

Los Angeles  Department of Water & Power

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DAVID H. WRIGHT  
*General Manager*

October 18, 2017

The Honorable City Council  
City of Los Angeles  
Room 395, City Hall  
Los Angeles, California 90012

Honorable Members:

Subject: Authorizes Amendment No. 5 to Agreement No. 47789 for Software Maintenance and Support With eLoyalty, LLC. The Amendment will extend the contract term by one year and add two additional one-year options and increase the agreement amount by \$3,000,000.

Pursuant to Charter Section No. 373, enclosed for approval by your Honorable Body is Resolution No. 018 055, adopted by the Board of Water and Power Commissioners on October 17, 2017, approved as to form and legality by the City Attorney, which authorizes Amendment No. 5 to Agreement No. 47789 for Software Maintenance and Support With eLoyalty, LLC. The Amendment will extend the contract term by one year and add two additional one-year options and increase the agreement amount by \$3,000,000.

If additional information is required, please contact Ms. Winifred Yancy, Director of Legislative and Intergovernmental Affairs, at (213) 367-0025.

Sincerely,



Barbara E. Moschos  
Board Secretary

BEM:ylf

Enclosures: Board Letter  
Procurement Summary  
LADWP Resolution  
Amendment  
CAO Report

Los Angeles Aqueduct Centennial Celebrating 100 Years of Water 1913-2013

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c/enc: Mayor Eric Garcetti

Councilmember Nury Martinez, Chair, Energy, Climate Change, and Environmental Justice  
Committee

Sharon Tso, Chief Legislative Analyst

Richard H. Llewellyn, City Administrative Officer

Rafael Prieto, Legislative Analyst, CLA

Sarai Bhaga, Chief Administrative Analyst, CAO

Winifred Yancy, Director of Legislative and Intergovernmental Affairs