

HOTCAKES

bakes

City Council File #14-1635-S2

Council Member Mike Bonin

Dear Mike,

I hope this letter finds you well. I am the owner of Hotcakes Bakes! I have been on 4119 Centinela Ave for 10 solid years now serving the community with American/French baked goods. I am in the process of expanding my business (been waiting for electricity for 11 month now from the DWP! Yeah! :-{ into a café serving organic Breakfast/Lunch and Fresh Ice Cream. Many of my customers who rent out rooms have recommended my business as a destination for breakfast, cakes etc to their clients...We have had customers from all over the world and different parts of America experiencing Hotcakes Bakes because of it and I would hate loosing that part of my client base because laws and regulations, that are not in my opinion appropriate. I support short-term rentals, and believe that banning it would simply be an attack on personnel freedom. I believe that it is quite admirable, to open your home to strangers and give them the opportunity to experience the SoCal life style. To keep things humble, and normal, in times of great uncertainty, in the world we live in now. I hope you will stop by sometimes and say hello, I have not had the pleasure to meet you and would love to!!!!

Best regards,

Elfie Weiss
President
Hotcakes Bakes
4119 Centinela Ave
Los Angeles, CA 90066
310.892.1916 cell
www.hotcakesbakes.com



Etta Armstrong <etta.armstrong@lacity.org>

Fwd: In support of Airbnb

1 message

Sharon Dickinson <sharon.dickinson@lacity.org>
To: Etta Armstrong <etta.armstrong@lacity.org>

Fri, Jan 15, 2016 at 1:16 PM

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Sharon Dickinson, Legislative Assistant
Planning and Land Use Management Committee
Office of the City Clerk, Council and Public Services
Ph. (213) 978-1074
Fax (213) 978-1040
sharon.dickinson@lacity.org



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----- Forwarded message -----

From: **Milk Jar Cookies** <hello@milkjarcookies.com>
Date: Fri, Jan 15, 2016 at 11:29 AM
Subject: In support of Airbnb
To: david.ryu@lacity.org
Cc: sharon.dickinson@lacity.org, sharon.gin@lacity.org

Dear Councilmember Ryu,

I am writing as the owner of Milk Jar Cookies. We are a cookie shop that has been open on Wilshire Blvd, in the heart of the Miracle Mile neighborhood, for 3 years.

I would like to voice my support of Airbnb and other home sharing websites that bring visitors to local business districts. These visitors are bringing new and much-needed dollars to our local community. There will, of course, always be travelers who prefer to stay in hotels. However, there are also visitors, including family groups, who very much prefer to stay in a home in a residential neighborhood. We should welcome these visitors by continuing to support the home sharing model.

Over the three years we have been in business, Milk Jar Cookies has had customers from all over the world who have been referred by their local hosts. Additionally, we have seen our mail-order business increase, as these individuals return home and order online to have our cookies shipped to them. Needless to say, this is very good for our business and community.

I hope you will stand in support of the City of Los Angeles by welcoming visitors and offering them choices in the type of accommodation they may select. And, thank you for your support of Milk Jar Cookies.

Meet and Greet Form (Agent Section)

You Must Initial All Portions of This Form and Send it to contact@staycityrentals.com to be logged by Reservations.

It is ideal that you arrive 1 hour prior to the guest arrival at all units. Please keep in mind that although some guest may be late- you should focus on the earliest arrival time posted because many guest are on time- or early.

RESERVATION NUMBER: 04510

RESERVATION NAME: Miriam Wilson

*Visa
0001*

RESERVATION DATE: 1-15 to 1-17

UNIT: DTAS 1 (8368)

SCHEDULED TIME OF ARRIVAL: Early

ACTUAL TIME OF ARRIVAL: _____

EARLY / LATE CHECKIN FEE CIRCLE ONE: _____

- I arrived 1 hour prior to the guest arrival.
 - I was ready to smile, remembering, every new guest is a new experience.
 - I checked all light bulbs and replaced any necessary light bulbs blown. If I didn't replace them I did report them to my zone manager.
 - I did turn on the TV and make sure it was on the right input. I found a great channel appropriate for all guest and had it playing on a very low sound for when the guest entered.
 - I tested the wifi connection with my phone and/or laptop and it was working.
 - I checked all cabinets and drawers to make sure they were clean. I reported any items not cleaned by the housekeeper and my zone manager.
- I also made sure all dishes were spotless- meaning no stains.
- I checked the lint filter in the unit if it had a washer and dryer.
 - I made sure that the guest did have the appropriate amenities and towel set ups.

Employee Signature _____

Meet and Greet Form (Guest Section)

--- My unit was clean upon my arrival. I did inspect my unit with my reservations agent and everything was to my liking. If it was not my complaints were:

- I was shown how to work my television and told how to make sure what input it was on.
- I was show how to connect to wifi and given my wifi username and password.
- I was shown where trash chute/bins are located and understand that I am to discard any excess trash prior to departure. I understand that additional cleaning fees of \$25 an hour will be charged if my unit is left extra dirty.
- I was told what to do at checkout and where to return my keys. I also understand that check-out is at 11 am and that I may be billed \$40.00 for a late checkout automatically if I checkout later than 11:15 am. This fee will be billed to my card on file or withheld from my security deposit.

- Please make on the day of your departure if you are checking out before 9 am please leave keys on kitchen counter or dining room table. Give our guest check out line a call 1 (866) 688- 1228 ext. 3 and leave your checkout message. If you are leaving anytime after 9 am please give let us know in the form below.

- Checkouts up until 2 pm are \$40.00
- Checkouts up until 6 pm are 1/2 Nights Fair + Tax and are only available if the unit is not already booked.
- Checkouts after 6 pm are 1 full nights fair + Tax and are only available if the unit is not already booked.

- I was issued 2 number of keys for my rental.
- I understand that if I do not return my keys to the designated return as told to me at checkin I will be billed \$150.00 per key and \$150.00 per garage remote. I understand keys are deactivated after departure or locks are changed if it is not returned. This fee will be billed to my card on file or withheld from my security deposit.
- I do understand that lockout service will be billed at \$150.00 plus key replacements.

Meet and Greet Form (Agent Section)

You Must Initial All Portions of This Form and Send It to contact@staycityrentals.com to be logged by Reservations.

It is ideal that you arrive 1 hour prior to the guest arrival at all units. Please keep in mind that although some guest may be late- you should focus on the earliest arrival time posted because many guest are on time- or early.

RESERVATION NUMBER: 00783
 RESERVATION NAME: David Daza
 RESERVATION DATE: 1-3 to 1-14
 UNIT: DIRS 2E (940A)
 SCHEDULED TIME OF ARRIVAL: 9-10 pm
 ACTUAL TIME OF ARRIVAL: _____
 EARLY / LATE CHECKIN FEE CIRCLE ONE: _____

Only
 Visa
 8585
 12/21

- I arrived 1 hour prior to the guest arrival.
- I was ready to smile, remembering, every new guest is a new experience.
- I checked all light bulbs and replaced any necessary light bulbs blown. If I didn't replace them I did report them to my zone manager.
- I did turn on the TV and make sure it was on the right input. I found a great channel appropriate for all guest and had it playing on a very low sound for when the guest entered.
- I tested the wifi connection with my phone and/or laptop and it was working.
- I checked all cabinets and drawers to make sure they were clean. I reported any items not cleaned by the housekeeper and my zone manager.
- I also made sure all dishes were spotless- meaning no stains.
- I checked the lint filter in the unit if it had a washer and dryer.
- I made sure that the guest did have the appropriate amenities and towel set ups.

Employee Signature [Signature]

Meet and Greet Form (Guest Section)

-- My unit was clean upon my arrival. I did inspect my unit with my reservations agent and everything was to my liking. If it was not my complaints were:

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- I was told what to do at checkout and where to return my keys. I also understand that check-out is at 11 am and that I may be billed \$40.00 for a late checkout automatically if I checkout later than 11:15 am. This fee will be billed to my card on file or withheld from my security deposit.

- Please make on the day of your departure if you are checking out before 8 am please leave keys on kitchen counter or dining room table. Give our guest check out line a call 1 (866) 688- 1228 ext. 3 and leave your checkout message. If you are leaving anytime after 9 am please give let us know in the form below.

- Checkouts up until 2 pm are \$40.00
- Checkouts up until 6 pm are 1/2 Nights Fair + Tax and are only available if the unit is not already booked.
- Checkouts after 6 pm are 1 full nights fair + Tax and are only available if the unit is not already booked.

- I was issued 1 number of keys for my rental.
- I understand that if I do not return my keys to the designated return as told to me at checkin I will be billed \$150.00 per key and \$150.00 per garage remote. I understand keys are deactivated after departure or locks are changed if it is not returned. This fee will be billed to my card on file or withheld from my security deposit.
- I do understand that lockout service will be billed at \$150.00 plus key replacements.



Etta Armstrong <etta.armstrong@lacity.org>

Fwd: #14-1635-S2

1 message

Sharon Dickinson <sharon.dickinson@lacity.org>
To: Etta Armstrong <etta.armstrong@lacity.org>

Tue, Jan 19, 2016 at 8:14 AM

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Sharon Dickinson, Legislative Assistant
Planning and Land Use Management Committee
Office of the City Clerk, Council and Public Services
Ph. (213) 978-1074
Fax (213) 978-1040
sharon.dickinson@lacity.org



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----- Forwarded message -----

From: **Michael Thal** <michaelthal@sbcglobal.net>
Date: Mon, Jan 18, 2016 at 11:20 AM
Subject: #14-1635-S2
To: paul.koretz@lacity.org

To: Paul Koretz

From: Michael Thal (Airbnb Host)

I've hosted people from all over our nation and the world since I opened my home to them almost three years ago. I've hosted people from Japan, Germany, Sweden, India, and South Korea; New York, Georgia, Texas, and Illinois. Not all of those people can afford a hotel room in this area for \$110-\$500 per night. Airbnb fees are a fraction of the cost.

Airbnb hosts are more than hosts. We are ambassadors of good will showing people from every nationality and state that Angelenos are kind, considerate, and intelligent people. You can't get that with a hotel reservation.

Please support home sharing.