


MOTION

COVID-19 has required the City of Los Angeles' workforce, educational systems and general way of life to quickly become remote, exerting greater pressure on our IT infrastructure and professionals and increasing the security risk to local telecommunications networks and IT systems. These gaps are exacerbated by out-of-date legacy IT systems requiring modernization that do not foster remote work, which also increases the risks to the health and safety of City employees supporting these systems.

Likewise, increased traffic to health department and emergency websites and increased pressure on call centers has created additional risks as systems are being modified or created to handle the exponential increase in demand. This surge on our information technology infrastructure requires additional investment in both funding and manpower to keep up with the massive usage, which puts additional strain on the city's budget and other critical needs including public health, safety, and homelessness.

I THEREFORE MOVE, that the City Council instruct the Information Technology Agency (ITA), in consultation with the City Administrative Officer and the Chief Legislative Analyst to develop and present a report on the implementation of innovative technologies like cloud computing and effective practices to include for remote work; help to build resources and human capital; to better detect, analyze and protect against cyber threats; and help to enhance partnerships among different levels of government;

I FURTHER MOVE, that priority be given to providing remote services that are required in order to provide core services to the citizens of Los Angeles and the capabilities that city agencies' require as they continue to deal with the COVID crisis into the unforeseeable future.

PRESENTED BY 
JOHN S. LEE
Councilmember, 12th District

SECONDED BY _____
MITCH O'FARRELL (verbal)
Councilmember, 13th District