

EXHIBIT J: TRAINING VOLUMES

Training Services

The table below specifies the training services provided by CGI.

Training Service	Description
FMS Upgrade – Project Team Training	<ul style="list-style-type: none"> • Provide baseline materials and conduct training for the following: <ul style="list-style-type: none"> ○ Financial 3.10 Familiarization Training
Product Training	<ul style="list-style-type: none"> • Provide baseline materials and conduct training for the following: <ul style="list-style-type: none"> ○ Security Configuration ○ Workflow Configuration and Processes
Technical Training	<ul style="list-style-type: none"> • Provide baseline materials and conduct training for the following: <ul style="list-style-type: none"> ○ Forms Administration – Adobe ○ infoAdvantage – Overview and Report Methodology ○ infoAdvantage – Web Intelligence ○ infoAdvantage – Kernel Universes ○ infoAdvantage - Budgeting Universe ○ infoAdvantage - General Accounting ○ infoAdvantage - Document Catalog and Chaining ○ infoAdvantage - Accounts Payable Universe ○ infoAdvantage – Procurement Universe ○ infoAdvantage – Inventory Universe
End-User Training Plan	<ul style="list-style-type: none"> • An assessment of training needs for CGI Advantage and infoAdvantage to include: <ul style="list-style-type: none"> ▪ Structure and description of training courses ▪ Proposed course curriculum ▪ Target training groups ▪ Preliminary assessment of training volumes ▪ Resource needs • Training Plan comprised of the results of the assessment plus: <ul style="list-style-type: none"> ▪ Description of the Train-the-Trainer Program ▪ End user training course catalog describing the training objectives, prerequisites and course content ▪ Description of methods for Train-the-Trainer and end user training ▪ Establishing and administration of the training environment • Support the City in identifying training participants
End-User Training Materials	<ul style="list-style-type: none"> • Training Manuals and materials for the courses
Train-the-Trainer Training	City Trainer Training: <ul style="list-style-type: none"> • One Train-the-Trainer Kick-off session • Conduct and provide feedback on Training rehearsals • Intensive training on: <ul style="list-style-type: none"> ▪ CGI Advantage functionality ▪ Functional usage / navigation of infoAdvantage reports
End-User Training Support	<ul style="list-style-type: none"> • Support for City Trainers in scheduling and conducting end user training.
Conduct End-User Training	<ul style="list-style-type: none"> • Conduct up to 2400 hours of End-User Training