

LOS ANGELES FIRE DEPARTMENT

SIGNIFICANT STRATEGIC PLAN ACCOMPLISHMENTS

Submitted in Budgets & Finance Committee 5/3/16

Council File No: 16-0600

Item No.: 1

~~Report~~ Communication from the LAFD

Metric Driven

FireStat has optimized capacity and driven performance throughout the Department, for example:

- Residential structure fire fatalities were reduced by 54% from the previous year. (24 to 11)
- Response times have held steady in spite of an increasing call loads
- Workers Compensation injuries have been trending down
- Fire Prevention backlogs are being addressed

Technological

- Tiered Dispatch System (TDS) has reduced call processing time by 25% for the most critical EMS call types
- Pulsepoint usage, which provides real time citywide emergency incident situational awareness, has increased by more than 1000%
- iPADS being used for brush clearance inspections
- iPADS to be implemented for improved field command and control by Chief Officers
- Several technology initiatives in development

Community Focused

- Restored resources (E69 & E209)
- Implemented the Four Bureau model aligning LAFD field structure with the LAPD and EMD
- Launched the Nurse Practitioner Response Unit; to date, treated and released 55% of patients evaluated.

- Deployed two Fast Response Units; averaging one call per hour and cancelling 1.5 resources per call, enabling reduction of response times.

Reflective of the People Served

Firefighter Recruitment & Hiring Program

- Initiated a citywide recruitment campaign comprised of TV, radio, billboards and social media efforts
- Implemented recruitment preparatory programs to assist over 1000 candidates, to date
- Partnered with the LAUSD to establish four Firefighter High School Magnet Programs, one of which produced the first group of Teen Civilian Emergency Response Team (CERT) graduates

LOS ANGELES FIRE DEPARTMENT
FY 2016-17 ADDITIONAL FUNDING REQUESTS

I. Obligatory Increase

Proposed Budget provides approximately \$167M in the Constant Staffing Overtime Account but LAFD anticipates expenditures of \$172.3M—a difference of \$5.3M. LAFD is requesting an additional \$3M into this Account and will closely monitor expenditures next fiscal year.

II. Staffing for Operational Needs (Total: \$368,076; no funding requested)

Items 16 – 20 are requests for resolution position authorities, with no funding, to meet legal mandates or to address workload needs.

III. Approval of the below items will allow the LAFD to continue to meet its strategic plan objectives to ensure a safer Los Angeles.

Requests are listed within each Vision Statement category.

Metric Driven – Items 1, 2, 3, 6, 7

These items will all contribute to reducing response times.

Item #1: Dispatch Upgrades. The initial request of \$6M for Fire Station Alerting System (FSAS), which is 18 years old, will be deferred to FY 17-18. FY 16-17 will be focused on developing an RFP for FSAS. Funding for \$2M will pay for CAD upgrades will include dispatch mapping and GIS for completion of AVL based unit recommendation which will dispatch the closest unit, resulting in reduced response times. Cost = \$2M

Item #2: IT Consulting Services. Request would ensure full-year for Gartner, Inc. to prepare the Fire Station Alerting System (FSAS) RFP, provide Project Management for CAD-related projects, and provide funding for as-needed consultants with specialized expertise required for implementation. Cost = \$300K

Item #3: AVL Mobile Client Software Annual Maintenance. Required to fund annual maintenance and support of the software required for the final implementation of the Automated Vehicle Locator Project. Cost=\$200K

Item #6: Nurse Practitioner Response Unit (NPRU). One NPRU is funded to continue in South Los Angeles. Funding for three additional units is requested for deployment deployment in each of the remaining three Bureaus. Cost= \$319,293 for 6 months funding.

Item #7: Fast Response Vehicle (FRV). Funding has been provided to continue one of the two pilot FRVs currently deployed in downtown and Sylmar. Funding is requested to enable continuation of the second FRV and maintain our current level of service, with no expansion this fiscal year. Cost=\$162,782 for 6 months funding.

Technological – Items 10,11,12

Item #10: iPad Field Implementation. Funding for data plans, training and support for 50 donated iPADS to be used by Chief Officers for enhanced Command and Control. Cost = \$80K

Item #11: Target Solutions On-Line Training. Funding would provide continued maintenance and support for on-line training programs available for in-service training and

Item #12: Technology Needs. Pending completion of the LAFD Information Technology Strategic Plan, request funds be placed in the Unappropriated Balance (UB) for anticipated software and hardware needs. Cost= \$500K

Community Focused – 4,5,8,9, 13

Item #4: Restoration of Two Engine Companies. Funding is requested for: (a) nine months for E209 which was placed into service in April 2016 in Skid Row, and (b) three months funding in the UB for Engine 73, pending the outcome of the SAFER Grant Application. Cost = \$1.9M (E209 - \$1.4; E73 - \$500K UB)

Item #5: Emergency Incident Technicians (EITs). Funding is for three months to continue incremental restoration of EITs (deleted in FY 2010-11). Five battalions operate without EITs which are critical for firefighter safety

providing accountability, situation status and other activities at emergency incidents. Cost = \$165,036

Item #8: Fire Prevention Bureau (FPB) Inspectors. Six months funding for two Inspectors to address backlogs in several FPB activities. Staffing level is 12 below FY 2010-11 levels. Cost = \$182,503

Item #9: Ambulance Resource Controller Project. Provide resolution position authority for three FFIII/Dispatchers to assist with increased 911 calls and to more effectively mobilize ambulance resources during peak activity. Cost = \$230,883

Item #13: Fire Station Facilities Maintenance/Repair. Funding would address deteriorating plumbing, electrical, flooring, and other maintenance and repair needs, and provide enhanced security at fire stations and other LAFD facilities. Cost = \$500,000

Reflective of the People Served– 15

Item #15: Diversity Recruitment Officer. Funding and resolution authority would enable position to focus on outreach recruitment, mentoring and preparatory programs to attract and retain a gender and ethnically diverse group of firefighter recruits. Cost= \$107,059

NOTE: Funding for Item #14 is withdrawn as Department has identified available funding this fiscal year to purchase LifePak Defibrillators (\$247,397).

