



Los Angeles World Airports

Item Number  
6

# REPORT TO THE BOARD OF AIRPORT COMMISSIONERS

*Aura Moore*

Reviewed by: Aura Moore, Deputy Executive Director and Chief Information Officer

*Brian C. Ostler*

Brian Ostler (Feb 11, 2022 10:31 PST)

Brian C. Ostler, City Attorney

*Justin Erbacci*

Justin Erbacci (Feb 11, 2022 10:31 PST)

Justin Erbacci, Chief Executive Officer

Meeting Date

2/17/2022

Needs Council Approval:  Y

<u>Reviewed for / by</u>	<u>Date</u>	<u>Approval Status</u>	<u>By</u>
Finance	2/9/2022	<input checked="" type="checkbox"/> Y <input type="checkbox"/> NA	JS
CEQA	1/28/2022	<input checked="" type="checkbox"/> Y	VW
Procurement	2/1/2022	<input type="checkbox"/> Y <input checked="" type="checkbox"/> Cond	QM
Guest Experience	2/11/2022	<input checked="" type="checkbox"/> Y	TB
Strategic Planning	2/1/2022	<input checked="" type="checkbox"/> Y	KC
City Attorney	2/7/2022	<input checked="" type="checkbox"/> Y	CA

## SUBJECT

Request to approve the First Amendment to Contract No. DA-5341 with Convergent Technologies, LLC to extend the term for an additional 18 months, with no additional authority requested, for the implementation, operation, and maintenance of the new Identity Management and Credentialing System at Los Angeles World Airports.

## RECOMMENDATIONS

Management RECOMMENDS that the Board of Airport Commissioners:

- ADOPT the Staff Report.
- DETERMINE that this action is exempt from the California Environmental Quality Act (CEQA) pursuant to Article II, Section 2.f. of the Los Angeles City CEQA Guidelines.
- FIND that the work can be performed more economically or feasibly by an independent contractor than by City employees.
- FURTHER FIND that pursuant to Los Angeles Administrative Code Section 10.15 (a)(10) and Los Angeles City Charter Section 371 (e)(10) that the services to be provided under this contract involve the performance of professional, expert, technical, and other special services such that the use of competitive bidding would be impractical and undesirable.
- APPROVE the First Amendment to Contract No. DA-5341 with Convergent Technologies, LLC to extend the term for an additional 18 months for the implementation, operation, and

maintenance of the new Identity Management and Credentialing System at Los Angeles World Airports.

6. AUTHORIZE the Chief Executive Officer or designee to execute the contract amendment after approval as to form by the City Attorney and approval by the Los Angeles City Council.

## DISCUSSION

### 1. Purpose

To complete implementation of the new Identity Management and Credentialing System (IMCS) and to provide operations and maintenance for IMCS.

### 2. Prior Related Actions/History of Board Actions

- **February 7, 2019 – Resolution No. 26698 (DA-5341)**  
The Board of Airport Commissioners (Board) approved a three-year contract with Convergent Technologies, LLC for the implementation of the new Credentialing System at Los Angeles World Airports for an amount not to exceed \$8,112,017. This contract expires on March 5, 2022.

### 3. Background

Los Angeles World Airports (LAWA) is in the process of implementing a new Identity Management and Credentialing System that will replace the existing Credentialing System (CS). An amendment to the existing contract with Convergent Technologies, LLC (Convergent) is needed to complete implementation of the IMCS and to provide one year of system warranty for IMCS.

Contract expenditures to date are as follows:

Description	Expenditures
IMCS and Interfaces	\$ 2,082,103
Third Party Interfaces and Infrastructure	\$ 229,266
<b>Total Expenditures to Date</b>	<b>\$ 2,311,369</b>
Current Not-to-Exceed Amount	\$ 8,112,017
<b>Remaining Contract Authority</b>	<b>\$ 5,800,648</b>

### 4. Current Action/Rationale

The implementation of the new IMCS has experienced delays due to Convergent's failure to pass system testing and mitigate functionality issues. Lack of resources related to the COVID-19 outbreak also contributed to the delays. Convergent has identified avenues to resolve these issues and has committed to a new completion date of May 2022.

Board approval is requested to extend the contract term to allow for the implementation of the IMCS to be completed and to cover system warranty and the first year of maintenance after IMCS is in operation. During this year, LAWA will contract with Convergent to provide

maintenance, technical support, and repair services to maintain continuity in badging operations until a new contract is awarded through the completion of a Request for Proposal process.

Estimated services and expenditures under First Amendment:

Description	Expenditures
IMCS and Interfaces	\$ 4,179,860
Allowances (Third Party Interfaces and Infrastructure)	\$ 20,734
Designated Aviation Channeling (DAC) Partner Integration	\$ 500,000
1 Year System Operations and Maintenance Services, Software Licensing	\$ 1,100,054
<b>Total Estimated Expenditures Under First Amendment</b>	<b>\$ 5,800,648</b>
Remaining Contract Authority	\$ 5,800,648
<b>Additional First Amendment Cost</b>	<b>\$ 0</b>
<b>Total Not-to-Exceed Contract Amount*</b>	<b>\$ 8,112,017</b>

\*Note: Costs for individual line items may vary, but the total expenditures will not exceed \$8,112,017.

***How This Action Advances a Specific Strategic Plan Goal and Objective***

This action advances this strategic goal and objective: *Innovate to Enhance Security, Efficiency & Effectiveness: Innovate to keep airports safe and secure.* The work performed under this contract amendment improves the badging process which is in alignment with the strategic goal of enhancing security.

**5. Fiscal Impact**

The IMCS project is an approved Capital Project. Costs incurred under this contract will be recovered through landing fees, terminal rates and charges, and non-aeronautical revenues.

**6. Alternatives Considered**

- **Take No Action**  
Without this contract, LAWA will continue with the less efficient practice currently used for the vetting and credentialing of airport employees. Additionally, LAWA will not be able to maintain compliance with TSA regulations and accommodate the projected growth of the badged population.

**APPROPRIATIONS**

Funding for operating costs of the new IMCS are available in the Fiscal Year 2021-22 Los Angeles World Airports Operating Budget in LAX Cost Center 1170072 – IT Airport Safety/Security Commitment Item 520190 – Security Systems Services. Funding for subsequent years will be requested as part of the annual operating budget process.

## STANDARD PROVISIONS

1. This item, as a continuing administrative, maintenance and personnel-related activity, is exempt from California Environmental Quality Act (CEQA) requirements pursuant to Article II, Section 2.f. of the Los Angeles City CEQA Guidelines.
2. The proposed document(s) is/are subject to approval as to form by the City Attorney.
3. Actions taken on this item by the Board of Airport Commissioners will become final pursuant to the provisions of Los Angeles City Charter Section 373.
4. Convergent Technologies will comply with the provisions of the Living Wage Ordinance.
5. Procurement Services reviewed this action (File No. 10043498) and established a 15% Small Business Enterprise (SBE), 5% Local Business Enterprise (LBE), 3% Local Small Business Enterprise (LSBE), and 3% Disabled Veterans Business Enterprise (DVBE) goal for this project. Convergent Technologies has proposed a 15% SBE, 5% LBE, 3% LSBE, and 3% DVBE. To-date Convergent Technologies has achieved 70.75% SBE, 31.48% LBE, 31.48% LSBE and 26.69% DVBE.
6. Convergent Technologies will comply with the provisions of the Affirmative Action Program.
7. Convergent Technologies has been assigned Business Tax Registration Certificate number 0002049047-0001-5.
8. Convergent Technologies will comply with the provisions of the Child Support Obligations Ordinance.
9. Convergent Technologies has approved insurance documents, in the terms and amounts required, on file with Los Angeles World Airports.
10. Pursuant to Charter Section 1022, staff determined the work specified on the proposed contract can be performed more feasibly or economically by an Independent Contractor than by City employees.
11. Convergent Technologies has submitted the Contractor Responsibility Program Questionnaire and Pledge of Compliance and will comply with the provisions of the Contractor Responsibility Program.
12. Convergent Technologies must be determined by Public Works, Office of Contract Compliance to be in full compliance with the provisions of the Equal Benefits Ordinance, prior to contract amendment.
13. Convergent Technologies will comply with the provisions of the First Source Hiring Program for all non-trade Airport jobs.
14. Convergent Technologies has submitted the Bidder Contributions CEC Form 55 and MLO CEC Form 50 and will comply with its provisions.

**FIRST AMENDMENT TO CONTRACT NO. DA-5341 BETWEEN THE CITY OF  
LOS ANGELES AND CONVERGINT TECHNOLOGIES LLC FOR IDENTITY  
MANAGEMENT AND CREDENTIALING SYSTEM AND SERVICES FOR THE  
DEPARTMENT OF AIRPORTS**

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This FIRST AMENDMENT TO CONTRACT NO. DA-5341 ("First Amendment") is made and entered into this \_\_\_\_\_ day of \_\_\_\_\_, 2022, by and between the CITY OF LOS ANGELES, a municipal corporation, acting by order of and through its Board of Airport Commissioners of the Department of Airports also known as Los Angeles World Airports or LAWA (hereinafter referred to as "City"), and CONVERGINT TECHNOLOGIES LLC, a Delaware limited liability company (hereinafter referred to as "Contractor").

**RECITALS**

WHEREAS, City and Contractor entered into Contract No. DA-5341 dated February 27, 2019 for identity management and credentialing system and services (the "Contract"); and

WHEREAS, City and Contractor, by mutual agreement, desire to amend the Contract in order to extend the term, as set forth in this First Amendment;

NOW, THEREFORE, the parties hereto, for and in consideration of the terms, covenants and conditions herein contained, City and Contractor do hereby mutually agree that the Contract shall BE AMENDED AS FOLLOWS:

**AMENDMENTS**

**Section 1.** Section 1.0 of the Contract is hereby deleted and replaced with the following:

"The term of this Contract shall commence upon issuance of a Notice to Proceed and shall terminate September 5, 2023, unless earlier terminated pursuant to the terms of the Contract."

**Section 2.** It is understood and agreed by and between the parties hereto that, except as specifically provided herein, this First Amendment shall not in any manner alter, change, modify or affect any of the rights, privileges, duties or obligations of either of the parties hereto under or by reason of the Contract, and except as expressly amended herein, all of the terms, covenants, and conditions of the Contract shall remain in full force and effect.

IN WITNESS WHEREOF, City has caused this First Amendment to be executed by the Chief Executive Officer and Contractor has caused the same to be executed by its duly authorized officers and its corporate seal to be hereunto affixed, all as of the day and year first hereinabove written.

**APPROVED AS TO FORM:**  
MICHAEL N. FEUER,  
City Attorney

**CITY OF LOS ANGELES**

Date: \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_  
Deputy/Assistant City Attorney

By: \_\_\_\_\_  
Chief Executive Officer  
Department of Airports

By: \_\_\_\_\_  
Deputy Executive Director  
Chief Financial Officer

**ATTEST:**

**CONVERGINT TECHNOLOGIES LLC, a  
Delaware limited liability company**

By: Scott Strange  
Signature (Secretary)

By: Larry Hillman  
Signature

Scott Strange  
Print Name

Larry Hillman  
Print Name

Vice President  
Print Title