ΜΟΤΙΟΝ

I MOVE that the matter of the City's Comprehensive Homelessness Strategy, Item No. 6 on today's Council Agenda (CF 15-1138-S1), **BE AMENDED** to include the

On page 38, "3.7. 311, Information Technology Agency (ITA)" add the following sentence at the end of the paragraph on "Current Initiatives": "311 operators should be provided the resources and training to refer homelessness calls directly to specific County agencies and service providers. The 311 app should be updated to add a category for encampments and homeless services to the service request options. 311 should be advertised as a one-stop navigator for homeless services calls."

following additional or amended language:

On page 71, "Strategy 4C: Coordinated Entry System – Strengthen Data Sharing and Tracking" add the following instruction to the end of the Description section: "12. Instruct the Information Technology Agency (ITA) to report on resources required and training and system changes needed to enable 311 to respond adequately to calls for homeless services and provide data on homeless services calls to relevant agencies."

20 PRESENTED BY: DAVID RYU Councilmember 4th District

SECONDED BY:



бA