

ENERGY, CLIMATE CHANGE AND ENVIRONMENTAL JUSTICE COMMITTEE REPORT
relative to the impact of inclement weather that began on February 17, 2017, and related matters.

Recommendations for Council action, as initiated by Motion (Martinez - Buscaino - Krekorian):

1. DIRECT the Los Angeles Department of Water and Power (LADWP) to report on the impacts of the inclement weather that began on February 17, 2017, the amount, cause, and duration of power outages experienced by LADWP customers, as well as an analysis of the performance of the utility's wet weather operations with particular focus on any potential lessons learned, and any best practices confirmed to be effective.
2. REQUEST the Board of Public Works and the Bureau of Sanitation (BOS) to report with information on the Laurel Canyon sinkhole, the bureau's response, and how affected residents were and continue to be informed and updated.
3. DIRECT the LADWP and the BOS to report on current or potential efforts to ensure a customer-focused service and communication strategy during and after times of inclement weather, power outages, and infrastructure failures. This report should include what can be done to communicate, in real time and in localized terms, of any incidents, the status, and process for repairs. The report should also focus on how these agencies maintain their relationships with customers at a personal/individualized level during and after these types of incidents are experienced, and how they perform any customer service *triage* and follow-up for affected customers.
4. NOTE and FILE the LADWP report dated April 25, 2017, attached to the Council file, relative to inclement weather impact.

Fiscal Impact Statement: None submitted by the LADWP. Neither the City Administrative Officer nor the Chief Legislative Analyst has completed a financial analysis of this report.

Community Impact Statement: None submitted.

Summary:

At a meeting held on January 16, 2018, the Energy, Climate Change and Environmental Justice Committee considered a report from the LADWP in response to Motion (Martinez - Buscaino - Krekorian) relative to the impact of inclement weather that began on February 17, 2017, and related matters. During the discussion of this item, the BOS and LADWP representatives provided an overview of the actions taken by their respective bureau/department during this time and responded to numerous related questions from the Committee members.

After providing an opportunity for public comment, the Committee recommended that Council approve the recommendations contained in the Motion and that Council note and file the LADWP report dated April 25, 2017, as detailed above. This matter is now submitted to Council for its consideration.

Respectfully Submitted,

ENERGY, CLIMATE CHANGE AND ENVIRONMENTAL JUSTICE COMMITTEE



<u>MEMBER</u>	<u>VOTE</u>
MARTINEZ:	YES
KORETZ:	ABSENT
CEDILLO:	YES
KREKORIAN:	YES
O'FARRELL:	YES

MLE
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