DATE DUE Jan 11, 2016 AMOUNT DUE \$ 583.52

CUSTOMER SERVICE

1-800-DIAL-DWP (342-5397) Monday-Friday: 7 a.m - 7 p.m. Saturday: 7 a m. - 2 p m

Paying Your Bill

AUTOMATIC PAYMENT

Automatically pay from your checking, savings or credit card by logging in at www ladwp com bilipay

ONLINE

Pay from your checking savings or credit card any time by logging in at www ladwp com/myaccount

BY PHONE

Pay from your checking savings or credit card any time by calling 1-800-DIAL-DWP and selecting. Make a Payment

BY MAIL

Place your payment stub and you: check or money order in the envelope provided with the bil

IN PERSON

Pay at any Customer Service Center Locations are listed on the back of your payment stub and at

www ladwp com/servicecenters

ARAKSYA GEVORKYAN, 6452 WOODLEY AVE UNIT 3, VAN NUYS, CA 91406

Account Summary

Previous Account Balance		\$ 536.73
Payment Received 12/16/15	Thank you	-536.73
New Charges		+ 583.52

Total Amount Due

\$ 583.52

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

Electric Charges 9/11/15 - 11/12/15 438 kWh Water Straintes 9/11/15 11/12/15 \$283.28

800-342-5397

Total LADWP Charges \$ 354.43

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

Sewer Charges 9/11/15 - 11/12/15 \$179.50 \$49.59

Solia Waste Charges 10/21/15 - 12/22/15 800-773-2489

Total Sanitation Charges \$ 229.09

Total New Charges

\$ 583.52



PLEASE KEEP THIS PORTION FOR YOUR RECURDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW



For paperless billing, go to www ladwp.com/myaccount

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13657 2 AT 0.416 ARAKSYA GEVORKYAN 6452 WOODLEY AVE UNIT 3 VAN NUYS CA 91406-6498

13657 / 3970

ACCOUNT NUMBER 967 883 1000

DATE DUE

Jan 11, 2016

AMOUNT DUE

\$ 583.52



Write account number on check or money order and make payable to LADWF



LOS ANGELES DEPARTMENT OF WATER AND POWER WATER SYSTEM

Required Supplementary Information June 30, 2015 and 2014 (Unaudited)

Schedule of Department Pension Contributions

Last 10 Fiscal Years

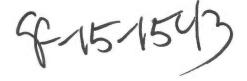
(Amounts in thousands other than percentages)

	Contributions	Determined Contributions	Deficiency (Excess)	Employee Payroll	of Covered Employee Payroll
\$	455,683	\$ 376,902 (\$ 78,781 (\$)	900,126个 8	0,202 41.87%
L.	387,824	384,266	3,558	819,924	2,503 46.87%
	376,668	368,426	8,242		
	336,875	321,689	15,186	805,6071	3,847-39.93%
	304,432	286,699	17,733	791,760↑	23,848 36.21%
)	200,579	201,035	(456)	767,912	71.208 26.18%
)	141,292	145,941	(4,649)		73,029 20.95%
3	134,651	141,862	(7,211)		19,359 22.75%
	110,269	101,556	8,713	574,3161	19,476 17.68%
5	80,785	75,490	5,295	554,840	13.61%
3		376,668 336,875 304,432 200,579 141,292 134,651 110,269	376,668 368,426 336,875 321,689 304,432 286,699 200,579 201,035 141,292 145,941 134,651 141,862 110,269 101,556	376,668 368,426 8,242 336,875 321,689 15,186 304,432 286,699 17,733 200,579 201,035 (456) 141,292 145,941 (4,649) 134,651 141,862 (7,211) 110,269 101,556 8,713	376,668 368,426 8,242 817,4211 336,875 321,689 15,186 805,607 4 304,432 286,699 17,733 791,760 7 200,579 201,035 (456) 767,912 7 141,292 145,941 (4,649) 696,704 696,704 623,675 4 134,651 141,862 (7,211) 623,675 4 4 6 7 </td

Notes to Schedule of Department Contributions

Valuation date	Actuarially determined contribution rates are calculated as of June 30, one year prior to the end of the fiscal year in which contributions are reported.
Actuarial cost method	Entry age actuarial cost method
Amortization method	Level dollar amortization
Remaining amortization period	The July 1, 2004 Unfunded Actuarial Accrued Liability is amortized over a 15-year period commencing July 1, 2004. Any subsequent changes in Unfunded Actuarial Accrued Liability are amortized over separate 15-year periods effective with that valuation.
	The market value of assets less unrecognized returns in each of the last five years. Unrecognized return is equal to the difference between the actual market returns and the expected returns on a market value basis, and is recognized over a five-year period. As directed by the Retirement Office, the actuarial valuation of assets may
Asset valuation method	be reduced by an amount classified as a nonvaluation reserve.





LOS ANGELES DEPARTMENT OF WATER AND POWER WATER SYSTEM

Required Supplementary Information June 30, 2015 and 2014 (Unaudited)

Postemployment Healthcare Plan - Schedule of Funding Progress

The following schedule provides information about the Department's overall progress made in accumulating sufficient assets to pay benefits when due, prior to allocations to the Water System and the Power System (amounts in thousands):

Actuarial valuation date July 1	 Actuarial value of assets	Actuarial accrued liability (AAL)	Unfunded AAL (UAAL)	Funded ratio	Covered payroll	UAAL as a percentage of covered payroll
2015	\$ 1,637,578	1,956,230	318,652	84% \$	920,781	35%
2014	\$ 1,485,140	1,947,912	462,772	76% \$	900,126	51%
2013	\$ 1,332,136	1,743,727	411,591	76% \$	900,254	46%

See accompanying independent auditors' report.

LOS ANGELES DEPARTMENT OF WATER AND POWER WATER SYSTEM

Notes to Financial Statements June 30, 2015 and 2014

to no more than an additional 4.8 square miles of yet to be determined emissive surfaces of Owens Lake playa.

The Department has prepared the necessary plans and specifications for construction of the Phases 9 and 10 Projects, and the construction activities are anticipated to commence by January 2016. The Phases 9 and 10 Projects include water saving measures through transitioning 1.82 square miles of existing water intensive dust mitigation measure to 1.02 square miles of habitat ponds and 0.8 square miles of gravel cover dust mitigation measures to ensure no additional water is used at Owens Lake. The costs associated with construction of the Phases 9 and 10 Projects along with transitioning area may range from \$210 million to \$240 million.

The District is currently revising the 2008 SIP in accordance with terms and conditions of the Stipulated Judgment.

Litigation

A number of claims and suits are pending against the Department for alleged damages to persons and property and for other alleged liabilities arising out of its operations. In the opinion of management, any ultimate liability, which may arise from these actions, is not expected to materially impact the Water System's net position, changes in net position, or cash flows as of June 30, 2015.

Risk Management

The Water System is subject to certain business risks common to the utility industry. The majority of these risks are mitigated by external insurance coverage obtained by the Water System. For other significant business risks, however, the Water System has elected to self-insure. Management believes that exposure to loss arising out of self-insured business risks will not materially impact the Water System's net position, changes in net position, or cash flows as of June 30, 2015.

Credit Risk (i)

Financial instruments, which potentially expose the Water System to concentrations of credit risk, consist primarily of retail receivables. The Water System's retail customer base is concentrated among commercial, industrial, residential, and governmental customers located within the City. Although the Water System is directly affected by the City's economy, management does not believe significant credit risk exists at June 30, 2015, except as provided in the allowance for losses. The Water System manages its credit exposure by requiring credit enhancements from certain customers and through procedures designed to identify and monitor credit risk.

Subsequent Events

On October 20, 2015, the Board of Water and Power Commissioners (Board) approved Resolution No. 4900 which authorized LADWP to establish and maintain up to a combined \$500 million Revolving Line of Credit for both the Water and Power Systems. On November 17, 2015, the Board authorized the execution of a Revolving Credit Agreement (RCA) with Wells Fargo Bank, National Association (Wells Fargo) of up to \$300 million. On December 17, 2015, the Department entered into a RCA with Wells Fargo in the principal amount not-to-exceed \$300 million. Under the RCA, which

(Continued)

LOS ANGELES DEPARTMENT OF WATER AND POWER WATER SYSTEM

Notes to Financial Statements June 30, 2015 and 2014

expires on December 14, 2018, amounts due may be paid by the Department at any time at its option. The Department expects to pay principal amounts due under the RCA from proceeds of subsequent borrowings. On December 21, 2015, the Water System made its first draw under the RCA in the amount of \$250 million which was deposited into the Water Short Term Revenue Notes, Issue of 2015, Construction Fund.

LADWP Home News & Media Outage Information Careers About Us Español





1-800-DIAL DWP (1-800-342-5397)

LADWP was established in 1902 to deliver water to the City of Los

Contact Us

Who We Are

Water

Power In Our Community Finances & Reports

Upcoming Events

Careers

LADWP > About Us > Power > Facts & Figures

Power

Past & Present

Facts & Figures

Power Content Label

Integrated Resource Planning

Power Reliability

Power Quality

Renewable Energy

Projects

Energy Efficiency & Rebates

Electric Safety

Smart Grid L.A.

Rates

15-15 Facts & Figures

General

-	-	 -	-	 -

	Angeles. Electric distribution began in 1916.
About LADWP	A five-member Board of Water and Power Commissioners establishes policy for LADWP. The Board members, as well as the General Manager, are appointed by the Mayor and confirmed by the City Council. Board members are appointed for five-year terms.

8,800 employees Workforce

465 square miles Area Served

Over 3.8 million residents Power Customers: 1.4 million in Los Angeles; 5,000 in the Owens **Population Served**

Valley

Total: \$3.5 billion

\$1 billion for operations and maintenance Power System

\$1.5 billion for capital projects

\$1.4 billion for fuel and purchased power

LADWP's operations are financed solely through sales of water and electric services. Capital funds are partially funded through the **Funding Sources** sale of bonds. No tax support is received.

8% of gross operating revenue is transferred to City Ceneral Fund each year. \$253 million was transferred in Escal Year 2013-City Transfer

Power Resources (Calendar Year 2012)

Fiscal Year 2013-2014 Budget

			730	COL
20%		과 공		\subseteq
21%		릭		5
10%		<i< td=""><td>CO</td><td>111</td></i<>	CO	111
4%				
33%				
12%	PROT			
	21% 10% 4% 33%	21% 10% 4% 33%	21% 10% 4% 33%	20% 21% 10% 4% 33%

*Renewable energy sources include biomass & waste (5%), geothermal (0%), small hydroelectric (2%), solar (0%), and wind (13%).

Electric Capacity

Total Megawatts Capacity	Over 7,300 megawatts from a diverse mix of energy resources
All Lima Dook Domand	6,177 megawatts (September 27, 2010)(instantaneous peak)

Power Use for Fiscal Year ending June 2013

Name: Melodie R Schaefal

Address: 23624 Kivik Street

Woodland Hills, CA 91367-5828

Send to:

Los Angeles City Clerk 200 N. Spring Street – Room 395 Los Angeles, CA 90012

Must be received by February 17, 2016

PROTEST

Q-15-1543

Date: 2/12/2016

To: City Hall

Re: LADWP Water Rate Ordinance

From: Mike & Jackie Harper 2839 Graysby Ave.

San Pedro, CA 90732

To Whom it May Concern:

I strongly protest any rate hikes to our water rates or any other utilities provided by DWP. The fact that there is consideration for yet another rate increase should not be tolerated, especially in light of the corruption that has taken place within this organization. What a disgrace to the City of LA.

Sincerely,

Mike Harper

(316)850-995)

CITY CLERK'S OFFICE

2016 FEB 22 AM II: 98

CITY CLERK

PROTEST

9-15-1543

Feb 19, 2016

PROTEST

City Of Los Angeles, Office of the City Clerk, 200 North Spring Street, Room 395, Los Angeles, California 90012

Attention: Clerk of the Council Ref: APN: 4251-023-005

Dear members of the City Council Hearing

This letter serves as my protest to the charges made by the Department of Building and Safety claiming that I owe a sum of \$1,288.56, and their request for placing a lien against my property at 3324 Greenfield Ave.

Pursuant to Section 98.0403.1 and 98.0403.2 of LAMC, I had the appeal rights for countering the Department of Building and Safety's charges made in 2013. On Sept 5, 2013, I paid, timely, the required fee of \$140.40 for having a hearing to present my arguments and documents against the charges made. However, I was never given an opportunity to do so. Therefore, I dispute their current claim of delinquent charges. I will present my exhibits during the hearing of March 2, 2016.

I request access to visual presentation equipment during the hearing. I will bring my computer lap top to present my document.

Sincerely,

Abdolvahab Majlessi

Ald Maglissi

OITY OLERKS OFFICE
OITY OLERK
BY EGG DEPUTY

Q-15-1543



New Economics For Women C/O La Posada 375 South Columbia Avenue Los Angeles, CA 90017 DWP Account No. 5818610000

February 16, 2016

Subject: LADWP Water Rate Ordinance City Clerk 200 North Spring Street, Room 395 Los Angeles, CA 90012

PROTEST

Dear City Council,

I am writing this letter to protest against the proposed water rate increase.

I truly believe that it's unfair to pay an additional cost to LADWP's for replacing aging pipelines, maintenance, and repairs. I believe that LADWP should be responsible in paying their own cost for maintenance and repairs. We pay a service to LADWP to ensure that the property has water.

We are a non-profit company dedicated to helping low income families, seniors, and single mothers for housing. Currently we are facing challenges in trying to reduce our monthly utilities cost. With the water rate increase it will cause financial and cut backs in helping families and employees.

In conclusion city council members I ask you to reconsider the water rate increase and help find another solution to fund LADWP's maintenance and repair project.

Thank you for your time.

Sincerely,

Maggie Cervantes Executive Director

CR15-1542

303 South Loma Drive Los Angeles, California 90017 213/483-2060

Fax 213/483-7848

From: Leonid Grinberg LADWP Water Rate Ordinance Service Address: **Leonid Grinberg** 2424 Mount Olympus Dr. Los Angeles, CA 90046-1642 I Protest Any Water Rate Increase. I also protest any changes to the rate structure that will increase my amount owed. Date: 02/16/16

To: Los Angeles City Council

Re: LADWP Water Rate Ordinance

-According to the LADWP's own benchmarking study and a review by the ratepayer advocate and an independent study, LADWP salaries and benefits are higher than comparable utilities, higher than comparable jobs for L.A. City, and higher than comparable jobs across the nation, yet nothing is being done about it except calls for more studies—while LADWP plans a "cost-of-living" raise in 2016.

-The new water rate ordinance <u>lifts the cap</u> that limits the extra charges for "adjustment factors", which raise your rates in-between the other rate increases. <u>These extra charges will now be unlimited, and they can be increased over and over, without City Council approval.</u>

To protest the new water rate ordinance, just write on a piece of paper (you can use the lower portion of this one):

Your name (or the name of the DWP customer)
Your address (the property address, not a P.O. Box or billing address)

The words, "LADWP Water Rate Ordinance"
The words, "I protest" or "We Protest"

Mail or hand-deliver it to:

City Clerk
200 N. Spring Street, Room 395
Los Angeles, CA 90012

e protest per address will count.
posed. It must be on paper to be

Mail by February 10 to arrive by a.m. February 17, 2016 to be counted. One protest per address will count. If half of all DWP customers file a valid protest, the rate hike will not be imposed. It must be on paper to be valid, no e-mail or calls will count, although you can certainly call your City Council representative and express your views. It might help.

Sonia Venegas 9933 Woodman Ave. #B205 ROTEST Mission Hills, CA 91345

LADWP Water Rate Ordinance I protest.

G-15-1543

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The words, "LADWP Water Rate Ordinance"

The words, "I protest" or "We Protest"

PROTEST

Mail or hand-deliver it to:

City Clerk

200 N. Spring Street, Room 395

Los Angeles, CA 90012

Mail by February 10 to arrive by a.m. February 17, 2016 to be counted. One protest per address will count. If half of all DWP customers file a valid protest, the rate hike will not be imposed. It must be on paper to be valid, no e-mail or calls will count, although you can certainly call your City Council representative and express your views. It might help.

LADWP water Rates ordinance

Ricardo Molina. We Protest

17829 Vanowen St. Reseda Ca. 91335

CF- 15- 1543

-According to the LADWP's own benchmarking study and a review by the ratepayer advocate and an independent study, LADWP salaries and benefits are higher than comparable utilities, higher than comparable jobs for L.A. City, and higher than comparable jobs across the nation, yet nothing is being done about it except calls for more studies—while LADWP plans a "cost-of-living" raise in 2016.

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Your name (or the name of the DWP customer)

Your address (the property address, not a P.O. Box or billing address)

The words, "LADWP Water Rate Ordinance"

The words, "I protest" or "We Protest"

PROTEST

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200 N. Spring Street, Room 395

Los Angeles, CA 90012

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LADUP - Water Rate Ordince
We Protest.

Doubyn Freque Evelyn FUGGRE
16625 Bunyssede 8t
Van Muys El. 91836

CP15- 1543

PROTEST THE LADWP WATER RATE INCREASE!

To protest the new water rate ordinance, just fill out this protest petition.

Print your name (if you are a DWP customer)

James E. Enstrom

Your address (your property address, not a P.O. Box or billing address)

2123 Kerwood Avenue, Los Angeles, CA 90025

The words, "LADWP Water Rate Ordinance"

LADWP Water Rate Ordinance

The words, "I protest" or "We protest"

I strongly protest

Signature

James E. Enstrom

OITY OLERK'S OFFICE

2016 FEB 22 AM II: 08

CITY CLERK

BY DEPUTY

Mail or hand-deliver it to: City Clerk 200 N. Spring Street, Room 395 Los Angeles, CA 90012

It must arrive by the morning of February 17 to be counted. One protest per address will count. If half of all DWP customers file a valid protest, the rate hike will not be imposed. It must be on paper to be valid, no e-mail or calls will count.

(8-15-1543

PROTES!

PROTEST THE LADWP WATER RATE INCREASE!

To protest the new water rate ordinance, just fill out this protest petition.

Print your name (if you are a DWP customer)

James E. Ehstrom

Your address (your property address, not a P.O. Box or billing address)

1339 Roscomare Road, Los Angeles, CA 90077

The words, "LADWP Water Rate Ordinance"

LADWP Water Rote Ordinance

The words, "I protest" or "We protest"

I strongly protest.

Signature

Lames & Enstron

Mail or hand-deliver it to: City Clerk 200 N. Spring Street, Room 395 Los Angeles, CA 90012

It must arrive by the morning of February 17 to be counted. One protest per address will count. If half of all DWP customers file a valid protest, the rate hike will not be imposed. It must be on paper to be valid, no e-mail or calls will count.





Date: 2/10/16

City Clerk

200 North Spring Street, Room 395

Los Angeles, CA 91002

RE: Protest - Proposed Water Rate Ordinance

Dear City Council,

Please consider this letter my <u>FORMAL PROTEST</u> to the Proposed Water Rate Restructure and Increase Ordinance set for hearing on February 17th, 2016. I certify that I am a customer of record for LADWP at the parcel address listed below.

In the recent wake of LADWP's over-billing settlements, felony vendor embezzlement charges, as well as corruption allegations within its own nonprofit trusts, I do not believe that the Proposed Water Rate Restructure and Increases is in the best interests of the customers.

Sincerely,

Even Stevenson 7230 De Sate Ave Conga Para 91303 CITY CLERK'S OFFICE

2016 FEB 22 AM II: 08

CITY CLERK

BY

PROTEST

P-15-1543

PROTEST THE LADWP WATER RATE INCREASE!

Why we oppose the five-year rate increase:

According to the LADWP's own benchmarking study and a review by the ratepayer advocate and an independent study, LADWP salaries and benefits are higher than comparable utilities, higher than comparable jobs for L.A. City, and higher than comparable jobs across the nation, yet nothing is being done about it except calls for more studies—while LADWP plans a "cost-of-living" raise in 2016.

The new water rate ordinance <u>lifts the cap</u> that limits the extra charges for "adjustment factors," which raise your rates in-between the other rate increases. These extra charges will now be unlimited, and they can be increased over and over, without City Council approval.

To protest the new water rate ordinance, just write on a piece of paper (you can use the lower portion of this one):

Your name (or the name of the DWP customer)
Your address (the property address, not a P.O. Box or billing address)
The words, "LADWP Water Rate Ordinance"
The words, "I protest" or "We protest"

Mail or hand-deliver it to:
City Clerk
200 N. Spring Street, Room 395
Los Angeles, CA 90012

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Alicia Schubert 12537 Neon Way Granada Hills, CA 91344

LADWP Water Rate Ordinance

I Protest!!!

PROTEST

P-15-1543



New Economics For Women C/O Tres Palmas 269 South Loma Drive Los Angeles, CA 90026 DWP Account No. 9738610000 & 838610000

February 16, 2016

Subject: LADWP Water Rate Ordinance City Clerk 200 North Spring Street, Room 395 Los Angeles, CA 90012

Dear City Council,

I am writing this letter to protest against the proposed water rate increase.

I truly believe that it's unfair to pay an additional cost to LADWP's for replacing aging pipelines, maintenance, and repairs. I believe that LADWP should be responsible in paying their own cost for maintenance and repairs. We pay a service to LADWP to ensure that the property has water.

We are a non-profit company dedicated to helping low income families, seniors, and single mothers for housing. Currently we are facing challenges in trying to reduce our monthly utilities cost. With the water rate increase it will cause financial and cut backs in helping families and employees.

In conclusion city council members I ask you to reconsider the water rate increase and help find another solution to fund LADWP's maintenance and repair project.

Thank you for your time.

Sincerely,

Maggie Cervantes Executive Director PROTEST

Re: LADWP Water Rate Ordinance From: ATI GROBMAN Service Address:____ I Protest Any Water Rate Increase. Signature:____ Date:_____

To: Los Angeles City Council

PROTEST THE LADWP WATER RATE INCREASE!

Why we oppose the five-year rate increase:

- According to the LADWP's own benchmarking study and a review by the ratepayer advocate and an
 independent study, LADWP salaries and benefits are higher than comparable utilities, higher than comparable
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Your address (the property address, not a P.O. Box or billing address)
The words, "LADWP Water Rate Ordinance"
The words, "I protest" or "We protest"

Mail or hand-deliver it to: City Clerk 200 N. Spring Street, Room 395 Los Angeles, CA 90012

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I protest
Herberth J. Escobar
14128 Garber st.
416ta, U. 91331

PROTEST

P15 1543

To: Los Angeles City Council			
Re: LADWP Water Rate Ordinance	BY	2016 F	ALIO
	TY C	EB 22	
From: <u>Caroline Adler</u>	BYCITY CLERK	AM 11: 08	SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFICE SOFFI
Service Address: 8411 Kirkwood Dr.			
Los Angelos, CA 90046			
I Protest Any Water Rate Increase.			
I also protest any changes to the rate structure t	that		
will increase my amount owed.			
Signature:		×	
Signature:			
Date:			



New Economics For Women C/O Mariposa Housing Partner 345 South Columbia Avenue Los Angeles, CA 90017 DWP Account No. 4818610000 & 3818610000

February 16, 2016

Subject: LADWP Water Rate Ordinance City Clerk 200 North Spring Street, Room 395 Los Angeles, CA 90012 DITY CLERK'S OFFICE

OIG FEB 22 AM II: 08

CITY CLERK

Dear City Council,

I am writing this letter to protest against the proposed water rate increase.

I truly believe that it's unfair to pay an additional cost to LADWP's for replacing aging pipelines, maintenance, and repairs. I believe that LADWP should be responsible in paying their own cost for maintenance and repairs. We pay a service to LADWP to ensure that the property has water.

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In conclusion city council members I ask you to reconsider the water rate increase and help find another solution to fund LADWP's maintenance and repair project.

Thank you for your time.

Sincerely,

Maggie Cervantes Executive Director PROTEST

303 South Loma Drive Los Angeles, California 90017 February 15, 2016

City Clerk 200 North Spring Street Room 395 Los Angeles CA 90012

RE: Notice of Proposed Water Rate Restructure and Increases

ana Moria Kaur

For LADWP Water Rate Ordinance, and for parcel address of <u>11480 Glenoaks Blvd Pacoima</u>, <u>CA 91331</u> we protest the proposed water rate increase.

Sincerely,

Leon M Krous and Anna Maria Krous

OITY OLEHK SOFHIC

PROTEST

P-15-1543



New Economics For Women
DBA 4651 Huntington LP
4651 Huntington Drive North
Los Angeles, CA 90032
DWP Account No. 132730000 & 0593710000

February 16, 2016

Subject: LADWP Water Rate Ordinance City Clerk 200 North Spring Street, Room 395 Los Angeles, CA 90012

Dear City Council,

I am writing this letter to protest against the proposed water rate increase.

I truly believe that it's unfair to pay an additional cost to LADWP's for replacing aging pipelines, maintenance, and repairs. I believe that LADWP should be responsible in paying their own cost for maintenance and repairs. We pay a service to LADWP to ensure that the property has water.

We are a non-profit company dedicated to helping low income families, seniors, and single mothers for housing. Currently we are facing challenges in trying to reduce our monthly utilities cost. With the water rate increase it will cause financial and cut backs in helping families and employees.

In conclusion city council members I ask you to reconsider the water rate increase and help find another solution to fund LADWP's maintenance and repair project.

Thank you for your time.

Sincerely,

Maggie Cervantes Executive Director PROTEST

303 South Loma Drive Los Angeles, California 90017

90017 213/483-2060 Fax 213/483-7848 February 15, 2016

City Clerk 200 North Spring Street Room 395 Los Angeles CA 90012

RE: Notice of Proposed Water Rate Restructure and Increases

ana Moria Kaur

For LADWP Water Rate Ordinance, and for parcel address of <u>14390 Sayre St. Sylmar, CA 91342</u> we protest the proposed water rate increase.

Sincerely,

Leon M Krous and Anna Maria Krous

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CITY CLERK
BY

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PROTEST

Q-15-1543

February 15, 2016

City Clerk 200 North Spring Street Room 395 Los Angeles CA 90012

RE: Notice of Proposed Water Rate Restructure and Increases

For LADWP Water Rate Ordinance, and for parcel address of <u>13753 Gladstone Avenue Sylmar, CA 91342</u> we protest the proposed water rate increase.

Sincerely,

Leon M Krous and Anna Maria Krous

2016 FEB 22 AM II: 0

CITY CLERK

BY

PROTEST

F-15-1543

I Protest

Name: (Lejis Berys

Address: 2403/ Mariano

PROTEST

Send to:

Los Angeles City Clerk 200 N. Spring Street – Room 395 Los Angeles, CA 90012

Must be received by February 17, 2016

Q-15-1543

I Protest

Address: 22331 Quenta Rd

Woodland Hulls 91364

Send to:

Los Angeles City Clerk 200 N. Spring Street – Room 395 Los Angeles, CA 90012

Must be received by February 17, 2016

-15-15

I Protest

Name: Tami Haim

Address: 4617 Black Friar Road

Woodland Hills, Ca. 91364

Send to:

Los Angeles City Clerk
200 N. Spring Street – Room 395

Los Angeles, CA 90012

Must be received by February 17, 2016

9-15-1543

February 15, 2016

City Clerk 200 North Spring Street Room 395 Los Angeles CA 90012

RE: Notice of Proposed Water Rate Restructure and Increases

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Leon M Krous and Anna Maria Krous

CITY CLERK'S OFFICE
CITY CLERK
BY

PROTEST

Q- 15- 1543

Date: 2/10/16

City Clerk

200 North Spring Street, Room 395

Los Angeles, CA 91002

RE: Protest - Proposed Water Rate Ordinance

Dear City Council,

Please consider this letter my <u>FORMAL PROTEST</u> to the Proposed Water Rate Restructure and Increase Ordinance set for hearing on February 17th, 2016. I certify that I am a customer of record for LADWP at the parcel address listed below.

In the recent wake of LADWP's over-billing settlements, felony vendor embezzlement charges, as well as corruption allegations within its own nonprofit trusts, I do not believe that the Proposed Water Rate Restructure and Increases is in the best interests of the customers.

Sincerely,

Sofiz Esperara Mertiez 21909 Lenark St #21 PROTEST

G-15-1543

Date: 2/10/16

City Clerk

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Los Angeles, CA 91002

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Sincerely,

PROTEST

P 15-1543

Here is an article written by Susan Shelley, a San Fernando Valley author, a former television associate producer and twice a Republican candidate for the California Assembly. \square

It's easy to say the Los Angeles Department of Water and Power is bloated and inefficient, but it's even easier to prove it. All you have to do is read the "Benchmarking Analysis" produced in February by LADWP's Corporate Performance Division with he help of two outside consultants, PA Consulting Group Inc. and PwC's Strategy&. The report on the first phase of the multiyear, three-part "benchmarking effort" recommended that LADWP conduct an "enterprise-wide examination of labor and benefit costs, including the administrative and general function." The "ultimate goal," the experts concluded, "will be to identify specific areas/process with the highest potential for improvement and/or cost savings."

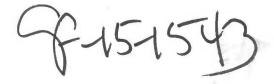
Translation: They are wasting so much money that it will be 2017 before they even figure out where to begin to address it. However, LADWP doesn't intend to let this leisurely beard-tugging exercise delay its five-year rate increase, which could be approved in just a couple of weeks. It's an outrage. The benchmarking study reveals that LADWP spends more money on payroll, measured by total payroll dollars per customer, than more than 75 percent of comparable utilities. LADWP also spends more on pension and health benefits than other utilities.

The report notes that wages in the L.A. metro area are 13 to 33 percent higher than wages paid by "peer utilities." But a report in March from the California Policy Center found that "the average DWP employee receives compensation that is 155 percent greater than their non-DWP counterpart."

The DWP also lagged its competitors in its debt ratio, having borrowed more money than comparable utilities. Is this a problem? Not for investors who buy the bonds and collect the interest payments. In August, Moody's gave a positive rating to \$300 million in LADWP power system revenue bonds, with an admiring nod to "LADWP's strong flexibility as an unregulated monopoly providing an essential service to the city of Los Angeles."

Translation: LADWP can always pay the bondholders by forcing its customers to pay more for water and electricity.

Bond ratings analysts at Moody's, Fitch and Standard & Poor's all lamented the slow and politically charged process for raising base rates, but they were cheered up by the presence of "cost adjustment mechanisms" that enable LADWP to quietly add extra





Bond ratings analysts at Moody's, Fitch and Standard & Poor's all lamented the slow and politically charged process for raising base rates, but they were cheered up by the presence of "cost adjustment mechanisms" that enable LADWP to quietly add extra charges to everybody's bills. "About 50 percent of costs can be automatically passed through to customers without City Council action," Moody's explained to investors.

And that number could go higher. Fitch analysts said the new rate hike proposal "includes revenue stability features that would enhance the consistency of cost recovery." Translation: The "adjustment mechanisms" are about to be adjusted upward.

You can't blame investors for wanting the money that was promised to them, but it's fair to ask why LADWP has borrowed so much money – more than \$23 billion over the last 30 years, according to data from the California state treasurer – while comparable utilities seem to be able to pay their bills more easily. The problem could be that every year, LADWP transfers 8 percent of the power system's gross revenue for the previous year to the L.A. city treasury. The city grabbed \$247 million in 2013, \$253 million in 2014, and \$266 million in 2015. Standard & Poor's projects that by 2020, the city transfer will be more than \$320 million. The annual transfer equals or exceeds the \$270 million in annual revenue that would be raised by the five-year rate increase. Without the city transfer, the rate increase would not be needed.

Although L.A.'s city charter allows the transfer of surplus revenue, there is no surplus revenue, not while LADWP is raising rates and planning to borrow billions more. Is the city transfer even legal? Maybe not. Three lawsuits challenging it were recently consolidated into one case and set for trial.

Mayor Eric Garcetti and the City Council have the power to approve or block the DWP's rate hikes, upcoming salary raises and transfers of "surplus" funds. At the very least, the city transfer should be halted until the legal challenge is resolved, and LADWP's rates and salaries should be frozen until the "enterprise-wide examination of labor and benefit costs" is completed and made public.

It's a disgrace that a publicly owned utility that is also an unregulated monopoly operates like a political slush fund. Feel free to call the mayor at 213-978-0600 and your City Council representative at 213-473-3231, and ask them what they plan to do about it.



Nov 10, 2014

AMOUNT DUE
\$ 386,71

Page 1 dt.!

CUSTOMER SERVICE - 7:00 am to 7:00 pm 1 800 DIAL-DWP (342-5397)

Paying Your Bill

AUTOMATIC PAYMENT

Automatically pay from your checking, savings or credit card by regging in at www.ladwg.com.bilipay

ONLINE

Pay from your checking savings or credit card any time by logging in at states (advip com myacocum).

BY PHONE

Pay from your checing is average or usedit card ray shall by call and selecting. Make a Payment

BY MAIL

Place your payn antistub and your check or money order in the attractors provided with the but.

IN PERSON

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your payment someonen ors www.lackyp.com.someonen ors ARAKSYA GEVORKYAN 6452 WOODLEY AVE UNIT 3, VAN NUYS, CA 91406

Account Summary

Previous Account Balance Payment Received 9/18/14 New Charges

Thank you

\$ 356.21

Total Amount Due

+ 386.71 \$ 386.71

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

Electric Charges 7/14/14 9/11/14 753 kWh

\$120.96

\$151 79

800-342-5397

Total LADWP Charges \$ 272.75

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

Sewer Charges 7/14/14 9/11/14

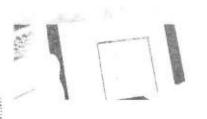
\$64 37

800-773-2489 Sond Waste Charges 8/20/14 - 10/21/14

\$49.59

Total Sanitation Charges

\$ 113.96





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09708 / 6232



ACCOUNT NUMBER 967 883 1000

DATE DUE

Nov 10, 2014

AMOUNT DUE

\$ 386.71

Please enter amount, enclosed



Write account humber on check of money order and make payable to (ADW)



96788310000000000000386719

Date: 2/13/16

City Clerk
200 North Spring Street, Room 395
Los Angeles, CA 91002

RE: Protest - Proposed Water Rate Ordinance

Dear City Council,

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In the recent wake of LADWP's over-billing settlements, felony vendor embezzlement charges, as well as corruption allegations within its own nonprofit trusts, I do not believe that the Proposed Water Rate Restructure and Increases is in the best interests of the customers.

Sincerely,

Mike Hermour 8930 Topenga Coryn Coraa Pak, CA 91304 CITY CLERK'S OFFICE

2016 FEB 22 AM II: 08

CITY CLERK

PROTEST

8-15-1543

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-The new water rate ordinance <u>lifts the cap</u> that limits the extra charges for "adjustment factors", which raise your rates in-between the other rate increases. <u>These extra charges will now be unlimited, and they can be increased over and over, without City Council approval.</u>

To protest the new water rate ordinance, just write on a plece of paper (you can use the lower portion of this one):

Your name (or the name of the DWP customer)
Your address (the property address, not a P.O. Box or billing address)
The words, "LADWP Water Rate Ordinance"
The words, "I protest" or "We Protest"

Mail or hand-deliver it to:

City Clerk

200 N. Spring Street, Room 395

Los Angeles, CA 90012

Mail by February 10 to arrive by a.m. February 17, 2016 to be counted. One protest per address will count. If half of all DWP customers file a valid protest, the rate hike will not be imposed. It must be an paper to be valid, no e-mail or calls will count, although you can certainly call your City Council representative and express your views. It might help.

I protest a vate hike PROTEST

Noonis 1 Maxwell 16624 Runnymede St Vaa Nuys Ca 91906

CF-15-1543

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Kristine Aghabalyan
16618 Runnymede Stores
van Nuys CA 91406
X: Agust

SEND TO: REGARDING: LADWP WATER RATE ORDINANCE CITY COUNCIL CLERK

200 N. SPRING ST. **ROOM 395**

LOS ANGELES, CA 90012

PROTEST

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14168 PONY LAWE SYLMM CA 91342

CF- 15-1543

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11355 Defoe Ave
facoima, CA 91331 PROTEST

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LADWP Water Rate ordinana

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CR 15-1543

LADWP Water Rate Ordinance Araksya Gevorkyan 6452 Woodley Ave #3 Van Nuys, CA 91406

We protest the Proposed Water Rate Restructure and Increase for the Los Angeles Department of Water and Power and Associated for the following reasons:

It has come to our attention that our bill has increased drastically within a 365 day period. Within the last year my family has taken on the responsibility and challenge given by the city to conserve in all areas of water usage. Shorter showers, only necessary flushing of toilet water, larger piles of laundry, and finally I have taken on the duty of being the primary dishwasher in my household to conserve even more water, saving the excess to water our plants. Our commitment did not pause at water conservation. We have been collecting less waste which translates to fewer trash pick ups for our unit and using less electrical power with the belief that the payoff, in our case environmental responsibility and rate decrease, would be worth the extra effort.

Our LADWP bill for the cycle period dated: 7/14/14 - 9/11/14, was calculated at \$386.71. During this period, our water and electric usage would have been considered standard for a family unit, never flowing into the Tier 2 level of usage. Our LADWP bill for the cycle period dated: 7/14/15 - 9/11/15, has been calculated at a whopping \$536.73 and rising. Looking at the usage for this month alone without the consideration of the savings incurred by our family during previous months, we were expecting a bill no higher than that compared to last years, even with a service charge increases.

It is in my scope of understanding; having gone through vigorous research avenues, that any charge stated on a bill must be answered to by the Corporation, whom willingly and knowingly takes on the primary responsibility as their civic duty to execute and provide fair services to its public, in turn, adhering to show full disclosure of operations. This includes the complete accounting; operations, earnings, and payouts of said Corporate Entity. LADWP has failed to provide such statements in a timely fashion. Los Angeles Department of Water & Power sends a bi-monthly bill with charges for both Los Angeles Department of Water & Power and the City of Los Angeles Bureau of Sanitation, making LADWP primarily responsible for the accounting of both and answering questions regarding all charges stated on the bill. We are unable to find the necessary documents from LADWP for our personal use and records. Given the snapshot comparison of the amount increase of two cycles, with the only acceptable change being a difference of one full year, we can no longer afford to pay the water and power bill so evidently necessary for a sustainable life.

There is no way for customers to correctly check and understand the meter reading to that of the actual water usage, and that's where in lies the problem. It is unconstitutional to raise service rates just as the minimum wage increase takes effect, which would have set into motion a relief for most Americans who were planning on taking steps towards slowly paying off debts incurred during economic hardship. In

CG-15-1543

FROTEST

today's global economy, safe and affordable access to water is a birthright. It is our moral and ethical responsibility to share and maintain affordable access to clean water. Increase in rates lowers the rate of affordability, providing for an unsustainable future for the City of Los Angeles and its citizens. Furthermore, we are too far into the future of economic and evolutionary growth to revert back to uncalculated and misguided steps that have no standing in the growing times. It is the moral and legal obligation of the City Council, to protect its citizens from corruption by any and all corporate entities and private parties and to make sure these entities and parties watch their spending habits. LADWP is not a business that was set forth for gambling with its customers payments. Either we have not yet set into play laws to protect the customers from further rate increases due to negligible spending habits by the department, or we have not been enforcing these laws.

With quick access to and availability of information online, there is no room for error when it comes to decisions that affect the public good.

We have attached an article that speaks volumes for public opinion. This article is part of the evidence for our combined protest.

Sincerely,

Afaksya Gevorkyan

Anzhela Gevorkyan

Gevork Gevorkia

Mariam Gevorkian