

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE REPORT relative to improving access for hate reporting through technological solutions and streamlining hate reporting data captured by 311 and streamlining data from various sources to improve analysis.

Recommendations for Council action:

1. DIRECT the City Administrative Officer (CAO) to identify funding and resources to build capacity for 311 staff to include delivery of trauma informed training for 311 staff handling hate reporting calls.
2. DIRECT the CAO and Chief Legislative Analyst (CLA) in consultation with Civil and Human Rights and Equity Department (CHRED) to identify funding sources, including State funding opportunities to support hate reporting improvements, address needs of hate crimes victims, improve the efficacy of bystander interventions, and support research partnerships to study the feasibility of a reporting application.
3. INSTRUCT the CHRED to identify academic partner(s) to initiate the necessary research.
4. INSTRUCT the CHRED, Information Technology Agency (ITA) and Los Angeles Police Department (LAPD) to provide quarterly progress updates on implementation of expanded reporting fields and integration of hate reporting data.

Fiscal Impact Statement: None submitted by the CHRED, ITA, or LAPD. Neither the CAO nor the CLA has completed a financial analysis of this report.

Community Impact Statement: Yes

For:  
Downtown Los Angeles Neighborhood Council  
Westside Neighborhood Council

**(Immigrant Affairs, Civil Rights, and Equity Committee waived consideration of the above matter)**

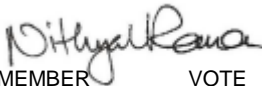
SUMMARY

At the meeting held on May 4, 2022, your Information, Technology, and General Services Committee considered a CHRED, ITA, and LAPD joint report relative to improving access for hate reporting through technological solutions and streamlining hate reporting data captured by 311 and streamlining data from various sources to improve analysis.

After an opportunity for public comment was held, the Committee moved to approve the recommendations as stated in the CHRED, ITA, and LAPD joint report, as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE

<u>MEMBER</u>	<u>VOTE</u>
RAMAN	YES
BLUMENFIELD	YES
PRICE	ABSENT

**-NOT OFFICIAL UNTIL COUNCIL ACTS-**