

INNOVATION, GRANTS, TECHNOLOGY, COMMERCE AND TRADE COMMITTEE
REPORT relative to executing an amendment to a contract with 3DI, Inc. to complete Phase 1 enhancements for the MyLA311 Customer Relationship Management system and to plan and execute Phase 2.

Recommendations for Council action:

1. APPROVE the Amendment No. 1 to City Contract C-122480 with 3DI, Inc. for the development of a Customer Relationship Management system, to extend the term of the contract by two years for a revised contract term effective five years from February 5, 2013 through February 4, 2018, with no change in the total compensation of \$4.8 million, subject to the review and approval of the City Attorney.
2. AUTHORIZE the General Manager, the Information Technology Agency (ITA), to execute Amendment No. 1 to City Contract C-122480 with 3DI, Inc. for the development of a Customer Relationship Management system.

Fiscal Impact Statement: The City Administrative Officer (CAO) reports that funding for these services has been approved through the annual budget process. The ITA is anticipated to have sufficient budgeted funds to cover these contract expenditures. Since budgeted funds are available in fiscal year 2015-16 and future payments are subject to future appropriation, the recommendations provided in this report comply with the City's Financial Policies.

Community Impact Statement: None submitted.

SUMMARY

At the meeting held on March 15, 2016, your Innovation, Grants, Technology, Commerce and Trade Committee considered a CAO report relative to executing Amedment No. 1 to City Contract C-122480 with 3DI, Inc. to complete Phase 1 enhancements for the MyLA311 Customer Relationship Management System and allow the ITA to plan and execute Phase 2. Funding for Phase 2 was approved as part of the 2015-16 Adopted Budget. The CAO reports that this amendment would extend the term of the contract by two years for a five-year term ending on January 29, 2018. The funding for the contract would remain at \$4.8 million. An opportunity for public comment was held. After further discussion of the matter, the Committee moved to approve the recommendations contained in the CAO report, as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

INNOVATION, GRANTS, TECHNOLOGY, COMMERCE, AND TRADE COMMITTEE

A handwritten signature in blue ink, appearing to read "B. J. Thompson", is written over the printed name of the committee.

<u>MEMBER</u>	<u>VOTE</u>
BLUMENFIELD:	YES
BONIN:	ABSENT
KREKORIAN:	ABSENT
BUSCAINO:	YES
MARTINEZ:	YES

ME

-NOT OFFICIAL UNTIL COUNCIL ACTS-