

CITY OF LOS ANGELES
INTER-DEPARTMENTAL CORRESPONDENCE

0220-04732-0001

Date: April 7, 2014

To: The City Council

From: Miguel A. Santana, City Administrative Officer *MS*Subject: **REQUEST TO EXPAND THE OPERATION HEALTHY STREETS PROGRAM IN THE SKID ROW AREA AND AMEND THE CITY'S AGREEMENT BETWEEN THE LOS ANGELES HOMELESS SERVICES AUTHORITY AND HOUSING AND COMMUNITY INVESTMENT DEPARTMENT IN ORDER TO INCREASE FUNDING AND SCOPE FOR HOMELESS SERVICES****SUMMARY**

The Council instructed the Office of the City Administrative Officer (CAO) with the assistance of the City Attorney (CA) to report back with specifics on the resources needed to immediately expand the Operation Healthy Streets Program (OHS) to address immediate health and safety issues in the Skid Row area of downtown. In addition the Council requested that the CAO, CA and the Chief Legislative Analyst report back in 2014-15 with a defined comprehensive citywide program for homeless services. This report provides a general overview of OHS and detail and recommendations on the major components of street cleanings, inspections, storage and personal hygiene services that we believe are necessary to address these urgent issues in Skid Row. More specifically, it discusses the need to:

- 1) Increase the frequency of comprehensive and spot cleanings of the Skid Row area effective May 1, 2014, or as soon as possible after that date;
- 2) Increase health and safety inspections of the Skid Row area to identify and address health and safety issues effective May 1, 2014, or as soon as possible after that date;
- 3) Increase the number of trash receptacles in the Skid Row area effective May 1, 2014;
- 4) Establish short-term storage for personal belongings effective May 15, 2014, or as soon as possible after that date;
- 5) Relocate, the mandatory storage from its current location at the Mangrove site and expand the capacity of voluntary storage effective June 20, 2014, or as soon as possible after that date; and
- 6) Increase the number of toilets and showers available for public use and expand the hours of access to those services in the area effective May 15, 2014, or as soon as possible after that date.

This report includes recommendations to provide General Fund funding for two existing Environmental Compliance Inspectors in the Bureau of Sanitation (BOS) for increased street cleanings and to establish daily health and safety inspections for the remainder of 2013-14 and for 2014-15. The report also recommends increased funding and contract authority for the hazardous waste cleaning contract administered by BOS as part of OHS. The report further recommends that funding be increased through the Housing and Community Investment

Department (HCID) to the Los Angeles Homeless Services Authority (LAHSA) for expanded storage to increase the capacity for the homeless to voluntarily store their belongings in a safe and secure facility and for expanded personal hygiene services such as shower and toilet services in the area.

BACKGROUND

Homelessness, as a symptom, results from many factors and is pervasive throughout the nation and the City of Los Angeles. Second only to New York, Los Angeles has one of the largest homeless populations in the country, with Skid Row representing the most concentrated area of homeless in the county. In the 52 square blocks constituting Skid Row, 3,463 homeless men and women live in shelters and on the streets. This concentration poses a constant challenge to keep the area clean and safe for the residents and business owners, as well as for the homeless individuals who live there. Over the years, the Council and Mayor have taken various actions in attempts to manage and ameliorate these resulting health and safety issues through the Clean Streets Initiatives and other homeless services programs. However, these efforts have been outweighed by the overwhelming increase in need and decline in resources. Reflective of the economic downturn since the last recession, people experiencing difficult times have gravitated to the downtown area where a safety net of services can be found.

On May 21, 2012, the Los Angeles County Department of Health issued a Notice of Violation to the City regarding what it deemed as "an immediate threat to public health" due to the unsanitary conditions on the City's sidewalks and public areas in the Skid Row area of downtown where a significant number of the City's homeless congregate/reside in close proximity to homeless service providers. The unsanitary conditions for which the City was cited included human and animal feces, urine, hypodermic needles, rodent infestation, razor blades, drug paraphernalia, garbage, trash, debris and furniture. Since that time, and through OHS, which was specifically established in 2012 in response to the citation, the Council and Mayor have approved major efforts and provided resources to increase outreach and emergency services to the homeless, increase street cleanings and inspections as well as to provide additional voluntary and mandatory storage services for the homeless in the Skid Row area.

BUDGET

Through the 2013-14 Adopted Budget the Mayor and Council approved a budget of \$1.51 million for the OHS-Program. A total of \$1.198 million was set aside in the Unappropriated Balance and an additional \$312,000 was also provided to supplement the storage and personal hygiene services components through the Consolidated Plan. For 2014-15, the projected budget including the recommended increases total \$3.7 million, or a change of \$2,215,000 over current year funding. It should be noted that the \$312,000 in Consolidated Plan funds were reduced to \$97,500 for 2014-15 and that the General Fund may need to offset those costs. The total proposed budget for 2014-15 includes \$306,000 in one-time costs and \$3.4 million in on-going costs.

Table 1 below reflects the summary OHS budget for 2013-14 and 2014-15 by major component.

Component	2013-14 Adopted*	2014-15 Proposed	Change	Department/Agency
Cleanings and Health and Safety Inspections	\$672,000	\$1,887,000	\$1,215,000	Public Works and LAHSA
Personal Hygiene Services (showers and toilet access)	\$382,000	\$716,000	\$334,000	LAHSA
Storage (Voluntary and Mandatory)	\$455,000	\$1,121,000	\$666,000	Public Works and LAHSA
Total	\$1,509,000	\$3,724,000	\$2,215,000	

Note: Total funding allocated for 2013-14 is \$1,509,956 and includes \$1,197,956 in General Fund and \$312,000 in Consolidated Plan monies. The latter funding may not be available for 2014-15 and will need to be offset by General Fund monies.

See Attachment to this report for detail on the budgets by major component and sub components and of all costs associated with the OHS program. To date, a total of \$407,958 has been transferred to LAHSA for their work via the CAO First Financial Status Report. Also, LAHSA has already been provided authority to access the \$312,000 in Consolidated Plan monies. The balance of \$792,042 is available in the Unappropriated Balance for reimbursement to BOS and Bureau of Street Services (BSS) for costs incurred during this fiscal year on OHS. It is anticipated these will be transferred in the Year-End Financial Status Report (FSR). It should be noted that this work is not an eligible expenditure for BOS' various special funds; therefore, reimbursement by the General Fund is required.

OPERATION HEALTHY STREETS PROGRAM

Cleanings

OHS is administered by BOS and BSS and consists of two cleaning components: comprehensive quarterly cleanings and spot cleanings. The comprehensive quarterly intensive multi-day cleaning and sanitization program takes place over a two-week period and involves notification and outreach to the homeless regarding the upcoming cleaning, inspections and health assessments and removal of health hazards such as those mentioned above, collection and storage of remaining items from public right-of-ways on the streets and sidewalks, sweeping and sanitization. Items deemed not to be health and/or safety hazards that are collected during these cleanings are stored for a minimum of 90 days at a facility designated for this purpose for retrieval by their owners. There are a total of four comprehensive cleanings of Skid Row annually. Spot cleanings take place one day per month during those months that the quarterly cleanings do not occur. There are a total of eight spot cleanings of Skid Row annually.

While the cleanings are effective during the time they take place, the progress that is made is quickly undone because of the pervasiveness of the issues. However, by increasing the frequency of cleanings, the goal is to reduce the time between cleanings in which the unhealthy conditions can reoccur and unsanitary items can accumulate on the streets. It is therefore proposed that the quarterly comprehensive cleanings be increased to every other month for a total of six times per year. It is also recommended that the spot cleanings be increased to twice monthly in those months that the comprehensive cleanings do not occur for a total of 12 cleanings per year. Increasing the frequency of both types of cleanings will result

in increased services and outreach from LAHSA and increased sanitization work performed through the hazardous waste cleaning contract.

In addition to the expansion of the program recommended for 2014-15, it is also recommended that, where possible, some expanded services be implemented as soon as possible. Therefore, it is recommended that one additional comprehensive cleaning occur between May 1, 2014 and June 30, 2014. The addition of these services will reduce the length of time from the last cleaning in April 2014 and prepare the City for future inspections by the County as well as demonstrate the City's proactive measures in keeping the Skid Row area clean and free of health hazards. Due to the increase in work performed by BOS, it is recommended that the Bureau be allowed to fill regular full-time vacancies for the following positions, four Environmental Compliance Inspectors, four Waste Water Collection Worker IIs, one Refuse Collection Truck Operator II, and two Maintenance Laborers for 2014-15.

For 2013-14, a total of \$672,000 has been allocated for this work: \$140,000 to LAHSA for emergency outreach work during the cleanings, \$192,000 for contractual services for sanitization work and the balance of \$340,000 to the BOS and BSS for their work in this area. Costs for the LAHSA related emergency outreach and sanitization work performed by contract during 2013-14 are largely the same. As of this report, there is a net increase of about \$3,000 for 2013-14 based on actual work to date.

For 2014-15, the costs for the expanded cleaning program are estimated at \$929,000 and include \$210,000 for LAHSA's increased emergency outreach work connected to these cleanings and \$276,000 for increased sanitization work for the hazardous waste cleaning contract and the balance of \$443,000.

Health and Safety Inspections

In addition to the health and safety inspections that occur during both the comprehensive and spot cleanings, it is recommended that the City perform inspections more regularly in an effort to identify and mitigate the removal of health and safety hazards on a consistent and continual basis. Currently, the City does not have any dedicated positions that work exclusively in the Skid Row area. It is therefore recommended that the City designate two full-time Environmental Compliance Inspectors (ECI), using current BOS vacancies, to service the Skid Row area five days each week before, during and after cleanings. Providing this resource is critical and one of the most essential steps the City can take to avoid future citations by the County. The annual cost to establish the inspection and cleanup response for 2014-15 is estimated at \$503,000. This cost includes annual salaries of \$153,000 for the two ECI positions and \$350,000 for unscheduled cleanup response by contractor and City forces. Assuming the two positions are filled and can begin inspection work by May 1, 2014, interim costs for 2013-14 are estimated to be \$61,000 which includes \$39,000 for the two positions and \$22,000 for response services. See Table 2 at the end of this section.

Trash Receptacles

There are currently 17 trash receptacles in the Skid Row area that are maintained and cleaned by BOS daily as part of the OHS Program. The Adopted 2013-14 OHS budget did not include an allotment for this service and, while these receptacles directly impact the cleanliness of the streets, it is an unanticipated and ineligible expense for BOS special funds and the General Fund will be required to reimburse the BOS special funds for this cost. The cost for 2013-14

for 17 trash receptacles is anticipated to be \$97,000 and includes as-needed staff salaries and tip fees. It is proposed that the number of receptacles be increased by 10 for a total of 27 starting in May 2014 and throughout 2014-15. The cost to implement this additional service in May 2014 is \$16,000 which would increase current year costs from \$97,000 to \$113,000. Our office will work with BOS to address this additional cost in the Year-End FSR. The proposed estimated 2014-15 cost is \$454,000 and includes salaries for full-time staff and tip fees. See Table 2 below for a detailed summary of all costs for the cleanings, health and safety inspections and trash receptacles components.

Table 2: Changes in Costs for Cleanings, Health and Safety Inspections, and Trash Receptacles between FY 2013-14 Adopted Budget and FY 2014-15 Proposed Budget							
	Comprehensive Cleanings	Spot Cleanings	Hazardous Waste Cleaning Contract	LAHSA - Outreach	Inspections and Clean-up Response Services	Trash Receptacles	TOTALS
FY 2013-14 Budget	\$340,235	\$0	\$192,000	\$140,000	\$0	\$0	\$672,235
FY 2014-15 Budget	\$349,433	\$94,067	\$276,000	\$210,000	\$503,206	\$453,986	\$1,886,692
FY13-14 vs FY14-15	\$9,198	\$94,067	\$84,000	\$70,000	\$503,206	\$453,986	\$1,214,457
Net Surplus/Deficit for 2013-14 Cleaning, Health and Safety Inspections, and Trash Receptacles Costs							
FY 2013-14 Budget	\$340,235	\$0	\$192,000	\$140,000	\$0	\$0	\$672,235
FY 2013-14 Estimated	\$368,533	\$62,267	\$182,000	\$140,000	\$61,137	\$113,000	\$926,937
2013-14 Budget vs Actuals	\$28,298	\$62,267	(\$10,000)	\$0	\$61,137	\$113,000	\$254,702

PERSONAL HYGIENE SERVICES

Toilets – Deemed as “high priority” – The County’s health citation and report regarding the unsanitary conditions in Skid Row recommended that the City provide more public toilets in order to reduce the incidents of human feces and urine on the street. There have been extensive discussions on how to proceed with this issue. The business, residential and community service partners, including some of the homeless service providers, are not in favor of portable toilets or of constructing standalone toilets in the area. Additionally, the Los Angeles Police Department (LAPD) does not support portable toilets as they have been used in the past for prostitution, drug dealing and usage and other criminal activity. It is therefore recommended that the City seek to increase, where possible, 24/7 access to public toilets at all existing service provider sites not currently providing such expanded access and establish new agreements with new service providers for 24/7 access to public toilets.

LAHSA currently administers agreements with four downtown service providers for toilet and shower access but only one of the agreements provide 24/7 access. Increasing access at the remaining three locations to a 24/7 schedule and establishing new sites should help to keep the streets cleaner, reduce the health risks, and reduce the potential for future citations from the County. For 2013-14, LAHSA was provided a total of \$382,433: \$147,751 in General Fund and \$234,682 in Consolidated Plan funds for access to 17 male and 21 female toilets and ten urinals. Funding also includes access to 12 showers. Current access ranges from eight hours per day during the 5-day week to 24/7 access.

LAHSA reports that, pending Council approval of the recommendations to expand service, VOA San Julian Access Center, one of the remaining three service providers has agreed to increase access to 24/7. Additionally, LAMP has agreed to double the hours of access from eight hours per day for five days to 16 hours for seven days weekly, and a new provider, the L.A. Mission has agreed to add one unisex toilet with 24/7 access. Increasing access for the selected toilets and urinals to 24/7 provides a 33 percent increase over the current level of service. Increasing the number of toilets and access up to 24/7 is estimated to cost \$716,007 for 2014-15. This is a critical component that will have a direct impact on addressing the unsanitary conditions prevalent in Skid Row. It should be noted that the Consolidated Plan funds totaling \$234,862 are no longer available; therefore the General Fund will have to offset the total projected costs of \$716,007 for 2014-15.

LAMP has agreed to start the expanded service hours in May 2014 at a cost of \$38,000.

Personal Hygiene Subcomponents – toilets and showers	2013-14 Adopted	2014-15 Proposed	Change
Midnight Mission - access is currently 24 hrs 7 days	\$185,144	\$185,144	\$0
LAMP - increase access from 8 hrs 5 days to 16 hrs 7 days	\$197,289	\$423,377	\$226,088
Downtown Women's Center – increase access from 10 hrs 7 days to 24 hrs 7 days	\$0	\$0	\$0
L.A. Mission – establishes new access 24 hrs 7 days	\$0	\$107,486	\$107,486
VOA San Julian Access Center (15 hrs 7 days to 24 hrs 7 days)	\$0	\$0	\$0
Total Personal Hygiene Services Subcomponents	\$382,433	\$716,007	\$333,574

STORAGE

Voluntary 7-Day Storage

As part of its regular contract services through HCID, LAHSA operates a Voluntary 7-Day Storage facility at 1215 E. 7th Street. Through this service, homeless individuals are able to reserve and use either a 60-gallon or 90-gallon bin to store their belongings. Using this service reduces the volume of items that people carry or leave on the streets. These reservations can be renewed every seven days. During 2013 and as a part of OHS, the City provided 636 new 60-gallon storage bins for Voluntary 7-Day Storage which increased the capacity from 500 to the current 1,136. Despite this recent increase, however, LAHSA and its service provider report that there is still an overwhelming unmet need and recommend that the City provide additional bins. For 2013-14, a total of \$197,526 has been provided to LAHSA for this service. Of that amount, \$120,388 was provided from the OHS Budget and the balance of \$77,138 was provided through the Consolidated Plan. The Consolidated Plan funds are no longer available. It is recommended that an additional 500 bins be provided for 2014-15 for a total of 1,636 bins. LAHSA estimates that the increased capacity will have an annual cost for staffing and administration of \$274,566. This amount will need to be covered by the General Fund. Any expansion beyond the current capacity of 1,136, however, will require the use of an additional building since the current service provider cannot house any additional bins. Through the Department of General Services Real Estate Section (GSD RES), the City has identified an ideal building immediately next door to the current facility at 1225 E. 7th Street which can be used for such an expansion of the Voluntary 7-Day Storage. The cost for the facility and related costs are discussed below. It is recommended that the expansion of this service be effective July 1, 2014.

Voluntary Cart Storage –As part of the enhanced services to be provided in the Skid Row area, the Weingart Center will establish a location on its premises at 566 South San Pedro Street to provide a temporary storage option. This service will allow the homeless to check-in their shopping carts or a small sanitation bin of items while they obtain services or otherwise need to be away from their belongings. LAHSA, through Chrysalis will provide staff to accept the items and security guards. Persons leaving their items will receive a claim ticket to retrieve their property any time before the end of the day. Items not claimed within the same day will be placed in the 90-day storage facility. This service should reduce items that are left unattended and provide homeless individuals the freedom and peace of mind to safely store their belongings. The 2014-15 estimated cost for this Voluntary Cart Storage service is \$127,500 and includes one-time improvements cost of \$47,000 and the balance of \$80,000 for annual staffing and security. This service is expected to begin as soon as possible after May 15, 2014 and after the construction portion of the work is completed. Construction work will include installation of a 70' by 8' tall chain link fence, asphalt and concrete work, electrical work and the installation of a pre-fabricated guards booth, among other related costs. An appropriation for the construction work and two months' funding for the services is recommended.

Mandatory 90-Day Storage

The current storage location that the OHS has used since June 2012 for items that are collected from the sidewalks is the Mangrove Site (former Office Depot building) at First and Alameda. With the approval of the Mangrove lease and purchase agreements effective January 15, 2014 (C.F. 13-0275) (which had been under negotiations long before the OHS Program was established), the City has agreed to allow Metropolitan Transportation Authority (MTA) to move into the building as of January 20, 2014. The terms of the purchase and lease agreement further allow MTA to take over the remainder of the site between now and June 30, 2014 with a 30 day notice and to use it as a construction laydown area for the Regional Connector Project over the next eight years. It should be noted that MTA's Project Management Team have already moved into the building and the adjacent parking lot immediately surrounding the OHS trailers and dock area. The MTA has indicated that it will likely take control of the remainder of the site by June 20, 2014.

Despite the fact that the OHS space or dock area of the building has been carved out of the lease, and the City has the legal right to stay for the duration of MTA's construction through 2022, the City Attorney has advised that the City minimize liability and potential injuries to those trying to access the storage service by relocating the OHS function to a non-construction site, preferably closer to the area from which the items are collected. Relocation of this storage function provides the City the opportunity to co-locate the 90-Day Mandatory Storage with the Voluntary 7-Day Storage, reduce administrative costs and move the function closer to where the concentration of the homeless population is located in the Skid Row area, thereby facilitating easier retrieval of their belongings. For 2013-14, a total of \$257,000 was included in the OHS Budget for administration of the storage function. Relocation to a closer facility in Skid Row will result in contract cost savings from termination of the trailer that is used for the Contractor's staff and reduced staffing. However, there will be additional costs associated with establishing a lease for the new facility. It is recommended that this function be relocated to the new facility by June 20, 2014, or as soon as possible thereafter. There will also be one-time relocation and build-out costs associated with the lease. For 2013-14, projected costs total \$164,800 and include some allowance for relocation of the items currently in storage. For

2014-15, the costs to operate this service is projected to be \$134,664, for staffing and supplies but does not include costs associated with the lease or building expenses. Additional details on the lease are discussed below.

Additional Facility - Voluntary 7-Day Storage and Mandatory 90-Day Storage

LAHSA has met with and begun tentative negotiations with the building owner at 1225 E. 7th Street in order to determine the potential costs for use of the space. The 16,000 square foot space would be used for both Voluntary 7-Day Storage and 90-Day Mandatory Storage. The current Voluntary 7-Day Storage facility shares a common wall with the new site and the owner has reportedly sanctioned the use of his facility for these storage purposes. The projected 2014-15 cost for use of the facility is likely to be about \$550,000 and includes lease costs, taxes, utilities as well as the estimated one-time costs for tenant improvements to create a fire door between the facilities. Of the \$550,000, there are one-time costs of \$208,400 for tenant improvement expenses and the balance of \$342,040 are attributable to on-going expenses. The proposed lease with LAHSA and the building owner will be effective June 20, 2014 so that the Mandatory Storage can be relocated as of that date with most of the tenant improvement work related to the Voluntary Storage service taking place after July 1, 2014.

FISCAL IMPACT STATEMENT

There is a General Fund impact as a result of this report. We are recommending an appropriation of \$393,110 for this program as detailed below: \$44,700 for unbudgeted 2013-14 costs and an advance of \$348,410 for 2014-15 costs for this program.

The estimated 2013-14 costs for all services are \$1,716,396. The total amount available through the Unappropriated Balance and the Consolidated Plan is \$1,509,956, leaving an unfunded amount of \$206,440. Of this amount, we recommend an appropriation of \$44,700 to start providing services effective May 2014. The balance of unfunded 2013-14 costs will be addressed through the Year End FSR.

2014-15 costs are estimated at \$3,724,073 and are comprised of \$305,000 in one-time costs and \$3,418,173 in on-going expenses. A total of \$348,410 in 2014-15 costs need to be advanced at this time to perform one-time improvements at various sites and to pay for some lease costs at the new expanded storage site.

RECOMMENDATIONS

That the Council, subject to approval of the Mayor:

1. Approve the estimated cost for all Operation Healthy Streets Program services for 2013-14 in the amount of \$1,716,396;
2. Support a budget of \$3,724,073 for 2014-15 Operation Healthy Streets Program Costs;
3. Instruct the Bureau of Sanitation to conduct an additional comprehensive cleaning between May 1, 2014 and June 30, 2014;

4. Instruct the City Administrative Officer to report on Operation Healthy Streets Program budget actions in the 2013-14 Year-End Financial Status Report;
5. Authorize an amendment to Contract C-120933, Section 202.A.1 between HCID and LAHSA to provide \$2,047,381 for 2014-15 Public Sanitation for the following services: \$1,121,374 for expanded storage services, \$716,007 for personal hygiene services and \$210,000 for outreach services on emergency cleanings;
6. Authorize the Controller to transfer \$345,610 from the Unappropriated Balance, Reserve for Economic Uncertainties Account to HCID, Fund 100/43, Contractual Services Account No. 003040, and therefrom payable to LAHSA through the C-120933 contract between HCID and LAHSA for the above purpose
7. Authorize the Controller to transfer \$47,500 from the Unappropriated Balance, Reserve for Economic Uncertainties Account to the Department of General Services, Fund 100/40, Construction Materials, Account 3180 for construction work related to voluntary short-term storage improvements;
8. Instruct the City Administrative Officer and the Chief Legislative Analyst to report back on a comprehensive plan for a citywide approach to the provision of homeless services; and
9. Authorize the City Administrative Officer to make technical corrections as necessary to implement the intent of the Council's actions.

MAS:jlw:05140062

Attachment – Operation Healthy Streets Program Budget

OPERATION HEALTHY STREETS PROGRAM EXPANSION
Current and Proposed Budgets (as of March 26, 2014)

COMPONENT SUB-COMPONENT	DEPT/ AGENCY	2013-14 Budget	2013-14 Estimates		2013-14 UB	2013-14 CDBG	2013-14 Funding	2014-15 Proposed Budget		CHANGE TO Adopted 2013-14	ONE-TIME vs ON-GOING	
			Amount	FTE				Amount	FTE		ONE-TIME	ON-GOING
CLEANINGS/	BOS	\$ 340,235	\$388,533	4.5	\$340,235		\$340,235	\$349,433	\$9,198	\$ 349,433		
INSPECTIONS	BOS		\$52,267		\$0		\$0	\$94,067	\$94,067	\$ 94,067		
	LAHSA	\$ 140,000	\$140,000		\$140,000		\$140,000	\$210,000	\$70,000	\$ 210,000		
	Contract	\$ 192,000	\$182,000		\$192,000		\$192,000	\$276,000	\$84,000	\$ 276,000		
	Subtotal	\$ 672,235	\$752,800		\$672,235		\$672,235	\$929,500	\$257,265	\$ 929,500		
	BOS		\$61,137	2	\$0		\$0	\$503,206	\$503,206	\$ 503,206		
	BOS	\$ -	\$113,000	1.2	\$0		\$0	\$453,986	\$453,986	\$ 453,986		
	Subtotal	\$ -	\$174,137		\$0		\$0	\$957,192	\$957,192	\$ 957,192		
		\$ 672,235	\$926,937	7.7	\$572,235	\$0	\$572,235	\$1,886,692	\$1,214,457	\$ 1,886,692		
STORAGE												
	LAHSA	\$ 446	\$446		\$446		\$446	\$34,204	\$33,758	\$ 34,204		
	CCEA	\$ 120,388	\$197,526		\$120,388	\$77,138	\$197,526	\$209,461	\$11,935	\$ 209,461		
	CCEA		\$0		\$0		\$0	\$65,105	\$65,105	\$ 65,105		
	WEINGART	\$ -	\$6,700		\$0		\$0	\$127,500	\$127,500	\$ 127,500		
	CHRYSLIS	\$ 257,316	\$164,800		\$257,316		\$257,316	\$125,236	(\$132,080)	\$ 125,236		
	CHRYSLIS		\$0		\$0		\$0	\$9,428	\$9,428	\$ 9,428		
	LAHSA		\$0		\$0		\$0	\$308,800	\$308,800	\$ 308,800		
	LAHSA		\$0		\$0		\$0	\$9,600	\$9,600	\$ 9,600		
	LAHSA		\$0		\$0		\$0	\$23,640	\$23,640	\$ 23,640		
	LAHSA		\$0		\$0		\$0	\$108,400	\$108,400	\$ 108,400		
	LAHSA		\$0		\$0		\$0	\$100,000	\$100,000	\$ 100,000		
	Subtotal STORAGE	\$ 378,150	\$369,026		\$378,150	\$77,138	\$455,238	\$1,121,374	\$666,086	\$ 865,474		
PERSONAL HYGIENE												
	LAHSA	\$ 147,571	\$185,144		\$147,571	\$185,144	\$185,144	\$185,144	\$0	\$ 185,144		
	LAHSA		\$235,289		\$147,571	\$49,718	\$197,289	\$423,377	\$226,088	\$ 423,377		
	LAHSA		\$0		\$0		\$0	\$0	\$0	\$ 0		
	LAHSA		\$0		\$0		\$0	\$107,486	\$107,486	\$ 107,486		
	LAHSA		\$0		\$0		\$0	\$0	\$0	\$ 0		
	Subtotal PERSONAL HYGIENE SERVICES	\$ 147,571	\$420,433		\$147,571	\$234,862	\$382,433	\$716,007	\$333,574	\$ 666,007		
		\$ 1,197,966	\$1,716,396		\$1,197,966	\$312,000	\$1,509,966	\$3,724,073	\$2,214,117	\$ 3,418,173		
	GRAND TOTAL	\$ 1,197,966	\$1,716,396		\$1,197,966	\$312,000	\$1,509,966	\$3,724,073	\$2,214,117	\$ 3,418,173		