



APARTMENT ASSOCIATION

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~~Item~~ Communication from
the public

Roya Babazadeh
Director of Enforcement Operations, Compliance Division
Los Angeles Housing Department
1200 W. 7th Street, 8th Floor
Los Angeles, CA 90017

SELECTION OF THE RENT ESCROW ACCOUNT PROGRAM (REAP)/UTILITY MAINTENANCE PROGRAM (UMP) OUTREACH CONTRACTORS

Dear Ms. Babazadeh:

We are all aware that the needs of this community change with time, economic fluctuations and environmental evolution. With that said, the Apartment Association of Greater Los Angeles (AAGLA) is pleased to see the progress the Los Angeles Housing Department (LAHD) has made in adopting progressive changes and customizing their services to better meet the needs of rental property owners citywide.

We realize that the REAP/UMP Outreach Contractors play an integral role in these programs and that the owner outreach contractor services, in particular, help ensure that properties are removed from REAP as quickly as possible. This is why we are very pleased with LAHD proposal to increase the resources that will be provided for The Eberly Company – the selected Landlord Outreach Contractor.

We look forward to continuing our collaborative work with the REAP/UMP Outreach Contractors and we support the LAHD's proposal.

Respectfully,

James B. Clarke
Executive Director