

Communication from Public

Name: Alexia

Date Submitted: 05/19/2020 02:27 PM

Council File No: 20-0470

Comments for Public Posting: Hi, My name is Alexia and I live in Burbank, CA. I started working with Postmates in 2015 to help me subsidize my bills living in Los Angeles. I work for myself and being self-employed and building a business makes it unclear how much money is coming in each month. Thankfully the income from working with Postmates has been a true blessing. This year it has certainly helped contribute to my monthly rent. Postmates has always been so support especially during this covid-19 pandemic time providing masks, gloves and even relief fund. I urge LA City Council members to not pass this ordinance because it could hurt people like me who depend on providing my delivery services on Postmates to earn income during these uncertain times. Thank you.

Communication from Public

Name:

Date Submitted: 05/19/2020 03:08 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Heron Bourke

Date Submitted: 05/19/2020 03:11 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Council member Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/19/2020 02:37 PM

Council File No: 20-0470

Comments for Public Posting: Postmates deactivated my account without any given reason. They have no type of write up or warning system. This company puts people on the front line and let them go with little or no explanation.

Communication from Public

Name: Kimberly A Noble

Date Submitted: 05/19/2020 02:41 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Jessica Craven

Date Submitted: 05/19/2020 02:46 PM

Council File No: 20-0470

Comments for Public Posting: Hi! I live in CD1 and support small businesses. Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Elizabeth

Date Submitted: 05/19/2020 03:14 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Veronica Tse

Date Submitted: 05/19/2020 03:17 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a stakeholder, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Mary Beth Heffernan

Date Submitted: 05/19/2020 03:31 PM

Council File No: 20-0470

Comments for Public Posting: Dear City Council Members, Small restaurants and consumers need the City Council's help in curtailing the unreasonably high commissions charged by third party delivery companies. As a community member who cares about the viability of small and independent restaurants, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. Please help stop this pandemic profiteering. Sincerely, Mary Beth Heffernan Los Angeles resident Occidental College Professor of Art and Art History

Communication from Public

Name: Paul Des Marais
Date Submitted: 05/19/2020 03:32 PM
Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a stakeholder and community activist, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Benjamin Miller
Date Submitted: 05/19/2020 03:34 PM
Council File No: 20-0470

Comments for Public Posting: My name is Benjamin Miller and I'm honored to speak on the the behalf of how tremendous Postmates Fleet has helped my family and I over the years. Residing in Inglewood, California I was introduced to Postmates by a neighbor of mine. I have been active with Postmates since April 2017. I started working with Postmates because I was in need of some extra income. After seeing the grave potential of money that could be made, I resigned from my main job and started doing Postmates full-time. Mid March 2020 when the unexpected took place, the entire city was forced to shut down for the pandemic. I was then labeled an essential worker. Im a single father that cares for his son. Unfortunately his mother was laid off her job, so he was fortunate to go stay with her so I could continue to work Postmates daily to be the sole provider. Postmates has been a humongous support during these challenging times. On average I'm working 8 - 12 hrs daily completing anywhere between 30 - 40 deliveries. The flexibility and leverage that Postmates offer I've been able to keep all my bills paid and provide for my family. To hear that the per delivery payout amount is at jeopardy due to restaurants needing the support at this time, leaves the middle man to get the shorter end of the stick. Which we the couriers are the connection to make it all happen. There's a lot the goes into making 1 delivery a success. Therefore, the fees and payments that are due at the time of purchase, it all covers that. Placing an order for a delivery to your door is a luxury that has become the norm and main source of shopping these days. We would definitely hate to be the ones to take a pay cut because we're doing a valuable service for both the merchants and the consumers. As a courier it's a lot that we go through as it is, from the moments we leave our homes. Driving around in search of an offer, driving to a pick up location, finding parking, getting out to retrieve an order, back on the road to deliver the order, arriving having to find parking for the second time, getting out taking the order to the consumer and a lot of times that could be a hassle within itself. The compensation that Postmates offer us isn't as feasible as it is, so considering to place a cap on merchants pay would place and even lower cap on our pay. That wouldn't be fair, deserving of our time, efforts and our work ethics. Considering the city's ordinance in support of businesses that may need help during

these times make sure us the couriers are taken into consideration more so because we're the glue to the puzzle that makes it all happen.

Communication from Public

Name: Emily Groendyke

Date Submitted: 05/19/2020 03:39 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in limiting high commissions charged by third-party delivery companies. As a resident who believes that our diverse cuisine is part of what makes LA great, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Otherwise, delivery companies will disproportionately thrive from this pandemic at the expense of small businesses--and ultimately of customers.

Communication from Public

Name: Shawnte Salabert

Date Submitted: 05/19/2020 03:48 PM

Council File No: 20-0470

Comments for Public Posting: Hello - We're all being tested right now in different ways. This requires nimble thinking and responsiveness by our elected officials (and by all residents of LA!). I am glad to see Councilmember Mitch O'Farrell working to cap delivery company commissions at 15%; we NEED this kind of help to ensure that small local restaurants, especially, are able to survive through the pandemic, not just providing food, but also jobs, to the community. I was appalled to discover the downright predatory practices of places like Postmates, GrubHub, UberEats and other delivery companies, who are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. It's unbelievable to me that they charge small businesses from 25% to upwards of 30% commission, on top of other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because individual businesses - SMALL businesses, the backbone of our communities - don't have any negotiating power with the behemoths of Silicon Valley. Thank you for your attention to this!

Communication from Public

Name:

Date Submitted: 05/19/2020 03:57 PM

Council File No: 20-0470

Comments for Public Posting: I am writing in support of Los Angeles's food service small businesses. While the gig economy workers for large companies like GrubHub and UberEats have been extraordinarily committed and so helpful during the shuttering of LA's restaurants, the high commissions charged by the large companies are for their own benefit alone and not the health of LA's hospitality industry. As a former hospitality worker, I support this measure to cap high commissions on LA's small restaurants during the Covid-19 era.

Communication from Public

Name: Daria Portillo

Date Submitted: 05/19/2020 04:02 PM

Council File No: 20-0470

Comments for Public Posting: Restaurants are being gouged unfairly for delivery services gain.

Communication from Public

Name: Belcampo Meat Co

Date Submitted: 05/19/2020 04:10 PM

Council File No: 20-0470

Comments for Public Posting: May 19th, 2020 RE: Council File Number 20-0470 COVID-19 Pandemic / Third-Party Food Delivery Companies / Food Delivery Service Charges / Ordinance Honorable Council Members, We, Belcampo Meat Company, are writing today in support of Motion 20-0470 and its following ordinance, to make it unlawful for a third-party food delivery service to charge a restaurant fee per online order for the use of its services that totals more than 15 percent of the purchase price of such online ordering during the local public health emergency related to COVID-19 as declared by Mayor Eric Garcetti. We operate three restaurants/butcher shops that now depend on third-party delivery services to feed and supply citizens of Los Angeles. The range of fees and possibility for unknown spikes in fees have immense hold over our business and ability to operate. A known limit on the third-party fee would help us plan during this economic turmoil and continue to provide essential services to our community. We urge you to approve Motion 20-0470 and approve the outlined ordinance limiting third party delivery service fees to 15% during the COVID-19 Public Health Crisis. This limit is essential to the survival of our business, and numerous others like us. Sincerely, Anya Fernald Co-Founder and CEO Belcampo Meat Company



May 19th, 2020

RE: Council File Number 20-0470

COVID-19 Pandemic / Third-Party Food Delivery Companies / Food Delivery Service
Charges / Ordinance

Honorable Council Members,

We, Belcampo Meat Company, are writing today in support of Motion 20-0470 and its following ordinance, to make it unlawful for a third-party food delivery service to charge a restaurant fee per online order for the use of its services that totals more than 15 percent of the purchase price of such online ordering during the local public health emergency related to COVID-19 as declared by Mayor Eric Garcetti.

We operate three restaurants/butcher shops that now depend on third-party delivery services to feed and supply citizens of Los Angeles. The range of fees and possibility for unknown spikes in fees have immense hold over our business and ability to operate. A known limit on the third-party fee would help us plan during this economic turmoil and continue to provide essential services to our community.

We urge you to approve Motion 20-0470 and approve the outlined ordinance limiting third party delivery service fees to 15% during the COVID-19 Public Health Crisis. This limit is essential to the survival of our business, and numerous others like us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anya Fernald', written in a cursive style.

Anya Fernald

Co-Founder and CEO

Belcampo Meat Company

Communication from Public

Name: Sean Brennan

Date Submitted: 05/19/2020 04:18 PM

Council File No: 20-0470

Comments for Public Posting: Delivery services have been a lifeline for restaurants during this unprecedented time but unfortunately, because third-party delivery services charge exorbitant commission fees that can be as high as 30%, the service actually exacerbates the financial hardship many restaurants are already experiencing. These delivery companies are often the only resource for small restaurants who can't afford their own delivery services nor have the advertising and marketing dollars to reach consumers. The problem is most restaurants are lucky to have a gross 10%-20% profit margin so a 30% commission on top of that actually results in restaurants losing money on that transaction. A solution would be to temporarily cap commissions for a time unit the third party delivery companies can recoup their losses once the market comes back. While Uber positions to purchase Grubhub and the value of Postmates and DoorDash continues to skyrocket, some skin in the game from them would be appreciated or they won't have many restaurants to serve in the near future.

Communication from Public

Name:

Date Submitted: 05/19/2020 04:24 PM

Council File No: 20-0470

Comments for Public Posting: To whom it may concern, My family's businesses, Fabulous Burgers is located in Hawthorne and Carson. Our business during this pandemic was able to provide food delivery using Postmates. The service that Postmates provides should be considered essential. Many customers are able to remain quarantined during this pandemic and have food delivered to them for a fair price. Many of these customers provide tips to the drivers on top of the fee they already paid. Postmates has helped our family's business during this pandemic. Without them, we wouldn't be able to have this service to our customers. We, along with our employees and customers, are forever grateful to Postmates for making this service available during this time. Respectfully, Efthemios Tsiboukas Managing Partner Fabulous Charburgers #1 Inc (Serving Hawthorne Since 1973)

Communication from Public

Name:

Date Submitted: 05/19/2020 04:51 PM

Council File No: 20-0470

Comments for Public Posting: As a loyal patron of local LA business and a small business owner myself in District 13, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Food delivery is a critical node for small business during this pandemic and it should not be vulnerable to crisis profiteering.

Communication from Public

Name: Jenna Wright

Date Submitted: 05/19/2020 05:17 PM

Council File No: 20-0470

Comments for Public Posting: Please cap third party delivery commissions to help small business stay open! Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/19/2020 05:18 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a stakeholder, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Emily Baird

Date Submitted: 05/19/2020 05:27 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. I'm a chef and most of my friends are in the restaurant industry, working in, or owning SMALL restaurants. They can not afford these huge fees to delivery services. Especially now when they are doing such a public service by staying open, they should not be diluting their much needed profits so grossly. I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/19/2020 01:57 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Jeffrey Larsen
Date Submitted: 05/19/2020 01:57 PM
Council File No: 20-0470
Comments for Public Posting: please see my pdf attached - Jeff

To whom it may concern:

Dear LA City Councilmembers,

My name is Jeffrey Larsen; I grew up in Orange County and have lived and worked in Los Angeles for over a decade! I started working as a Postmates delivery courier in the spring of 2016 when I was laid off from my job at FotoKem Film & Video Lab in Burbank after 5 years of loyalty. From the very beginning, and utilizing my skills I had learned over the many years in the film and TV industry in Hollywood, I have been able to make a steady living working as a full-time Postmate! I have always put my best foot forward in the customer service realm.

And things are no different since the outset of this global pandemic, the Covid-19 crisis. From the start there had been concerns from all aspects of society as to how we would respond to this worldwide challenge. When the Governor of California deemed Postmates drivers essential workers in the 16 sectors outlined by the Federal government, I was proud that Postmates was included in this action! Even before that, I have always considered Postmates an essential service because not always are people able to leave their homes or have someone they love be able to get something for them at their beck-and-call, especially the elderly. So for me to help someone get their dinner or their groceries or even just toilet paper, it brings me a sense of joy and satisfaction in doing my daily work! I don't consider this my job, I consider this my livelihood and a part of my life. A Postmate is who I am!

I feel this ordinance, for all parties involved, is not right for this current moment in time! It makes me worried that such action taken by the City Council would limit myself and countless others from benefiting from the greater good this invaluable service offers! It does not make sense to me why you would bring such legislation to the table in the middle of a time when so many people are dependent on so many others to get through this national, international, disaster! Please reconsider your thoughts on this ordinance, and please make the right decision for all parties involved!

Thank you for your time, from a loyal, hard-working, self-employed, independent, and most importantly, essential worker!

Sincerely,
Jeffrey Scott Larsen
5/19/20

Communication from Public

Name:

Date Submitted: 05/19/2020 01:48 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name:

Date Submitted: 05/19/2020 01:49 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name:

Date Submitted: 05/19/2020 01:52 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Nicole Revere

Date Submitted: 05/19/2020 12:46 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. Thank you!

Communication from Public

Name: John Nestor

Date Submitted: 05/19/2020 12:52 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a small business supporter, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Mandy Arnold

Date Submitted: 05/19/2020 12:56 PM

Council File No: 20-0470

Comments for Public Posting: This is important to help keep small businesses going. Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder/supporter), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses/customers, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/19/2020 12:57 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Amirah Noaman
Date Submitted: 05/19/2020 12:59 PM
Council File No: 20-0470
Comments for Public Posting: Please help to support small businesses by reducing this fee. We want our restaurants around for a long time.

Communication from Public

Name: Tony Serbiak

Date Submitted: 05/19/2020 01:06 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Mollie Engleheart
Date Submitted: 05/19/2020 01:06 PM
Council File No: 20-0470
Comments for Public Posting: Petition letter for motion 20-0470

May 19, 2020

To whom it may concern,

I am writing this letter to petition in support of motion 20-0470 that is going into voting this Wednesday May 20, 2020. As a woman and a small business owner, the delivery services my restaurants work in partnership with take up to 30% of each order. These practices are unreasonable because they are making money from restaurants that are already struggling to survive and pay their employees. Although, with well-maintained cogs and labor costs, we are still losing money. I support this measure because not having any restrictions gives delivery services a chance to increase their price of an online order without any regard to small businesses trying to stay afloat and provide jobs for our employees during these tough economic times. Thank you for your time.

Sincerely,

Mollie Engleheart
Executive Chef / Founder
Sage Plant-Based Bistro & Brewery

Communication from Public

Name: Luz Angelica Navarro

Date Submitted: 05/19/2020 01:10 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a small business supporter, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/19/2020 01:13 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name:

Date Submitted: 05/19/2020 01:14 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name:

Date Submitted: 05/19/2020 01:21 PM

Council File No: 20-0470

Comments for Public Posting: Please don't let delivery company's over charge small restaurant business owners, as they are taking advantage of them, and could cause many to go under as they cannot make a profit at this time.
Thank you

Communication from Public

Name: Lori Hargraves

Date Submitted: 05/19/2020 09:43 AM

Council File No: 20-0470

Comments for Public Posting: My name is Lori Hargraves, I reside in West Hollywood, Ca. I have been a Postmate in the Los Angeles area for over two years, I started Postmates to earn extra income for my children and myself. The extra income has helped pay for my children's expenses and for me bettering myself by taking classes towards my career choices. Postmates has been very supportive during Covid-19 (pandemic), Postmates offers a Relief Fund to Fleet. The Relief Fund covers expenses, there is also a fund in case if a Fleet contracts Covid-19 that covers medical and care expenses. It is in my concern that I urge LA City Council members to not pass this ordinance it could affect people like me who depend on Postmates for making income during these uncertain times.

Communication from Public

Name: Jake Sneider

Date Submitted: 05/19/2020 10:11 AM

Council File No: 20-0470

Comments for Public Posting: I support the initiative to cap delivery platform fees at 15%. Delivery companies are profiting off the backs of small businesses while restaurants are going out of business left and right.

Communication from Public

Name:

Date Submitted: 05/19/2020 10:39 AM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app.”

Communication from Public

Name:

Date Submitted: 05/19/2020 10:40 AM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name:

Date Submitted: 05/19/2020 10:55 AM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Bobbi M.

Date Submitted: 05/19/2020 11:31 AM

Council File No: 20-0470

Comments for Public Posting: Good day LA City Council: My name is Bobbi M. and I live in the Athens area of the City of Los Angeles. Since 2015, after my mother's death, unbeknownst to us, we lost our home to reverse mortgage. I've been homeless since then, and have slept in motels until my money ran out. Soon after, I had to resort to sleeping in my car because I had no money. I finally found a way in 2019 to survive by applying as a Courier with Postmates. You have no idea how this independent contractor's employment has literally saved my life. By having Postmates' confidence and trust in me, I am now living in Transitional Housing (which, by the way, the City of Los Angeles has gone full speed ahead and provided for us homeless individuals and families, and I am so totally grateful for this!) because I have been afforded the opportunity through Postmates to be able to finally pay rent so that I can have shelter from the cold and rainy weather. I'm able to shower, cook and just be able to finally exhale. I am an older woman (60+) with health issues but I don't receive any assistance, as of yet, for my disabilities. Postmates doesn't force work schedules on their Couriers, so on the days when I just can't make it, I don't feel pressured to fight to work through my pain. Without the support of Postmates and similar platforms, it frightens and terrifies me that I may once again be homeless and back to sleeping in my car with low to no income. Through this all, I feel blessed to be able to support our Los Angeles families as they "Shelter-in-Place" without worrying about my own health issues because by helping them is also helping me stay "sheltered" as well, with the help of Postmates. In my own conclusion, and possibly for so many others, the LA City Council's new ordinance is harmful and hurtful to the many Couriers who need these Platforms to survive, and in many more ways than one.

Communication from Public

Name: Burgers Never Say Die

Date Submitted: 05/19/2020 11:33 AM

Council File No: 20-0470

Comments for Public Posting: We support the passage of 20-0470. Burgers Never Say Die

Communication from Public

Name: Monica Herms

Date Submitted: 05/19/2020 11:52 AM

Council File No: 20-0470

Comments for Public Posting: During this pandemic when dine in locations have been forced to either completely shut down or try take out options, many 3rd party delivery apps are charging so many different fees that it takes away from any profitability the food location may have. A cap would be helpful so that the delivery service can charge a reasonable fee while the restaurant can still make some money to help pay their rent.

Communication from Public

Name: Katie Kildow

Date Submitted: 05/19/2020 11:53 AM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a small business owner, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. I'd also like to bring attention to the unscrupulous sign up practices of businesses such as Door Dash and Postmates. About four years ago, Postmates signed our business, Lemon Poppy Kitchen, to their platform without our knowledge or consent, and have an outdated, out priced menu. If we want Postmates to update it- they require us to partner with them, AND we can't opt out of their platform. When the pandemic hit, they offered us a reduced commission rate from 30%-27.%. The salesperson was pushy and incredulous that we wouldn't take them up on the offer, even though we would lose money with them at that split. Again, we can not OPT OUT of Postmates, and we dont have any clear direction to be removed from their platform. We've called, emailed, tweeted, and asked to be removed or to have them update our menu, and they will not do it.

Communication from Public

Name: Michelle Davis
Date Submitted: 05/19/2020 12:09 PM
Council File No: 20-0470
Comments for Public Posting: I support a cap on fees that 3rd party delivery services are charging restaurants! These companies are profiting greatly from consumers and small business during this pandemic. Help your constituents by capping fees so that our small businesses might be able to survive this period of upheaval.

Communication from Public

Name: Anca Caliman

Date Submitted: 05/19/2020 12:10 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a small business owner, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Sarah Masslon

Date Submitted: 05/19/2020 12:12 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a voter, a patron of & supporter of small business, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. Thank you & be well

Communication from Public

Name: Donald Hamilton

Date Submitted: 05/19/2020 12:14 PM

Council File No: 20-0470

Comments for Public Posting: I support this idea. these businesses need whatever they can get without any bites taken out of it. Thank you.

Communication from Public

Name: Tyler Emerson

Date Submitted: 05/19/2020 12:36 PM

Council File No: 20-0470

Comments for Public Posting: Our local restaurants are an integral part of the economy and cultural fabric of this city. Thank you for moving to protect them and to keep Angelenos' dollars in LA rather than in the pockets of opportunistic middlemen in Silicon Valley.

Communication from Public

Name: Mike Fahim

Date Submitted: 05/19/2020 12:38 PM

Council File No: 20-0470

Comments for Public Posting: The demand for food delivery from restaurant customers has steadily climbed in the past three years and most importantly, 60% of young adults use third-party delivery apps. These delivery apps like Grubhub which we have used for the past 5 years can help restaurants just starting out, or restaurants that can't shoulder the cost of starting their own delivery service. These apps also serve as a great marketing tool, because they expand your reach to customers you might never have reached otherwise. Mike Fahim - The Sidewalk Grill 1727 N Vermont Ave LA CA 90027 (Hollywood CA) LocalKitchenLA@gmail.com

Communication from Public

Name: Jessica Gaston

Date Submitted: 05/19/2020 12:39 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. THANK YOU!!!

Communication from Public

Name: Julie Haire

Date Submitted: 05/19/2020 07:37 PM

Council File No: 20-0470

Comments for Public Posting: My husband runs a small restaurant in Los Angeles and the delivery apps have him over a barrel - people need and want delivery during this shelter-in-place order, so to keep revenue coming in he has to use them. When they take 30% of the order, that means restaurants break even on the sale, if they're lucky. If the delivery app's model doesn't work unless they're getting 30% from the restaurant owner, then it's not a good model.

Communication from Public

Name: Alison Diamond
Date Submitted: 05/19/2020 07:41 PM
Council File No: 20-0470
Comments for Public Posting: I support this BIG TIME!!

Communication from Public

Name: Becky Lowitt

Date Submitted: 05/19/2020 08:10 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. We have to help small restaurants, it's what makes our city so special, rich and varied, it's why people come here and stay here, because we don't live in a land of only large chains. it's what gives our city color, flavor and life. Please help them survive!

Communication from Public

Name: Julia Morgan

Date Submitted: 05/19/2020 06:11 PM

Council File No: 20-0470

Comments for Public Posting: Hello - We're all being tested right now in different ways. This requires nimble thinking and responsiveness by our elected officials (and by all residents of LA!). I am glad to see Councilmember Mitch O'Farrell working to cap delivery company commissions at 15%; we NEED this kind of help to ensure that small local restaurants, especially, are able to survive through the pandemic, not just providing food, but also jobs, to the community. I was appalled to discover the downright predatory practices of places like Postmates, GrubHub, UberEats and other delivery companies, who are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. It's unbelievable to me that they charge small businesses from 25% to upwards of 30% commission, on top of other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because individual businesses - SMALL businesses, the backbone of our communities - don't have any negotiating power with the behemoths of Silicon Valley. Our restaurants are vital to the life of this city. Let's SUPPORT them and help them have a chance of opening back up. Thank you for your attention to this!

Communication from Public

Name: Roozbeh Farahanipour

Date Submitted: 05/19/2020 04:06 PM

Council File No: 20-0470

Comments for Public Posting: Roozbeh Farahanipour - Delphi Greek restaurant 1383 Westwood Blvd , Los Angeles, CA, 90024 (West Los Angeles – Westwood) info@delphirestaurant.com “I work with many of great council members in Los Angeles City council and I know you have noting beside to make Los Angeles better city to work, live and doing business but as Restaurateur who is in this business for many years I can Share my personal experience to work and even test drive with third party Delivery applications like GrubHub, UBER, Postmate, Doordash and etc...” “Before pandemic many people didn’t realize how important to use their services customer side and restaurant side but after Covid19 people realize most of restaurant can not survive without these services.” “I started working with many of them including Grubhub and UBER since yjeu just launched their platform and I was one of restaurant for pilot program with them. I understand struggle of restaurant during pandemic including myself and we should do everything we can to support industry and many of these Delivery company offer different kind of support but we may ask them for more support during this time.” “But in free market I don’t see relevant why Local Government should enter fair to pit Gap for doing business. Businesses have many choices to work with any of platform and each of them they have many different plan also you can use they delivery service as well spend part of your marketing budget with them its private business between two party and shouldn’t be public.” “Please reconsider before you want to vote on this motion and help to make Los Angeles a little business friendly in new normal after pandemic.”

Communication from Public

Name: Wally Moran

Date Submitted: 05/19/2020 06:03 PM

Council File No: 20-0470

Comments for Public Posting: We do not currently use any 3rd party delivery apps, mainly because of the exorbitant fees. We have used Doordash and Postmates in the past. Although 3rd party platforms drive more delivery business to the restaurant than in-house delivery, any profit from those orders is heavily eroded, if not eradicated. Adding 23.5 percent (or more) to our food costs, labor costs, and overhead--including the high cost of packaging for takeout orders--leaves very little (if anything). The fees are prohibitive, and, when coupled with mediocre service, makes third party apps a risky proposition. Our experience with both platforms was punctuated with confusion, missing orders, double orders, orders for items we do not currently serve (or, in two cases, items we have never served), excessive waits for drivers (impacting food quality), multiple drivers coming to pick up the same order, and guests calling to complain about customer service from the app's employees. Frequently, we are called upon to correct errors (real and imagined)--our mistake, the guest's mistake, or the app's mistake--resulting in 0 profit, or a loss on a delivery order. All of this for 23.5 percent! Not for nothin', but, if I'm giving you 23.5%, we--and our guests--should at least be satisfied, if not outright ecstatic, at the conclusion of the transaction. I am offended by the current ad campaign by GrubHub, purporting to help "save the restaurant industry", while taking high percentage commissions, marketing fees, promotion fees, processing fees, etc from the very businesses they say they are saving. At 15%, we might consider 3rd party apps in the future. Our current plan involves using our own staff for delivery. We are willing to accept the trade-off: less orders coming in through our phone and website, in exchange for ensuring our standards of service and quality are maintained from first contact to the arrival of your order. We considered adding 3rd party apps in the weeks leading up to the closure. I researched several apps, and spoke with many restaurants and delivery drivers. The only consensus I could come up with is that they are a "necessary evil". We've spent too much time taking care of our guests and community, and building our business, to put it in the hands of any company that is more concerned with profit than taking care of their employees and our shared guests. Thank you, Wally

Communication from Public

Name:

Date Submitted: 05/19/2020 11:18 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Jillian Luz
Date Submitted: 05/19/2020 11:39 PM
Council File No: 20-0470
Comments for Public Posting: Please cap delivery service fees at 15% max!! Save our small and local businesses! They are the heart and soul of our community.

Communication from Public

Name: Michael Pacchainelli

Date Submitted: 05/19/2020 11:45 PM

Council File No: 20-0470

Comments for Public Posting: I would like to state that working for Postmates has provided me with much supplemental income over the past year and a half or so. Along with my wife Hitomi who has joined recently too. She enjoys that we both can have a reliable source of income and that the work is very helpful to the community, as do I. I would definitely suggest taking caution in making any brash changes that would take away the flow of value between customers and drivers. There may be many small businesses who need a break, but I urge anyone not to forget that each of us drivers is also a small business with families and dreams for owning businesses, graduating school etc. The government is also giving many options to everyone who has been affected. I would second any opinion that believes more thought should be put in to any actions or changes to the current payment structure. I am also of the opinion that Postmates and companies like Postmates(ex Doordash, Grubhub,) are much like some sort of glue that has likely held many families and businesses together through this unprecedented pandemic we have all been faced with. Picking up hand sanitizer, and groceries for people who prefer not to risk THEIR well being and save their own time by having a Postmates driver handle these services for them. I appreciate all sides of this conversation and that there is a forum to be heard, along with all the customers and providers of great food and services in the West LA area. Thank you for your time, Stay safe, Michael Pacchainelli

Communication from Public

Name: Ruth Andrade

Date Submitted: 05/19/2020 09:00 PM

Council File No: 20-0470

Comments for Public Posting: As a resident of South Los Angeles, I see a lot of poverty every day in my neighborhood, small businesses closing due to the pandemic and lack of resources, I don't want to see our community lose more restaurants that are accessible to our pockets. We always fight to survive, and now worse these days, I demand you as a resident of this city to Vote against the rate cap motion and think better about helping small community-owned businesses. Making drastic and hasty decisions do not collaborate, but harm more.

Communication from Public

Name:

Date Submitted: 05/19/2020 09:02 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Leora

Date Submitted: 05/19/2020 09:34 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the high commissions charged by third party delivery companies. I support Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist.

Communication from Public

Name: Jenn T.

Date Submitted: 05/19/2020 09:37 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies! As a consumer and strong supporter of small businesses, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/19/2020 09:56 PM

Council File No: 20-0470

Comments for Public Posting: I reside in South Los Angeles for 33 years and am a driver for Uber Eats and Postmates occasionally, and I know restaurants in my area, many seniors, disabled and single mothers use the apps to order food that is delivered to the doors of their houses, especially with the pandemic, and knowing that these restaurants can be lost if it would be an economic problem for me, my fellow drivers, for those people who use our services and for the restaurants it would be super critical. We are human, voters in your districts of South LA, and I ask that you vote NO on th Rate Cap Motion. STOP, think of us.

Communication from Public

Name:

Date Submitted: 05/19/2020 10:08 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Four cafe
Date Submitted: 05/19/2020 10:22 PM
Council File No: 20-0470
Comments for Public Posting: We are so happy to see that you are addressing something that will greatly impact all restaurants and give them the possibility of staying open. With a lower percentage going to delivery apps it will give us the chance to retain employees and pay our rent!
Thank you!

Communication from Public

Name: Corey Wilton penny oven
Date Submitted: 05/19/2020 10:26 PM
Council File No: 20-0470
Comments for Public Posting: Please vote for the percentages to go down so we can afford to keep our employees and stay open. Thank you, corey

Communication from Public

Name: Carlos V

Date Submitted: 05/19/2020 10:40 PM

Council File No: 20-0470

Comments for Public Posting: I am a resident and constituent of South Los Angeles, I live here for more than 40 years, my family and I order food from the businesses in my community through different applications (Postmates, Uber eats, etc.) and I use the services with Often, it is sad to know that these small businesses can close their doors, which will worsen even more the economic situation of many families that depend on these applications. I urge you to vote against the rate cap motion and work better to solve the crisis that community businesses are currently facing. There is no need to rush this through the process