ticket ID  | Originator/Request Office | Reason for Request | Requestor's Reason/Comments  | Evidence To Support Dismissal | Auditor's Comments   | Cancellation Form Exists |
|-----|------------|---------------------------|--------------------|--|-------------------------------|--|--------------------------|
| 156 | 2062977943 | Other                     | Yes                | Per ACS email, Parking enforcement letter states if another ticket is paid, 3 citations (this citation for expired tags plus 2 others) can be dismissed. | Yes                           | DOT Administrative Review Form and DOT PVB Form "Citation Cancellation Authorization" state valid tickets but will reconsider other tickets upon payment of 2066444693. DOT did not use the phrase "extenuating circumstances." <input type="checkbox"/><br>Also, letter from Robert Andalon restating conclusion from Admin. Review and Citation Cancellation Authorization. <input type="checkbox"/><br><input type="checkbox"/><br>(1) LAPD letterhead signed by Commanding Officer of LAPD Facilities Management Division / Police Administrator Thom Brennan requesting dismissal of citations due to extenuating circumstances ; <input type="checkbox"/><br>(2) Official Government Vehicle No. 27500-B48641 issued by LADOT with expiration date of 09/3/2010; <input type="checkbox"/><br>(3) DMV Registration for License #5U83634 with expiration date of 12/31/99. | Yes                      |
| 157 | 2069346974 | Other                     | Yes                | Per ACS, UPS disputed citation for double cite.  | No                            | Beacham email states p/s due to incorrect address. No other supporting documents.  | No                       |