

ORDINANCE NO. 183613

An ordinance adding a new Article 8 to Chapter XVIII of the Los Angeles Municipal Code creating a Wage Enforcement Division, establishing penalties for wage violations occurring within the City of Los Angeles and amending Sections 103.31 and 103.35 of the Los Angeles Municipal Code to include wage theft violations for police permit denials, suspensions and revocations. This ordinance amends Los Angeles Administrative Code Section 10.40 to include information on compliance with wage and labor laws as a stated purpose in the City's Contractor Responsibility Program.

**THE PEOPLE OF THE CITY OF LOS ANGELES  
DO ORDAIN AS FOLLOWS:**

Section 1. A new Article 8 is added to Chapter XVIII of the Los Angeles Municipal Code to read as follows:

**ARTICLE 8**

**LOS ANGELES WAGE ENFORCEMENT DIVISION ORDINANCE**

**SEC. 188.00. TITLE AND PURPOSE.**

This article shall be known as the "Los Angeles Wage Enforcement Division Ordinance." Wage theft occurs when employees are not paid the wages they are owed by their employers. Studies have concluded that employees in Los Angeles are disproportionately affected by the crime of wage theft in the State of California. This ordinance creates a new Wage Enforcement Division within the Bureau of Contract Administration of the Department of Public Works, to enforce violations of wage theft in Los Angeles, establish penalties and grant authority to the City of Los Angeles Police Commission to deny, revoke or suspend a police permit issued or requested by an employer found to have committed wage theft. By investigating complaints and holding employers accountable for the wages they owe, and by revoking, suspending or denying a police permit to any noncompliant employer, the City will communicate to employers that wage theft will not be tolerated in Los Angeles. Holding employers accountable further serves as a deterrent to future actions by employers who otherwise would violate California wage and labor provisions within the City's boundaries.

**SEC. 188.01. AUTHORITY.**

This article is adopted pursuant to the powers vested in the City of Los Angeles under the laws and Constitution of the State of California and the City Charter, including but not limited to, the police powers vested in the City pursuant to Article XI, Section 7 of the California Constitution and Section 1205(b) of the California Labor Law to ensure compliance with the Los Angeles Minimum Wage law, Los Angeles Municipal Code Section 187.00, et seq.

## SEC. 188.02. DEFINITIONS.

As used in this article, the following capitalized terms shall have the following meanings:

“**Division**” shall mean the Los Angeles Wage Enforcement Division of the Bureau of Contract Administration within the Department of Public Works or such other City division or department as the City Council shall by resolution designate.

“**City of Los Angeles Police Commission**” is defined in Los Angeles Municipal Code Section 103.01.

“**City**” shall mean the City of Los Angeles.

“**Employee**” is defined in Los Angeles Municipal Code Section 187.01.C.

“**Employer**” shall mean any person, as defined in the California Labor Code, including corporate officers or executives, who directly or indirectly or through an agent or any other person, including through the services of a temporary services or staffing agency or similar entity, employs or exercises control over the wages, hours or working conditions of any Employee.

“**Los Angeles Minimum Wage**” means a minimum wage adopted by the Los Angeles City Council or by initiative that is higher than the State of California minimum wage law pursuant to Los Angeles Municipal Code Section 187.00, et seq.

“**Police Permit**” means any permit identified in Los Angeles Municipal Code Section 103.12.

## SEC. 188.03. POSTINGS AND PAYROLL RECORDS.

A. Every Employer shall post in a conspicuous place at any workplace or job site where any Employee works, the notice published each year by the Division informing Employees of the current minimum wage rate and of their rights under this article. Every Employer shall post notices in English, Spanish, Chinese (Cantonese and Mandarin), Hindi, Vietnamese, Tagalog, Korean, Japanese, Thai, Armenian, Russian and Farsi, and any other language spoken by at least five percent of the Employees at the workplace or job site. Every Employer also shall provide each Employee at the time of hire, the Employer’s name, address, and telephone number in writing.

B. Every Employer shall retain payroll records pertaining to Employees for a period of four years, and shall allow the Division access to such records, with appropriate notice and during business hours, to monitor compliance with the requirements of this article.

C. The head of the Division or his or her designee shall have access to all places of labor subject to this ordinance during business hours to inspect books and records, interview employees and investigate such matters necessary or appropriate to determine whether an Employer has violated any provisions of this article.

#### **SEC. 188.04. RETALIATION PROHIBITED.**

It shall be unlawful for an Employer or any other party to discriminate in any manner or take adverse action against any Employee in retaliation for exercising rights protected under this article. Rights protected under this article include, but are not limited to: the right to file a complaint or inform any person about any party's alleged noncompliance with this article; and the right to inform any person of his or her potential rights under this article and to assist him or her in asserting such rights. Protections of this article shall apply to any Employee who mistakenly, but in good faith, alleges noncompliance with this article. Taking adverse action against an Employee within 90 days of the Employee's exercise of rights protected under this article shall raise a rebuttable presumption of having done so in retaliation for the exercise of such rights.

#### **SEC. 188.05. ENFORCEMENT.**

A. **Reporting Violations.** An Employee or any other person may report to the Division in writing any suspected violation of this article. The Division shall encourage reporting pursuant to this article by keeping confidential, to the maximum extent permitted by applicable laws, the name and other identifying information of the Employee or person reporting the violation. With the authorization of the Employee or person reporting a violation, the Division may disclose his or her name and identifying information as necessary to enforce this article or for other appropriate purposes.

B. **Investigation.** The Division shall be responsible for investigating any possible violations of this article by an Employer or other person. The Employer shall cooperate fully in any investigation by the Division. The Division shall have the authority to inspect workplaces, interview persons and request the Board of Public Works to issue a subpoena for books, papers, records, or other items relevant to the enforcement of this article. The Employer is required to provide to the Division its legal name, address, and telephone number in writing.

#### **SEC. 188.06. NOTICE OF DETERMINATION.**

A. **Issuance of Notice of Determination.** After an investigation, if the Division makes a determination that an Employer has violated this article, the Division shall issue a written Notice of Determination to the Employer.

B. **Service of Notice.** Service of a Notice of Determination shall be accomplished as follows:

1. The Division or its designee may obtain the signature of the Employer to establish personal service of the Notice of Determination; or
2. The Division or its designee may accomplish substitute service by:
  - (a) Mailing the Notice of Determination by first class mail as follows:
    - (1) The Notice of Determination shall be mailed to the Employer by first class mail, postage prepaid, with a declaration of service under penalty of perjury; and
    - (2) A declaration of service shall be made by the person mailing the Notice of Determination showing the date and manner of service by mail and reciting the name and address of the person to whom the Notice of Determination is issued; and
    - (3) Service of the Notice of Determination by mail in the manner described above shall be effective on the date of mailing; and
  - (b) Affixing the Notice of Determination to a surface on the property in a conspicuous place as specified in Section 188.06.D.

C. **Contents of Notice of Determination.** The Notice of Determination shall require the Employer to take corrective action within no later than ten days and shall include all the following:

1. A description of the violation(s);
2. The date and location of the violation(s);
3. A citation to the provisions of law violated;
4. A description of corrective action required;
5. A statement explaining that each day of a continuing violation may constitute a new and separate violation;
6. The amount of wages due and the amount of penalties and administrative fines imposed for the violation(s);
7. A statement informing the Employer that the administrative fines shall be paid to the City of Los Angeles within 30 days from the date on the Notice of Determination, the procedure for payment, and the consequences of failure to pay;

8. A description of the process for appealing the Notice of Determination, including the deadline for filing such an appeal; and

9. The name and signature of the head of the Division or his or her designee.

**D. Posting of Notice of Determination.** Employer must, within 24 hours after receipt of a Notice of Determination, post the Notice of Determination by affixing the notice to a surface in a conspicuous place on property that is: (1) the Employer's principal place of business in the City; (2) if the Employer's principal place of business is outside the City, the fixed location within the City from or at which the Employer conducts business in the City; or (3) if the Employer does not regularly conduct business from a fixed location in the City, one of the following: (i) the location where the Employer maintains payroll records if the Notice of Determination is for violation of Section 188.03.B; or (ii) the jobsite or other primary location where the Employees perform services in the City.

#### **SEC. 188.07. EMPLOYEE REMEDIES FOR VIOLATIONS.**

**A. Restitution and Penalties.** Every Employer who violates this article, or any portion thereof, shall be liable to the Employee whose rights were violated for any and all relief, including but not limited to the payment to each Employee of back wages unlawfully withheld and an additional penalty of \$100 for each day that the violation occurred or continued. A violation for unlawfully withholding wages shall be deemed to continue from the date immediately following the date that the wages were due and payable as provided in Part 1 (commencing with Section 200) of Division 2 of the California Labor Code, to the date immediately preceding the date the wages are paid in full. For retaliatory action by the Employer, the Employee shall be entitled to reinstatement and a trebling of all back wages and penalties.

**B. Interest.** In any administrative or civil action brought for the nonpayment of wages under this article, the Division or court, as the case may be, shall award interest on all due and unpaid wages and penalties at the rate of interest specified in Subdivision (b) of Section 3289 of the California Civil Code, which shall accrue from the date the wages were due and payable as provided in Part 1 (commencing with Section 200) of Division 2 of the California Labor Code, to the date immediately preceding the date the wages are paid in full.

**C. Civil Enforcement.** Any Employee aggrieved by a violation of this article or any other person or entity acting on behalf of the public as provided for under applicable state law, may bring a civil action in a court of competent jurisdiction against the Employer violating this article and, upon prevailing, shall be entitled to such legal or equitable relief as may be appropriate to remedy the violation including, without limitation, the payment of any back wages unlawfully withheld, the payment of penalties in the amount of \$100 to each Employee whose rights under this article were violated for each day that the violation occurred or continued, reinstatement in employment

and/or injunctive relief, and shall be awarded reasonable attorneys' fees and costs. Any person or entity enforcing this article on behalf of the public as provided for under applicable state law, upon prevailing, shall be entitled only to equitable, injunctive or restitutionary relief, and reasonable attorneys' fees and costs. Nothing in this article shall be interpreted as restricting, precluding, or otherwise limiting a separate or concurrent criminal prosecution under the Municipal Code or state law. Jeopardy shall not attach as a result of any administrative or civil enforcement action taken pursuant to this article.

**SEC. 188.08. ADMINISTRATIVE FINES FOR VIOLATIONS.**

A. **Administrative Fines.** An administrative fine payable to the City may be assessed for a violation of any provision of this article as specified below. The administrative fine may be assessed by means of a Notice of Determination issued to the Employer by the Division.

**VIOLATION AND FINE AMOUNT**

Failure to post notice of the Los Angeles Minimum Wage rate – Municipal Code Section 188.03.A.	\$500
Failure to allow access to payroll records – Municipal Code Section 188.03.B.	\$500
Failure to maintain payroll records or to retain payroll records for four years – Municipal Code Section 188.03.B.	\$500
Failure to allow access for inspection of books and records or to interview employees – Municipal Code Section 188.03.C.	\$500
Retaliation for exercising rights under this article – Municipal Code Section 188.04 - The Penalty for retaliation is \$1,000 per employee.	\$1000
Failure to provide employer’s name, address, and telephone number in writing – Municipal Code Sections 188.03.A or 188.05.B.	\$500
Failure to cooperate with the Division’s investigation – Municipal Code Section 188.05.B.	\$500
Failure to post Notice of Determination to employees – Municipal Code Section 188.06.D.	\$500

B. **Calculation of Administrative Fines.** Each and every day that a violation exists constitutes a separate and distinct violation. Any administrative fine shall be increased cumulatively by 50 percent for each subsequent violation of the same provision by the same Employer within a three-year period. The maximum administrative fine that may be imposed by a Notice of Determination in a calendar year for each type of violation listed above shall be \$5,000 per Employee per year, with the exception of a retaliation violation, in which case the maximum penalty shall be \$10,000 per Employee per year.

C. **Payments to City; Due Date; Late Payment Penalty.** Administrative fines shall be payable to the City of Los Angeles and due within 30 days from the date

of the Notice of Determination. The failure of any Employer to pay an administrative fine within 30 days shall result in the assessment of an additional late fee. The amount of the additional late fee shall be ten percent of the total amount of the administrative fine assessed for each month the amounts are unpaid, compounded to include already accrued late administrative fines that remain unpaid.

D. **Collection of Amounts Due.** The failure of any Employer to pay amounts due to the City under this article when due shall constitute a debt to the City. The City may file a civil action or, to the extent feasible under state law, create and impose a lien against any property owned or operated by an Employer or other person who fails to pay an administrative fine assessed by the Division, or pursue any other legal remedy to collect such money.

#### **SEC. 188.09. ADDITIONAL REMEDIES.**

The remedies, penalties and procedures provided under this article are cumulative and are not intended to be exclusive of any other available remedies, penalties and procedures. The City shall study and review the feasibility of enacting additional measures consistent with state law to enhance the Division's enforcement tools, including but not limited to, pursuing a memorandum of understanding or referral process to the Chief of Division of Labor Standards Enforcement for the recordation of a certificate of lien on behalf of an Employee, pursuant to California Labor Code Section 98.2(g), for amounts due under this article.

#### **SEC. 188.10. ADMINISTRATIVE APPEAL.**

A. **Deadline for Appeal.** An Employer who receives a Notice of Determination may file with the Division a notice of appeal within 15 days from the date the Notice of Determination is served. In order to be considered timely, the appeal must be postmarked on or actually received by the Division by the 15<sup>th</sup> day following the service of the Notice of Determination. The appeal must be in writing and must indicate a return address. The appeal must be filed with the Division and must specify in detail the basis for the appeal.

B. **Hearing Date.** As soon as practicable after receiving the written notice of appeal, the head of the Division or his or her designee shall promptly select a hearing officer to hear and decide the administrative appeal. The hearing officer shall fix a date, time and place for the hearing on the appeal. Written notice of the time and place for the hearing shall be served by first class mail, at the return address indicated on the written appeal. Service of the notice of hearing on the Employer must be made at least ten days prior to the date of the hearing. The hearing shall be held no later than 30 days after service of the notice of hearing, unless that time is extended by mutual agreement.

C. **Notice of Hearing.** Except as otherwise provided by law, the failure of the Employer or any other person affected by the Notice of Determination to receive a

properly addressed notice of the hearing shall not affect the validity of any proceedings under this article. Service by first class mail, postage prepaid, shall be effective on the date of mailing.

**D. Stay of Enforcement.** If administrative fines are the subject of administrative appeal or judicial review, then accrual of such administrative fines shall be stayed until the determination of such appeal or review is final. The payment of the contested amount of wages and penalties owed during the pendency of any appeal shall be stayed but shall continue to accrue until a determination of such appeal or review is final.

**E. Failure to Appeal.** Failure of an Employer to file an appeal in accordance with the provisions of this section or to appear at the hearing shall constitute a failure to exhaust administrative remedies.

**F. Submittals for the Hearing.** No later than five days prior to the hearing, the Employer and the Division shall submit to the hearing officer, with simultaneous service by First Class mail on the opposing party, written information including, but not limited to, the following: the statement of issues to be determined by the hearing officer and a statement of the evidence to be offered and the witnesses to be presented at the hearing.

**G. Conduct of Hearing.** The hearing officer shall conduct all appeal hearings under this article. The Division shall have the burden of proof by a preponderance of the evidence in each hearing. The hearing officer may accept evidence on which persons would commonly rely in the conduct of their business affairs, including but not limited to the following:

1. A Notice of Determination shall be prima facie evidence of the violation(s) specified therein, and those continuing through the date of the hearing;

2. The hearing officer may accept evidence and oral and written testimony under penalty of perjury relating to the violation(s) and the appropriate means of correcting the violation(s);

The hearing shall be open to the public and shall be tape-recorded. Any party to the hearing may, at his or her own expense, cause the hearing to be recorded and transcribed by a certified court reporter. The hearing officer may continue the hearing and request additional information from the Division, Employer or Employee prior to issuing a written decision.

**H. Hearing Officer's Findings and Determinations.** Within 15 days after the conclusion of the hearing, the hearing officer shall make findings based on the record of the hearing. The hearing officer may uphold or reject the violation(s) referenced in the Notice of Determination, in whole or in part. The hearing officer also

may uphold the Notice of Determination but reduce, waive or conditionally reduce or waive the administrative fines stated therein if mitigating circumstances are shown and the hearing officer finds specific grounds for reduction or waiver in the evidence presented at the hearing. The hearing officer may impose conditions and deadlines for the correction of violations or the payment of outstanding wages, penalties and administrative fines.

I. **Wage Enforcement Order.** The hearing officer's findings pursuant to Section 188.10.H, or in the absence of an appeal, the Notice of Determination shall constitute the Wage Enforcement Order, which shall be issued by the hearing officer concurrently with the issuance of findings pursuant to Section 188.10.H. The Wage Enforcement Order shall specify the amount of wages, penalties and administrative fines, if any, owed by the Employer. The Wage Enforcement Order shall be final. The Wage Enforcement Order shall be subject to judicial review pursuant to Section 188.11. The hearing officer's decision shall be served on the Employer, Employee and Division by certified mail.

#### **SEC. 188.11. JUDICIAL REVIEW.**

A. **Procedures.** After receipt of the Wage Enforcement Order from the hearing officer under Section 188.10, the Employer or Employee may file an appeal with the superior court pursuant to California Government Code Section 53069.4 or any successor statute. The appeal shall be filed within 20 days of the date of mailing of the hearing officer's decision, with the applicable filing fee. The appeal shall state the reasons that the appellant objects to the findings or decision.

B. **Review.** The superior court shall conduct a de novo hearing, except that the contents of the Division's file (excluding attorney client communications and other privileged or confidential documents and materials that are not discoverable or may be excluded from evidence in judicial proceedings under the Evidence Code, Civil Code, Code of Civil Procedure or other applicable law) shall be received into evidence.

#### **SEC. 188.12. OTHER REMEDIES NOT AFFECTED.**

The administrative citation procedures established in this article shall be in addition to any other criminal, civil or other remedy established by law which may be pursued to address violations of this article. An administrative citation issued pursuant to this article shall not prejudice or adversely affect any other action, civil or criminal, that may be brought to prosecute or abate a violation or to seek compensation for damages suffered.

#### **SEC. 188.13. OUTREACH.**

The Division shall establish a community-based outreach program to conduct education and outreach to Employers and Employees. In partnership with organizations

involved in the community-based outreach program, the Division shall create outreach materials that are designed for Employers and Employees in particular industries.

**SEC. 188.14. REGULATIONS.**

The Division may promulgate and enforce rules and regulations, and issue determinations and interpretations relating to this article. Any rules and regulations promulgated by the Division shall have the force and effect of law and may be relied upon by Employers, Employees and other parties to determine their rights and responsibilities under this article.

**SEC. 188.15. REPORTS.**

The Division shall provide annual reports to the City Council on the implementation of the Los Angeles Wage Enforcement Division Ordinance.

**SEC. 188.16. SEVERABILITY.**

If any subsection, sentence, clause or phrase of this article is for any reason held to be invalid or unconstitutional by a court of competent jurisdiction, such decision shall not affect the validity of the remaining portions of this ordinance. The City Council hereby declares that it would have adopted this section, and each and every subsection, sentence, clause and phrase thereof not declared invalid or unconstitutional, without regard to whether any portion of the ordinance would be subsequently declared invalid or unconstitutional.

Sec. 2. Subdivisions 9 and 10 are amended and a new Subdivision 11 is added to Subsection (a) of Section 103.31 of the Los Angeles Municipal Code to read as follows:

9. The applicant has within five years immediately preceding the date of the filing of the application been found to have violated any law involving deceptive trade practices or other illegal business practices reasonably and narrowly related to the nature of conduct of the business for which the application is made;

10. The business for which the permit is sought has failed to comply with all City business tax and Parking Occupancy Tax laws; or

11. The applicant has within five years immediately preceding the date of filing of the application been found to have violated any law involving wages or labor as a violation of the California Labor Code or the Los Angeles Minimum Wage Ordinance, Los Angeles Municipal Code, Article 7, of Chapter XVIII or the Los Angeles Municipal Code, Article 8 of Chapter XVIII.

Sec. 3. Subsection (k) is amended and a new Subsection (l) is added to Section 103.35 of the Los Angeles Municipal Code to read as follows:

(k) Demonstrated that he is unfit to be trusted with the privileges granted by such permit; or

(l) Been found to have violated any law involving wages or labor as a violation of the California Labor Code or the Los Angeles Minimum Wage Ordinance, Los Angeles Municipal Code, Article 7, of Chapter XVIII or the Los Angeles Municipal Code, Article 8 of Chapter XVIII.

Sec. 4. Section 10.40 of the Los Angeles Administrative Code is amended to insert a new third sentence into the paragraph as follows:

This includes, but is not limited to, contractors who demonstrate responsibility with respect to Employees by following all federal, state and City wage and labor laws, including but not limited to the Los Angeles Minimum Wage Ordinance, Los Angeles Municipal Code, Article 7, of Chapter XVIII or the Los Angeles Municipal Code, Article 8 of Chapter XVIII.

Sec. 5. The City Clerk shall certify to the passage of this ordinance and have it published in accordance with Council policy, either in a daily newspaper circulated in the City of Los Angeles or by posting for ten days in three public places in the City of Los Angeles: one copy on the bulletin board located at the Main Street entrance to the Los Angeles City Hall; one copy on the bulletin board located at the Main Street entrance to the Los Angeles City Hall East; and one copy on the bulletin board located at the Temple Street entrance to the Los Angeles County Hall of Records.

I hereby certify that this ordinance was passed by the Council of the City of Los Angeles, at its meeting of JUN 10 2015.

HOLLY L. WOLCOTT, City Clerk

By  \_\_\_\_\_ Deputy

Approved 6/13/15 \_\_\_\_\_

 \_\_\_\_\_ Mayor

Approved as to Form and Legality

MICHAEL N. FEUER, City Attorney

By  \_\_\_\_\_  
VALERIE FLORES  
Senior Assistant City Attorney

Date May 22, 2015 \_\_\_\_\_

File No. 14-1371-31 \_\_\_\_\_