

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE REPORT relative to the implementation of innovative technologies and effective practices for remote work, building resources and human capital, protective measures against cyber threats, and enhancement of partnerships among various levels of government.

Recommendations for Council action, pursuant to Motion (Lee - O'Farrell):

1. INSTRUCT the Information Technology Agency (ITA), in consultation with the City Administrative Officer (CAO) and the Chief Legislative Analyst (CLA), to develop and present a report on the implementation of innovative technologies, such as cloud computing, and effective practices to include for remote work, help to build resources and human capital, to better detect, analyze and protect against cyber threats; and, help to enhance partnerships among different levels of government.
2. INSTRUCT the ITA to give priority to remote services that are required to provide core services to City residents, and the capabilities that City agencies may require as they continue to deal with the COVID-19 crisis into the unforeseeable future.

Fiscal Impact Statement: Neither the CAO nor the CLA has submitted a financial analysis of this report.

Community Impact Statement: None submitted.

### SUMMARY

At its regular meeting held on September 23, 2020, the Information, Technology, and General Services Committee considered Motion (Lee - O'Farrell) relative to instructing the ITA, in consultation with the CAO and CLA, to develop and present a report on the implementation of innovative technologies and effective practices to include for remote work, help to build resources and human capital, to better detect, analyze and protect against cyber threats; and, help to enhance partnerships among different levels of government. Priority shall be given to remote services that are required to provide core services to City residents, and the capabilities that City agencies may require as they continue to deal with the COVID-19 crisis into the unforeseeable future.

After providing an opportunity for public comment, the Committee moved to approve the recommendations contained in the Motion, as detailed above. This matter is now transmitted to the Council for its consideration.

Respectfully Submitted,

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE

LEE: YES  
BLUMENFIELD: YES  
RODRIGUEZ: ABSENT

AXB  
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**-NOT OFFICIAL UNTIL COUNCIL ACTS-**