

14-0749

JUN 6 2014

ENERGY & ENVIRONMENT

MOTION

In the Mayor's Proposed Budget, City departments report on performance metrics that are intended to measure their progress towards certain outcomes. The Bureau of Sanitation, for example, measures the number of catchbasins and miles of sewers cleaned as part of its effort to meet the stated goal of creating a more sustainable and livable city.

While such metrics can help residents measure how much work a department is completing in a given year, they may not accurately reflect what each department is actually accomplishing, the problems they are solving, or the benefits achieved.

As part of the 2014-15 Budget, the City Council approved a Budget & Finance Committee recommendation that each Council Policy Committee review the performance metrics included in the Mayor' Proposed Budget, and where appropriate, recommend modified, substitute, or additional metrics for use in measuring a department's performance.

This recommendation provides an opportunity to redefine success and take a new approach to measuring a department's operational efficiency and effectiveness - one that is based on the quality of work and outcomes achieved, and not solely on quantity of work.

Such an approach will be critical when considering multi-benefit projects that may require additional resources but result in more complete solutions. For example, current metrics would not adequately capture the benefits obtained by a reconstructed street project that also includes green infrastructure such as bioswales and infiltration trenches. Rather than solely measuring street miles paved - as would be done now - the City should also measure the additional benefits obtained from the project, such as the amount of stormwater captured or the savings from mitigating water pollution and avoiding state and federal penalties. In this manner, the value of a department's work is more fully demonstrated and the public can better understand what the City is accomplishing with their tax dollars.

I THEREFORE MOVE that Council instruct the Bureau of Sanitation to report to the Energy and Environment Committee in 30 days on new performance metrics to measure its operational activities including the following areas:

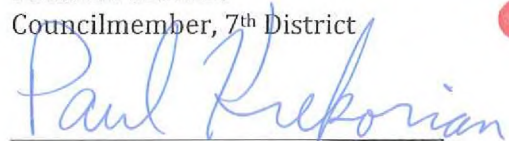
- Stormwater capture / groundwater infiltration / storage;
- Water quality / pollution abatement;
- Recycled water treatment and reuse; and
- Stormwater / wastewater system integrity.

PRESENTED BY:



FELIPE FUENTES
Councilmember, 7th District

SECONDED BY:



ORIGINAL


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