

TRANSPORTATION COMMITTEE REPORT relative to transit services available to older adults and persons with disabilities in the City of Los Angeles, and opportunities for improving rider experience.

Recommendation for Council action:

RECEIVE and FILE the Los Angeles Department of Transportation (LADOT) report dated November 5, 2019, relative to transit services available to older adults and persons with disabilities in the City of Los Angeles, and opportunities for improving rider experience.

Fiscal Impact Statement: Not applicable.

Community Impact Statement: None submitted.

SUMMARY

In a report to Council dated November 5, 2019, LADOT discusses transit services available to older adults and persons with disabilities in the City of Los Angeles. The report assesses service gaps and explores innovative partnerships and technology to enhance the riders experience in order to effectively and efficiently meet the mobility needs of these vulnerable populations. Existing services include Dial-a-Ride, reduced fares for bus and rail transit, discounted taxi fare service, door-to-door van service at multi-purpose senior service centers, and other transportation services.

LADOT goes on to discuss the Department's review of several assessments of the state of the mobility needs of seniors. The Department has used technology to address service gaps and increased demand for service. New programs include the Taxi Overflow Program, online registration and payment for services, and free DASH rides. LADOT's report concludes by listing future programs under consideration such as improving the promotion of services, real-time DASH service information, fare use and acquisition options, and the delivery of groceries and prescriptions.

At its meeting held November 13, 2019, the Transportation Committee recommended that Council receive and file the LADOT report.

Respectfully Submitted,

TRANSPORTATION COMMITTEE



MEMBER    VOTE

BONIN:      YES

MARTINEZ: YES

KORETZ:    YES

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**-NOT OFFICIAL UNTIL COUNCIL ACTS-**