

BOARD OF  
PUBLIC WORKS

COMMISSIONERS

CAPRI W. MADDOX  
PRESIDENT

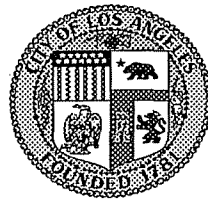
VALERIE LYNNE SHAW  
VICE PRESIDENT

STEVEN T. NUTTER  
PRESIDENT PRO TEMPORE

WARREN T. FURUTANI  
COMMISSIONER

JERILYN LÓPEZ-MENDOZA  
COMMISSIONER

CITY OF LOS ANGELES  
CALIFORNIA



ANTONIO R. VILLARAIGOSA  
MAYOR

MAY 02 2013

BUREAU OF SANITATION

ENRIQUE C. ZALDIVAR  
DIRECTOR

TRACI J. MINAMIDE  
CHIEF OPERATING OFFICER

VAROUJ S. ABKIAN  
ADEL H. HAGEKHALIL  
ALEXANDER E. HELOU  
ASSISTANT DIRECTORS

NEIL M. GUGLIELMO  
ACTING CHIEF FINANCIAL OFFICER

FINANCIAL MANAGEMENT DIVISION  
RESIDENTIAL SEWER SERVICE CHARGE  
ADJUSTMENTS  
P.O. Box 79083  
LOS ANGELES, CA 90079  
1 800 540-0952 / 213 473-4181  
FAX: (213) 485-4269 • TTY: (213) 473-4112

Ms. Katherine McCarron  
22510 Needles St  
Chatsworth, CA 91311

Dear Ms. Mccarron:

**SEWER SERVICE CHARGE (SSC) APPEAL – 22510 NEEDLES ST**

The Board of Public Works has granted your appeal for an SSC adjustment at their meeting on May 1, 2013. In addition to the original adjustment already granted by the Bureau of Sanitation, the Board has determined that your SSC will be retroactively adjusted for the period of September 12, 2011 to September 11, 2012.

When a residential SSC adjustment is warranted, the Department of Water and Power (DWP) in future billing will issue a credit to your account. Your SSC adjustment will be based on an appropriate average of domestic water consumption determined from your sub-meter readings. The DWP must have written authorization from this office in order to make adjustments to the SSC.

Should you disagree with the decision of the Board, you may request that the matter be referred to the City Council, where you will be able to express your concerns to the Council's Energy and Environment Committee. To do this, you must address a Notice of Appeal to The Honorable City Council, 200 North Spring Street, Room 395, Los Angeles, CA 90012, within ten (10) days of the date of the mailing of the Board's written determination to you. This notice of appeal must be in writing and must set forth specifically wherein you believe there was an error or abuse of discretion on the part of the Board.

If you have any questions or need further assistance, please contact Matthew Vong of my staff at (213) 485-2437.

Sincerely,

Enrique C. Zaldivar, Director  
Bureau of Sanitation

By: Lisa B. Mowery, P.E.  
Division Manager  
Financial Management Division

ECZ/LBM/mv  
Board Action Letter  
Ref #121455

