

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE REPORT relative to adding multiple languages to the MYLA311 mobile phone application and the Get Connected Los Angeles website.

Recommendations for Council action:

1. NOTE and FILE the Information Technology Agency (ITA) report dated February 19, 2021 relative to adding multiple languages to the MYLA311 mobile phone application and the Get Connected Los Angeles website.
2. INSTRUCT the ITA to seek funding for this proposal in the next budget cycle.

Fiscal Impact Statement: Not applicable.

Community Impact Statement: None submitted.

### SUMMARY

At the meeting held on March 4, 2021, your Information, Technology, and General Services Committee considered a ITA report, in response to Motion (Price - Martinez), relative to adding multiple languages to the MYLA311 mobile phone application and the Get Connected Los Angeles website. After an opportunity for public comment was held, the Committee recommended that Council note and file the ITA report and instructed the ITA to seek funding for this proposal in the next budget cycle. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE

<u>MEMBER</u>	<u>VOTE</u>
RAMAN:	YES
BLUMENFIELD:	YES
PRICE:	YES

ME 3/4/21

**-NOT OFFICIAL UNTIL COUNCIL ACTS-**