

Your Community Impact Statement has been successfully submitted to City Council and Committees.

If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at NCsupport@lacity.org.

This is an automated response, please do not reply to this email.

Contact Information

Neighborhood Council: Mid-City Neighborhood Council

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The Board approved this CIS by a vote of: Yea(9) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 09/12/2022

Type of NC Board Action: For if Amended

Impact Information

Date: 09/19/2022

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 22-0897

Agenda Date:

Item Number:

Summary: The Mid-City Neighborhood Council strongly supports bringing more transparency to City contracts including increasing public participation in the RFP process. There seems to be an endemic of contract and vendor mismanagement in the City of Los Angeles and any transparency that can be brought to the process is a good thing. Beyond public input before and during RFP, there needs to be an official review of deliverables and execution to make sure the Scope of Work being paid for with taxpayer dollars is delivered upon and in a way that meets with best practices and a common sense standard. This review should also allow for public input. Furthermore, all invoices paid on City contracts should be available for review by the public. Please see attached for full statement

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Honorable Members of the Los Angeles City Council
Honorable Members of the Board of Animal Services Commissioners
Honorable Members of the Board of Neighborhood Commissioners
Mayor Eric Garcetti
City Controller Ron Galperin

**RE: Request for Proposals (RFPs) / Professional Services / Increased Public Access /
Public Input (FOR)
CF 22-0897**

**RE: Glue LLC / Marketing, Fundraising, Public Relations and Website Development and
Management Services / Contract (AGAINST)
CF 20-1177**

The Mid-City Neighborhood Council strongly supports bringing more transparency to City contracts including increasing public participation in the RFP process.

There seems to be an endemic of contract and vendor mismanagement in the City of Los Angeles and any transparency that can be brought to the process is a good thing. Beyond public input before and during RFP, there needs to be an official review of deliverables and execution to make sure the Scope of Work being paid for with taxpayer dollars is delivered upon and in a way that meets with best practices and common sense. This review should also allow for public input. Furthermore, all invoices paid on City contracts should be available for review by the public.

Contract C-140607 between The Department of Empowerment and YMCA of Metropolitan Los Angeles is an example of a contract where it cannot be verified that the vendor completed any of the work as defined in the contract.

Contract C-137526 between the Department of Animal Services and The Glue, LLC seems to have deliverables that meet best practices, but cost and implementation do not meet a common sense standard. In no way should Animal Services be spending \$1.5M on a new website and fundraising. Animal Services does not require a website costing upwards of hundreds of thousands of dollars and is in fact receiving what appears to be a simple Drupal site worth a fraction of that. Typical fundraising costs would be 10-15% of the increase in new funds raised excluding major donors and so far donations have been fairly stagnant, save a bump in July and August due to the LA Times' coverage of the Department's failures. Also of note, over \$90,000 was spent on photographs taken by a celebrity animal photographer. The contracted photography rate for this contract is \$200/hour unless updated via change order and there is no change order filed on the contract, so these numbers do not add up.

These are but two examples of many failures of vendor and fiscal mismanagement on current City of Los Angeles contracts and exemplify the need for better oversight. The City Controller and Department Heads need to be held accountable for ensuring that contracts are executed properly and that the full scope of work is delivered.

Thank you for your time and consideration.

Best Regards,
Mid City Neighborhood Council

Supporting Documents

Contract C-137526:

<https://drive.google.com/file/d/1CAuomcyljgbG2iiEJ376J0PG8t6lfgpS/view?usp=sharing>

Contract C-140607

<https://drive.google.com/file/d/142NrVQqUZSsgDXyidmYoWwGDpg1d9uYo/view?usp=sharing>