



ANTONIO R. VILLARAIGOSA
MAYOR

December 10, 2012

Honorable Members of the City Council
c/o City Clerk
Room 395, City Hall

Re: Appointment of Permanent General Manager, Information Technology Agency:
Steven P. Reneker

Dear Honorable Members:

For your information, pursuant to Charter Section 508(b), I am appointing Mr. Steven P. Reneker as Permanent General Manager of the Information Technology Agency (ITA), effective as of the date of your confirmation of the appointment, subject to the confirmation of the City Council.

Over the last 25 years, Mr. Reneker has run Information Technology organizations for four different employers which have had Chief Information Officer (CIO) level responsibilities for enterprise wide Information Communications and Technology. Most recently, he has served as the CIO for the City of Riverside, which has been classified as a Top 21 most intelligent community in the world and in 2012 was named most intelligent community in the world by the Intelligent Community Forum (first time a US City has been named in over 10 years).

Prior to that, Mr. Reneker was the Business Development Manager for the Public Safety and Criminal Justice division of Dell Inc. He also worked as the CIO and Director of Information Technology for the County of Riverside, and the City of Aurora, respectively. As Riverside County's first CIO, he brought standards and procurement processes for a decentralized organization. He is highly effective in partnering with business leaders to formulate a strategic view of information technology, and apply new enabling technologies to streamline business processes.



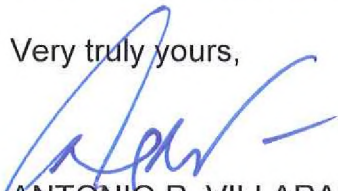
Honorable Members of the Los Angeles City Council

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Mr. Reneker was also recently recognized by Government Technology Magazine as one of the 25 top CIOs on their Doers, Drivers and Dreamers list. He began his career in government at the City of Los Angeles working in the ITA and he is familiar with the processes and technology. I am confident that Mr. Reneker possesses the leadership qualities and extensive experience necessary to lead the ITA. I look forward to your favorable consideration of his appointment.

Very truly yours,



ANTONIO R. VILLARAIGOSA

Mayor

ARV:mm

Attachment

cc: Councilmember Jan Perry, Chair,
Information, Technology and General Services Committee
Miguel Santana, City Administrative Officer (CAO)
Maritta Aspen, Office of the CAO
Paul Girard, Office of the CAO
Gerry Miller, Chief Legislative Analyst
Maggie Whelan, Personnel Department
Phyllis Lynes, Personnel Department
June Lagmay, City Clerk
Heather Holt, Ethics Commission

STEVEN P. RENEKER

OBJECTIVE:

Position of leadership in a private sector company seeking to dramatically improve its operational effectiveness and overall efficiency through strategic and leading edge uses of information and communications technology.

QUALIFICATIONS:

Summary: Senior Information Technology Executive with professional reputation for leading-edge understanding and use of technology. Highly effective in partnering with business leaders to formulate a strategic view of information technology, and apply new enabling technologies to streamline business processes.

Over twenty years experience in directing and managing state of the art Information Technology including Wide/Local Area Networks, Web based development, Social Networking, Large Data Warehouses, ERP, Enterprise Storage and Backup/Recovery, Call Centers, Security, Disaster Recovery, Data Center Consolidation, Open Systems, personal computer systems and centralized output strategies.

Experienced at providing enterprise-wide solutions to complex business requirements including: Peoplesoft ERP, Oracle Financials, Oracle Siebel CRM, Oracle SPL, Oracle/SQL Server, Exchange/Outlook, Remedy, Microsoft Systems Center, Java/XML/.NET, E-commerce/Digital Government, Web 2.0, ESRI ArcGIS and Telvent ArcFM, 800/700 Mhz radio/dispatch, 2.4 and 4.9 WiFi, MDCs, Laserfiche Records Management, Computer Aided Dispatch, PSAP, Case Management Solutions, Welfare, Child Support, Probation, integrated PBXs (Ericsson/AT&T/Fujitsu) and VoIP (Cisco/Avaya), Digital Inclusion, Social Networking (Facebook, LinkedIn, YouTube, Tweeter, Flickr, RSS), , Ethernet, FDDI, MPLS, Fiber, LTE, Alcatel Microwave, Active Directory, NetMotion, MobileIron, Mobile Data Management, NAS/SAN, DMZ, RAS/VPN, SCADA, and Telemetry.

My communication, organizational, writing and project management skills are excellent.

Expert at strategic systems planning to ensure that both current and future technology decisions are based on an enterprise developed plan in order to meet the mission and vision of the organization.

Experienced at setting organizational technology standards and architectures to ensure system integration and compatibility. This ensures an environment where all systems can be supported, maintained, and customized to fit the business needs of the organization.

Skilled in assessing client needs and completing projects on time and within budget.

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Experienced with all senior IT management functions including budgeting, personnel issues, unions, staffing, collaborating with elected officials, accounting, chairing committees, strategic systems planning, policies and procedures, and presentations to the Board of Supervisors, City Councils, Non Profits Boards, and the public.

PROFESSIONAL EXPERIENCE:

Chief Information Office – Budget - \$14M – 54 staff

City of Riverside, Riverside, CA

2005 to Present

As the City's first CIO, I restructured the outsourcing strategy with Xerox and saved the City \$4M in IT per year. Adopted standards and created a project management office that follows a governance approval through an Executive Technology Committee. Top 10 winner five straight years for Best of the Web, Digital Cities and last four years as a Smart21 intelligent community from the ICF (with 2011 and 2012 winning Top7 most intelligent community in the world). Rebranded web site to provide a simple interface that is easy to navigate, fast to load, and provide on-line access and payment for most City services on-line.

Serve as Executive Director for a non-profit, SmartRiverside, which provides Digital Inclusion to low income families by providing City wide free WiFi, free refurbished PCs (mentoring youth through a gang intervention program) and coordinated free training through RUSD, Alvord and RCOE. Benefited over 5,400 low income families.

Virtualized nearly all servers in the City and reduced the footprint of the City's data center by 50% generating significant power savings. Implemented power management on all Cities PCs to reduce carbon footprint and realize power savings City-wide. Rolled out managed print services to reduce output and route print jobs to the most cost effect devices to reduce City costs.

Lead project management office to focus on the top 25 projects each month out of over 180 projects to ensure resources are allocated properly and executing on the activities that will maximize revenue and operational efficiency.

Business Development Manager – Public Safety & Criminal Justice

Dell Inc., Round Rock, TX

2003 to 2005

Partnering with Independent Software Vendors (ISVs) and Systems Integrators (SIs) to deliver Dell products and services to State and Local governments looking for solutions in: Public Safety Dispatch, Mobile Data Computers, In Vehicle Video, Computer Aided Dispatch/Records Management, Case Management, Digital Driver's License, Radio Interoperability, Facility Surveillance, Wireless Communications, Smart card and Biometrics, Automated Fingerprint Information System (AFIS), Jury Management, Parole Management, Probation Case Management, Attorney Case Management, Jail Information Management, Laboratory Information Management Systems (LIMS), Integrated Justice, Forensics, Crime Analysis and Crime Investigation.

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Advocate and subject matter expert to internal and external sale forces at Dell in *Public Safety and Criminal Justice*. Represent Dell to industry groups and provide solutions to meet the need of Homeland Security objectives and the needs of state and local public safety agencies.

Chief Information Officer - Budget \$58M – 300 staff

County of Riverside, Riverside, CA

1997 to 2003

As Riverside County's first CIO, I brought standards and procurement processes for a decentralized organization. Developed collaborative approaches to ensure communications with all levels of management and elected officials was effective.

Implemented the County's first ERP (Peoplesoft HRMS and Financials) on time and within budget. This \$52M project was the first of its kind in government to also include a hospital.

Established a Digital Government strategy that enabled the county to win 5th place nation wide. Enable web, IVR and kiosk solutions to solve digital divide issues and begin the transformation of the county into a 24x7 virtual government.

Established a direction to construct and build an institutional network to connect 225 facilities over 7400 square miles. Through renegotiation of franchise agreements, was able to acquire 250 miles of dark fiber at no cost. Established a direction for VoIP.

Delivered strategic data warehousing solutions for the Sheriff which include: records management, crime analysis, fingerprint, mug shot, and tattoos. This enabled the development of on-line access to Jail inmate visiting and Megan's Law information.

Developing a regional Public Safety Radio Communications system to improve radio coverage and interoperability. The move from 800 Mhz to 700 MHz will support additional capacity of voice, data to MDTs/MDCs, and remote video solutions for Fire, Police and Sheriff in Riverside County.

Replaced an aging data mainframe with open systems and transformed a legacy data center with shared storage and backup into a secure and state of the art facility.

Implemented Service Level Agreements for all departments and was successful in providing outsourcing solutions to other Cities, special districts and non-profit agencies.

Director of Information Technology – Budget \$7M – 38 staff

City of Aurora, Aurora, CO

1995 to 1997

Provided department and City technology leadership through setting of standards and implementing solutions to improve productivity within all City departments.

Consolidated servers and developed a PC refresh program. Implemented a City-wide e-mail system and remote access solutions for elected officials and department heads.

Completed replacement of a Centrex voice system with an integrated PBX. Chaired the Wireless Communications Task Force to provide an organized approach to facilitating PCS services in the City of Aurora.

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Responsible for Computer Aided Dispatch, PSAP, and Records Management for the Police Department.

Co-developed with Lockheed Martin the development of a GPS/Voice Recognition laptop for capturing remote assets (captured pot holes for RFP repair, code enforcement for neighborhoods). This start up formed the company Datria.

Performed all senior IT management functions including budgeting, staffing, chairing committees, strategic systems planning, policies and procedures, and presentations to management staff.

Director of Information Systems – Budget \$3M – 17 staff

Eastern Municipal Water District, San Jacinto, CA

1990 to 1995

Provided strategic systems planning to ensure that both current and future technology decisions are based on an enterprise developed Information Systems Plan in order to meet the mission and vision of the District.

Implemented Oracle Financials and a high speed communications network. Created the organizations first call center, e-mail system, and selection of application development tools for the construction of the first water utility billing application which was a runner up for a national award from CIO magazine.

Performed all senior IS management functions including budgeting, staffing, accounting, chairing several committees, strategic system planning, polices and procedures, and presentations to the Board of Directors.

Manager of Office Technology - Budget \$6.3M – 25 staff

City of Los Angeles, Los Angeles, CA

1986 to 1990

Managed programming and support staff that provided mid-range solutions and local area network (LAN) solutions to all City Departments.

Coordinated the implementation of office automation solutions for Mayor Tom Bradley's office and all 15 City Council offices including a custom developed constituent complaint application.

Facilitated the selection of City-wide technology products and was responsible for evaluating and recommending Standards City wide.

Performed all management functions including budgeting, performance reviews, and staffing.

Human Resources Systems Analyst

Citicorp/TTI, Santa Monica, CA

1984 to 1986

Configured and maintained the GENESYS Human Resources system on an IBM 3083 mainframe. Wrote reports using ADABAS/Natural 4th generation language.

Assistant Manager, Information Systems Unit – 2 staff

Security Pacific National Bank, Riverside, CA

1981 to 1984

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Implemented and managed the first computer unit for maintain and tracking loans and providing portfolio management and financial reporting to 80 bank branches.

EDUCATION:

B.S. Management Science, June 1982
California State University San Bernardino

AFFILIATIONS:

SmartRiverside Executive Director	2005-present
California County Information Systems Directors Association (CCISDA) Board Member – Past President	1997-2003
Municipal Information Systems Association of California (MISAC)	2005-present
Metropolitan Information Exchange (MIX) - National government CIO group Board Member – Past President	1998- present
Microsoft Licensing Council	2002-2003
Gartner Group Client	1987-present
Professor, Cal State University San Bernardino Digital Government	2002
Boy Scouts of America, Eagle Scout	1977

INTERESTS/HOBBIES:

National Ski Patrol Volunteer -1978 to present
Climbing -Mt. McKinley 1992, Mt. Everest 1995, Kilimanjaro 1998, Mt. Elbrus 1999, Cerro Aconcagua 2003
Winter Search and Rescue and Southern California Mountaineering Advisor – 2009 - present

Running, golfing, hiking, snow skiing, kayaking, road and mountain biking