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PUBLIC SAFETY

APR 1 7 2012

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The Valley Communications Dispatch Center (VCDC) became operational in 2003. Paid for by Proposition M, the \$235 million bond program approved by the voters of Los Angeles in 1992 to enhance the Los Angeles Police Department's communications capabilities, it is one of two 911 Dispatch Centers in the City of Los Angeles, the other being the Metropolitan Communications Dispatch Center.

Under normal conditions, both centers are in operation and share calls based on the geographic location of call origin. This configuration of two fully operational dispatch facilities provides the citizens of Los Angeles with a system of redundancy; should one dispatch center go offline for any reason computer systems route all 911 calls to the unaffected Dispatch Center.

Unfortunately, recent events have shown that this system of redundancy is not being maintained appropriately, thereby putting the people of Los Angeles, and our public safety professionals, at extreme risk.

Specifically, the VCDC has been offline and out of service since April 4, 2012: more than two weeks. Recently, the General Services Department gave notice that the repairs will face continued delays.

When the citizens of Los Angeles approved the funds to enhance the Police Department's emergency communications system they were promised a system of redundancy in the City's 911 dispatch system. Its failure puts the people of Los Angeles in serious jeopardy should a major catastrophic event occur. Those that are responsible for maintaining this system need to be held accountable.

I THEREFORE MOVE, that the General Services Department, Information Technology Agency, and the Los Angeles Police Department report on the status of the Valley Communications Dispatch Center, efforts that are underway to bring it back online, and a detailed work plan for its restoration to service.

PRESENTED BY:

MITCHELL ENGLANDER

Councilmember, 12th District

SECONDED BY

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