MOTION

In July 2017, the Bureau of Sanitation (LASAN) initiated the RecycLA Program that provides recycling and waste collection services for all commercial, industrial and multi-family customers in the City, a globally unprecedented transition in both size and scope. The Program is designed to significantly increase recycling throughout the City in order to obtain zero waste goals and improved service levels, ensure fair pricing, worker protections, reduced traffic, reduced wear and tear on our roads and alleyways, and improve air quality. The RecycLA Program consists of 11 zones with each zone serviced by one service provider. The transition period ends February 1, 2018.

However, since the inception of the Program, while some service providers have met or exceeded the goals of the program, some zones have generally been fraught by poor service levels and questionable billing practices. Customers have complained about some service providers continually failing to pick up bins; or avoiding picking up bins they deem overfilled.

In cases where bins have been picked up, customers have complained of some service providers leaving empty dumpsters in the street for hours thereby impacting traffic levels and parking in local communities.

In other situations, customers have expressed concern about bins being removed from garbage chutes for hours. This practice has caused excessive levels of trash collecting on floors of apartment buildings raising public health concerns.

In addition, many customers have complained that some service providers are charging questionable service rates; and that they fail to work with customers to "right size" their accounts.

These problems, and others, continue to impact the Program which raises questions about some service providers' ability to fulfill their obligations under the RecycLA agreements.

I THEREFORE MOVE that the Bureau of Sanitation (LASAN) be instructed to report in 30 days to the City Council on whether certain RecycLA service providers have failed to fulfill their obligations under the RecycLA agreements; and whether to proceed with taking the necessary steps to terminate their individual contracts for such substantial failure.

JAN 1 0 2018

PRESENTED BY:

Councilmember, 5th District

SECONDED BY