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DEC 05 2012

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FINANCIAL MANAGEMENT DIVISION  
RESIDENTIAL SEWER SERVICE CHARGE  
ADJUSTMENTS  
P. O. Box 79083  
LOS ANGELES, CA 90079  
1 800 540-0952 / 213 473-4181  
FAX: (213) 485-4269 • TTY: (213) 473-4112

Ms. Kathryn McCarron  
22510 Needles St  
Chatsworth, CA 91311

Dear Ms. McCarron:

### **RESIDENTIAL SEWER SERVICE CHARGE (SSC) DETERMINATION – 22510 NEEDLES ST**

The Bureau of Sanitation Financial Management Division has completed a review of your request for a Winter Water Use (WWU) adjustment on your residential SSC, which was received by our office on **October 10, 2012**.

It has been determined that your SSC is calculated correctly. Please see the attached calculation sheet on how your SSC was determined. The SSC for your premises will remain in effect until August 24, 2012, when the sub meter was installed. The Department of Water and Power (DWP) has not yet billed you since the installation of the sub-meter.

The City uses a procedure known as the Winter Water Use (WWU) system, whereby all residential customers pay SSCs based upon their lowest average daily water consumption to their premises during the preceding winter rainy season (approximately October through May). This amount is further reduced by a dry winter compensation factor to account for winter irrigation. The SSC rate of \$3.57/hcf is the cost the City incurs to treat one hundred cubic feet (HCF) of sewage.

An adjustment is generally available when a customer's water consumption during the Rainy Season Review Period (approximately October through May) is not indicative of the customer's sewage discharge throughout the year. Conditions warranting adjustment include the following: complete filling of a swimming pool (water loss due to evaporation cannot be adjusted), a water leak or water pipe breakage, greenhouses, installation of a new lawn, and partial discharge to a septic tank. However, no adjustment shall be granted for changes in occupancy levels or normal irrigation practices.



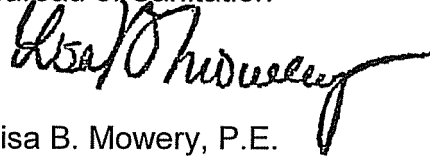
An alternative approach to the WWU method is the Private Water Sub-Meter Program. This meter provides the best available data for the flow of water tributary to the sewer. This option may be especially beneficial to customers unable to significantly reduce water use during the rainy season. A fact sheet that answers the most frequently asked questions regarding the SSC is enclosed.

If you can demonstrate that this determination is inappropriate or unreasonable, you may appeal **in writing** to the Board of Public Works, c/o Residential SSC PO Box 79083, Los Angeles, CA 90079. The appeal must specifically state how the Director's determination is improper or unreasonable. If this information is not provided, the appeal **may not** be considered. Any appeal of this determination must be filed within **ten** (10) days of the postmarked date of this letter per section 64.41.07(j) of the Los Angeles Municipal Code "Adjustments and Appeals".

Questions may be directed to **Leon Macapagal** of my staff at **(213) 485-2492**.

Sincerely,

Enrique C. Zaldivar, Director  
Bureau of Sanitation



By: Lisa B. Mowery, P.E.  
Division Manager  
Financial Management Division

ECZ/LBM/lm  
Calc Correct-Incident Outside

# SSC WINTER WATER USE/SEWAGE VOLUME CALCULATION

**DATE** 11/26/2012  
**NAME** William McCarron  
**ADDRESS** 22510 Needles St.  
**CITY,STATE, ZIP** Chatsworth, CA 91311

Rainy Season Review Period for Fiscal Year 2012 - 2013\*

10/4/11 - 4/27/12

Customer's Rainy Season Billing Period

Billing Period		Water	Days
11/10/2011	1/13/2012	72	64

**AUTOMATED WWU CALCULATION**  
 (Based upon DWP consumption record  
 of Fiscal Year 2011 - 12)

**Fiscal Year:** 2012-2013\*

$$ADSV = (F) \frac{CW}{DW}$$

where:

- ADSV = Average Daily Sewage Volume
- F = Dry winter compensation factor
- CW = User's water consumption during the user's most recent "rainy season billing period."
- DW = Number of days in user's most recent "rainy season billing period"
- $\frac{CW}{DW}$  = Lowest Daily Average Winter Water Use

$$\begin{aligned}
 ADSV &= (0.87) \frac{72}{64} \\
 &= (0.87) 1.12500 \\
 &= 0.97875 \text{ HCF estimated daily return to the sewer}
 \end{aligned}$$

Approximately 59 HCF per billing period

Approximately \$212 per billing period