

Your Community Impact Statement has been successfully submitted to City Council and Committees.

If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at [NCsupport@lacity.org](mailto:NCsupport@lacity.org).

This is an automated response, please do not reply to this email.

#### Contact Information

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The Board approved this CIS by a vote of: Yea(8) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 09/19/2022

Type of NC Board Action: For

#### Impact Information

Date: 09/21/2022

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 22-0897

Agenda Date: 09/19/2022

Item Number: X. G.

Summary: The Reseda Neighborhood Council strongly supports bringing more transparency to City contracts including increasing public participation in the Request For Proposal (RFP) process. There seems to be an endemic of contract and vendor mismanagement in the City of Los Angeles and any transparency that can be brought to the process is a good thing. Beyond public input before and during RFP, there needs to be an official review of deliverables and execution to make sure the Scope of Work being paid for with taxpayer dollars is delivered upon and in a way that meets with best practices and common sense, no matter how large or small the contract is. This review should also allow for public input. Furthermore, all invoices paid on City contracts should be available for review by the public, preferably in an easily searchable and accessible database, no matter the amount of the contract. The Reseda Neighborhood Council believes that a database of this nature would be a fine addition to the tools available to the public on the City Controller website. Please see the attached document for our full statement.



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**[Council File 22-0897](#)**

**Request for Proposals (RFPs) / Professional Services / Increased Public Access / Public Input**

Honorable Members of the Los Angeles City Council  
Honorable Members of the Board of Animal Services Commissioners  
Honorable Members of the Board of Neighborhood Commissioners  
Mayor Eric Garcetti  
City Controller Ron Galperin

The Reseda Neighborhood Council strongly supports bringing more transparency to City contracts including increasing public participation in the Request For Proposal (RFP) process.

There seems to be an endemic of contract and vendor mismanagement in the City of Los Angeles and any transparency that can be brought to the process is a good thing. Beyond public input before and during RFP, there needs to be an official review of deliverables and execution to make sure the Scope of Work being paid for with taxpayer dollars is delivered upon and in a way that meets with best practices and common sense, no matter how large or small the contract is. This review should also allow for public input. Furthermore, all invoices paid on City contracts should be available for review by the public, preferably in an easily searchable and accessible database, no matter the amount of the contract. The Reseda Neighborhood Council believes that a database of this nature would be a fine addition to the tools available to the public on the City Controller website.

Reseda Neighborhood Council has written extensively on the mishandling of election spending by the Department of Neighborhood Empowerment. We felt numerous vendors did not come close to delivering the scope of work outlined in their contracts and often the work appeared to

have been done after the critical election time periods that would encourage ballot requests and voting. Evitarus, Altamed, and more are just a few examples that we pointed to. City money must be spent wisely and efficiently.

[Contract C-137526](#) between the Department of Animal Services and The Glue, LLC seems to have deliverables that meet best practices, but cost and implementation do not meet a common sense standard. In no way should Animal Services be spending \$1.5M on a new website and fundraising. Animal Services does not require a website costing upwards of hundreds of thousands of dollars and is in fact receiving what appears to be a simple Drupal site worth a fraction of that. Typical fundraising costs would be 10-15% of the increase in new funds raised excluding major donors and so far donations have been fairly stagnant, save a bump in July and August due to the LA Times' coverage of the Department's failures. Also of note, over \$90,000 was spent on photographs taken by a celebrity animal photographer. The contracted photography rate for this contract is \$200/hour unless updated via change order and there is no change order filed on the contract, so these numbers do not add up.

Perhaps more disturbingly, one could no longer find the contract with the Glue, LLC with animal services via a keyword search on the [City Clerk's site](#). One could only find this contract if one searches for the exact contract number. Curiously, this only happened after neighborhood councils and animal activists started raising questions about the value of this contract and the appropriateness of its pricing. (Attachment A)

These are but two examples of many failures of vendor and fiscal mismanagement on current City of Los Angeles contracts and exemplify the need for better oversight. The City Controller and Department Heads need to be held accountable for ensuring that contracts are executed properly and that the full scope of work is timely delivered.

Thank you for your time and consideration.

Best Regards,  
Reseda Neighborhood Council

Attachment A

The screenshot displays the LACityClerk Connect mobile application interface. At the top, there is a navigation bar with the City of Los Angeles logo, an 'Update on coronavirus' button, and links for '311 City Services' and 'LA City Directory'. Below this is the main header 'LACityClerk Connect' with a 'Contracts' tab selected. The interface is divided into two main sections: 'Search Criteria' on the left and 'Search Results' on the right. The 'Search Criteria' section includes a search box with 'glue' entered and a 'Search' button. The 'Search Results' section shows '2 records' and a table with the following data:

Contract Number	Title	Last Change
C-135133	The Glue, LLC	03/09/2020
C-127173	The Glue, LLC	02/27/2019

At the bottom of the screen, there is a dock with various application icons (Chrome, YouTube, Play Store, Gmail, etc.) and a system tray showing the date 'Sep 17', time '8:04', and battery status.