

Los Angeles



Department of Water & Power

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MARCIE L. EDWARDS  
*General Manager*

August 5, 2015

The Honorable City Council  
City of Los Angeles  
Room 395, City Hall  
Los Angeles, California 90012

Honorable Members:

Subject: Resolution recommending execution of Agreement No. 47789 (Amendment No. 4) for Software Maintenance and Support with eLoyalty, LLC. This amendment will extend the term by one year to November 14, 2016, and add an additional one-year option; and will increase the not-to-exceed contract amount by \$3,342,000.

Pursuant to Charter Section No. 373 enclosed for approval by your Honorable Body is Resolution No. 016 030, adopted by the Board of Water and Power Commissioners on August 4, 2015, approved as to form and legality by the City Attorney, which recommends execution of Agreement No. 47789 (Amendment No. 4) for Software Maintenance and Support with eLoyalty, LLC. This amendment will extend the term by one year to November 14, 2016, and add an additional one-year option; and will increase the not-to-exceed contract amount by \$3,342,000.

If additional information is required, please contact Ms. Winifred Yancy, Manager of Intergovernmental Affairs and Community Relations, at (213) 367-0025.

Sincerely,

A handwritten signature in blue ink that reads "Barbara E. Moschos".

Barbara E. Moschos  
Board Secretary

BEM:msh

Enclosures: LADWP Resolution  
Board Letter  
Procurement Summary  
Amendment No. 4 to Agreement No. 47789  
CAO Report

**Los Angeles Aqueduct Centennial Celebrating 100 Years of Water 1913-2013**

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c/enc: Mayor Eric Garcetti  
Councilmember Felipe Fuentes, Chair, Energy and the Environment Committee  
Sharon Tso, Chief Legislative Analyst  
Miguel A. Santana, City Administrative Officer  
Rafael Prieto, Legislative Analyst, CLA  
David Hirano, Chief Administrative Analyst  
Winifred Yancy