

## ADOPTED BUDGET RECOMMENDATION

Instruct the Bureau of Sanitation to report to the Energy, Climate Change, and Environmental Justice Committee on the process through which RecycLA customer service requests are fulfilled. The report should include a customer service flowchart, the determination of whether complaint calls will be referred to the Bureau or the hauler, and whether service requests can be filed online.

(Pursuant to adoption of the Mayor's 2018-19 Budget on May 21, 2018)