

Your Community Impact Statement has been successfully submitted to City Council and Committees.

If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at NCsupport@lacity.org.

This is an automated response, please do not reply to this email.

Contact Information

Neighborhood Council: Reseda Neighborhood Council

Name: Jamie York

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The Board approved this CIS by a vote of: Yea(10) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 03/20/2023

Type of NC Board Action: For

Impact Information

Date: 03/21/2023

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 23-0029

Agenda Date: 03/20/2023

Item Number: IX E

Summary: The Reseda Neighborhood Council SUPPORTS Council File 23-0029 that requests the City Council instruct the Los Angeles Housing Department (LAHD) to report on procedures of contract management with Los Angeles Homeless Services Authority (LAHSA), including how contracts are monitored, performance is measured, and what measures are in place to address underperformance and City instruct LAHD with the assistance of the Chief Legislative Analyst, City Administrative Officer, LAHSA, and Los Angeles County, to report on how key performance indicators (KPIs) will be incorporated into the City's contracting relationship with LAHSA. Please see attached document for our full statement.



Reseda Neighborhood Council

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[Council File 23-0029](#)

Homelessness Response System / Los Angeles Homeless Services Authority / Key
Performance Indicators / Contract Management
SUPPORT

The Reseda Neighborhood Council SUPPORTS Council File 23-0029 that requests the City Council instruct the Los Angeles Housing Department (LAHD) to report on procedures of contract management with Los Angeles Homeless Services Authority (LAHSA), including how contracts are monitored, performance is measured, and what measures are in place to address underperformance and City instruct LAHD with the assistance of the Chief Legislative Analyst, City Administrative Officer, LAHSA, and Los Angeles County, to report on how key performance indicators (KPIs) will be incorporated into the City's contracting relationship with LAHSA.

In addition to these requests, we recommend that the City Controller's Office also be included in these tasks to assure City Funds are being appropriately monitored and accounted for within City Budgets oversight.

Finally, we are requesting that this process also includes a report on the details of other cities that have reportedly reached a "functional zero" homeless threshold and how real-time, comprehensive data may hold promise as an improved process to more effectively end homelessness in Los Angeles.

We further encourage the City Council to consider incorporating language requiring regular, ongoing, reporting on contract management procedures and KPIs. Instituting regular performance reporting as a key component of the City's contracting relationship with LAHSA will help ensure that the City is continuously adjusting its strategies to meet the changing needs of our community and addressing underperformance where necessary. We strongly recommend monthly reports be made available to the public on the above stated KPIs for transparency and accountability purposes.

This community impact statement was passed on March 20, 2023 in a meeting held in accordance with the Brown Act. It passed with a vote of 10 yes, 0 no, 0 abstain, 0 recused, and 0 ineligible.