

MOTION

The City of Los Angeles adopted a Comprehensive Homeless Strategy in 2016 to address the issue of homelessness. Since its adoption, the City has invested programmatically and financially to provide the necessary resources to resolve the issue of homelessness. The City funds various and diverse homeless programs that are managed through a network of contracts between the City, Los Angeles Homeless Services Authority (LAHSA), and service providers. There are millions of dollars allocated to various agencies and organizations that carry out services like outreach, rehousing, shelters, prevention, and hygiene.

The City's contracts with LAHSA are administered and managed by the Los Angeles Housing Department (LAHD). The City has discussed and expressed concerns about the contracting process between the City and LAHSA and service providers. There are concerns that funds are not dispersed in a timely manner, contracts are not completed according to scope of work, and adequate reporting and collecting of data and output does not exist. In order to maintain and operate a functional and effective Homelessness Response System that is able to most effectively assist people experiencing homelessness, it is imperative to have contracts and contracting procedures in place that hold responsible parties accountable and that are able to collect useful data for evaluation and assessment of which contracts and service providers are yielding actual results.

LAHSA, in coordination with the City and Los Angeles County, has developed a set of system key performance indicators (KPIs) that will prioritize data-driven decision making to create a more effective and equitable Homelessness Response System. LAHSA states that KPIs will measure how families and individuals move through the rehousing system across geographies and jurisdictions; ensure equity by serving historically underserved groups who experience homelessness disproportionately; and improve transparency and accountability by sharing outcomes publicly. Now that these KPIs are actively measuring the system, our City contracts should be revised to include new performance measures.

I THEREFORE MOVE that the City Council instruct the Los Angeles Housing Department (LAHD) to report on procedures of contract management with Los Angeles Homeless Services Authority (LAHSA), including how contracts are monitored, performance is measured, and what measures are in place to address underperformance;

I FURTHER MOVE that the City instruct LAHD with the assistance of the Chief Legislative Analyst, City Administrative Officer, LAHSA, and Los Angeles County, to report on how key performance indicators will be incorporated into the City's contracting relationship with LAHSA.

PRESENTED BY: Traci Park
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Councilwoman, 11th District

SECONDED BY: Paul Koberstein

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