

May 9, 2013

To: The Honorable City Council's Energy and Environment Committee:

CO12

Re: Sewer Service Charge (SSC) Appeal - 22510 Needles St

I would like to appeal the Board of Public Works finding, regarding my contention that I am being over charged for my Sewer Service Charges. The Board granted my appeal for an SSC adjustment at their meeting on May 1, 2013 but could only give an adjustment for one year. I have been over charged since the implimentation of the Winter Water Use (WWU) system on July 1, 1997.

My records go back to the bill issued July 16, 2009, for the period 05/13/09 To 07/14/09 where I was charged for 66 HCF's. After that, it was 49 HCF's, 51 HCF's, 52 HCF's etc.... With the sub-meter installed the first accurate reading was March 18, 2013 for the period 01/14/13 to 03/14/13 where I was charged for 14 HCF's. So, for at least the last four years I have been over billed for approximately 35 HCF's per billing cycle that I did not use.

I am asking the Honorable City Council's Energy and Environment Committee to extend the adjustment period granted to me by the Board of Public Works to more than just one year.

Thank You,



Kathryn McCarron

(818)882-4507

22510 Needles Street

Chatsworth, Ca 91311

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