



ERIC GARCETTI
MAYOR

August 9, 2021

Honorable Members of the City Council
c/o City Clerk
Room 395, City Hall

Re: Appointment of Permanent General Manager, Emergency Management Department:
Carol Parks

Honorable Members:

Pursuant to City Charter Section 508(b), I am appointing Ms. Carol Parks as the Permanent General Manager, Emergency Management Department, effective as of the date of your confirmation of her appointment.

This permanent appointment is being made concurrent with my separate letter of appointment of Ms. Parks as the Interim General Manager, Emergency Management Department, effective the date of this letter.

Attached please find a copy of Ms. Parks' biography, which provides greater detail about her experience. I am confident Ms. Parks will do an outstanding job as General Manager and I look forward to your favorable consideration of her appointment.

Sincerely,

ERIC GARCETTI
Mayor

EG:hvr

Attachment

cc: Wendy Macy, Personnel Department
Rich Llewellyn, CAO
Heather Holt, Ethics Commission
General Managers' Association

Sharon Tso, CLA
Holly Wolcott, City Clerk
Samantha Rodriguez, Ethics Commission

Carol Parks

Carol has most recently served as the Assistant General Manager for the City of Los Angeles Emergency Management Department. She was promoted to this position in April 2020, after serving as a senior emergency manager for 20 years at the City. During her career, she has provided oversight for citywide emergency management projects and programs involving department-specific and/or multi-agency and multi-jurisdiction coordination. This includes implementation and oversight of initiatives such as the disaster service worker program; tsunami evacuation route initiative, supply chain resilience pilot study; disability, access, and functional needs planning and training; homeland security grants; emergency management planning, operations, and facility contracts; and citywide community preparedness initiatives including the current Ready Your LA Neighborhood program.

During times of disaster and major planned events, she has served in leadership capacities to coordinate response and recovery activities. Over the last 13 months, she has served as one of the Deputy Directors for the Emergency Operations Center activation for COVID-19. Ensuring that Angelenos are well prepared for disaster has been her career-long passion. This has led to opportunities to serve on leadership teams for Emergency Network Los Angeles and the Earthquake Country Alliance. Additionally, Carol has received numerous City and County Awards and recognition as a co-producer of an Emmy Award-winning public service announcement. She has thirty years of experience in emergency management at the city, county, and state levels.

Carol is a graduate of Georgia Institute of Technology (B.S – Industrial Management) and Georgia State University (M.S. – Instructional Design), and has received certifications as a Microsoft Certified Systems Engineer and Certified Emergency Manager. She has also completed the UCLA Anderson School of Management – Marketing Executive Series. She was awarded certificates of completion for the Driving Government Performance Program (March 2016) and the Leadership in Crises Program (April 2019) at the John F. Kennedy School of Government at Harvard University, Executive Education