

MOTION

RecycLA was purportedly established in order to move towards the City's Zero Waste Goals, improve air quality and reduce traffic congestion. However, the program's implementation has brought disastrous challenges and shortcomings.

Over the past six months since the initial rollout, City Council offices have been inundated with phone calls and complaints from property managers, business owners and residents all with concerns regarding the failures of the RecycLA program. Common complaints include confusion and frustration regarding new fees, over-charging and inaccurate billing, frequent and repeated missed waste collections, and poor customer services from waste haulers. Missed waste collections have led to substantial health risks and citations from the LA County Department of Health. Moreover, many residents have complained of their rates skyrocketing up to 400% more than previous rates. There are currently more than 28,000 service complaints. For perspective, there are 80,000 accounts, citywide.

Los Angeles businesses and residents deserve a more dependable and cost effective waste collection service.

I THEREFORE MOVE that the City Council request the City Attorney to report back regarding the actions necessary to exit the Exclusive Waste Franchise.

PRESENTED BY:



MITCHELL ENGLANDER

Councilmember, 12th District

SECONDED BY:



ORIGINAL

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