

Communication from Public

Name:

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Comments for Public Posting: As a driver I wake up early and do long distance airport drives. Example Malibu to LAX. I've mapped out my day to avoid traffic patterns. It took me a bit of time to figure out how to set my own schedule and maximize earning. That's part of running your own business. I make great money with tips due to the service level I offer. Many drivers are extremely lazy and have dirty vehicles. They do not help with luggage, No water and gum in the cars. They also can be rude and have a bad attitude, cars can smell ect. This can result in a bad experience and lack of tips from riders. Driving is a business and if drivers started treating them more seriously and with extreme discipline they will see better returns. I know many drivers that are professionals and are making a good income from these platforms. I foresee many variables with this study. Example: Drivers Service Quality, cleanliness of vehicle, number of years/hours the drivers have been driving which is extremely important as new drivers need to read and figure out the platform. If the study includes bad or inaccurate data it could have catastrophic consequences for all.