



September 2015

Zero Waste • One Water



LA Sanitation Services

Bulky Item

- BI – Regular SFD
- BI – Regular MFD
- BI – Illegal Dumping

CSI



LASAN Data

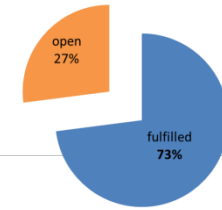
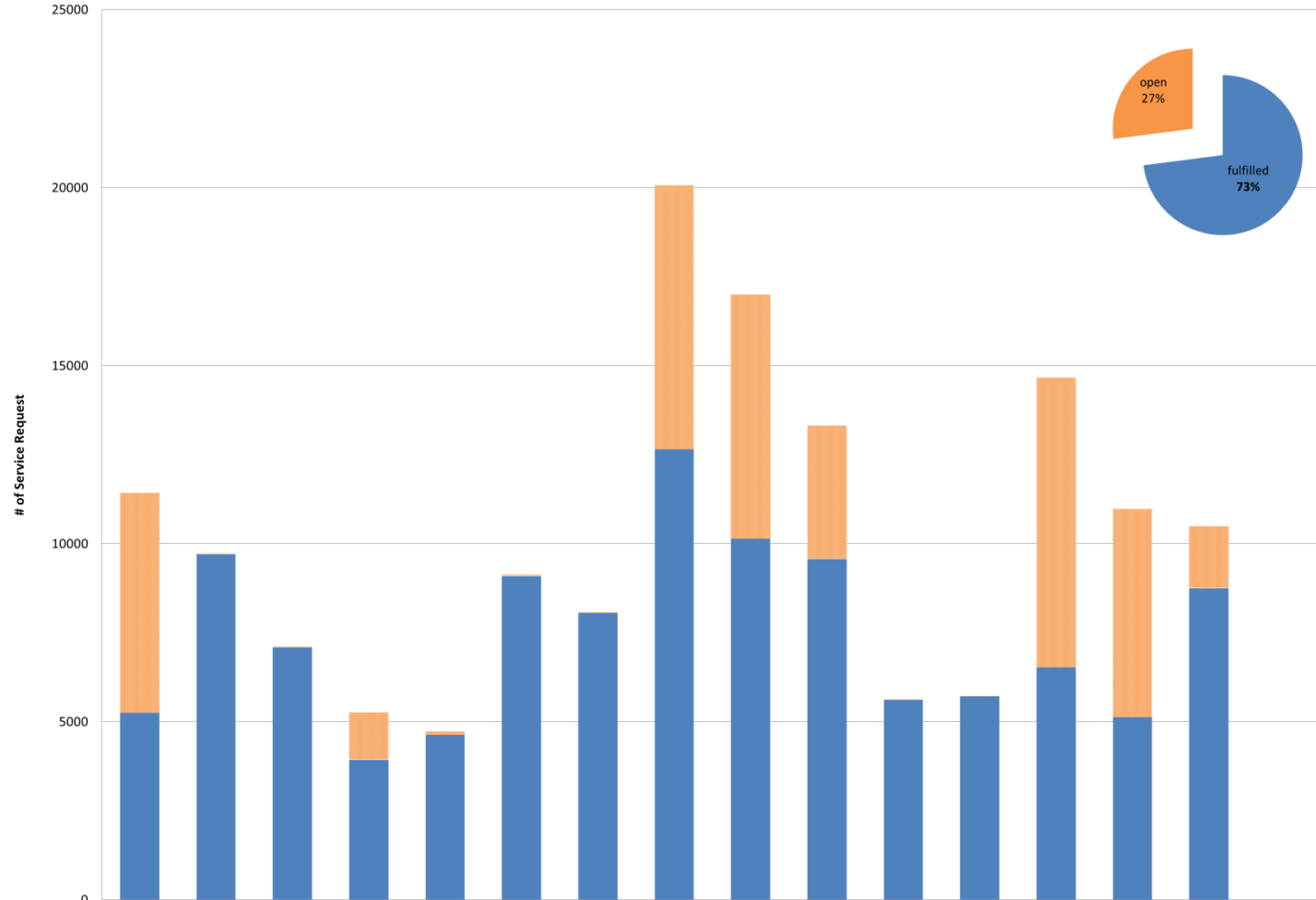
Review

Analysis



5-Year Graph

Total Illegal Dumping, Bulky Item - Abandoned Waste (Excluding Bulky Item - Regular)
 (As shown in LA Times and Daily News Articles)
 January 1, 2010 - June 30, 2015

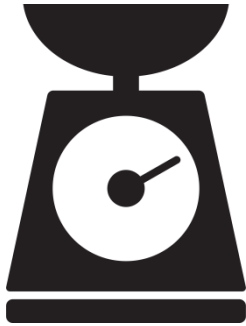


	CD1	CD2	CD3	CD4	CD5	CD6	CD7	CD8	CD9	CD10	CD11	CD12	CD13	CD14	CD15	Grand Total
Grand Total	11423	9729	7107	5260	4726	9135	8073	20070	17003	13316	5621	5724	14667	10978	10498	153330
open	6171	17	24	1325	93	41	21	7416	6859	3737	2	12	8141	5848	1745	41452
fulfilled	5252	9712	7083	3935	4633	9094	8052	12654	10144	9579	5619	5712	6526	5130	8753	111878



CD1 Pilot Program

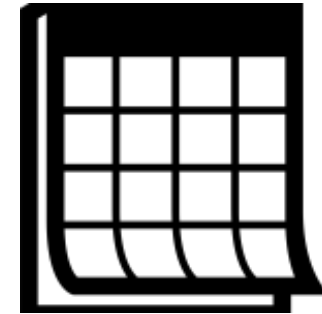
Councilmember Cedillo
CD 1 Pilot Program
August 2013 – June 2014



1400
tons

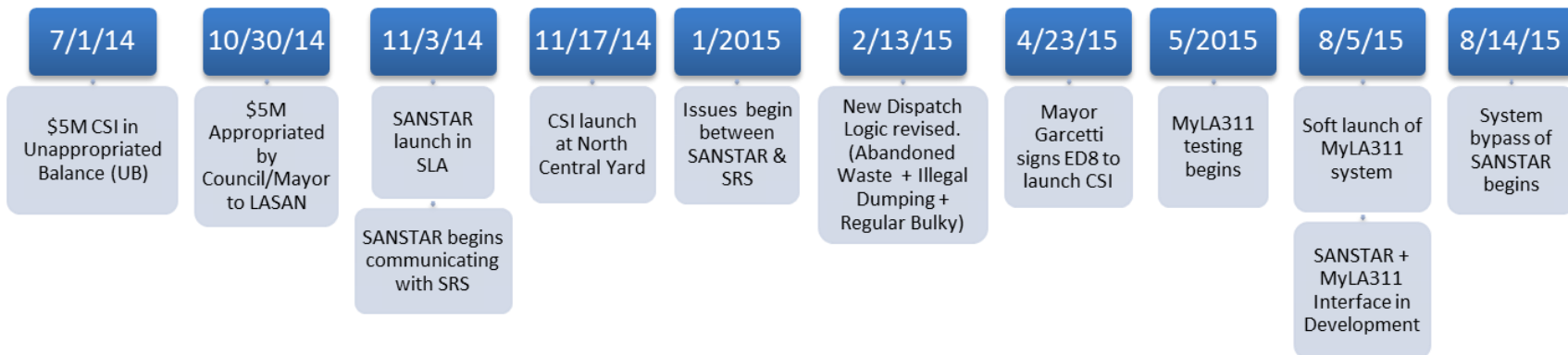


350
truckloads

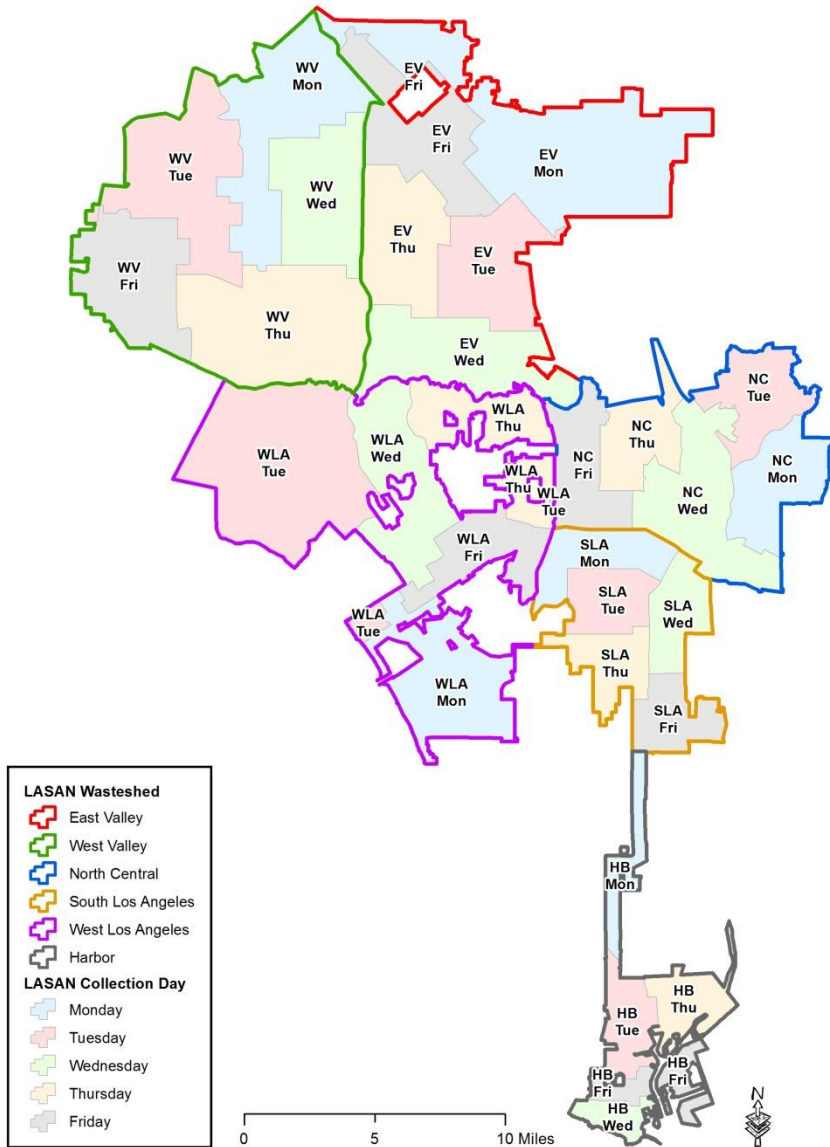


228
service days

LA SANITATION FY 2014-15 Illegal Dumping/ Abandoned Waste Bulky Item Timeline



Wastesheds & Collection Days



LA SANITATION

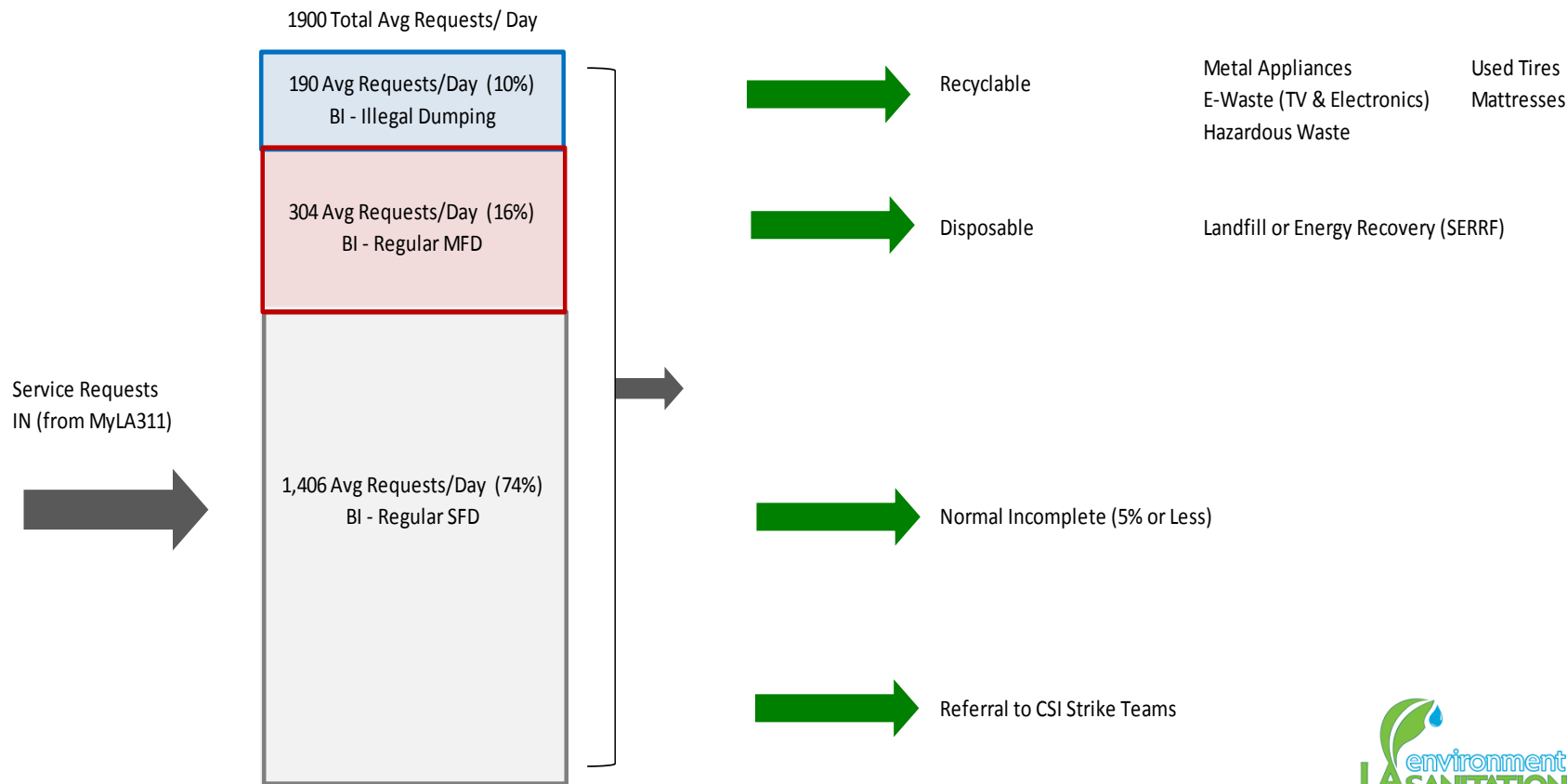
Bulky Item Service Program

Bulky Item Regular (SFD/ MFD Service Fees)

Bulky Item Illegal Dumping/ Abandoned Waste

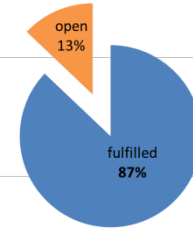
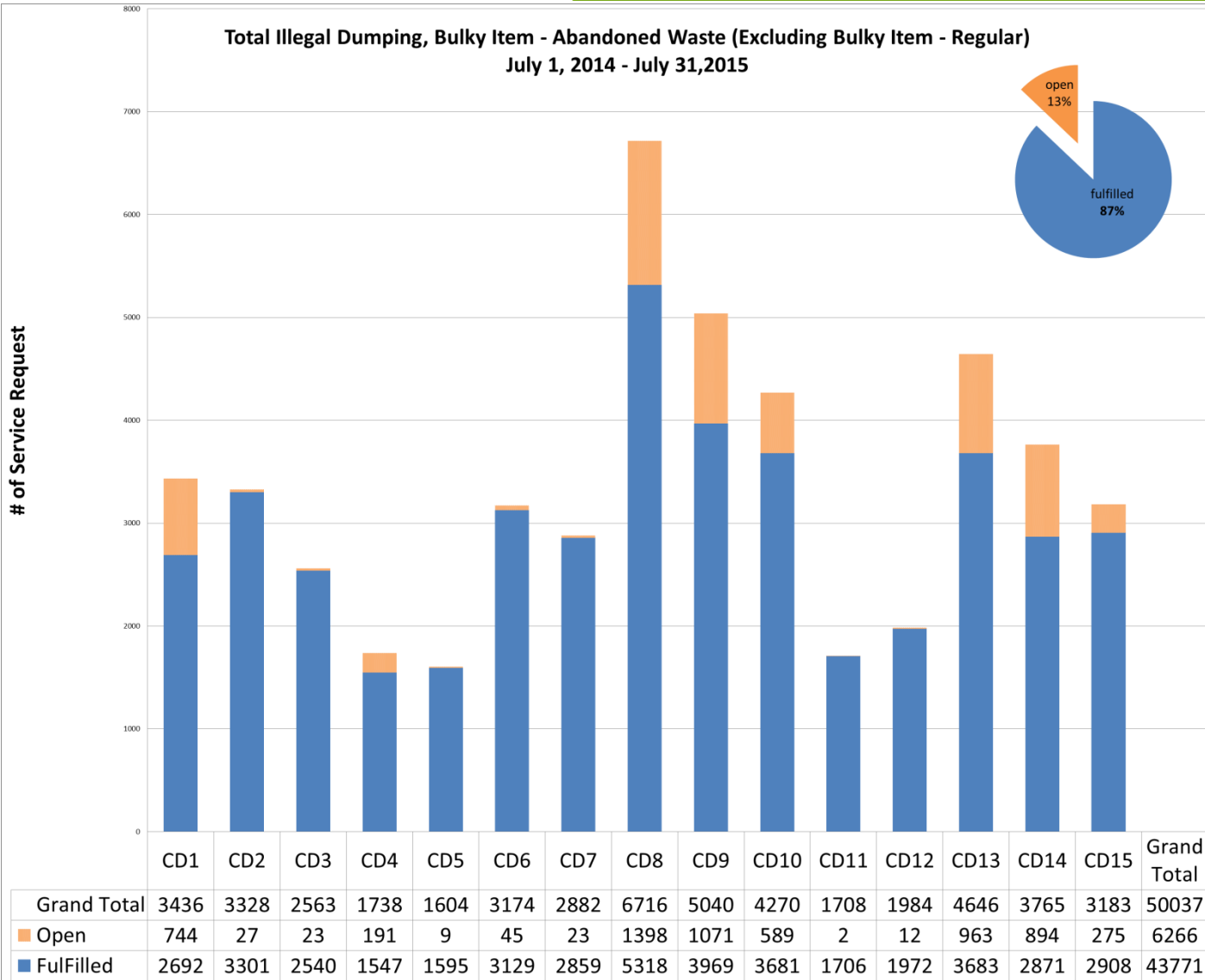
Daily Service Mass Balance

“Next Collection Day” Service Promise 95% or higher

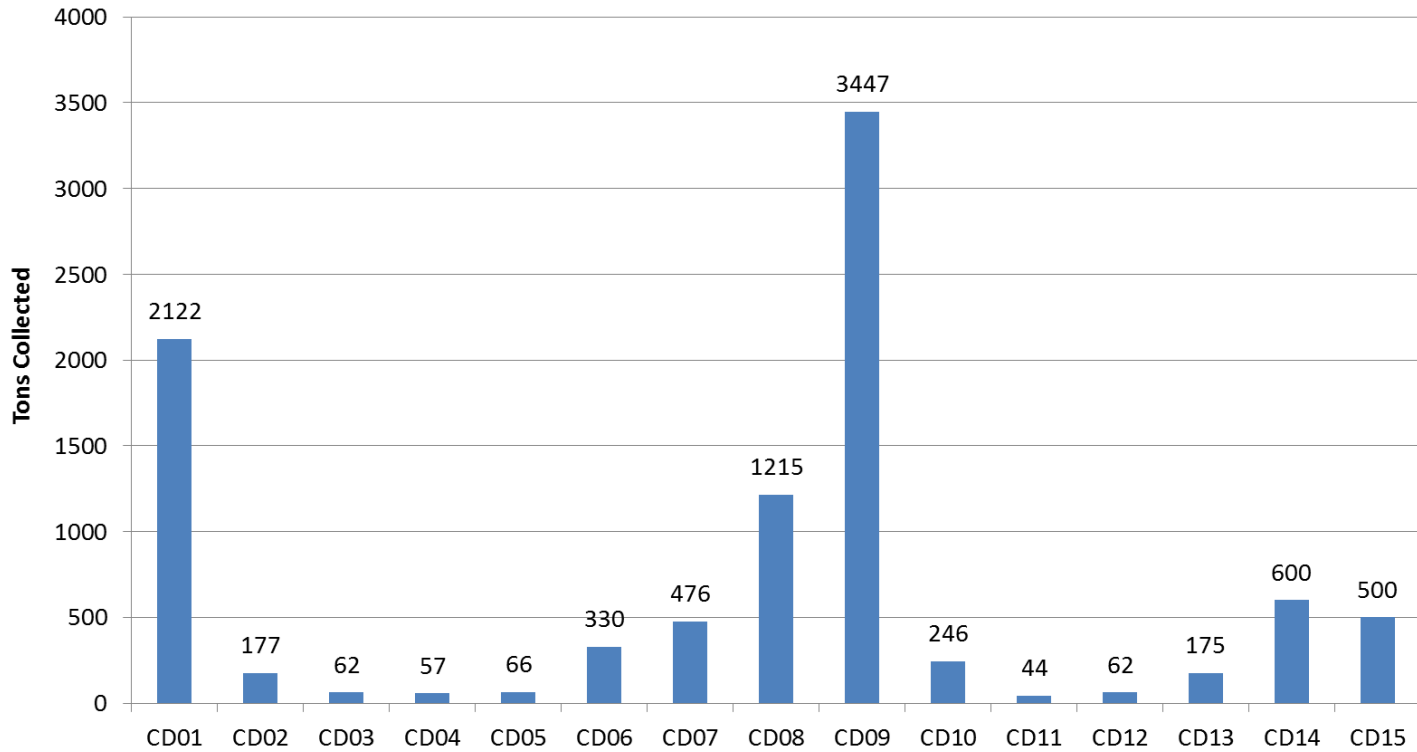


July 2014 – July 2015

Total Illegal Dumping, Bulky Item - Abandoned Waste (Excluding Bulky Item - Regular)
July 1, 2014 - July 31, 2015



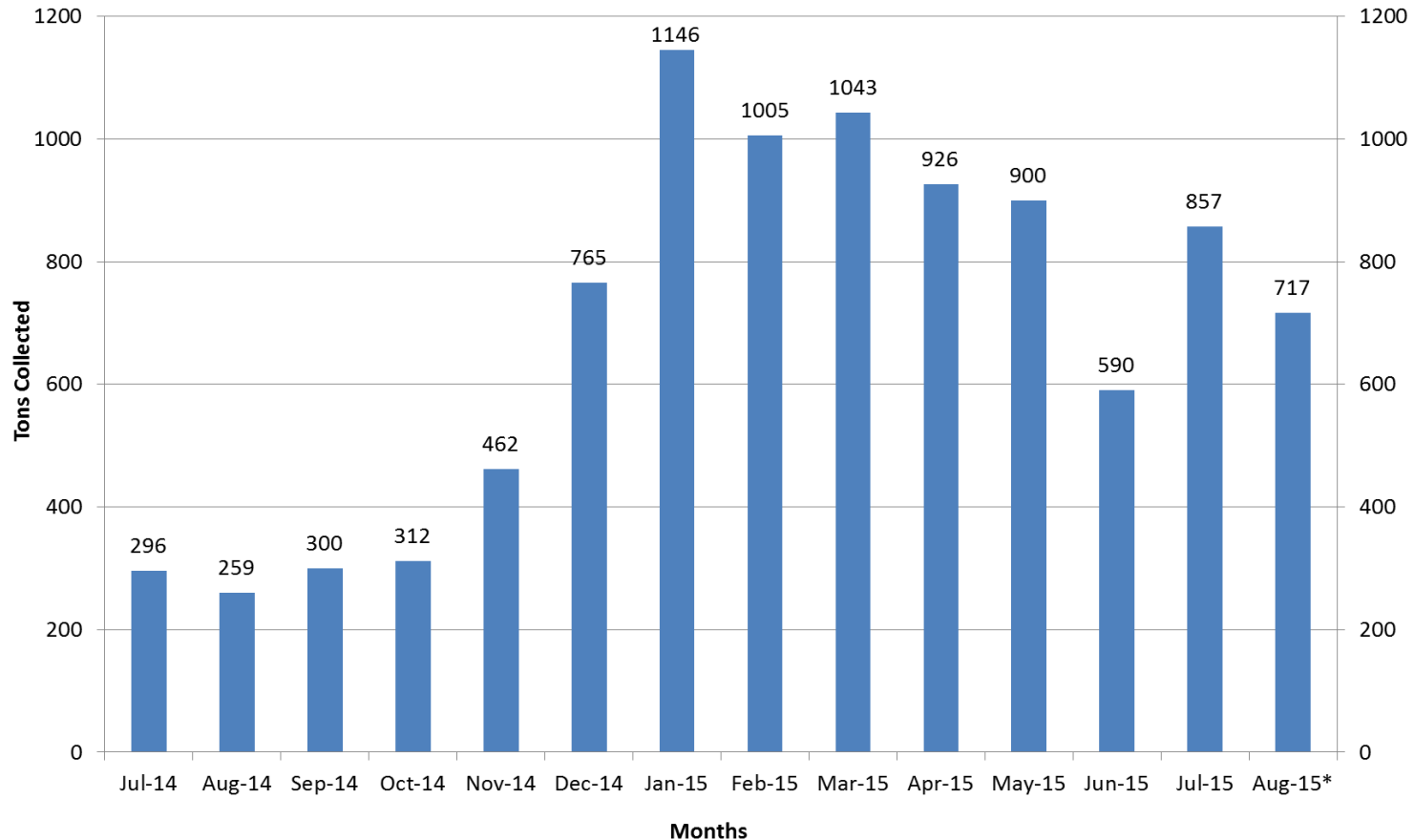
Clean Streets Initiative Tons Collected by Council District July 2014 - August 2015



**NOTE: Includes August 2015 data (717 tons) up to 8-29-15 which has not been verified (QA/QC)*

TOTAL TONS COLLECTED: 9,578

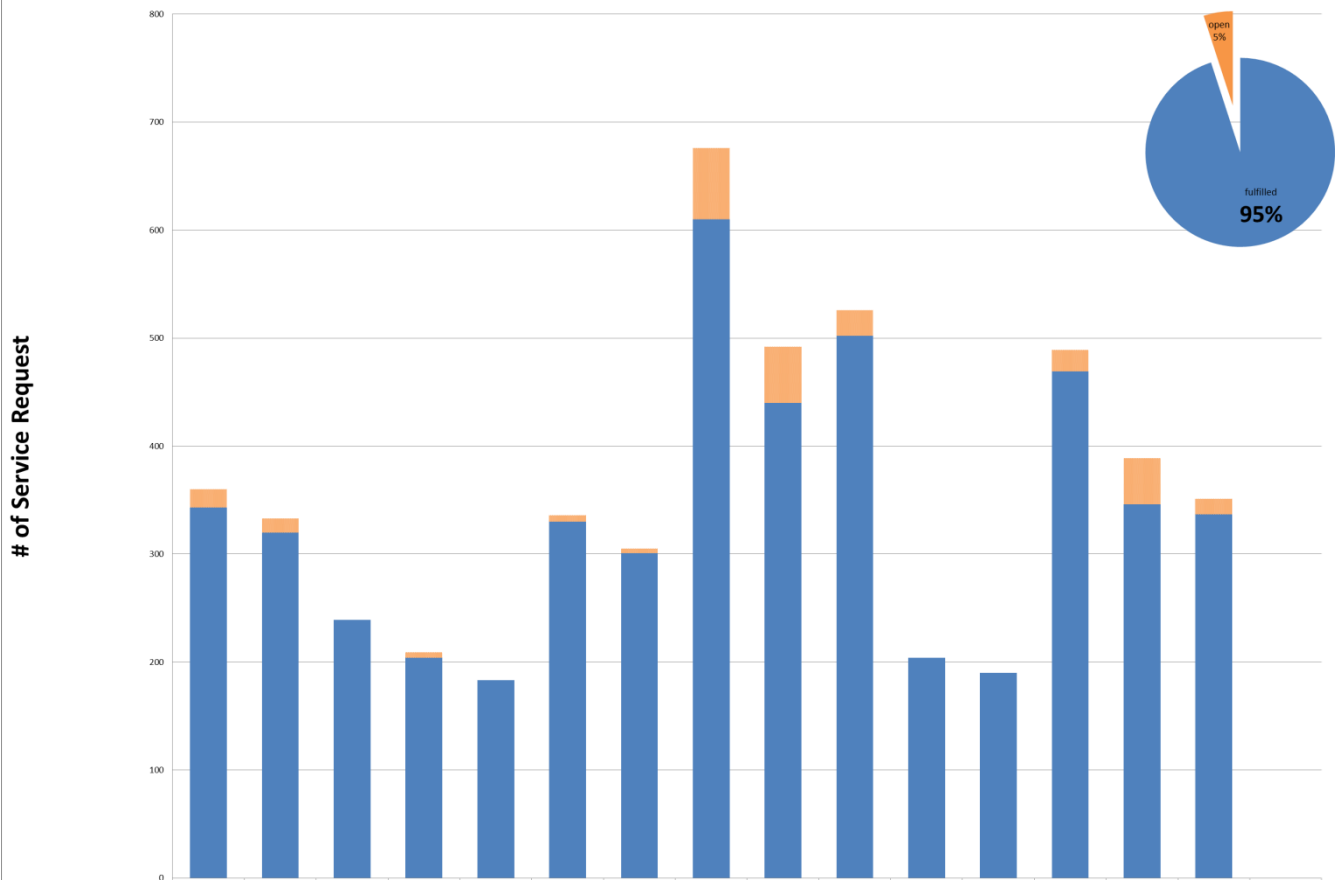
Clean Streets Initiative Tons Collected by Month July 2014 - August 2015



*Aug 2015 Tonnage is still being verified. Data as of 8-29-15

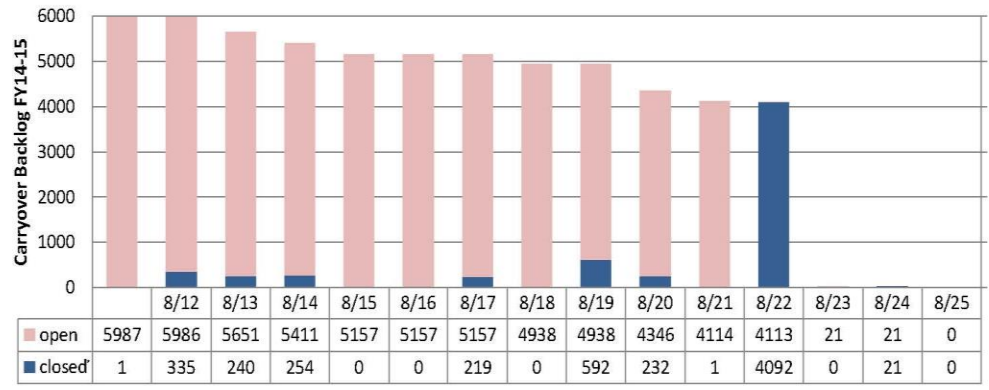
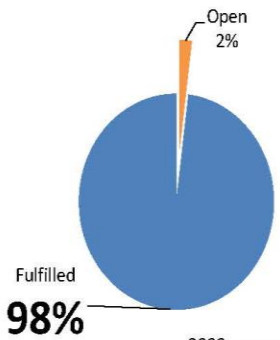
TOTAL TONS COLLECTED: 9,578

Total Illegal Dumping, Bulky Item - Abandoned Waste (Excluding Bulky Item - Regular) July 2015

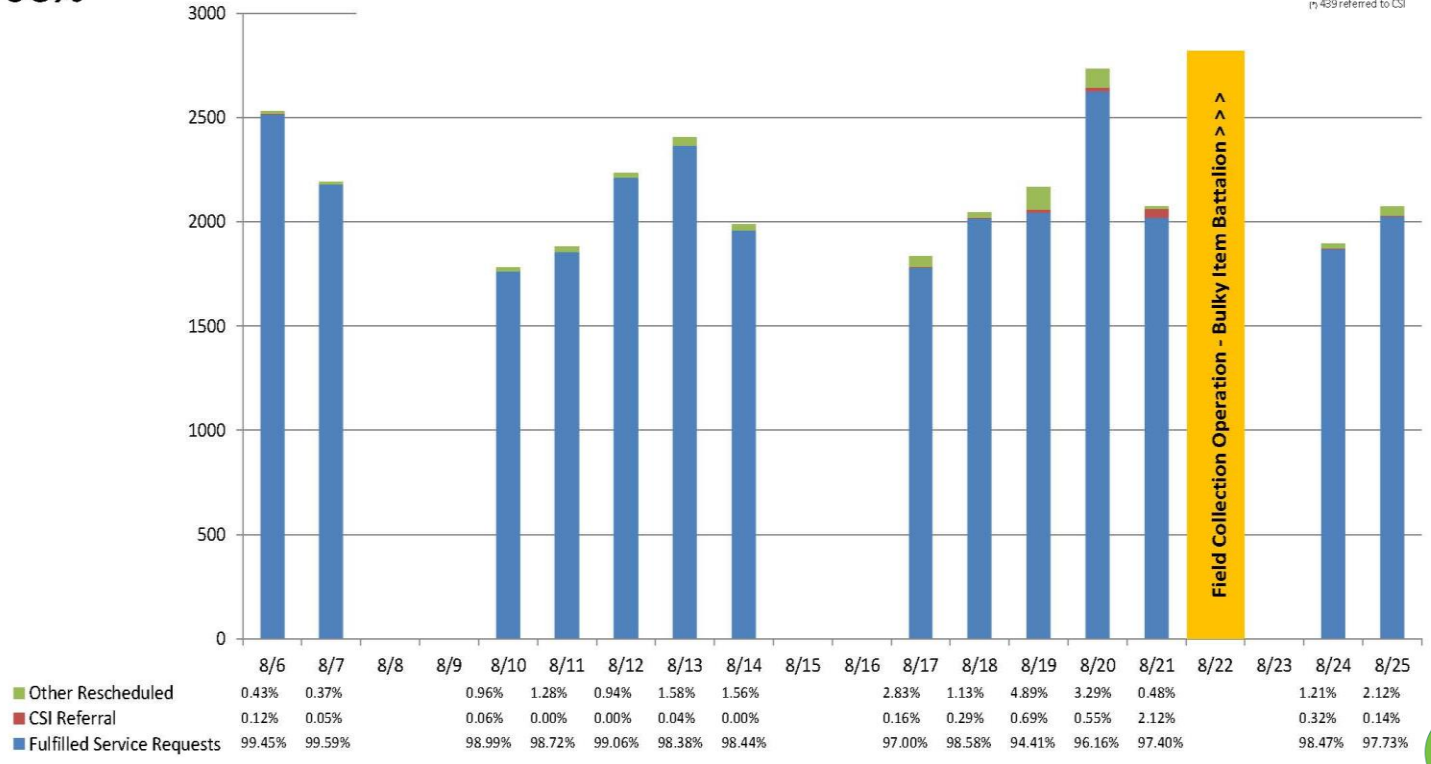


	CD1	CD2	CD3	CD4	CD5	CD6	CD7	CD8	CD9	CD10	CD11	CD12	CD13	CD14	CD15	Grand Total
Grand Total	360	333	239	209	183	336	305	676	492	526	204	190	489	389	351	5287
Open	17	13	0	5	0	6	4	66	52	24	0	0	20	43	14	264
Fulfilled	343	320	239	204	183	330	301	610	440	502	204	190	469	346	337	5023

LA Sanitation: Bulky Item Services



(7,439 referred to CSI)



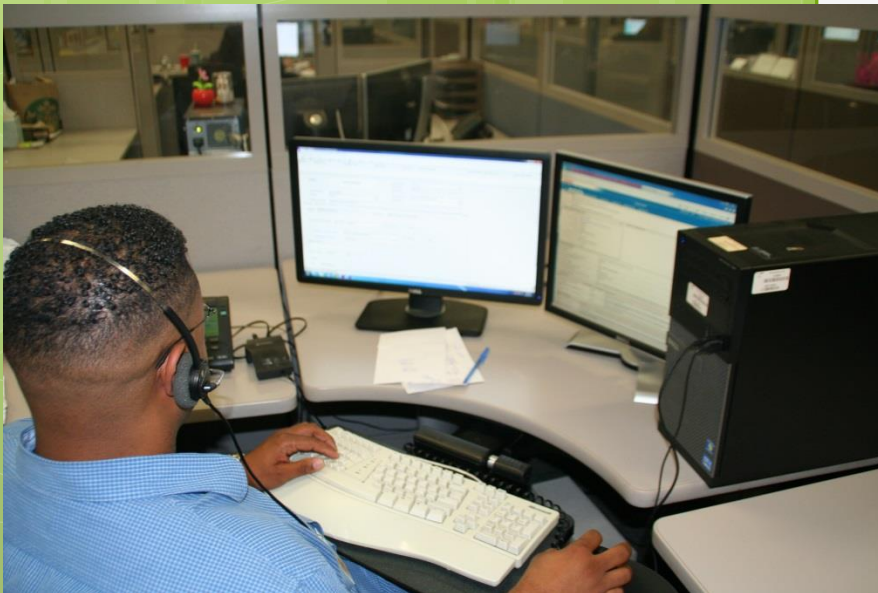
Data Technology Integration



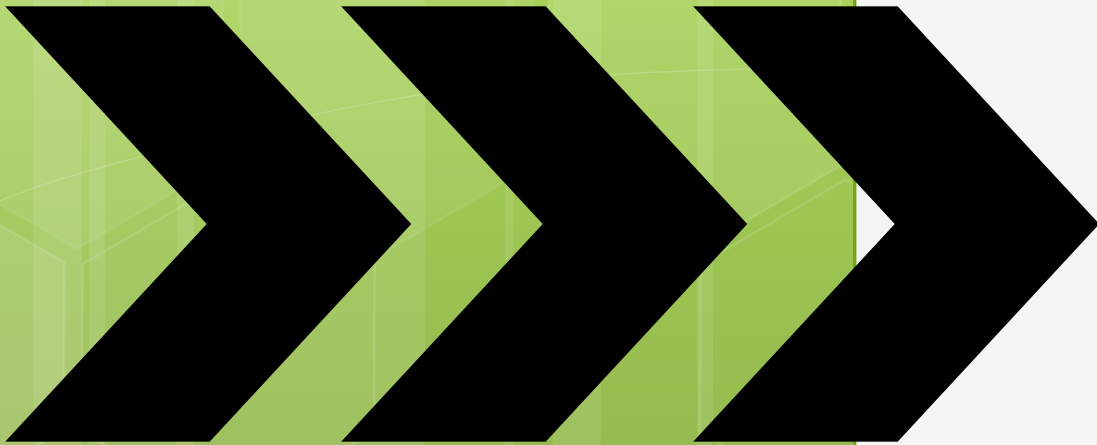
MyLA311

SANStar

Customer
Care
Center



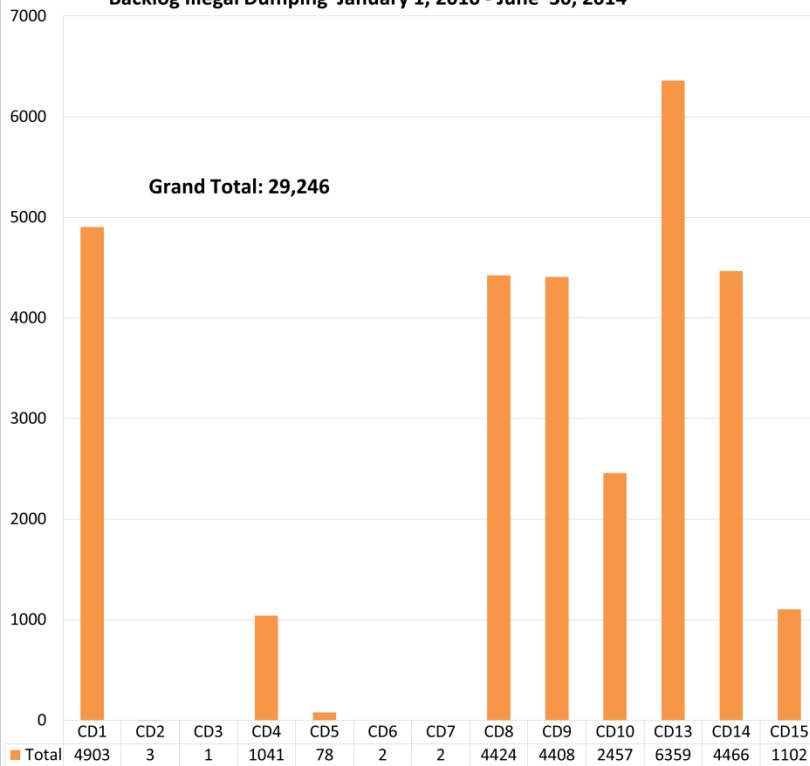
LASAN
Plan
Moving
Forward



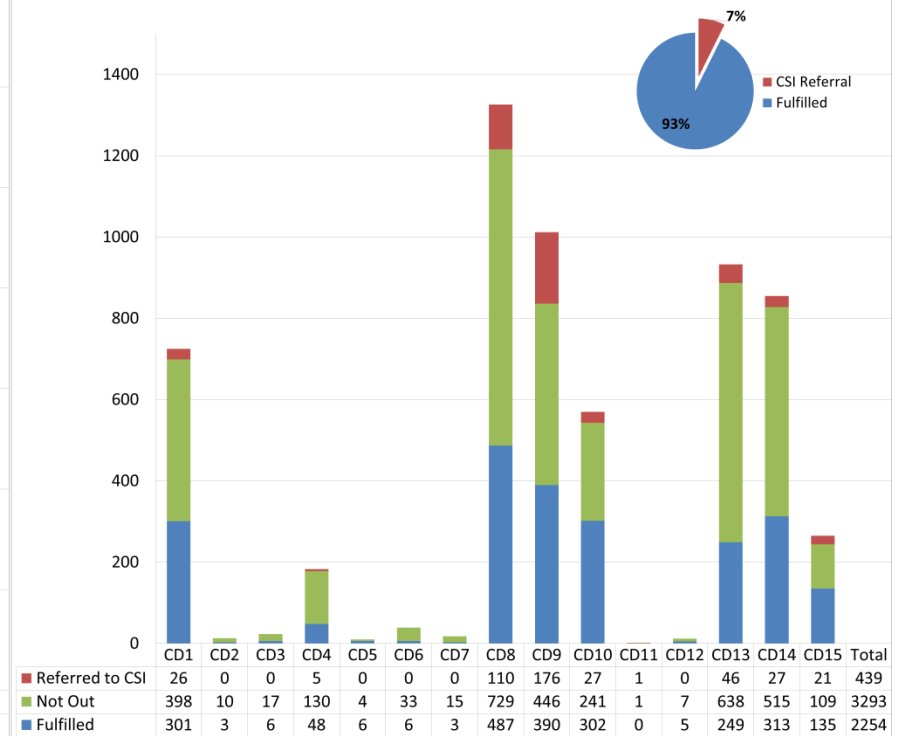
- Complete MyLA311/SANStar interface
- Fulfill bulky service promise
- Service check all open requests
- Clean the Slate
- Document every service point
- “Get it off the Ground and Record it”
- Ensure collaborative accountability
- Prepare CSI for increased workload
- Implement spring cleanup days

Backlog

Backlog Illegal Dumping January 1, 2010 - June 30, 2014



Backlog for Illegal Dumping July 1, 2014 - June 30, 2015



LA SANITATION CSI Strike Teams Backlog Breakdown as of August 23, 2015

	CD1	CD2	CD3	CD4	CD5	CD6	CD7	CD8	CD9	CD10	CD11	CD12	CD13	CD14	CD15	Total
Homeless Encampments	67	0	1	11	2	0	3	34	157	45	3	0	106	79	5	513
Illegal Dumping Debris Clean Up	11	3	0	3	0	1	3	172	87	4	0	0	32	6	21	343
Total	78	3	1	14	2	1	6	206	244	49	3	0	138	85	26	856

Mayor Garcetti's Executive Directive No. 8



ERIC GARCETTI
MAYOR

EXECUTIVE DIRECTIVE NO. 8

Issue Date: April 23, 2015

Subject: Clean Streets Initiative

Everyone who lives, works, and visits here in Los Angeles should enjoy clean streets that are free from litter and debris. Our quality of life, our economic prosperity, and our health are all tied to the cleanliness of our streets, sidewalks, alleys, and other public spaces.

The economic recession forced steep reductions in City services related to cleanliness. We now are presented with an opportunity to restore these services in more efficient and more strategic ways.

Accordingly, I hereby create the Clean Streets Initiative. The City will partner with residents, businesses, community organizations, and other stakeholders to create a Clean Streets Corps to maximize the impact of this initiative.

The Bureau of Sanitation (BOS) shall be the lead agency responsible for implementation of this Executive Directive. All plans, progress reports, and performance metrics regarding the Clean Streets Initiative shall be submitted to the Mayor's Office of City Services and to the Board of Public Works (BPW).

As the first steps of the Clean Streets Initiative, I hereby order the following:

- By July 1, 2015, the BOS shall develop a plan for the deployment of a new Clean Streets Strike Team to work with existing teams in providing targeted clean-ups in the neighborhoods where they are most needed.

300 N. SPRING STREET, ROOM 303 LOS ANGELES, CA 90012 (213) 978-0600
MAYOR.LACITY.ORG



Clean Streets Initiative



LASAN Recommendations



Recommendations

1. Instruct LASAN to achieve and maintain a daily “mass balance” of bulky item service requests with requests received being matched by requests closed, with no backlog.
2. Instruct LASAN, in coordination with the Mayor’s Office, City Council, and Board of Public Works, to develop measurable, quantifiable, and accountable metrics with the corresponding response times for the more complex illegal dumping services being provided by the CSI strike teams.
3. Instruct LASAN to complete the systems interface between the SANStar field dispatch subsystem and the City’s MyLA311 system, in collaboration with the Mayor’s Office technology staff and ITA, by November 30, 2015.

4. Instruct LASAN to present to the Mayor and City Council a budget request for FY 2016/17 to create a formal Performance Metrics Review Group within LASAN to manage its LASANStat (ComStat-like) Program.
5. Transfer \$750,000 of the \$1.5M placed in the Unappropriated Balance in the FY 2015/16 Budget as revenue to SWRRF and increase the SWRRF Salaries General – Account 1010 appropriation by the same amount for a Third Strike Team to address the backlog and for the Clean Streets Initiative.
6. Authorize LASAN the following position authorities in the FY 2015/16 budget for a Third Strike Team:
 - 2 Maintenance Laborers
 - 2 Refuse Collection Operators
 - 1 Refuse Collection Supervisor
 - 1 Environmental Compliance Inspector

Recommendations

7. Transfer \$750,000 of the \$1.5M placed in the Unappropriated Balance in the FY 2015/16 Budget to the Board of Public Works in Fund 100, Department 74, Account No. 3040 to fund contractors for the Office of Community Beautification to address the backlog and the Clean Streets Initiative.

8. Authorize the LASAN General Manager to hire to 100% of authorized positions (zero % vacancy rate) in the Solid Resources Program and extend this authorization to departments providing close support to the program, such as GSD Fleet and Personnel. Appropriate \$3 million from the Solid Waste Resources Revenue Fund (SWRRF) to the Salaries General – Account 1010 in these departments as directed by the City Administrative Officer.

9. Instruct LASAN to promptly proceed with pilot programs in coordination with Council Offices in the following related programs:
 - Study of educational barriers and strategies to more effectively eliminate behaviors that lead to illegal dumping.
 - Installation of surveillance cameras in strategic locations as a tool for more effective enforcement against illegal dumping.
10. Instruct LASAN to present a proposal to the City Council and the Mayor to extend the Multifamily Bulky Item Fee (MBIF) to include all multifamily properties, such as condominiums, that are not currently assessed the fee.
11. Instruct LASAN to report back to the City Council by December 2015 on the completion of activities due by November 2015.