

TRANSPORTATION COMMITTEE REPORT relative to the status of the Dockless On-Demand Personal Mobility Pilot and the MYLA311 Dockless Enforcement Service Request platform.

Recommendation for Council action:

RECEIVE and FILE the Los Angeles Department of Transportation (LADOT) report dated February 5, 2019 relative to the status of the Dockless On-Demand Personal Mobility Pilot and the MYLA311 Dockless Enforcement Service Request platform.

Fiscal Impact Statement: Not applicable.

Community Impact Statement: Yes

For, if amended: Central Hollywood Neighborhood Council

SUMMARY

In a report to Council dated February 5, 2019, LADOT discusses the status of the Dockless On-Demand Personal Mobility Pilot and the MYLA311 Dockless Enforcement Service Request platform. The Department reports that Council approved the Dockless On-Demand Personal Mobility Pilot on September 28, 2018, beginning a 120-day conditional permit phase. LADOT received Conditional Permit applications from interested dockless operators beginning October 1, 2018. Conditional Permits authorized approved operators to deploy up to 3,000 vehicles each throughout the City, excluding Council Districts 12, 13, and portions of 14. To date permits have been approved for 24,000 scooters and electric bikes. Deployment areas include Venice, Koreatown, Westwood, Melrose/Fairfax, Sherman Oaks, and Palms.

Using MyLA311, members of the public will soon be able to report improperly parked dockless vehicles to the appropriate operator. Operators are required to close out their service requests and LADOT can monitor and track the responsiveness of each individual operator. LADOT is working with the Information Technology Agency to create Transportation Service requests to aid program enforcement. Dockless operators are responsible for resolving inoperable and improperly parked devices within two hours, from 7am to 10pm daily. Vehicles parked in one location for more than five consecutive days may be removed by the Bureau of Sanitation and taken to a City facility for storage at the expense of the operator.

At its meeting held February 13, 2019, the Transportation Committee discussed this matter with LADOT staff. Department representatives discussed program highlights such as 311 integration, using sidewalk vinyl decals to create parking corrals for scooters, and the Department's community outreach campaign. Committee members stated more community education is needed to deter the use of the scooters and electric bikes on sidewalks. Concerns were expressed regarding the efficacy of operators responding to MyLA311 reports of improperly parked dockless vehicles. Committee members suggested the Department include the San Fernando Valley in its outreach campaign and also to deploy staff to the field to verify program operator response to service requests for the removal of improperly parked dockless vehicles. Councilmember Bonin noted receipt of comments from stakeholders regarding privacy and civil liberties issues associated with the Department's management of personal data and requested

that the Department include more information in its next program update. Committee recommended that Council receive and file the LADOT report.

Respectfully Submitted,

TRANSPORTATION COMMITTEE

A handwritten signature in black ink, appearing to be 'JAW', is written over the text 'TRANSPORTATION COMMITTEE'.

MEMBER VOTE

BONIN: YES

MARTINEZ: YES

KORETZ: YES

jaw

-NOT OFFICIAL UNTIL COUNCIL ACTS-