



CUSTOMERS FIRST

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May 19, 2020

The Honorable City Council
Office of the City Clerk
Room 395, City Hall
Mail Stop 160

Attention: Councilmember Nury Martinez
Chairperson, Energy, Climate Change & Environmental Justice Committee

Honorable Members:

Subject: Council File No. 20-0480 – COVID-19 / Lifeline Program Expansion /
Economic Hardship

This is in response to the subject referenced motion (Rodriguez-Price) requesting the Los Angeles Department of Water and Power (LADWP) to immediately report on the feasibility of expanding the Lifeline program to include Covid-19 related economic hardship as a qualifying criteria or the creation of a new reduced rate program for low income customers who have been financially affected by COVID-19.

The Office of Finance (OOF) administers the Lifeline Program. LADWP places the Lifeline discount on customer bills as instructed by OOF.

If you have any questions or if further information is required, please call me at (213) 367-1338, or have your staff contact Ms. Winifred Yancy, Director, Legislative and Intergovernmental Affairs, at (213) 367-0025.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Martin L. Adams', is written over a light blue horizontal line.

Martin L. Adams
General Manager and Chief Engineer

The Honorable City Council

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SBG:sfb

c: Councilmember Monica Rodriguez
Councilmember Curren D. Price, Jr.
Councilmember Paul Koretz, Vice-Chair, Energy, Climate Change &
Environmental Justice Committee
Councilmember Paul Krekorian, Member, Energy, Climate Change &
Environmental Justice Committee
Councilmember Gil Cedillo, Member, Energy, Climate Change & Environmental
Justice Committee
Councilmember O'Farrell, Member, Energy, Climate Change & Environmental
Justice Committee
Winifred J. Yancy, Director of Legislative and Intergovernmental Affairs