TRANSMITTAL

To: THE COUNCIL

Date: 03/19/20

(Ana Guerrero) for

From: THE MAYOR

TRANSMITTED FOR YOUR CONSIDERATION. PLEASE SEE ATTACHED.

ERIC GARCETTI Mayor





Eric Garcetti, Mayor Rushmore D. Cervantes, General Manager

Community Services & Development Bureau 1200 West 7th Street, 9th Floor, Los Angeles, CA 90017 tel 213.928.9071 | fax 213.808.8999 hcidla.lacity.org

March 2, 2020

Council File: 19-1309 Council District: 13 Contact Persons: Veronica McDonnell 213-928-9060 Abigail Marquez 213-808-8462

Honorable Eric Garcetti Mayor, City of Los Angeles Room 303, City Hall 200 N. Spring Street Los Angeles, CA 90012

Attention: Heleen Ramirez, Legislative Coordinator

COUNCIL TRANSMITTAL: LOS ANGELES HOUSING + COMMUNITY INVESTMENT DEPARTMENT STATUS UPDATE ON THE TRANSITION OF THE YOUTH POLICY INSTITUTE (YPI) FAMILYSOURCE PROGRAM AND THE SELECTION OF VOLUNTEERS OF AMERICA LOS ANGELES AS THE NEW HOLLYWOOD FAMILYSOURCE OPERATOR

SUMMARY

In accordance with Executive Directive No.3, the General Manager of the Los Angeles Housing + Community Investment Department (HCIDLA) respectfully requests that your office review and approve this transmittal and forward it to the City Council for further consideration. Through this transmittal, HCIDLA seeks to update the City Council, in response to actions taken on November 5, 2019 via Council File No. 19-1309, Motions Rodriguez-Martinez and Rodriguez-Busciano, requesting that replacement operators be named for the Hollywood FamilySource Center previously operated by Youth Policy Institute (YPI), and that HCIDLA report back on the impact of the closure on clients, YPI staff and affiliated Promise Zone.

RECOMMENDATIONS

- 1. That the Mayor review this transmittal and forward to the City Council for further action; and
- 2. That the City Council note and file this transmittal.

BACKGROUND

On October 24, 2019, HCIDLA was notified by the Los Angeles Unified School District Pupil Service Attendance Counselor, and later via email by YPI staff that effective October 25, 2019, YPI could no longer continue to operate their City funded programs. On October 25, 2019, all YPI employees received their final paycheck and were notified that they were being laid-off.

Upon notification of the closure, HCIDLA took the following actions to ensure services were not interrupted and YPI staff were connected to employment:

- <u>Secured temporary site in Hollywood</u> HCIDLA partners at the Los Angeles Unified School District identified Le Conte Middle School in Hollywood as a temporary site to continue offering FamilySource Center (FSC) services.
- <u>Identified a temporary FamilySource provider to avoid interruption of services</u> HCIDLA met with neighboring FSC, P.F. Bresee Foundation, and they agreed to support the Hollywood FamilySource families at their site, and at Le Conte Middle School until a replacement operator could be identified.
- <u>Impacted employees</u> YPI had nearly 1,000 employees, of which 16 were allocated to the FSC contract. Following YPI's closure, HCIDLA hosted a hiring fair on October 28, 2019 with our existing FSC contractors, and a second job fair on November 7, 2019 in collaboration with the Economic and Workforce Development Department (EWDD) Rapid Response Unit. HCIDLA is pleased to report that 12 of the 16 former YPI Hollywood FSC staff were hired. Additionally, through an Angel Fund, HCIDLA provided \$8,400 in financial assistance to five former YPI staff who were facing extreme financial hardship.
- <u>Lost Wages</u> HCIDLA was notified that former YPI employees were not paid for wages earned during their last week of work nor any accrued vacation time. As a result, HCIDLA has worked with EWDD, the City's Bureau of Contract Administration (BCA) and the State's Department of Industrial Relations (DIR) to provide relief for lost wages.
- <u>Issued a Request for Interest (RFI) for a replacement operator</u> HCIDLA used the FamilySource System replacement operator list approved in 2015 by the Mayor and City Council. This action allowed HCIDLA to solicit a RFI to existing eligible agencies.

On October 30, 2019, HCIDLA released a RFI for a replacement operator for the Hollywood FSC. The RFI solicited interests from service providers to assume operations for the Hollywood FSC. Replacement operator responsibilities included: assuming responsibilities of the FSC, resuming on-going services for active customers, and making employment offers to existing staff eligible under the City's Worker Retention Ordinance.

Letters of Interest were reviewed and evaluated by HCIDLA staff, and the recommendations listed below, were approved by the City Council on December 11, 2019 and the Mayor on December 23, 2019.

Program	Region	Replacement Operator	Total Funding
FamilySource	Hollywood	Volunteers of America Los	\$464,000
		Angeles	

Status of Program

- HCIDLA executed a contract with Volunteers of America Los Angeles (VOALA) to operate the Hollywood FamilySource Center. The term of the contract is from December 1, 2019 to June 30, 2020, with the option to renew for an additional one-year term. Contract extensions will be subject to contractor performance reviews, funding availability, and Mayor and City Council approval.
- VOALA assumed operation of YPI's former FSC site on January 8, 2020.
- HCIDLA is pleased to announce VOALA reopened the Hollywood FSC on January 27, 2020. All Hollywood FSC customers are being contacted and made aware of resumption of services.

Youth Policy Institute Former Employees

• Of the 16 former YPI Hollywood FSC staff, four were hired by replacement operator VOALA, with an additional three pending offers. The remaining staff were either previously hired or were not interested in vacant positions VOALA had available.

YPI affiliated Promise Zone

• The Mayor's Office of Economic Opportunity, represented by the LA Promise Zone Program Manager Elder Sanabria, is leading the LA Promise Zone.

FISCAL IMPACT

There is no fiscal impact associated with this transmittal.

Youth Policy Institute Replacement Operator Page 4

Prepared By:

VERONICA MCDONNELL Chief of Program Operations

Reviewed By:

ABIGAIL R.MARQUEZ Assistant General Manager

Approved By:

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RUSHMORE D. CERVANTES General Manager

Reviewed By:

LAURA K. GUGLIELMO Executive Officer