

1. How are you connected to the Food / Beverage Industry in Los Angeles? Please check all that apply.

- Restaurant Owner
- Bakery Owner
- Grocery / Convenience Store Owner
- Caterer
- Nightclub / Bar Owner
- Sidewalk Vendor
- Small Business Commissioner
- Chamber of Commerce Representative / Member
- BusinessSource Center Representative
- BusinessSource Center Enrollee
- Contractor / Consultant / Architect
- Commercial Property Owner
- Other \_\_\_\_\_

2. During the course of your professional involvement with the food and beverage industry, have you had contact with any of the following agencies? Please check all that apply.

- Los Angeles Department of Building and Safety
- Los Angeles City Planning Department
- Los Angeles Department of Public Works, Bureau of Engineering
- Los Angeles Department of Public Works, Bureau of Sanitation
- Los Angeles Economic and Workforce Development Department
- Los Angeles Department of Water and Power
- Los Angeles Fire Department
- Los Angeles Department of Public Works, Street Services (StreetsLA)
- LA County Public Health Department
- Other: \_\_\_\_\_

3. Have you experienced any of the following processes while opening a food and/or beverage business in the City of Los Angeles? Please give your rating.

No Rating/Experience | Exceptional | Above Average | Acceptable | Poor

- Building Permit / Plan Check
- Planning / Zoning Services
- Establishing Needed Points of Contact
- Inspection Services

- Fire Code / Construction
  - Utility Service Connection
  - Parking Requirements / Regulations
  - Conditional Use Beverage (Alcohol Permit)
  - Certificate of Occupancy Issuance
  - Outdoor Dining and Expansion
  - Signage / Lighting
  - LA County Public Health
  - Operation Cost / Fees
  - Timeliness of City Approvals
4. If you rated any of the processes “acceptable” or “poor”, please provide feedback or ways we can improve the service.
5. Please provide any additional comments or feedback.