

Communication from Public

Name: Ray Ali

Date Submitted: 05/19/2020 04:10 PM

Council File No: 20-0470

Comments for Public Posting: Ray Ali - Roro's Chicken 6660 Sunset Blvd ste c, Los Angeles, CA 90028 (Hollywood) cheers867@gmail.com Without grubhub our business would not exist. Today Grubhub has truly been a partner and given us the ability of delivering our food to our customers as well as new customers we have never fed. We used to have our own drivers, but they do not feel comfortable working due to Covid. Grubhub has stepped up and let us leverage their drivers to help us with our logistics. Even with delivery our business is down significantly. However, the only business we are getting is delivery business. People are not calling us at the restaurant and picking up, but only communicating with us via apps and ordering on demand.

Communication from Public

Name:

Date Submitted: 05/19/2020 11:01 AM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Yvette Pinon

Date Submitted: 05/19/2020 12:34 PM

Council File No: 20-0470

Comments for Public Posting: My name is Yvette piñon and I live at 1917 Preston ave Los Angeles ca 90026. My e-mail address is Yvetteboo1963@gmail.com. i started with LA bite in 2006 the LA bite was bought out by Grubhub in 2015. And I continued with them. I love my job and i love serving my community but it's been extremely difficult to continue working under these difficult times due to covid-19. so this has effected me tremendously and if this passes I may end up homeless.

Communication from Public

Name: Mira Vasiljevic
Date Submitted: 05/19/2020 02:04 PM
Council File No: 20-0470
Comments for Public Posting: Help restaurants and delivery people by limiting the amount delivery apps can charge.

Communication from Public

Name: Tatiana Albion Wells

Date Submitted: 05/11/2020 03:30 PM

Council File No: 20-0470

Comments for Public Posting: Restaurants in Santa Monica are an integral part of Los Angeles' culture and provide necessary services. We need restaurants to survive. Restaurants will be forced to limp along, limited to perhaps 25% occupancy limitations to accommodate social distancing. It is only fair that others are not permitted to feast on their business until they are unfettered. We can all survive if we do so together.

Communication from Public

Name: HK

Date Submitted: 05/12/2020 02:19 PM

Council File No: 20-0470

Comments for Public Posting: I support this motion. In fact, I sent my Councilmember this article last month, and I am glad that it has had an impact: <https://www.foodandwine.com/fwpro/delete-your-delivery-apps>. I am glad that the Council is now considering it. However, I would prefer to see third-party apps commission capped at 10%, like what is proposed in the New York City bill.

Communication from Public

Name: J. Gabriel Huerta
Date Submitted: 05/19/2020 10:17 PM
Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app. Capping commission To 15% will only jeopardize those restaurants That are in popular areas, where the low comisión would not be convenient, and will be dropped of the platform., would rather pay a fair percentage and still be able to use Postmates platform that it's helping us keep our doors open, than having us to close our doors due to No platform interested in smaller average ticket than those in whether neighborhoods

Communication from Public

Name:

Date Submitted: 05/19/2020 10:20 PM

Council File No: 20-0470

Comments for Public Posting: My daughters and I live in South Los Angeles, we order food from the businesses in my community through the different applications (Postmates, Uber eats, etc.) and knowing that these businesses can close will make it difficult for me because I work 2 jobs and it is It is difficult to get home to make dinner, also small businesses will suffer losses, more than they already have at the moment. Vote against the rate cap motion and think about helping community-owned businesses. There is no need to rush this through the process.

Communication from Public

Name: Simply Wholesome

Date Submitted: 05/19/2020 09:29 PM

Council File No: 20-0470

Comments for Public Posting: As the longest lasting Black-owned health-oriented restaurant and grocery store serving South Los Angeles, Simply Wholesome has led discussions about innovation for years. We pushed for technology, capital access, and small business technical assistance beside you each step of the way; from the Inglewood City Council and now on the Los Angeles City Council. You are our champion and we delight in serving your residents fresh, local Black-owned and manufactured goods and foods. Apps have opened our doors to the whole of South Los Angeles and broader world who enjoy our offerings. Any cap on rates will not only hamper the app companies but make it difficult for them to work with us. Companies have work to do in collaborating with South Los Angeles businesses with investments, capital access, and assisting new entrepreneurs. The City of Los Angeles should be celebrating the interest in private sector investment during this economic calamity rather than demonizing an industry that was not afraid to come to Slauson Ave and take our cuisine across the City of Angels. Please do not advance the rate cap proposal. We will work with South Los Angeles restaurants to save as many jobs as possible and keep their doors open with good food for as long as possible. Any rate cap will do the opposite by causing companies to reduce drivers and limit services, that which cannot be afforded given the food desert that limits health options for our community.

Communication from Public

Name: Blanca Lucio

Date Submitted: 05/19/2020 09:37 PM

Council File No: 20-0470

Comments for Public Posting: Soy residente del sur de Los Ángeles durante casi 20 años, mi esposo a trabajado en restaurantes en mi área, y saber que estos restaurantes se pueden perder si es doloroso para nosotros, Por favor escuche mi voz como residente de esta ciudad, vote NO a la moción de la tasa de capitalización "Rate Cap Motion". No hagas más daño a mi comunidad. Ya bastante estamos sufriendo, mejor trabajen en cómo ayudar a estas pequeñas empresas que ya están dañadas.

Communication from Public

Name:

Date Submitted: 05/19/2020 10:03 PM

Council File No: 20-0470

Comments for Public Posting: Resido en el sur de Los Ángeles durante 36 años y mi esposo ahora con la pandemia es conductor de Postmates, y mucha gente de mi vecindad utiliza esa y otras aplicaciones para pedir comida que se entrega en las puertas de sus casas, especialmente con la crisis en que estamos, y saber que estos restaurantes se pueden perder si que agravara la situación económica de mi familia, para aquellas personas que usan los servicios y para los restaurantes, seria aun peor. Somos una familia inmigrante de 5 y hay 3 votantes en mi casa del distrito 8 del sur de Los Ángeles, y le pido que vote NO en la rate cap motion

Communication from Public

Name: Sunny Earle

Date Submitted: 05/19/2020 08:41 PM

Council File No: 20-0470

Comments for Public Posting: I have limited familiarity with the proposed bill, however, I believe (from what I'm told) the cap's costs would far outweigh its benefits. I wouldn't want to see any of our communities restraints being marginalized in order to cut costs. Yes, measures need to be taken to hold these delivery services accountable, but measures should also be taken to protect communities as well.

Communication from Public

Name: Isaiah Munoz

Date Submitted: 05/19/2020 08:54 PM

Council File No: 20-0470

Comments for Public Posting: Hello, My name is Isaiah I've been a postmates delivery driver for 3 years. I started back in August 2017 when I lost my job. I was a full time postmates driver I would work 8hrs a day just like a regular job. Postmates has helped me make money to pay my bills I am now independent and have full time job. I still do postmates on my free time because it's that little extra money helps me pay my rent, insurance and to feed my family. I hope that everything can stay the same and won't affect our hard working postmates drivers. Thank you God Bless.

Communication from Public

Name: Deborah Bell Holt

Date Submitted: 05/19/2020 09:07 PM

Council File No: 20-0470

Comments for Public Posting: As a resident of South Los Angeles, I don't want to see our community lose more affordable restaurants and many of those small business owners live in our community. I demand that you listen to me as a resident of this city and that you vote against the rate cap motion and humanize your relationship with the small businesses that are part of my community. Making hasty decisions does not help the process, it only worsens the economic situation in my community.

Communication from Public

Name: Vermont Village
Date Submitted: 05/19/2020 09:07 PM
Council File No: 20-0470

Comments for Public Posting: Since 1992, I have participated in South LA's decades-long fight to bring economic vitality to all corners of our City, Sir, you have been right there on the fore front of this fight. The 8th, & 9th councils have been hit the hardest. In particular, the 8th has no real, viable tax increments as our nose was cut off, despite our face when the lines were re-draw. Now, this new request for policy change will disadvantage us even more in economic development, growth, and small business preservation. The third-party food delivery rate cap on restaurants before the City Council is such a policy and we must demand it not go forward. Our major issues for African American business community (restaurants, property owners, financial services institutions, media, etc.) were not included in the crafting of the rate cap. Had there been enough conversation, there would be an understanding about concerns related to red-lining and the digital divide, not mention public safety concerns. It may be legal, but it does not make it right. South Los Angeles, decades of struggles with accessing economic fair rates of exchange and the benefits of economic growth is not being considered. A rate cap on restaurant fees will limit the ability of our less than 3-star restaurants to attract the third-party services, who could help market their offerings when foot traffic is down 70-80% for staple food establishments. These third-party delivery services is our lifeline for small businesses. The pandemic has cause long-term problems in access to capital, racial health disparities, and difficulties in providing for the vulnerable. South LA's economic pain caused by the pandemic is just beginning and will be long-lasting. Please do not let them cripple us anymore with rate cap motion.

Communication from Public

Name:

Date Submitted: 05/19/2020 09:14 PM

Council File No: 20-0470

Comments for Public Posting: Como residente del sur de Los Ángeles durante más de 30 años, no quiero ver una comunidad más empobrecida, y mucho menos perder restaurantes con precios accesibles a nuestros bolsillos, yo utilizo las aplicaciones de Uber eats, Postmates y otros para obtener comida a domicilio, y conozco personalmente a muchos de los propietarios de esos restaurantes que viven en mi comunidad. ¡Exijo que me escuche como integrante de esta ciudad y vote NO a la moción de la tasa de capitalización! No haga más daño a estas empresas que ya están sufriendo por el cierre debido a Covid 19.

Communication from Public

Name:

Date Submitted: 05/19/2020 09:22 PM

Council File No: 20-0470

Comments for Public Posting: Soy residente del sur de Los Ángeles por casi 40 años, siempre he vivido en esta region, es una comunidad empobrecida, y he trabajado en restaurantes de mi area, y saber que se pueden perder esos restaurantes si que es doloroso para mi, yo personalmente utilizo las aplicaciones de postmates, door dash y otras para obtener comida. ¡Exijo que escuche mi voz y sentir, como integrante residente ciudadano de esta ciudad, vote NO a la moción de la tasa de capitalización! No haga más daño a mi comunidad. Basta, No a la rate cap motion! y mejor piense como ayudar a estas pequeñas empresas que ya estan dañadas por la pandemia.

Communication from Public

Name: Winston Smith
Date Submitted: 05/20/2020 09:09 AM
Council File No: 20-0470
Comments for Public Posting: hi

Communication from Public

Name: jose sanchez

Date Submitted: 05/20/2020 12:01 AM

Council File No: 20-0470

Comments for Public Posting: hello my name is Jose Sanchez, I have been working for Postmates approximately 2 years , I am a full-time IBC technician and part-time Postmates delivery driver. I chose to work for Postmates to earn a little extra income, I am a father of two, one daughter of 12 and one son of two years of age. Postmates has definitely helped me out a lot, such as school supplies and of course diapers, so speaking in behalf of many other single parents, to all LA City council members please do not pass this ordinance thank you.

Communication from Public

Name: Sasha

Date Submitted: 05/20/2020 12:12 AM

Council File No: 20-0470

Comments for Public Posting: Dear City Council, Please pass this motion to help save struggling restaurants. Restaurants having to pay up to 30% commission rates will go out of business and then all the delivery app drivers will have nothing to deliver. The restaurants need our support right now and are pillars of our community. If they go down we all lose. Can't say the same for the delivery apps even though I care deeply for their brave local drivers. Thank you. Sasha

Communication from Public

Name: Octaviabroussard
Date Submitted: 05/19/2020 06:38 PM
Council File No: 20-0470

Comments for Public Posting: Hello I am new at this, but I hope that it may add to the many of others that have the honor to help be of service doing the cov-19 and to support their families such as I, I am grateful for Postmates delivery service to help me take care of my son and pay my bills and service others during this epidemic ?? that my use the Postmates app, it has been a tremendous experience learning how to practice safety and social distances and cleanliness for myself as well as for customers I learn so many different types of foods and great places to eat and shopping as well, and tell others about new great restaurants to order from I thank Postmates for giving back to help those that are in need of help during this epidemic, what I really appreciate about being of service through the Postmates platform is that they are consistent in what they do,,, thank you for allowing me to work with you and be of service doing this time I don't know how I would have gotten through if I wasn't working for Postmates it has been a great blessing thank you once again for everything that you do and contribute to the cause.

Communication from Public

Name:

Date Submitted: 05/19/2020 10:45 PM

Council File No: 20-0470

Comments for Public Posting: I live in South LA, and I depend a lot on the applications to order food and my medicine, and to realize that many of these restaurants and pharmacies in my community may close, that really puts me in trouble because I am disabled and I cannot leave I need you to vote no in favor of Cap Cap rate, help small businesses and help me continue to depend on them, make life easier for me and my community.

Communication from Public

Name:

Date Submitted: 05/19/2020 11:41 PM

Council File No: 20-0470

Comments for Public Posting: I support a CAP on what 3rd party delivery companies can charge small businesses. Thanks

Communication from Public

Name: Alessandra Pacheco

Date Submitted: 05/20/2020 07:37 AM

Council File No: 20-0470

Comments for Public Posting: As a student who uses apps like Uber Eats and Postmates frequently I would hate to see some of the hard-working businesses lose money or, worst-case scenario, have to close because of this cap.

Communication from Public

Name: Nik Apostolopoulos

Date Submitted: 05/20/2020 07:40 AM

Council File No: 20-0470

Comments for Public Posting: I support Council member MITCH O'FARRELL's initiative to cap third party delivery app fees at 15%.

Communication from Public

Name:

Date Submitted: 05/20/2020 08:24 AM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a stakeholder, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name:

Date Submitted: 05/20/2020 08:24 AM

Council File No: 20-0470

Comments for Public Posting: We oppose this because it is not the best way to support restaurants at this time.

Communication from Public

Name: Rahim Ali

Date Submitted: 05/20/2020 10:02 AM

Council File No: 20-0470

Comments for Public Posting: This has been a hard time for my restaurants, but the service that has helped them keep going is our working relationship with delivery network companies. My business works most closely with Postmates, they have been my savior during this time. I know what services I'm paying for and what I get in return. Forcing these companies to work under cost is detrimental to the system. I strongly encourage you to find another way to help restaurants survive, instead of compromising our last lifeline.

Communication from Public

Name:

Date Submitted: 05/20/2020 09:19 AM

Council File No: 20-0470

Comments for Public Posting: yes, I do agree 30% is too much to charge for delivery fee, 15% is more reasonable

Communication from Public

Name: Kelly Park
Date Submitted: 05/20/2020 09:20 AM
Council File No: 20-0470
Comments for Public Posting: I support the ordinance #20-0470, capping commissions on third-party food delivery companies.

Communication from Public

Name:

Date Submitted: 05/20/2020 10:04 AM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Tanya McDonald

Date Submitted: 05/20/2020 10:30 AM

Council File No: 20-0470

Comments for Public Posting: “I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app.”

Communication from Public

Name: Sandor Giebitz

Date Submitted: 05/20/2020 10:38 AM

Council File No: 20-0470

Comments for Public Posting: Good Morning, I am Sandor Giebitz speaking on behalf of of file number 20-0470. I have been using delivery apps for 3 years. I concurrently deliver for 3 apps and it supports my artistic endeavors as well as my studies in Automation Programming. I implore you to hold off on passing this ordinance today. It needs revision. I've lived in Argentina during a financial crisis and have seen numerous protectionist policies, even with the best intentions, unbalance the economy in unintended ways. Any legislation passed on this must consider the merchants, the app developers, the drivers and the public. It's safer to let the economy breathe momentarily until a balance between these four parties is found. The economy is an equation and it must be handled with care and caution. A reduction in wages could result in drivers filing for unemployment which could in turn come out of state pockets. Something may need to be done, but it must consider all parties involved.

Communication from Public

Name: David Dominguez
Date Submitted: 05/20/2020 07:15 AM
Council File No: 20-0470

Comments for Public Posting: Hi my name is David Dominguez and I'm a Postmate driver in Los Angeles. Postmates helped me to get on my feet 6 years ago. My company went bankrupt, and I couldn't find a job for 2 months. So I so Postmate add on Facebook and I joined. Best decision of my life. Working as a delivery driver for Postmate open so much liberty to work. It gave me time to spend time with my family and kids. I had time to be in my kids functions, plays, sports games and award ceremonies. Family is very important to me because they need my support. As I give much support to my family so does Postmates. I can turn on the Postmate whenever I want and start working. It lets me work the time when my family in school or sleeping it gives me that options and liberty. If you pass the ordnance you're taking away that liberty to spend time with my family. Why would you want to do that. You want to take that away from me? I live and die in LA , it's a place I grew up, hopes and dreams that the city grow to a better place . Seems you want to take away that because my dream is to be somebody and my kids to succeed. I need to succeed in this life so my kids succeed. I love working but I love spending time with my kids. It gives them joy when a parent is there to support them in school and life . It's sad to see when parents are not the their for their kids in activities. I was one of them . My parents slaved themselves day and night working to survive in LA. I wish my parents see me play sports and support me in my activities when I was growing up. But it's sad when you have to work 40+ hours and have 1 hours with your kids at night only . You need to realize that many Postmate drivers depend on this app . I do because I do it full-time . With your ordnance I won't provide the food and shelter for my family because of high prices of rent and food . Please have a good heart and let all the these third party delivery apps be free. Thanks you

Communication from Public

Name: Zara Bloom

Date Submitted: 05/20/2020 09:26 AM

Council File No: 20-0470

Comments for Public Posting: I used to work for Postmates. They do not pay their drivers fair wages and do not classify them as employees, so you not only make very little but you are also taxed heavily. They also overcharge customers, even with “free delivery” the “service fee” ends up being very high. For these delivery companies to also overcharge small businesses is outrageous and greedy, especially in this time. As a stakeholder, I support Councilmember Mitch O’Farrell’s plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies. They are profiting at the expense of their workers, the general public and small businesses who are already suffering huge economic losses.

Communication from Public

Name: Mary Privett

Date Submitted: 05/20/2020 10:07 AM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a [small business owner OR stakeholder] I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Lee Kitchen

Date Submitted: 05/20/2020 12:53 PM

Council File No: 20-0470

Comments for Public Posting: As the Co-Owner of Billionaire Burger Boyz in South LA, I want to express my strong objection to a rate cap. We are fighting to keep our communities fed during this crisis while staying in business, apps are the only way we can achieve that. Please do not vote to cap rates on food delivery apps today.

Communication from Public

Name: Kathia Velasco

Date Submitted: 05/20/2020 12:59 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Matthew Van Winkle

Date Submitted: 05/20/2020 12:38 PM

Council File No: 20-0470

Comments for Public Posting: I support caps on delivery service fees - particularly those levied on the restaurants rather than the consumer - and am willing to accept that this might mean less access for me as a consumer to delivered food. I would rather delivery apps feel the pinch than brick-and-mortar family businesses. The commissions shouldn't be so steep. Obviously, these app companies are stepping in (notice I didn't say "up") at a time when it's helping us get some variety in our food, and supporting restaurants - and the restaurants are as always on the knife's edge, and would be hard-pressed to hire delivery staff... The folks doing the picking up and delivering should 100% be trained by these faceless app companies on how to conduct their business, not only for customer and restaurant staff safety, but for their own safety. Thanks for reading.

Communication from Public

Name:

Date Submitted: 05/20/2020 01:03 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Julio Valdez

Date Submitted: 05/20/2020 01:03 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Danytza Avila

Date Submitted: 05/20/2020 01:12 PM

Council File No: 20-0470

Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Brianna Barriga
Date Submitted: 05/20/2020 01:13 PM
Council File No: 20-0470
Comments for Public Posting: I am writing to express my opposition to Item 20 -the commission cap for food delivery apps and third party providers. If passed this would harm the economy, reduce the number of drivers and reduce the number of restaurants that are currently on the apps. Instead think of a way to help ALL restaurants not just those on an app

Communication from Public

Name: Ciji McBride

Date Submitted: 05/20/2020 01:25 PM

Council File No: 20-0470

Comments for Public Posting: Delivery services like UberEats, Postmates, GrubHub and doordash prey upon businesses and gauge them out of their rightful profits. They merely connect restaurants to drivers (who are also grossly underpaid). These gig companies should not be charging restaurants as much as they are.

Communication from Public

Name: Ignacio M Gutierrez

Date Submitted: 05/20/2020 10:53 AM

Council File No: 20-0470

Comments for Public Posting: My name is Ignacio Gutierrez and I've been living in southla for 40 years. I depend on food delivery service to deliver food to my house. I'm diabetic which makes me bonerable to get covid-19. I demand that you vote against Rate Cap Motion

Communication from Public

Name: Katy Norris

Date Submitted: 05/20/2020 11:11 AM

Council File No: 20-0470

Comments for Public Posting: Even 15% is a lot! I can't believe that they charge so much, in addition to their fees and such. Yikes. Thank you for introducing this motion and I sincerely hope it passes. It's the least we can do for small restaurants.

Communication from Public

Name: Courtney Duncan
Date Submitted: 05/20/2020 11:57 AM
Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a supporter of small businesses I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Carol Orellana

Date Submitted: 05/20/2020 11:27 AM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Baratunde Thurston

Date Submitted: 05/20/2020 12:14 PM

Council File No: 20-0470

Comments for Public Posting: Dear Councilmember O'Farrell, Thank you for your motion to make it illegal for third party delivery services to charge restaurants more than 15 percent of the purchase price of online orders. I support this motion and urge the council to pass it. I'm a resident of Highland Park, Los Angeles. We are, of course, the best neighborhood in a city of great neighborhoods. I have seen first-hand the struggles of many local, small businesses, to adapt to the state of emergency declared by our mayor and the difficult emotional, health, and financial reality of life under coronavirus. I've honestly been pleasantly surprised by elected officials at every level of California government to keep the people safe. And I've been totally unsurprised at the predatory practices of certain monopolistic online businesses who have sought to gain at the expense of companies and people who actually make our neighborhoods worth living in. In any time, their high commissions and fees are outlandish, but in a time when small businesses are forced to use them, it's beyond offensive. It's immoral. Our elected officials have done well to limit in-person dining and protect our healthcare system and our lives. I'm grateful. But an unintended consequence of this public health action has been to drive our favorite and neighborhood-defining restaurants into the arms of their predators. Your motion, councilmember, is a welcome step toward correcting this wrong. I urge you, the entire council, the City Attorney, and whomever else it takes to make this cap official law in LA City through the duration of this state of emergency and potentially beyond. By doing so, you help breathe life back into our communities. I also suggest you legislate increased transparency. Many restaurant owners are lured into deals with delivery companies promising one thing, but the bill comes and it's something else entirely. Transparency around the business relationship would go a long way to avoiding surprise, high fees. Thank you.

Communication from Public

Name: Benjamin Miller

Date Submitted: 05/20/2020 12:17 PM

Council File No: 20-0470

Comments for Public Posting: (WAITED ON HOLD TO SPEAK ALL OF 2hrs) Hello my name Benjamin Miller and I am speaking on behalf of item #20 Council File # 20-0470. I reside in Inglewood, and I'm a courier for Postmates in Los Angeles. I love doing deliveries because of the flexibility and leverage I have with my everyday life. I've been able to manage all my bills and provide for my family before and during this pandemic, while I watched millions of people lose their jobs and revert to government funding. To hear that the per delivery payout is at jeopardy due to restaurants needing the support at this time, leaves the middle man to get the shorter end of the stick. Which we the couriers are the connection to make it all happen. There's a lot that goes into making 1 delivery a success. Therefore, the fees and payments that are due at the time of purchase, it all covers that. Placing an order for a delivery to your door is a luxury that has become the norm and main source of shopping these days. We would hate to take a pay cut because we're doing a valuable service for both the merchants and the consumers. Considering the city's ordinance in support of businesses that may need help during these times, make sure us the couriers are taken into consideration more so because we're the glue to the puzzle that makes it all happen.

Communication from Public

Name:

Date Submitted: 05/20/2020 02:20 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Jacqueline Sly

Date Submitted: 05/20/2020 02:33 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a (small business owner/stakeholder), I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley. This is particularly important right now given the public health crisis and the additional strain on small businesses - so much of the small business community in Los Angeles is its food industry.

Communication from Public

Name: Amanda Timpson
Date Submitted: 05/20/2020 01:27 PM
Council File No: 20-0470

Comments for Public Posting: Dear Councilmember O'Farrell, Thank you for your motion to make it illegal for third party delivery services to charge restaurants more than 15 percent of the purchase price of online orders. I support this motion and urge the council to pass it. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees such as service and delivery, AND fees passed on to the consumer. In any time these companies' predatory practices are questionable at best, but in a time when small businesses are forced to either use them or risk closure it's beyond offensive. It's immoral. Our elected officials have done well to limit in-person dining and protect our healthcare system and our lives; but an unintended consequence of this public health action has been to drive our favorite and neighborhood-defining restaurants into the arms of their predators. Your motion, councilmember, is a welcome step toward correcting this wrong. I urge you, the entire council, the City Attorney, and whomever else it takes to make this cap official law in LA City through the duration of this state of emergency and potentially beyond. By doing so, you help breathe life back into our communities and protect the small businesses that make Los Angeles such a unique and vital city. Thank you.

Communication from Public

Name: Calvin S.

Date Submitted: 05/20/2020 01:27 PM

Council File No: 20-0470

Comments for Public Posting: Dear Councilmember O'Farrell, I'm a resident of Mid-City Heights, Los Angeles., and I wanted to thank you for your motion to make it illegal for third party delivery services to charge restaurants more than 15 percent of the purchase price of online orders. I support this motion and urge the council to pass it as soon as possible. I've been pleasantly surprised by elected officials at every level of California government to keep the people safe during this pandemic. And, I've been completely unsurprised at the predatory practices of certain online businesses who are trying to profit at the expense of our local businesses and the people who actually make our neighborhoods worth living in. In any time, the high commissions and fees of these online businesses are outlandish, but at a time when local businesses have no choice but to use these online delivery services, it's beyond offensive. It's immoral. Our elected officials in California and Los Angeles have done well to limit in-person dining and protect our healthcare system and our lives. And I'm grateful. But an unintended consequence of this public health action has been to drive our favorite and neighborhood-defining restaurants into the arms of their predators. Your motion is a welcome step toward correcting this wrong. I urge you, the entire council, the City Attorney, and whomever else it takes to make this commission cap official during this state of emergency and potentially beyond if possible. And in doing so, you will help breathe life back into our communities. I also suggest you legislate increased transparency regarding the billing practices of these online businesses. Many restaurant owners are lured into deals with online delivery companies with amenable terms, but find out that the amount of money they have to hand over to the delivery companies is a much harsher reality. Transparency around the business relationship would go a long way to avoiding surprise, high fees. Thank you.

Communication from Public

Name: Colleen Wainwright

Date Submitted: 05/20/2020 01:27 PM

Council File No: 20-0470

Comments for Public Posting: I support Councilperson O'Farrell's proactive measure to protect the small businesses that help keep this city vibrant, unique, and valuable. While I understand that fellow Angelenos are dependent upon these services to employ them on a freelance basis during this crisis (and outside of it), we must begin as a community by legislating in favor of our fellow citizens who have invested time, money, and love into their local small businesses that both serve us and shape our communities, not by prioritizing the faceless (and sometimes rapacious) outside interests who "live" in the digital space. Additionally, I second my fellow Angeleno Baratunde Thurston appeal that you legislate increased transparency as well. Many small businesses are lured into deals with delivery companies who promise one thing, and charge a higher price for delivery—literally (and figuratively). Transparency in business and government is critical to sane, sound interactions between citizens and the entities that service and serve us. Thank you for your diligence.

Communication from Public

Name:

Date Submitted: 05/20/2020 01:47 PM

Council File No: 20-0470

Comments for Public Posting: I support this measure. These apps provide a necessary lifeline for small restaurants trying to weather the pandemic. Delivery apps help make this possible but should not take such advantage of small businesses who have lost significant chunks of revenue while still having to maintain regular costs such as rent. Please pass this measure to provide relief & peace of mind for restaurants.

Communication from Public

Name:

Date Submitted: 05/20/2020 03:45 PM

Council File No: 20-0470

Comments for Public Posting: Small restaurants and consumers need City Council's help in curtailing the ridiculously high commissions charged by third party delivery companies. As a stakeholder, I support Councilmember Mitch O'Farrell's plan to cap delivery company commissions at 15%. Postmates, GrubHub, UberEats and other delivery companies are profiting greatly from the increase in take out sales during this pandemic, at the expense of businesses, delivery drivers, and customers. They charge small businesses from 25% to upwards of 30% commission, in addition to other fees, such as service and delivery, as well as fees passed on to the consumer, which can easily add \$10+ to each order. Additionally, education and training of their delivery drivers on safe food handling practices is nonexistent, which is incredibly important in this global health crisis. We need City Council to step in and assist because as individual businesses, we don't have negotiating power with Silicon Valley.

Communication from Public

Name: Michelle D Chin

Date Submitted: 05/20/2020 07:32 PM

Council File No: 20-0470

Comments for Public Posting: I strongly support this motion to limit the percentage of fees that food delivery apps charge to restaurants. These apps have created a lot of wealth for their founders off the backs of hardworking restauranteurs who already operate on thin margins. Sincerely,
Michelle Chin, Glassell Park

MOTION

Third-party food delivery companies such as Grubhub, Uber Eats, DoorDash, and Postmates provide residents with delivery from local restaurants. However, these companies charge restaurants commissions that can reach 30 percent, potentially wiping out any profit that a local business might make from a delivery order. With an increasing amount of food delivery business being performed through online third-party services, restaurants must comply with these companies' steep fees or risk losing customers.

The COVID-19 pandemic has forced profound changes on the way residents and businesses access food. As of April 16, 2020, the virus has accounted for 10,496 identified cases and 402 deaths in Los Angeles County. On March 4, 2020, Mayor Eric Garcetti declared a local public health emergency in response to increased spread of COVID-19 across the country. To slow the proliferation of the virus, on March 19, 2020, Governor Gavin Newsom issued a Stay-at-Home order that forced residents to stay sheltered in place outside of essential needs.

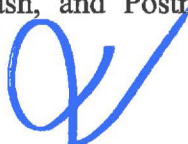
Among other restrictions, the Stay-at-Home order barred restaurants from dine-in service, compelling numerous local food preparation businesses to either close or convert to delivery-only service. With fewer available options for the purchase and sale of meals, food delivery has become an even more essential service for residents and restaurants. Local businesses already in peril of financial collapse due to the COVID-19 pandemic are now reliant on food delivery companies that are charging exorbitant rates to get their food to customers.

Prior to the onset of the COVID-19 pandemic, New York City began to take action to enforce a limit on commissions that third-party food delivery companies can charge to restaurants. On February 27, 2020, New York City Councilman Mark Gjonaj introduced a series of bills that would require such companies to charge restaurants no more than 10 percent commission. These bills have been referred to and are pending in committee.

Other cities have taken legislative steps on food delivery commissions in light of the COVID-19 pandemic. On April 10, 2020, San Francisco Mayor London Breed delivered a Mayoral Proclamation to limit the commission a food delivery company can charge to a restaurant at 15 percent. This order will remain in effect until the end of the City's ongoing Local Emergency Declaration. On April 13, 2020, Santa Cruz City Manager Martin Bernal followed suit by delivering an Executive Order that also limits such commissions at 15 percent.

Residents have also made efforts to reduce the commissions charged by third-party food delivery companies. On April 13, 2020, a class action lawsuit was filed against Grubhub, Uber Eats, DoorDash, and Postmates in Manhattan federal court. The lawsuit alleges that these

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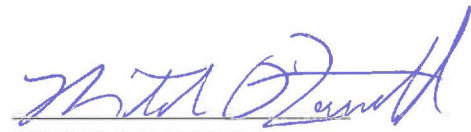


companies violated U.S antitrust law by requiring that restaurants charge delivery customers the same price for meals as dine-in customers while still charging these restaurants delivery commissions of up to 40 percent. The lawsuit is now pending in federal court.

Countless Los Angeles restaurants are in danger of closing due to the COVID-19 pandemic, and the exorbitant rates charged by third-party food delivery companies provide an additional unnecessary obstacle during this profoundly difficult international emergency. Swift action is required to protect our local businesses and residents from economic catastrophe.

I THEREFORE MOVE that the Council request the City Attorney to prepare and present an Ordinance that will make it unlawful for a third-party food delivery service to charge a restaurant a fee per online order for the use of its services that totals more than 15 percent of the purchase price of such online order during the local public health emergency related to COVID-19 as declared by the Mayor.

PRESENTED BY:



MITCH O'FARRELL

Councilmember, 13th District

SECONDED BY:



ORIGINAL