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FINANCIAL MANAGEMENT DIVISION RESIDENTIAL SEWER SERVICE CHARGE ADJUSTMENTS P.O. Box 79083 Los Angeles, CA 90079 1 800 540-0952 / 213 473-4181

FAX: (213) 485-4269 • TTY: (213) 473-4112 WWW.LACITYSAN.ORG

BARBARA ROMERO COMMISSIONER

> Ms. Katherine McCarron 22510 Needles St Chatsworth, CA 91311

Dear Ms. Mccarron:

SEWER SERVICE CHARGE (SSC) APPEAL ONE-TIME CREDIT - 22510 NEEDLES ST

On May 1, 2013, the Board of Public Works had granted your appeal for an SSC adjustment. The Board determined that your SSC would be retroactively adjusted for the period of September 12, 2011 to September 11, 2012.

An average of your domestic water consumption has been determined based on your sub-meter readings for the past year dating from September 11, 2012 to September 13, 2013. Therefore, your SSC will be retroactively adjusted to the average of 15 HCF, or approximately \$50.00 per 60-day billing period. All payments in excess of your retroactively adjusted SSC will appear as a one-time credit to your account. A sheet detailing the calculation of your adjustment is enclosed for your reference.

The DWP must have written authorization from this office in order to make adjustments to the SSC. Please see the attached memo for your records.

If you have any questions or need further assistance, please contact Matthew Vong of my staff at (213) 485-2437.

Sincerely,

Enrique C. Zaldivar, Director

Bureau of Sanitation

By:

Lisa B. Mowery, P.E.

Division Manager

Financial Management Division

ECZ/LBM/mv **Board Determination** Ref #121455

FORM. GEN. 160 (Rev. 6-80)

CITY OF LOS ANGELES INTER-DEPARTMENTAL CORRESPONDENCE

Date:

OCT 0 2 2013

Acct.: 3-10

Attn: Melani Chacon

Mail Stop 800

To:

Commercial Service Manager

Department of Water and Power John Ferraro Building, Room L63

P.O. Box 515407

Los Angeles CA 90051-6707

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From:

Lisa B. Mowery, Division Manager

Financial Management Division

SEWER SERVICE CHARGE (SSC) RESIDENTIAL ONE TIME CREDIT ADJUSTMENT

The property listed below is eligible for a one-time credit as recommended by the Board of Public Works.

Applicant:

William Mccarron

Service Address:

22510 Needles St

Meter Number:

49106637

Credit Amount:

\$416.13

Effective Period:

September 12, 2011 to September 11, 2012

Questions may be directed to **Matthew Vong** of my staff at (213) 485-2437.

APPLICANT INFORMATION

Ms. Katherine Mccarron 22510 Needles St Chatsworth, CA 91311

ECZ/LBM/mv Board Determination Ref #121455

Department of Public Works: Bureau of Sanitation

Customer Name:

William McCarron

Appeal Number:

121455

Property Address:

22510 Needles Street

Meter Number:

49106637

Sub-meter Number:

2100021

90323628

\$719.35

\$303,22

Refund for 6 billing cycles is

\$416.13

Total Charges for One Year:

\$719.35

SSC BILLED TO CUSTOMER

Billing Period

From:	To:	HCF BILLED	# of Days	SSC PAID:	
07/12/12	09/11/12	60	61	\$215.85	
05/11/12	07/12/12	35	62	\$121.68	
03/14/12	05/11/12	28	58	\$94.94	
01/13/12	03/14/12	29	61	\$95.63	
11/10/11	01/13/12	30	64	\$98.92	
09/12/11	11/10/11	28	59	\$92.33	

Total Charges:

\$719.35

ADJUSTED SSC THAT SHOULD BE BILLED TO CUSTOMER

Billing Period		HCF TO BILL	# of Days	Adjusted Bill	
From:	To:				
07/12/12	09/11/12	15	61	\$53.96	
07/01/12 *	** 07/12/12	3	11	\$10.79	
05/11/12	07/01/12	12	51	\$41.37	
03/14/12	05/11/12	14	58	\$48.26	
03/01/12	* 03/14/12	3	13	\$10.34	
01/13/12	03/01/12	12	48	\$39.57	
11/10/11	01/13/12	16	64	\$52.76	
09/12/11	11/10/11	14	59	\$46.16	

Totals:

\$303.22

Total SSC that should have been billed to customer =

\$303.22

To determine the adjusted estimate of HCF usage per billing period, we use total HCF read by Sub-meter B for the period and divide that by the number of days:

From:	To:	Sub-meter B HCF	Days		
09/11/12	09/13/13	89	367		
Daily Pate has	nd on voor's consum	ation monitored by Sub	motori	0.2/251	HCE/day

^{*}SSC rate changed to \$3.42 effective 03/01/12, Low income surcharge was 0.00803. Effective SSC rate was \$3.44746/hcf.

^{**}SSC rate changed to \$3.57 effective 07/01/12, Low income surcharge was 0.0077. Effective SSC rate was \$3.59749/hcf. SSC rate prior to 03/01/12 was \$3.27, Low income surcharge was 0.0084. Effective SSC rate was \$3.29747/hcf