

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE REPORT relative to an Information Technology Agency (ITA) contract with Genband US, LLC, for Citywide telecommunications services.

Recommendations for Council action:

1. APPROVE and AUTHORIZE the General Manager, ITA, or designee, to execute a personal services contract with Genband US, LLC, to provide Citywide telecommunications services for a three-year term of February 1, 2018 through January 31, 2021, with two one-year options to renew, and total compensation not to exceed \$6,750,000, in substantial conformance with the draft amendment attached to the ITA report dated January 22, 2018, subject to the approval of the City Attorney as to form and legality.
2. AUTHORIZE the General Manager, ITA, or designee, in the event of a change of name of the contractor or a change of control or ownership of the contractor where the new owner is able to comply with and assume all contract terms and conditions, to execute an amendment to effect the ownership change and/or change the contractor name for this contract, subject to the approval of the City Attorney as to form and legality.

Fiscal Impact Statement: The City Administrative Officer (CAO) reports that this action will not impact the General Fund. Funding for this contract is available in the ITA 2017-18 Adopted Budget, Fund No. 100, Communications Services Account No. 9350 for this purpose. This action complies with City financial policies in that budgeted funds will be used to support the proposed expenditures, and these expenditures are limited to the appropriation of funds in current and future-year budgets.

Community Impact Statement: None submitted.

TIME LIMIT FILE – MAY 29, 2018

(LAST DAY FOR COUNCIL ACTION – MAY 29, 2018)

SUMMARY

In a report to the Mayor dated March 23, 2018, the CAO states that ITA requests authority to execute a contract with Genband for the transition from traditional landline telephones to Voice Over Internet Protocol (VOIP) technology telephone service. Genband will also support and maintain the City's current Nortel landlines until they are phased out of use. ITA recently began this transition by installing VOIP in four Los Angeles Police Department Stations with a goal of transitioning all City facilities requiring multiple phone line capacity away from the current telephone technology that will no longer be offered or supported by vendors in January 2020. ITA also requests authority to amend the contract in the event of a future change of control or ownership of Genband. The CAO recommends approval of ITA's requests.

At its meeting held April 24, 2018, the Information, Technology, and General Services Committee discussed this matter with representatives of the CAO and ITA. The ITA

representative explained that Genband will provide VOIP telephones at City worksite stations where new smartphone technology is not appropriate. Funding is available to expand VOIP service this fiscal year to several additional Police Department stations. Committee recommended that Council authorize ITA to execute this contract with Genband and to approve any amendments necessitated by a contractor name change, as recommended by the CAO.

Respectfully Submitted,

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE



<u>MEMBER</u>	<u>VOTE</u>
RODRIGUEZ:	YES
BLUMENFIELD:	YES
O'FARRELL:	ABSENT

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-NOT OFFICIAL UNTIL COUNCIL ACTS-